

amaysim Mobile - Change of Ownership form

June 2022

Please fill out this form if you would like to transfer an amaysim Mobile Pty Ltd (**amaysim**) service from your name into the name of someone else. Both parties need to fill out this form and read all the Terms and Conditions on this form before signing. Please ensure that all requested information is supplied otherwise there will be a delay in the processing of your request. The ID requirements outlined in this document are a regulatory requirement and must be provided for the transfer to take place.

Please complete this form in blue or black pen, then scan and send the form to: mnpssupport@amaysim.com.au

1. The service/s to be transferred

Please tell us mobile service number(s) that you would like to transfer to the New Account Holder.

Mobile Service Number(s) (separate with comma if more than one)	
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2. Current account holder details (The person or entity who is transferring the service/s)

You must be the authorised account holder to be able to sign and approve this change of ownership form. Please ensure the details below contain your details as held by amaysim. These are security questions to be answered in full

Full Name	
Date of Birth	
Residential Address	
Email Address	
What is your current payment method?	Credit Card <input type="checkbox"/> Bank Account <input type="checkbox"/> PayPal <input type="checkbox"/> Voucher <input type="checkbox"/>
Contact Number	

3. The Agreement (Current account holder to sign and agree)

I consent to transfer my mobile service (including my mobile phone number) to the below named party (**New Account Holder**). I acknowledge that any credit remaining on my Service or account may not be transferred to the New Account Holder and may be lost. I will remain liable for all charges incurred in relation to the service until it is transferred to the New Account Holder. Acceptance of this request by amaysim is subject to amaysim's ordinary ID verification process. I have read and understand all statements made in this application form and I agree that I will not seek to recover any loss I have suffered or may suffer (either directly or indirectly) as a result of this transfer.

I warrant that I am the Current Account Holder or am authorised to make this request on behalf of the Current Account Holder:

Full Name	
Signature	
Date	

4. The New Account Holder

Title: (Mr, Mrs, Miss etc)	
Full Name (As appears on identity document)	
Date of Birth (must be older than 14 years of age)	
Contact Number	
Email Address (We will contact you with instructions)	
Residential Address (PO Box NOT Permitted)	

5. New Account Holder identity information

We are required by law to verify your identity before we are allowed to transfer a service into your name. You must provide **ONE** of the following pieces of information to enable us to verify your identity electronically. Identity documents must be current, expired documents will not be accepted. If we are not able to successfully verify your identity, we will contact you to let you know.

Option 1 – Australian Driver's licence information

Full Name as appears on Licence: _____
State of Issue: _____ Licence No: _____ Card No: _____

Option 2 – Medicare card information

Full Name as appears on Medicare Card: _____
Medicare Number: _____ (Important This must be 11 digits and include the number that is next to your name on the card)
Note (We can only accept the use of Green Medicare Cards)
Expiry date: (DD/MM/YY): ____ / ____ / _____
(If your card only shows MM YYYY, leave the DD field blank.)

Option 3 –International & Australian Passport

Full Name as appears on Passport: _____ (If you name appears differently on a Visa Grant Letter, please use the name on the Visa Grant Letter)
Passport Number: _____
Issuing Country: _____

6. The Agreement (New Account Holder must sign)

Before you agree to accept transfer of ownership, you need to inform yourself about the service, the plan allowances and fees and the ongoing cost of the service.

I request amaysim to transfer the legal responsibility of the services listed above from the Current Account Holder, whose details appear in Section 2 of this form to me, the New Account Holder.

I, the New Account Holder, acknowledge and agree:

1. that if amaysim accepts this request, the above services will be provided by amaysim to me, the New Account Holder, and in accordance with, and I agree to be bound by, amaysim's Standard Form of Agreement (<https://www.amaysim.com.au/dms/amaysim/documents/terms-conditions/amaysim-General-Terms.pdf>) and have had the opportunity to review the Critical Information Summary (<https://www.amaysim.com.au/terms-policies/critical-information-summaries>) applicable to the services listed above;
2. that acceptance of this request by amaysim is subject to amaysim's ordinary ID verification process and amaysim's standard terms and conditions (see below);
3. to start a new account with amaysim using the Pre-paid billing option;
4. to organise a payment method for the use of the service via an approved payment method via My Amaysim (<https://www.amaysim.com.au/my-account/my-amaysim/login>);
5. that amaysim may not be able to retain the existing plan structure on the services listed above, including any voice and data balances and may need to transfer the services to the As You Go plan, in which case a new plan will need to be added by me via My Amaysim;
6. to amaysim's privacy policy (<https://www.amaysim.com.au/dms/amaysim/documents/terms-conditions/amaysim-Privacy-Policy.pdf>);
7. I will be liable for all debts incurred on the services listed above on and from the date of transfer;
8. I consent to my identity information being checked with the Issuer or Official Record Holder;
9. that if I am under the age of 18, I have the consent of a parent / guardian or responsible adult to use the amaysim service; and
10. that I will not seek to recover any direct or indirect loss or damage I have suffered or may suffer (either directly or indirectly) as a result of the transfer.

I make this request as the New Account Holder

Full Name	
Signature	
Date	/ /

Form may take up to 7 days to be processed by amaysim. Please scan and send the form to:
mnpsupport@amaysim.com.au

We'll be in touch with your account login details