



## **Antonia J.A. Hock** **Founder, CEO, Futurist & Adventurer**

Antonia Hock is known for her ability to make a big impact - whether on the side of a mountain as a solo high-altitude mountaineer - or in a corporate boardroom as an advisor to global CEOs looking to transform their customer and employee experiences.

Antonia is a world-renowned expert and futurist in luxury, customer experience, and building experience-based brands, and she is also a tenacious solo adventurer.

A self-proclaimed “experience collector”, she has always championed authenticity, bold thinking, and being different as essential keys to bringing new ideas to life, pushing through fear and doubt, and ultimately creating significant positive impact in business and life!

She is a widely published author - including the art of resilience, which she has practiced through-out her life as a self-made female founder, a technology executive, futurist, and an avid solo climber, mountaineer, and adventurer. She has never followed the conventional path, and she has often been labeled as “different” for her choices and challenged for her relentless drive to go the extra mile, every time.

Her art of storytelling allows her to inspire audiences as she recounts experiences big and small where her choice as an individual, sometimes against all-odds - in business and in life - led her to some of her biggest breakthrough moments.

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## Recent Select Keynotes Include:

“Altitude Adjustment: Lessons Learned from the Highest Peaks”

“Rising Through Resilience: When The Calvary Isn’t Coming”

“The AIR Principle: Authenticity. Individuality. Resilience.”

“Why the Customer Experience is the Next Competitive Battleground”

“Setting the Stage for Excellence: The Future of Leadership in Healthcare”

“Winning Through Customer Experience: The Pay-Off of Exceptional Service & Memorable Wows”

“Luxury 2.0: Defining the Future of the Luxury Experience”

“Multifamily Branding: Why It Matters and How to Build It”

“A Culture of Excellence: from Great Service to Signature Wows”

“Developing Highly Engaged Employees & Building World-Class Employee Experiences”

“Market Forces Challenging Leadership Today: Impact and Lessons for the C-Suite”

## Antonia’s Services

1. Keynotes & Speaking Engagements
2. Two-Hour to One-Day Workshops
3. Executive Retreats
4. Bespoke Consulting Projects



“Antonia’s pioneering insights on the future of luxury would equip our agents to delight the most discerning luxury client.” - **Brady Sandahl, Director of Growth, KW Luxury.**

“We're excited to have Antonia headlining a session that will feature big, bold strategies to help our attendees shape their business as we head into 2024 and beyond.” - **Jeff Meyers, the Chief Executive Officer of Zonda.**

“We are delighted to have Antonia kicking off our 3-day event with her vision for the future of leadership in healthcare.” - **Peter Angood, MD, President and CEO of AAPL.**

Antonia J.A. Hock Named Women’s Transformational Leader of The Year, 2023 – **Exeleon Magazine**

Antonia J.A. Hock Named one of the 23 Most Influential People in Customer Service in 2023 – **Klaus**

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