



PRIVACY POLICY

Effective Date: April 2023

1. Introduction

Kace.AI ("we", "us", "our" or "the Company") is committed to protecting the privacy of our users ("you", "your" or "users"). This Privacy Policy outlines the types of information we collect from users, how we use it, and how we protect it. We encourage you to read this policy carefully before using our services.

This Privacy Policy applies to your use of our website, software, and other products and services offered by Kace.AI (collectively, the "Services"). By using our Services, you agree to the collection and use of your information as described in this Privacy Policy. This Privacy Policy is compliant with the General Data Protection Regulation (GDPR), California Consumer Privacy Act (CCPA), and Lei Geral de Proteção de Dados (LGPD).

Please note that Kace.AI is not responsible for the content created or actions taken by users based on the output provided by the AI model manufacturer. We provide a platform that facilitates interaction with AI models, but the content created in our tool is subject to the AI model manufacturer's terms of service and privacy policies.

2. Information We Collect

2.1. Personal Information

When you use our Services, we may collect personal information that you provide to us, such as your name, email address, and other contact information.

2.2. Technical Information

We may automatically collect certain technical information when you use our Services, including your IP address, device type, operating system, browser type, and usage information.

2.3. Cookies and Tracking Technologies

We may use cookies and other tracking technologies to improve the performance of our Services and to analyze usage patterns.

3. How We Use Your Information

3.1. To provide and maintain our Services

We use your information to provide and maintain our Services, as well as to develop new features and improvements.

3.2. To communicate with you

We may use your contact information to send you updates, newsletters, and promotional materials. You can opt-out of receiving these communications at any time.

3.3. To analyze and improve our Services

We use aggregated, non-identifiable data to analyze usage patterns and improve the performance and functionality of our Services.

3.4. To comply with legal obligations

We may use your information to comply with applicable laws and regulations, as well as to protect our rights and the rights of our users.

4. Information Sharing and Disclosure

We do not sell, rent, or share your personal information with third parties, except in the following circumstances:

4.1. With your consent

We may share your information with third parties when you give us your consent to do so.

4.2. With service providers

We may share your information with third-party service providers who help us provide and maintain our Services.

4.3. To comply with legal obligations

We may disclose your information if required to do so by law or in response to legal processes, such as a court order or subpoena.

4.4. For business transfers

If we undergo a merger, acquisition, or other business transfer, your information may be transferred to the acquiring entity.

5. Data Retention

We retain your personal information for as long as necessary to provide our Services, comply with legal obligations, resolve disputes, and enforce our agreements.

6. Data Security

We take reasonable measures to protect your personal information from unauthorized access, use, or disclosure. However, no method of data transmission or storage is 100% secure, so we cannot guarantee the absolute security of your information.

7. Your Rights

Depending on your jurisdiction, you may have certain rights concerning your personal information, such as the right to access, correct, delete, or restrict the processing of your data. To exercise these rights, please contact us using the contact information provided below.

8. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any significant changes by posting the updated policy on our website and/or sending you an email notification. Your continued use of our Services after the changes have been posted constitutes your acceptance of the updated Privacy Policy. We encourage you to review this Privacy Policy periodically to stay informed about our privacy practices.

9. Children's Privacy

Our Services are not intended for use by children under the age of 16. We do not knowingly collect personal information from children under 16. If we become aware that we have collected personal information from a child under the age of 16, we will take steps to delete such information from our records.

10. International Data Transfers

Kace.AI is based in the Brazil, and your personal information may be processed and stored in the Brazil or other countries where our service providers operate. By using our Services, you acknowledge and agree to the transfer of your personal information to countries outside your country of residence, which may have different data protection rules than those in your country.

11. Links to Third-Party Websites

Our Services may contain links to third-party websites. We are not responsible for the content or privacy practices of these websites. We encourage you to review the privacy policies of any third-party websites you visit.

12. Contact Us

If you have any questions or concerns about our Privacy Policy or our privacy practices, please contact us at:

Kace.AI

Email: info@kace.ai

If you are a resident of the European Economic Area (EEA), United Kingdom, or Brazil and would like to exercise your rights under the GDPR, CCPA, or LGPD, please contact our Data Protection Officer at adriano@kace.ai.