



# VEHA VOICE

SPECIAL EDITION 2020

Newsletter of the Villa Encantada Homeowners' Association  
6565 Academy Road NE, 87109



## HOW VEHA IS DEALING WITH COVID-19

First and foremost, we hope that all our residents and families are doing well. We are touched by the stories of you helping one another. As we monitor the daily situation with COVID-19, we are committed to doing our part in maintaining the health of our residents and vendors. The office is open but we are not conducting business face-to-face.

For those of you not financially impacted by this event, we are thankful and remind you it is critical that your assessments are paid on time so that we can continue to pay our expenses

including your water/trash/sewer, our landscapers, attorney, etc. No federal, state, or local ordinance has waived or extended the obligation to pay HOA assessments. We also know that many families are facing financial pressures as business have been forced to scale back or close. For those of you who have been financially impacted by COVID-19, there are many resources available to you. We encourage you to take full advantage of them to ease your burden and allow you to satisfy your financial obligations.

### RESOURCES:

- The single most significant financial resource for you and your family is the enhancement to unemployment insurance benefits. The Coronavirus Aid, Relief, and Economic Security Act (CARES Act) was signed into law on Friday, March 27 and provides significant assistance to those that have lost their jobs, been laid off or furloughed. This provision adds up to an extra \$600 per week in emergency federal compensation through July 31, 2020. This is in ADDITION to your state unemployment benefits.
- As a result of the CARES Act, direct one-time payments are to be made to all Americans, employed or not, of up to \$1,200, plus an additional \$500 per child (subject to certain income restrictions)
- Helpful resources from the CDC: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

We encourage you to utilize these and other financial resources offered by federal, state and local governments—as well as community organizations—to help you secure financial assistance, food, and healthcare. These resources are intended to not only alleviate financial stress, but to also allow you to meet your financial obligations, including your HOA assessments. Please remember that VEHA has no access to federal relief funds. We operate solely on homeowner assessments.

### MONTHLY VEHA BOARD MEETINGS & 2020 ANNUAL HOMEOWNERS' MEETING

The April Board Meeting has been canceled. Board members are conducting business and fulfilling their obligations in alternate ways. The Annual Homeowners' Meeting which had been scheduled for Saturday, June 13 is being postponed until we can clearly see a safe path forward from this social distancing.

Also, the City of Albuquerque has postponed all swimming pool inspections thru April 30, and we expect that to likely be carried thru the end of May. That being the case, the VEHA pool will not be open as planned and we will keep you updated.



### SEWER MAIN ISSUES

The quarterly sewer main jetting/cutting was performed by TLC Plumbing on April 6. The technician reported that there is a increasing problem in several areas of the complex due to residents flushing baby wipes, paper towels, tampons, toilet wipes and other non-biodegradable items. The disposable wipes are one of the biggest problems. This photo shows what happens to your lateral sewer line and our main sewer line when wipes are flushed.

Despite what the packaging may say, these should NEVER be flushed. Please consider that your lateral sewer line is solely your responsibility as a homeowners. Periodic cleaning of these lines for roots and debris could save you thousands of dollars compared to replacing a ruptured sewer line. Homeowners who rent should make very clear what they should not be flushing.

## 2019-2020 VEHA BOARD OF DIRECTORS

**PRESIDENT**  
Marsha Gaillour

**VICE-PRESIDENT**  
Lee Dumas

**TREASURER**  
Diane Aiello

**SECRETARY**  
Janice Nance

**DIRECTORS**  
Josie Gates  
Diana Maloof  
Deanna Page

**Property Manager**  
Roberta Borders  
VEHA Clubhouse  
823-9190



## FROM THE MANAGER'S DESK

### **WATER USAGE CONCERNS:**

Due to COVID-19, a large number of our residents are now at home all day. Please be extra thoughtful of your We will most certainly be exceeding our water budget for the fiscal year.

**CLUBHOUSE UPDATES:** The Clubhouse is currently the beneficiary of a lot of hard work including much needed repairs and updates from some very skilled volunteer homeowners including Paul & Diana Maloof and Jim Borders. You may have heard the sanding, sawing, hammering. Many homeowners do not realize that VEHA is almost 50 years old! Won't you thank these homeowners the next time you see them, not only for donating their time, but saving VEHA a lot of money!

**DOGS, DOGS, DOGS!:** With so many of our residents currently at home, dogs are getting a lot of walks! I have had some complaints, however, that some dogs are being let off leash. For the safety of everyone, people and dogs, please keep your dogs leashed. Our green spaces are not meant for dogs to run loose. If you dog causes another homeowner or their pet an injury, it could be a terribly expensive lesson. Dogs are unpredictable and even if you think your dog is "nice", you don't know the behavior of other dogs. For the homeowners on the north side along the arroyo, I have ordered a dog waste station to try to solve the complaints of dog poop not being picked up.

**NEW COMMUNICATIONS CENTER:** You may have noticed a new larger sign by the mailboxes that will be used for the distribution of newsletter and allows for us to post multiple items in a weather-resistant display. It is also lit after dark to allow homeowners coming in later at night to see more clearly information from the office. Thank you to Jim Borders for his hard work on the research, design, construction, and installation.



### **VEHA RESIDENTS CORNER—DO YOU HAIKU?**

*haiku* is traditionally a Japanese poem consisting of three short lines that do not rhyme. Our very own Sarah Castlebury (#15) treated us to some of her haiku, and I am pleased to share a few:

#### **The Started Turtle**

A turtle stroll home  
A sudden startle from wind  
In his shell he hides

#### **The Rattler**

Slither and a hiss  
Shaking its rattle, warning  
Take heed, be aware

