15 MOUNTAIN ROAD RAVENA, NY 12143

VILLAGE OF RAVENA

TEL. (518) 756-8233 FAX (518) 756-3363 TDD # 1-800-662-1220

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MAYOR BILL MISURACA, JR.

Dear Resident,

In the last Four (4) water/sewer utility billings we asked residents for help compiling a digital mapping of our water system connections, using photos of the water connection(s) inside Village properties. This request was due to the US Environmental Protection Agency recently making revisions to the Lead and Copper Rule for local drinking water sources. Within these revisions is the requirement for all water providers to develop an inventory of all service lines in their systems to identify potential sampling locations and to better communicate with residents and property owners that are or may be served by lead service lines to inform them of the actions they may need to take to reduce their risks.

**What are "Service lines" you may be wondering? Service Lines are the small water lines that run from the mainline into your home.

If you wish to make an appointment for a DPW crew member to assist in this matter, please contact us at 518-756-8233, M-F, 8:30 AM-4:00 PM. If you prefer to take this photo yourself, please send your photo to ravlinecheck@gmail.com. This email is maintained and monitored by the Village. All employees will have a photo badge stating their name, department, and phone number to the Village Clerk's office (518-756-8233).

IF YOU'VE ALREADY SUBMITTED A PHOTO PLEASE DISREGARD!

In the meantime, if you are concerned about the potential for lead in your drinking water, here are some steps you can take to minimize your risk of exposure:

THE VAST MAJORITY OF PROPERTIES IN THE VILLAGE OF RAVENA WATER DISTRICT DO NOT HAVE LEAD LINES

- 1) Use only cold water for drinking, cooking, and preparing baby formula. Hot water dissolves lead more quickly.
- 2) Flush your pipes anytime water has been unused for more than 4-6 hours. Lead levels are highest when the water has been sitting in pipes. Run your cold water for 3-5 minutes to ensure complete flushing.
- *DISCOLORATION OF WATER IS NOT AN INDICATOR OF LEAD*
- 3) Routinely clean faucet screens which can accumulate lead and rust particles.
- 4) Use a water filter that is certified NSF 53 to remove lead.

The Spring 2024 Water Main Flushing Program will run as listed below

The week of May 13, 2024: As the date gets closer the DPW and Water Dept. will share more information

Please take note of the dates below and mark them on your calendar(s) or make a note somewhere you'll see often, we suggest your washing machine. Some discoloration may be noticed in your water during flushing times and this could inadvertently result in the staining of your laundry. If discoloration does occur during these flushing times, please run your water until clear.

Annual Drinking Water Quality Reports are available on the Village of Ravena website at WWW.villageofravena.com or you can contact the water department at 518-756-2024 to have a copy of the report mailed to you. Annual reports are available on July 1st of the subsequent year.

The table below is a listing of water sewer, and property billings, including when, how, and where to make a payment.

When making a tax payment please keep the following in mind:

- -The Village does not have online billing
- -CC payments will have an additional 2.45% (see above)
- ALL payments should be made out to the Village of Ravena

March- water/sewer rents *Please note that water/sewer rent rates cover the PRIOR six months of usage*	ALL payments can be delivered to the Village Clerk's office located at 15 Mountain RD Ravena, NY 12143 between the hours of 8:30 AM-4:00 PM. If at any time you cannot deliver payments between normal working hours, you can place your payment in one of the two drop boxes located at either the Mountain RD entrance or the Layman ST. entrance.
September- water/sewer rents **Please note that water/sewer rent rates cover the PRIOR six months of usage**	ALL payments can be delivered to the Village Clerk's office located at 15 Mountain RD Ravena, NY 12143 between the hours of 8:30 AM-4:00 PM. If at any time you cannot deliver payments between normal working hours, you can place your payment in one of the two drop boxes located at either the Mountain RD entrance to Village Hall or the Layman ST. entrance.
June- property tax *Once a year billing*	ALL payments can be delivered to the Village Clerk's office located at 15 Mountain RD. Ravena, NY 12143 between the hours of 8:30 AM-4:00 PM. If at any time you cannot deliver payments between normal working hours, you can place your payment in one of the two drop boxes located at either the Mountain RD entrance to Village Hall or the Layman ST. entrance.

****Additional dates of importance****

- Village Election 12 (noon)-9 PM, at Village Hall, 3/19/24
- VFW 9594 Easter Egg Hunt, 3/30/24
- Leaf/Brush pick up starts in March
- Village Clean-up Day- Earth Day, 4/20/24
- Village Yard Sale Day, 6/01/24
- Friendship Festival, 8/24/24
- Village Christmas Parade, 12/07/24

**EFFECTIVE SEPTEMBER 2024 ALL INDUSTRIAL WATER USERS WILL BE CHARGED AT A RATE OF 300%.
PLEASE CALL THE VILLAGE WATER DEPARTMENT WITH ANY QUESTIONS REGARDING VILLAGE OF RAVENA
RESOLUTION #4, PASSED ON August 07, 2018**

Thank you in advance for your cooperation.

Village of Ravena