

By placing an order with Allied Solar Pty Ltd you agree to these terms and conditions.

All products sold by Allied Solar Pty Ltd (Allied Solar) are done so on the terms and conditions stated herein and except as required by law. Please confirm your acceptance of these terms and conditions before doing business with ALLIED SOLAR.

Any purchase order must be in writing either by fax, written or electronic copy and will constitute recognition and acceptance by the buyer of these terms and conditions as being the only conditions that will apply to the entire transaction. Any condition can only be varied by a written quote from ALLIED SOLAR or the conditions of the sale contract accepted by the company in writing. An order confirmation will be sent upon processing of the order and acceptance of the offer by Allied Solar.

Quotations and Prices

Unless otherwise stated in writing, all quotations are firm for 30 days. All prices quoted are in Australian dollars and do not include GST.

Stock Returns

No stock items sold and delivered may be returned to ALLIED SOLAR without written authorisation from Allied Solar and must be returned with a copy of the written authorisation. Any goods which are returned for credit must be returned within 30 days from date of delivery and will incur a minimum restocking fee of 20% of the invoice value.

All returned goods must be in "as new" condition and in their original unopened packaging. No freight or handling charges will be credited or paid for by ALLIED SOLAR.

If the buyer deems the product to be defective in any way then the buyer must provide details and evidence of the defect.

Please also refer to the Allied Solar Warranty document.

Terms of Payment

Full payment must be made and the funds cleared before the goods are dispatched from Allied Solar. Where a deposit is requested the deposit funds must be cleared before production commences. Orders will not be processed until any required deposits have been paid and funds cleared. Once an order is ready for dispatch the buyer will be notified by email or sms and full payment will be required before dispatch of the goods. The buyer has 30 days to finalise full payment. If full payment is not received within 30 days the notification that the order is ready, then the order may be cancelled with a cancellation fee equal to the deposit value. Deposits are non-refundable unless otherwise stated.

Cancellation

Deposits may be fully refunded if Allied Solar fails to complete the order in the agreed time period or if Allied Solar cancels the order due to major components being un-available. Allied Solar will phone the buyer to discuss options should there be a supply constraint or a hold up with production. If Allied Solar cancels the order then a full refund will be made within 7 days.

Payment Options

Payment may be performed by EFT, or cash.

Cancellation of orders

Cancellation of orders for custom products will incur a cancellation fee equal to the deposit.

Freight costs and conditions

Unless otherwise stated in writing by ALLIED SOLAR, all goods are to be picked up by the buyer from Allied Solar. If freight is included in the order then the freight price will be agreed and paid in full by the buyer prior to the goods being dispatched. ALLIED SOLAR will dispatch the goods via their chosen carrier unless agreed otherwise. Where the buyer nominates their own freight carrier they will also be required to take responsibility for the insurance of the goods being dispatched. Under these conditions ALLIED SOLAR will take no responsibility for the goods once they have left the premises of ALLIED SOLAR.

It is the buyer's responsibility to ensure the consignment is received in good condition. If the product has been damaged in transit, the buyer MUST note the nature of the damage on the "proof of delivery" or notify the freight company within 24hrs of receiving the goods. All cases of damaged goods MUST be reported to ALLIED SOLAR within 48 hours of the buyer receiving the goods.