



Terms of Business for THE HAPPY HEN HOLIDAY CAMP

All animals received by THE HAPPY HEN HOLIDAY CAMP is a subsidiary of SHIELDS FARMING CO. LTD. is subject to acceptance of the application form and once accepted are subject to our terms of condition set out below:

1. Every effort is made to care for your pets while being under our supervision.
2. As we make every effort to care for your pets we cannot be responsible or held liable for any loss or problems which may have appeared while in our care or within 48 hours of leaving our care.
3. When booking your hens holiday please make sure they are booked within 12 weeks before arrival especially at peak times due to large demand for our service and we cannot guarantee places at very short notice.
4. If you required accommodation at short notice please be aware that we will try our very best to accommodate your pets but could not guarantee a place.
5. Mortality – Poultry can die at any stage of their lives just like human beings although stress from moving houses and different environment can cause death in very rare cases.
6. Disease – Diseases can happen at any stage of life but all our accommodations are cleaned out thoroughly before new arrivals can be placed in them so we do hope with the levels of bio security that we adhere to should reduce the risks of disease while in our care.
7. Sex – We do accept both sexes of chickens.
8. Disease Issues – The limit of compensation due from us is the amount paid to us at delivery or collection of your pets to us if this has adverse effects on other animals within your care.

Without prejudice, we shall not be liable of any representation of this product may having any direct, indirect, loss or damage for loss of income or otherwise. The owner has no right in respect of any product dealt with by ourselves except in cases of fraud.

9. Payments – Must be made in cash on delivery of pet to us unless otherwise stated in writing and must be paid on receipt of products. If for some reason you have been offered a credit facility with us you are bound to a contract stated on invoice informing you of payment terms and if the payment is not received in the period given interest will be added at 8% above Barclays Bank base rate.
10. Prices – May be altered pre- receipt without notice and the purchaser will be offered the products at the revised price and you may decline them if you express the products to be uneconomically viable.

11. Other Clauses – Us and the purchaser are unable to ignore any terms within this document to stop them being enforced and any new terms which have been issued but not included in this document at present. If any of these terms are deemed invalid by law it will not invalid all other terms that appear within this document.
12. Poultry Condition –. We do make sure from our experience to offer you 100% healthy stock but as they are livestock this cannot be guaranteed as transporting, new environment, changes to management and housing can greatly affect poultry health and cause death which is beyond anyone’s control and no one can be liable for this.
13. Eggs – Any Eggs which maybe received by your pets while they are in our care is produce which we will take ownership and sell as our produce.
14. Privacy – We endeavour to keep all personal information given to us via our mailing list, contact forms or emails is 100% secure on our client database on a stand alone computer system. By entering and offering us any of your personal details you consent to us processing your information as above. Our website uses Google analytics service to analyse data from our visitors to the site using cookies. This service only uses data from our site to give us ways of improving our site for future customers.
 - A. Your IP Address will be stored on Google system to analyse your movements through our site. All information collected by Google maybe given to Third Parties if required by law to do so. Your IP Address will not be shown on any information given to third parties.

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teviotdalefarm.com

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