

# FAQs 2024 SEHIA Conference November 4-8, 2024

# San Antonio, TX



### **2024 SEHIA CONFERENCE**

# How do I register for the conference?

Attendees: <a href="https://sehia.org/2024-conference-attendee">https://sehia.org/2024-conference-attendee</a>

Exhibitors: https://sehia.org/2024-conference-exhibitor

Is there a discount available for more than one person attending from the same agency? No discounts for registration are available for the 2024 SEHIA Conference.

# How can my agency pay for registration?

Within the registration, there is an option to pay by check or by credit card. If your agency is having trouble processing the credit card (PayPal is the credit card processor) please email <a href="mailto:conference@sehia.org">conference@sehia.org</a> and request assistance. We are aware that some governmental agencies choose not to allow credit card processing via PayPal and we can set up a separate invoice using Square for credit card payments.

If my agency chooses to pay by check, when is the registration check due? Checks must be received by 8/31/2024.

Make check out to "Southeastern Homicide Investigators Association" and mail to:

SEHIA ATTN: Jen Spears PO Box 102 Sorrento, FL 32776

# I need a receipt for my registration and could not find one in my email. How can I get a registration receipt?

Email <u>conference@sehia.org</u> and request assistance. Please provide the following information, as available: Date of Registration; Department Name and Address; Name of Attendee; Attendee Email.

### What is the dress for the conference?

Casual attire but no shorts, t-shirts or tank tops. Be prepared for the rooms to be a little warm or cool, as temperatures may fluctuate.

# Are meals covered during the conference?

No meals are covered.

## Where do I find the Conference Agenda?

When the Agenda is finalized, it will be posted on the SEHIA.org website.

# How many hours of training are counted?

Forty (40) hours are counted. Each attendee will receive a training certificate.

#### Will there be ABMDI credits?

Once the Agenda is finalized, SEHIA will submit for credits. SEHIA has been successful in getting the credits for past conferences.

#### Will there be TCOLE credits?

Once the Agenda is finalized, SEHIA will submit for credits. SEHIA has been successful in getting the credits for past conferences.

# Does SEHIA use an app at the Conference?

Yes, Cvent is the application used. Each attendee must have a mobile phone registered that can download the application. Your phone number is requested during the registration process. Please provide a mobile number for a phone that will allow app downloads.

### I have a question not listed. Who do I contact?

Please email conference@sehia.org with your questions.

#### ATTENDEE REGISTRATION / EXHIBITOR SET-UP

### When will registration onsite be open?

- Attendees: Registration opens Sunday, November 3, from 5:00-8:00 PM and November 4,
  7:00-7:45 AM.
  - Questions? Email conference@sehia.org
- **Exhibitors:** Exhibitor Set-Up is November 3, from 3:00-5:00 pm. Exhibitor Take-Down is no later than 5:00 pm on November 6.
  - Questions? Email briantully@sehia.org

### **SEHIA STORE**

# When will the SEHIA Store be open?

The store first opens Sunday, November 3, 5:00-8:00 PM. The store is open mornings prior to the start of the conference day, at breaks, and for a little while in the evenings, after the conference day, depending on scheduled activities.

### When does the SEHIA Store close?

The store will begin closing down on November 8, after the beginning of the conference day.

### **SPEAKERS**

# I would like to submit a case for review and consideration for the 2024 SEHIA Homicide Investigators Conference. How do I do that?

Email Jen Spears, President, at jenspears@sehia.org. Please include the following information:

- Case or Victim name
- Department or Agency Contact (if known)
- Brief synopsis of the case including teaching points
- Subject line should note: 2024 SEHIA Conference Case for Review

### **GUESTS**

# My spouse/significant other is attending with me. Can they attend the Conference presentations?

Due to the sensitive nature of the presentations, presentations are limited to paid conference attendees.

# Can my spouse/significant other participate in the extracurricular activities?

In order to participate in extracurricular activities, each spouse/significant other must purchase a Companion wristband in the SEHIA Store for \$250.00. This allows the guest to attend the SEHIA nightly events.

# Can my spouse/significant use the Hospitality Room for attendees?

In order to participate in extracurricular activities, each spouse/significant other must purchase a Companion wristband in the SEHIA Store for \$250.00. This allows the guest to attend the SEHIA nightly events.

### **CANCELLATION / REPLACEMENT POLICIES**

### What is your cancellation policy?

All requests for refunds due to cancellation must be emailed to <a href="mailto:conference@sehia.org">conference@sehia.org</a>. Registrants who cancel their participation prior to or on September 20, 2024 may receive a partial refund of the registration fee, minus any credit card processing fees and a 20% administrative fee. No refunds will be granted for cancellations beyond that point.

### What is your replacement policy?

Registered attendees may be replaced with another employee from the same agency. Send request to <a href="mailto:conference@sehia.org">conference@sehia.org</a> and include:

## Already Registered Attendee:

- Name
- Work email

- Agency Name
- Agency Address

## Replacement Attendee

- Name
- Cell phone that can download the conference application
- Work email

Once the replacement is complete, SEHIA will notify the Replacement Attendee and the person requesting the replacement.

### **WESTIN SAN ANTONIO NORTH**

# REMEMBER TO BOOK ROOMS EARLY – THERE ARE A LIMITED NUMBER OF ROOMS AT THE SEHIA RATE

#### What is the hotel cost?

Go to <a href="https://www.marriott.com/event-reservations/reservation-link.mi?id=1701196621240&key=GRP&app=resvlink">https://www.marriott.com/event-reservations/reservation-link.mi?id=1701196621240&key=GRP&app=resvlink</a> and book your room to get the discounted SEHIA rate and accurate cost.

The information below is derived from the Westin San Antonio North website.

# Do I have to pay for parking at the hotel?

Parking is complimentary.

# How long is the discounted hotel rate available?

Until 10/24/2024.

#### Does the hotel have a restaurant?

- Bolo's is in the hotel and serves a full menu. Visit for breakfast or lunch.
- The Lobby Bar is open 4:00 PM 11:00 PM each day.
- The Coffee Shop is open 6:30 AM 2:00 PM each day.
- Other restaurants available within walking distance.

### Does the hotel have wi-fi?

Yes, free wi-fi.

# Does the hotel have a pool?

Yes, indoor and outdoor pools.

# Does the hotel have a fitness center?

Yes.

# What time is check-in / check-out? 3:00 PM / 12:00 PM

Are pets welcome?

\$50.00/night, not to exceed \$150.00/stay.

### **SOCIAL MEDIA**

**Does SEHIA have social media pages?** Yes.

Facebook: <a href="https://www.facebook.com/SEHIA">https://www.facebook.com/SEHIA</a>

• **LinkedIn**: <a href="https://www.linkedin.com/in/southeastern-homicide-investigators-association-sehia-58962611b/">https://www.linkedin.com/in/southeastern-homicide-investigators-association-sehia-58962611b/</a>

• Instagram: https://www.instagram.com/sehia2024conference/

• X: https://twitter.com/SEHIAconference



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