



AS2.5

Warranty Conditions

The Warranty is for duration of 2 years from the date of purchase.

The goods come with guarantees that cannot be excluded under the Australian Consumer Law.

You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Allied Solar will bear the cost of parts and labour to repair any manufacturing faults found within the terms and period of this warranty. For claims under warranty, the faulty product must be returned to Allied Solar at 9 Morriett St Attadale, Western Australia.

No allowance is made for labour or travelling time required to disconnect or reinstall faulty parts. Allied Solar will pay the cost of freight to return the repaired system to the customer within Australia. The method of freight will be determined by Allied Solar.

All installation and user conditions as set down in the installation and operations manual must be strictly adhered to as failure to do so may void the warranty. Any faults caused by lightning, water or moisture ingress, vermin infestation, improper voltage, faulty installation, use of the product in a manner for which it is not intended, alterations which affect the reliability or performance of the unit but are not attributable to faulty manufacture will not be covered under warranty.

The degradation or failure of consumable components (cooling fans and power capacitors reaching end of life) is not covered under this warranty. In the event of the product being out of service, Allied Solar shall bear no responsibility for any consequential loss or expense. Allied Solar will not be held responsible for any misleading or incorrect information conveyed by anyone not directly employed by Allied Solar.

Proof of purchase is required when making a warranty claim.