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Mar 8, 2019 Issue #31: Sticks, Carrots, Parking Spots: Re-thinking Compensation

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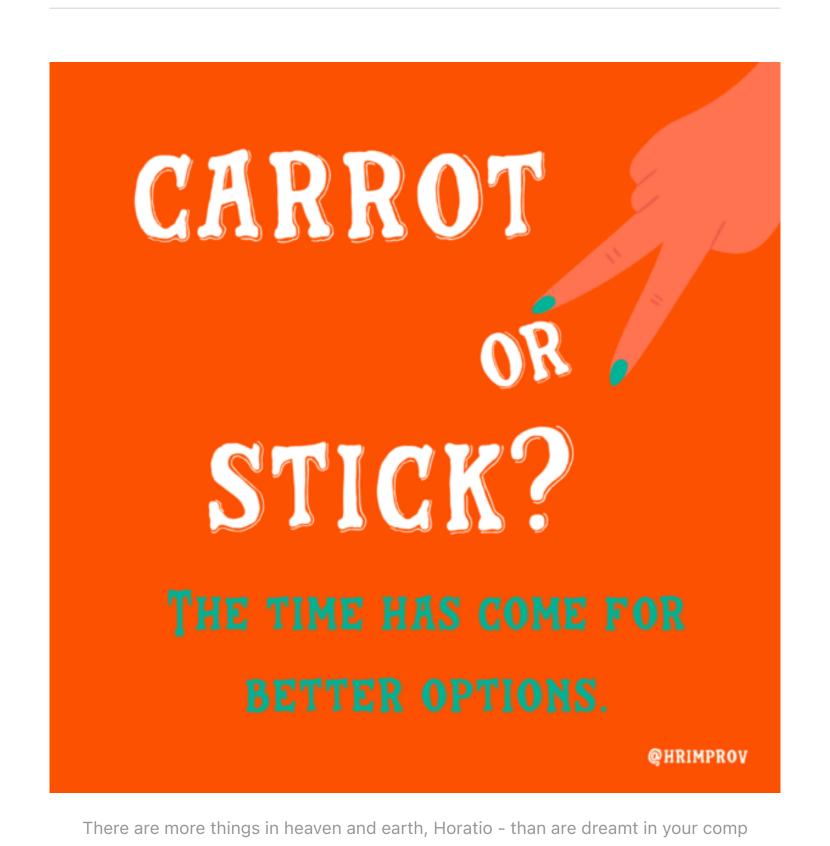
Most FAQ by candidates: "What are your salary and benefits?" When compensation and benefits packages were originally created, the

payment philosophy was largely based on a single breadwinner, wanting a pension, some medical and perhaps some support for saving to build a house. This meant that, in most companies, a fairly standard one-size-fitsall solution was used across the board. Well, my friends, times are changin'. According to Michael Bush, CEO of

Great Place to Work: "..., benefits have to be tailored for employees' specific needs, not just general needs. Let's say 75% percent of your workforce is under 30 and has no children. If you have benefits for people with children but not for people with pets, you're signalling loud and clear that you don't understand their needs, and you have to change that to transform your culture." As the <u>world of work</u> changes, jobs are being <u>decoupled</u>, more <u>fluid-types</u>

of employment contracts emerge, <u>high performing</u> multi-disciplinary teams are the dream, <u>multigenerational</u> needs vary and <u>multiple employers</u> is the reality, so too does the way we look at the compensation and benefits we offer to people working for a company.

Nowadays, the compensation philosophy at many companies are becoming more like marketing science - e.g. seeing an employee as a consumer and segmenting into pivotal roles, life stages (with according "issues") and giving special consideration to diversity and demographics. Also, many companies have understood (finally) that instructing their employees not to talk about their comp is a pipe dream and are being more proactive around educating on process, options and measures. Giving all parties involved (employees, managers, HR, finance, BAE's etc.) a much better footing for planning and evaluating options. Thereby transforming the process of compensation and reward from a black-box to truly an attractive employer advantage.

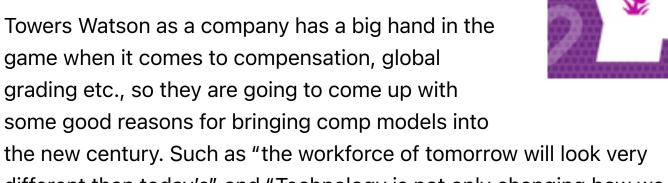


philosophy.

