

CELEBRATION CHINA HIRE (CCH) ORDER INFORMATION SHEET

Celebration China Hire recommends that you book your date and a rough guide to the items required as soon as possible. On making an inquiry you will receive a estimate for the items you have requested. These items WILL NOT be confirmed as a booking until the security deposit has been paid and our terms and conditions of hire have been signed and received by CCH.

You may make changes to the order you have placed up to four working days prior to either the delivery of, or the collection of your order. All items are hired for a 3 day period unless otherwise stated on your invoice.

SECURITY DEPOSIT

The security deposit paid is in addition to the invoice total and will be kept until your order has been returned/collected, and checked. If all items have been return correctly, the deposit will be returned to you in full. If any items are found to be missing or broken on the return of your order, the cost of replacing those items will be deducted from the deposit before the remainder is refunded to you.

Your deposit refund may take up to 7 working days to be refunded to you.

METHODS OF PAYMENT

Full payment of the invoice total must be made on or prior to delivery or customer collection.

Payment can be made by the following ways;

Debit card, please call the office on 01949 844 568 to make payment.

Cash or bank transfer, our bank details are Sort code 60-02-41 account no`69215316

CELEBRATION CHINA HIRE DELIVERY AND COLLECTIONS

On placing your order you may state whether you wish to have an AM or a PM delivery and on which day you would prefer to collect or have your delivery made, i.e. Thursday or Friday for a weekend function. We endeavour to meet your requirements where ever possible.

As final numbers may be given up to the Monday prior to a weekend function, we do not sort out our delivery and collection route plan until Tuesday. At this point you may contact us for a more accurate two hour delivery time, slot.

All delivery and collections are subject to weather, road and traffic conditions and Celebration China Hire can not be held responsible for late delivery under the above circumstances.

Collection times follow the same format.

ITEMS HIRED

All items hired are either for clean or soiled return, we do not offered mixed orders. No refunds are given for the non use of any hired items.

CUSTOMER COLLECTIONS

On collection of an order the person collecting must produce their driving license and some proof of the invoice address given. This is normally a utility bill which must be less than 3 months old.

All of the above information is in addition to our Terms and Conditions of Hire.