



Plant Guarantee

All trees and shrubs* will have a 1 year guarantee from the date of purchase.

Guarantee is for 1 replacement plant or store credit. No cash refunds will be issued.

TimberPine will only guarantee properly cared for plant materials. We will not replace plant material that is damaged due to circumstances beyond our control, including but not limited to:

- lightning, ice or wind damage caused by storms
- other natural disasters such as earthquakes, floods or drought
- physical damage caused by machines or animals
- owner neglect (over or under watering)

The guarantee only covers plant material, not labor. We will provide the plant free of charge, however the customer must pay for the installation. The standard installation price will be required for all warranty replacements. Customer can pick up the replacement to plant themselves. To qualify for the free plant replacement, the customer must provide the original sales receipt along with the tree/shrub that is dead. Only those trees/shrubs that are dead will qualify for the free plant replacement.

TimberPine calls IOWA ONE CALL to locate utilities before any planting can be scheduled

***Plant Material Not Guaranteed:**

Annuals
Perennials
Grasses
Roses
Japanese Maples

Customer Responsibilities:

TimberPine is not responsible for any potential damages to utilities not located by IOWA ONE CALL. These may include irrigation systems, underground dog fencing, and/or any private utilities the landowner is or is not aware of on their property. Irrigation mainlines can be located for a **\$75 fee**, however lateral lines feeding from the mainline can not be located. TimberPine is also not responsible for any potential damage to customer's yard by heavy equipment used for planting. Precautions will be taken to avoid any tracks or ruts by machinery, but drainage and moisture levels at your site may result in some minor disturbances. Customer is responsible for parts and labor associated with any private utility repair.

General Plant Care Instructions:

Customer is responsible for proper maintenance of plant materials.

Required watering depends on several factors:

- Temperature, Time of Season
- Soil Drainage and Type
- Wind Conditions
- Irrigation System
- Stage of Flower or Growth of Plant

***If you aren't sure if the plant needs water, check the soil moisture under the mulch.*

For maintenance instructions more specific to your purchase (ie. evergreens, perennials) please speak with your sales person directly #515-834-2712.

After planting, make sure the roots are kept moist for the first 2 months. Supplemental watering will depend upon the amount of rainfall and the temperature. Generally, watering should be done twice a week for the first 2 months and then less frequently during the 3rd month. Additional watering will be necessary during prolonged periods of extremely hot, dry weather (85F degrees+) and possibly during the second season. If normal rainfall does not exceed 1"/week, additional watering may be needed.

Please Remember:

- Remove tree stakes after 1 year from installation
- Use only white or light gray colored corrugated tubing to protect tree trunks
- Remove tree protectants during the months of April-September