Why modernize Total Rewards? Here

Philosophy: Guidelines To Get Out of Dysfunction

are 10 reasons. John Bremen Chantal Free- Willis Towers Watson Wire Towers Watson as a company has a big hand in the game when it comes to compensation, global



different than today's" and "Technology is not only changing how we live, but how we interact with work and work-related programs." They also make the important conclusion that how we as people leaders then conduct governance is going to need an overhaul. blog.willis.com

"A job well done deserves a proper reward, right? But in collaborative efforts such as agile development, can you single out individual

UnJust Desserts by Mary Poppendieck

efforts without killing the team's morale and productivity? When it comes time to divvy up the pie, can justice ever be served? Or will your team members be left with unjust desserts?" This is an awesome article highlighting dysfunctional myths around

compensation, team performance and presenting guidelines on how to approach team performance recognition fairly. From 2004 but it deserves to be brought back into circulation - particularly for anyone dealing with compensation for agile teams. (For some more thoughts and good recommendations around that topic look at Worldatwork) www.poppendieck.com

Compensation & Benefits Top Employer's Institute This is a case-study review of best practices from tech, energy, automotive and consumer goods in regards to revamping and evolving their

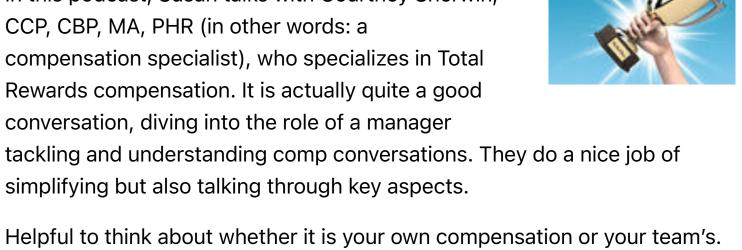
compensation approach. Some good ideas and insights to spurn on the discussion of "but can it be done here?". A separate <u>blog-writeup</u> gives the study highlights as being an irreversible

trend. www.top-employers.com

The Business Case for Changing Approach

"TBB05: Total Rewards Compensation" from The Best Boss by Susan Ermisch

In this podcast, Susan talks with Courtney Sherwin, CCP, CBP, MA, PHR (in other words: a compensation specialist), who specializes in Total Rewards compensation. It is actually quite a good conversation, diving into the role of a manager tackling and understanding comp conversations. They do a nice job of simplifying but also talking through key aspects.



The Best

(My two caveats to the conversation is that I think they brush over the inequity question too lightly and that they uphold the naive belief that

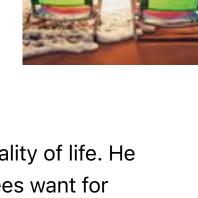
employees won't talk to one another about what they earn.) itunes.apple.com **Attractive Options**

4 Innovative Benefits That Will Help You Snag Top Talent

"...(employees) value being treated like humans instead of being bought off like commodities."

"Lose your Employee-of-the-Month program."

In this article, John argues that we need to stop expecting exceptional candidates to jump for higher salaries and instead, consider how to improve their quality of life. He



challenges to ask a simple question: What do employees want for themselves but rarely take the time, energy, effort or dollars to pursue? www.entrepreneur.com **25 Rewards That Great Employees Actually Love to Receive I Inc.com**

There are some hit-or-miss recommendations at the beginning of the article, BUT with that said, there are also some very helpful guideline questions. The list of ideas to spurn on a debate with your local teams on what you offer. And yes, sometimes the most impactful reward is "I see you and appreciate what you do". www.inc.com

A few months ago, I had the pleasure of shooting around a few ideas with a client and former colleague, Rui Barbosa, on the topic of Total

What is the most appreciated benefit at your

Compensation. We started with the question "what role does HR have in creating competitive advantage across the strategies to mitigate <u>business</u> <u>challenges</u> now - and in five years?" (we, ahem, later led with a shorter question). It was our opinion quite a large one. If changing up your rewards philosophy is something you are looking at, particularly out of an employer value proposition point of view, please let

With that - on a Friday afternoon - I am going to take advantage of a goinginto-the weekend benefit and take a walk in the sunshine. I hope you do

me know and I would be glad to support you.

All my best regards, Liz

too!

work?

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