

United Healthcare offers the following timeline for restoring systems

According to statements made by United Health during the past week, Change Healthcare is working aggressively on the restoration of their systems and services. Assuming their current rate of progress continues, the company expects their key system functionality to be restored and available on the following timelines:

- **Pharmacy services:** Electronic prescribing is now fully functional with claim submission and payment transmission also available as of today last week. They have taken action to make sure patients can access their medicines in the meantime, including Optum Rx pharmacies sending medications to members their medications based on the date needed.
- **Payments platform:** Electronic payment functionality will be available for connection beginning March 15.
- **Medical claims:** Change Healthcare expects to begin testing and reestablishing connectivity to its claims network and software on March 18, and to restore service through that week.