

## PAWS AQUATICS POLICIES AND RELEASE

Thank you for choosing Paws Aquatics. We have strived to make our facility inviting and comfortable so that your visit is a pleasant and enjoyable one for you and your dog. Since we are located in a private residence, please respect our neighbors and our facility by complying with the following policies:

- All dogs currently under the care of a veterinarian for a medical or surgical condition, and all dogs 10 years or over, will require a veterinary consent form prior to swimming.
- Dogs should be current on vaccinations unless medically excused.
- Please park in the driveway outside the double gates or on the street in front of the house.
- When you arrive, if there is still a dog in the pool area, please wait either outside or in your car until they leave. If the prior session is running a little late, please know that you will always be entitled to your full session time.
- Keep your dog on a leash going to and from your car.
- Do not feed your dog within 4 hours of swimming.
- Please brush your dog before coming to swim. If excessively dirty they must be bathed before going in the pool.
- Please make sure that your dog goes potty prior to your appointment. You may use our designated potty area (grass area outside of pool). Please respect our neighbors and do not allow your dog to go potty in our neighbor's yards.
- Doggy waste bags are provided so please pick up after your dog and discard the bag in the designated trash can. Dogs also often have to take potty breaks during their swim times.
- In the event your dog has a bowel movement in the pool, although seldom required, we reserve the right to charge a fee of up to \$200.00 if the pool must be shut down due to clean up. The normal cleanup fee usually runs \$25.00-\$50.00.
- We have a collection of toys on site, but feel free to bring your dogs favorite toys.
- No dogs in the spa.
- No children under 16 are allowed in the pool.
- A maximum of 2 people are allowed in the pool with your dog(s).
- No dogs other than the dog(s) that are swimming are allowed.
- You will have 10 minutes in addition to your scheduled swim time to rinse and dry your dog, change, pay, schedule another appointment, etc.
- We provide towels, bath oil spray, ear rinse, and after swim treats.
- Payment is due at the time of the session. We accept cash, checks, and all major credit cards.

### CANCELLATION POLICY

When you schedule a swim appointment for your dog we reserve that time just for you. Therefore we require a minimum of 24-hours notice if you cancel your session, otherwise you will be charged for your reserved pool time.

### ACKNOWLEDGEMENT AND ASSUMPTION OF RISK

I hereby acknowledge that swimming or other physical exercise in or around the pool at Paws Aquatics could cause physical harm to me or to my dog. I voluntarily participate in these activities and assume all risk of physical harm that might result to me or my dog. I acknowledge that the staff of Paws Aquatics is available to answer questions about the nature and physical demands of these activities and the risks, hazards, and dangers associated with them. I understand that the presence of Paws Aquatics personnel is absolutely no assurance of my safety, the safety of my dog, or the reduction of any of these risks.

### RELEASE AND WAIVER

I, the undersigned, warrant that I am the owner or person responsible for the dog(s) brought in for services at Paws Aquatics, and therefore accept and promise full responsibility by this indemnity for damage to property of the Spa or others or injury caused by me or my animal to another animal or another person on the PAWS Spa premises caused by me or my animal. I understand that illness, injury or death could result in the pool and otherwise on the premises to me or my animal(s) as a result of my presence at and use of the facility and the actions and conduct of the undersigned and my dog(s), and as a result of the actions and conduct of animals of others and other animal owners present at the Spa, on the premises and coming and going. Accordingly, I hereby agree to assume all risks associated in the use of the Paws Aquatics facilities and release Paws Aquatics, and its owners, employees, independent contractors and independent therapists, and insurers from all liabilities of every character including but not limited to money damages and attorney fees; and further waive all personal claims I might at any time be able to bring against Paws Aquatics, its owners, employees, independent contractors and independent therapists, and insurers for damage, injury or death sustained by me or my animal(s), arising out of my participation in the activities and services of Paws Aquatics and presence on or use of the premises where services are performed.

Signature \_\_\_\_\_

Date \_\_\_\_\_

Print Name \_\_\_\_\_