

Package Membership Terms, Conditions, & Agreements

EPiphany Hair Salon KC packages are monthly loyalty memberships offered by EPiphany Hair Salon KC to our most valued customers.

When purchasing any EPiphany Hair Salon KC Memberships, the customer acknowledges that the terms and conditions of said membership are recognized as binding contracts between the client (also known as member) and EPiphany Hair Salon KC (also known as EP Salon). EPiphany Hair Salon KC membership rights and benefits are to begin when a member has physically signed the form of the terms and conditions, has purchased a membership, and has paid the enrollment fee.

Memberships

EPiphany Hair Salon KC reserves the right to change terms and conditions, adopt additional rules, adjust regulations, alter policies, modify procedures, and/or terminate Memberships. Changes to the membership programs by EP Salon can take place at any time without a prior notice. By participating in this Package membership program, the member agrees to these terms and conditions, rules, and regulations. Members are responsible for remaining knowledgeable about EP Salon KC's terms and conditions. A Package Membership at EP Salon KC entitles each member to a variety of benefits, including the following:

EP-A: Our most valuable membership package includes:

- Monthly Unlimited
 - Basic shampoo sets or Silk Press
 - Haircuts
 - Natural Twist/Braid styles
 - Basic Cornrows without extensions (braids/twists)
- Complimentary trims (as needed)
- Complimentary Updo Add-ons
- Complimentary treatments (deep condition, steam, hot oil)
 - Excludes premium treatments such as Bond Builders (Olaplex, HydraSilk, etc.) and Metal Detox
- 20% off other services
 - Excluding Knotless box braids, Kinky/Senegalese twists, and Add-ons
- Three entries for a chance to win the quarterly EP Giveaway
 - Giveaways can include:
 - EP Salon's favorite products and/or tools
 - Piece of jewelry from NewStalgia or Sherrye's Designs
 - T-shirt
 - Complimentary full service
- 1st Priority booking for last minute, holiday, and after hour appointments

EP-B: Our mid-range membership package includes:

- Monthly (choose two)
 - Basic Shampoo set or Silk Press
 - Haircuts
 - Natural Twist/Braid style
 - Basic Cornrows without extensions (braids/twists)
- Complimentary trims (as needed)
- Complimentary Updo add-ons
- 20% off other services
 - Excluding Knotless box braids, Kinky/Senegalese twists, and Add-ons
- Two entries for a chance to win the quarterly EP Giveaway
 - Giveaways can include:
 - EP Salon's favorite products and/or tools
 - Piece of jewelry from NewStalgia or Sherrye's Designs
 - T-shirt

- Complimentary full service
- Unused Membership funds carryover one month
- 2nd Priority booking for last minute, holiday, and after hour appointments

EP-C: Our most affordable membership package includes:

- Monthly (choose one)
 - Basic Shampoo set
 - Haircut
 - Natural Twist/Braid style
 - Basic Cornrows without extensions (braids/twists)
- Complimentary trims (as needed)
- 20% off other services
 - Excluding Knotless box braids, Kinky/Senegalese twists and Add-ons
- One entry for a chance to win the EP Giveaway
 - Giveaways can include:
 - EP Salon's favorite product and/or tool
 - Piece of jewelry from NewStalgia or Sherrye's Designs
 - T-shirt
 - Complimentary full service
- Unused Membership funds carryover one month
- 3rd Priority booking for last minute, holiday, and after-hour appointments

Membership Expense

The EP Salon KC Memberships are monthly memberships with set prices. The monthly membership fees are \$200 (A), \$150 (B), and \$100 (C) per month with a \$25 initial enrollment fee. Once a membership is purchased, the monthly fee will be charged automatically, approximately the same day of each month that the initial membership was purchased. The Member agrees and understands that the Member's credit card will automatically be charged the appropriate monthly fee for the Member's Membership. It is the responsibility of the member to update EP Salon KC of any changes to the billing information. Gratuities are not included in the monthly membership prices.

Contact

Members agree to allow EP Salon KC to communicate via email, call, text, or through external websites. EP Salon KC may use these channels to communicate with Members about account status, membership changes, altered policies, special offers, or promotions or other matters EP Salon KC believes to be of interest to the member.

Membership Limitations

No other discounts can be used with the EP Salon KC Package Memberships. Membership benefits are non-transferable and can only be used by Members. To redeem membership services, membership must be current and active prior to appointment.

Terms and Termination

The Package Memberships have a 3-month guarantee commitment. The Member has a 14-day trial period to cancel without penalty. After the 14 days, Members cannot cancel until after the first 3 months are complete. Canceling your membership before completing the 3-month commitment will result in one full payment of the remaining balance for the remaining months. After the 3-month commitment is complete, the member may cancel their membership at any time.

Members may pause their Membership after the first 3 months are completed. To pause the membership, Members must notify EP Salon KC at least 14 days prior to the billing date with a desired timeframe of the paused Membership. Once the allotted time frame is complete, Membership will resume and Members will automatically be charged approximately the same day of the month that the initial membership was made. The Member agrees and understands that the Member's credit card will automatically be charged the appropriate monthly fee for the Member's Membership once the

Membership pause is complete. It is the responsibility of the member to notify EP Salon KC to extend or cancel their Membership pause or to terminate their Membership. Members are allowed to pause their Membership up to a total of 3 months per year. Members must pause and/or cancel Memberships in the salon or via phone by contacting (816)265-1388. To cancel your membership please provide your name, phone number, and the date you would like to cancel. Unused Membership benefits cannot be redeemed for salon credit. If EP Salon KC terminates a membership, either by member's request or by EP Salon KC's discretion, the Member's card will not be charged for the next billing period and the terms applicable to the canceled Membership will apply.

Payment Authorization

Memberships are non-transferable. Members may cancel and/or pause their Memberships after the initial 3-month commitment is completed. Memberships must be canceled in-salon or via phone (816)265-1388. A new form must be completed for any changes in billing information. The Membership fees will recur monthly automatically and approximately the same day the original purchase was made until canceled by the Member.

For questions about these terms, conditions, and agreements, you may contact EP Salon KC at contact@EPiphanyhairkc.com or (816)265-1388.