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#### Turn the LEAST-USED ROOM into the MOST-USED ROOM!

Thank you for choosing All Season Rooms to enclose your lanai. This improvement will add value and security to your home for years to come.

If you have any questions or concerns during the installation process, please feel free to contact us.

### How we operate:

All Season Rooms is a small, family-owned, and operated business. We guarantee all warranty & service work. All our jobs and projects are custom designed to suit your needs and budget. Since we strive for excellence each job can very in completion time due to many factors. Some products can take longer than others to be manufactured and delivered. Customer satisfaction & quality are paramount with us. We do permit our work and have some forms to be filled out. Please make sure we get these forms sent back so we can start the permitting process.

# What you can expect from us:

We keep our customers informed of progress and scheduling throughout the entire process. Our employees are knowledgeable about the products we use & up to date on proper installation techniques. We do try to stay on schedule, but delays can happen. Weather and manufacturing defects can be an issue for installation and can also affect completion dates. As mentioned above, we guarantee warranty & service work on every job after completion. In order to accommodate post installation service, we try our best to get your issues cleared up as quickly as possible. We will get your concerns addressed as soon as we are in the area. Please note that warranty issues will be resolved in a timely manner, but final payment is still due.

## What you can do to make the installation process go smoothly:

Water can be a huge problem during installation. To prevent leaks and downtime we ask that you turn off any sprinklers near or facing the jobsite. This one detail can make a huge difference in curing sealants and preventing avoidable leaks. Check your irrigation. Sprinklers spraying directly at the bottom of doors, windows, and tracks can cause sealants and caulk to erode quickly. Make sure you adjust them accordingly.

Please do not remove the yard sign from All Season Rooms. Removing them before the final inspection is conducted can result in failing the inspection, additional fees & prolonging the finalization of the project.

### Some tips for aftercare of your lanai enclosure:

Check your landscaping. During heavy rains water can pool and take some time to recede, especially near downspouts. We take pride to provide excellent service to our customers. However, if your flower beds or landscaping is level to the ground or angled toward the lanai doors/windows, this can cause excessive pooling and is not something we can fix.

Pressure washing is the most destructive thing that can be done to a lanai enclosure. Our warranty will become null and void if pressure washing is done. This will deteriorate caulking and weather stripping. Even worse, it could cause moisture in between the insulated glass panels.

Caulks and sealants will erode over time especially if water pools up against it. Improper drainage including not having gutters, items directly up against our product like spas, and landscaping issues can cause water to recess and dissolve sealants. We will be happy to provide great service by resealing the area. Home maintenance including outdoor areas is not part of our warranty. Personal items like rugs, flooring, furnishings, and decor damaged by any of the above-mentioned items, will not be covered. Please be aware windows and doors are not waterproof, they are water resistant. Under certain circumstances they can leak.

#### Care and maintenance:

**Glass products** can be cleaned with many different products. We do have a recommendation for a local window cleaner. Please call us and we will be happy to refer you.

**Acrylic windbreaks** should never be cleaned by any scouring compounds or chemical cleaners. The use of such chemicals can cause crazing, cracking and discoloration. Make sure the cleaner you will use is labeled for use on acrylics. We personally recommend Dawn liquid soap. If you reside in a community that provides power washing, please make sure they are aware of acrylic windbreaks and use the proper cleaning solvents. Again, we cannot be responsible for damage incurred due to improper maintenance.