

FAQs

<b>BEQA LAGOON RESORT – FIJI - FAQ's July 2018</b>
<b>Getting Here:</b> Most of our packages includes both ground and boat transportation. Ground transfer by our bus or taxi is approx 2 ½ hours from Nadi Airport to our boat launch in Pacific Harbour or from Suva. Airport to Pacific Harbour is approx 1 ½ hours. The Boat crossing from Pacific Harbour to Beqa is approx 45 minutes.
<b>What documents are required for travel to Fiji:</b> USA and Canadian travelers must have a passport that is valid at least 6months after your return travel date. A visa is not required. Other guests must check rules with their particular consulate.
<b>Fiji Airports Nadi and Nausori Suva:</b> Flights from LAX to Fiji are offered via Fiji Airways. The International carrier departs daily non-stop 11 hour flight from LAX to Nadi in both directions. Flights are also available from Honolulu and San Francisco. You cross the International dateline on the southbound flight and you lose a day. You gain the day back on the northbound flight. To check flight schedules go to <a href="http://www.fijiairways.com">www.fijiairways.com</a>
<b>Are any shots required for travel to Fiji:</b> SEE NEW TRAVEL GUIDELINES FOR FIJI
<b>Do we have mosquitos:</b> We do get a few at sunrise and dusk, however, The resort is sprayed regularly. We also have tropical strength insect spray available in the main bure for our guests to use.
<b>Accommodations:</b> Beqa has 25 villas called bures. 12 bures are beachfront with private courtyard, sundeck and plunge pool. Bure #6 is dedicated as our honeymoon bure and also has a romantic outdoor shower. 6 Koi pond bures and 3 secluded garden bures. 4 2bedroom units are spacious and comfortable for groups or families traveling together.
<b>What amenities do the bures at Beqa Lagoon Resort have:</b> All bures are air-conditioned and have ceiling fans and screened windows. Most have mini-fridge and water kettle for coffee and tea. Hair dryers are available upon request at checkin. Rooms do not have tv, radio or phones. Each room has an individual safe. Each bure has shampoo, conditioner and coconut soap for your convenience.
<b>Power Supply:</b> All electrical power is 240 volts and the socket is Australian style with 3 prongs. You will need an adaptor and converter to operate 110 or 120 volt appliances. We do have a 110 volt panel in the main office for charging video and strobe batteries if needed. If you are traveling with MAC products we suggest you plug in at the office only.
<b>Swimming pool:</b> Enjoy lounging around our Luxurious fresh water swimming pool
<b>Are there Pool and Boat towels provided at the resort:</b> Yes
<b>Laundry services:</b> Available for a nominal fee
<b>Telephone service:</b> Individual bures do not have telephones. If you wish to place or receive a phone call, you may use the office phone for a minimal fee. Most cell phones work in Fiji. Check with your service provider.
<b>Internet service:</b> WIFI is available in our main dining/lounge area and in bures. You may purchase daily for \$12USD or weekly service for \$70USD.
<b>Lali Spa at Beqa Lagoon Resort:</b> A wide range of spa treatments are available in our open-air beachfront spa.
<b>Dining:</b> Packages include 3 gourmet meals daily. Dining is family style in our open-air beachfront Bure Kalou. Private tables may also be arranged. Each day you will have a different menu of options to choose from including wonderful vegetarian selections. If you have any special dietary requirements, please advise when making your reservations so that we can be prepared to accommodate your requests. Meals include coffee and tea and also juice and milk with breakfast. Other beverages are available for purchase.
<b>Beverages :</b> Beqa offers a range of fruit juices, bottled water, local beer, wines, liquor and cocktails, diet and regular soda:
<b>Drinking water:</b> Our water is pure spring water from surrounding mountains & is safe to drink. Bottled water is also available for purchase at the main bar and we have filtered water you can use to fill your water bottles.
<b>Child policy:</b> Because our uniqueness, and as a courtesy to those guests not traveling with children, we have adopted the following policy. We suggest our resort for children 2yrs and older. We do have child sitting available for \$14FJD per hour. We generally have kids activities available if mom and dad are diving. If your children enjoying wading beachfront, collecting shells, hiking, kayaking and snorkeling, they will have lots of fun to choose from. <b><u>As a courtesy to adult dinner hour at 7pm, children's dinner hours are between 5pm and 6pm and there will be a special menu for children. Children 10yrs and older may dine with adults off the adult menu at 7pm. If you wish to dine with your children between 5-6pm please let us know and we will arrange accordingly. If parents wish to dine at the adult hour, we can extend babysitting services for you.</u></b> Our resort does have a few baby cots and high chairs available upon request.
<b>Smoking :</b> Is allowed around the resort with consideration to other non smokers. We request that you refrain from smoking in the main dining and lounge area please.
<b>Tipping:</b> Individual tipping is not customary in Fiji. Staff members do not expect to be tipped at any time. If you have enjoyed your stay and the service you have received, you may show your appreciation by making a contribution to the employee Christmas Fund when you depart the resort. Everyone on the Fijian staff, even those behind the scenes, will share this fund at end of year.
<b>Contact information in Fiji:</b> to call resort direct from the states 011-679-973-0074 and direct email address is <a href="mailto:resort@beqalagoonresort.com">resort@beqalagoonresort.com</a>
<b>Late Check out:</b> Due to early arrivals, our Regular check out time is 8:30am. You may request a 2:30pm check out. This is based on room availability and boat availability at the resort. Late room check out is \$60USD and lunch is \$18USD adults and \$7.50 USD children. Late check out may only be confirmed when at the resort.
<b>Hotel day rooms in Nadi:</b> checkout at Beqa is 8:30am. Most of the flight departures from Nadi do not leave until late evening. You will be back up in the Nadi area around 12pm that last day. We suggest securing a hotel day room at one of the airport hotels. Cost is approx \$75USD (1-4pax). If you would like us to assist in these arrangements, please let us know and we would be happy to book for you.
<b>Baggage hold at Nadi airport:</b> This may be another option for you on your last day layover, if you do not wish to book a hotel day room. Cost is minimal.
<b>Trip cancellation insurance:</b> Is recommended. Please inquire with us at time of booking and we will be happy to provide a link to information regarding travel insurance, which offers many benefits. <a href="https://www.diversalernetnetwork.org/trip/">https://www.diversalernetnetwork.org/trip/</a>