

Subject: 4/10/15 HPDWID Meeting Minutes

From: Celia Carr <celiacarr@cox.net>

Date: 4/11/2015 12:52 PM

To: David Barnard <bapab@icloud.com>, Jim Kullas <jskullas@cableone.net>, Julie Holst <julieholst@live.com>

Call to Order - Jim Kullas, Celia Carr, David Bernard, Julie Holst (telephonically)

1. Discussion and possible action regarding operation services and renewal of the operations contract with Fann Environmental.

Director Bernard motioned that HPDWID extend current Fann Operations contract annual amount \$32,520 for one year (FY 15/16). Director Carr seconded. Unanimous approval.

2. Discussion and possible action regarding the District Financials and the FY 15/16 budget and rates.

Tabled for discussion at HPDWID Board meeting on 4/13/15 at 11am.

3. Discussion and possible action regarding the administration services tasks and an amendment to the contract for administrative services with IDS, Inc.

The Board considered HPDWID administrative management history, current services/performance/customer satisfaction with IDS, Inc. and IDS, Inc. request for contract amendment to increase current base price of \$2752.64/month to \$4,565/month (an increase of 66%) beginning 7/1/15 with 3% annual increases over the next 4 years.

Director Bernard motioned that HPDWID approve IDS, Inc. contract amendment to increase current compensation of \$7.82 per customer per month to \$10.32 per customer per month (increase of 32%) beginning 7/1/15 with a 3% annual increase over the next 3 years. Director Carr seconded. Unanimous approval.

The Board will take the next 12 months to evaluate the administration, services and charges of other Yavapai County Water Improvement Districts management companies.

The Board would like to request that IDS, Inc. present a summary of HPDWID customer complaints to the Board quarterly.

The Board would like to request that IDS, Inc. conduct a brief HPDWID customer satisfaction survey annually (i.e., as part of the HPDWID annual meeting, ~~via website or~~ Highland Pines Forester newsletter).