

OEM Calibration Services

Atlas Vac Machine instruments used in Certifications and/or Calibrations are traceable to NIST. Documents for each instrument used in an Atlas Vac Field Service Calibration are available with each calibration report.

Atlas Vac Machine, LLC is not an ISO17025 certified laboratory providing instrument calibrations. Atlas Vac Machine, LLC is the OEM providing specific calibration services for Atlas Vac tray sealers. As such, it is permissible according to ISO/TS16949:2009 Section 7.6.3.2 External Laboratory, Note 2: When a **qualified** laboratory is not available for a given piece of equipment, calibration services may be performed by the equipment manufacturer (OEM).

The issue becomes the topic of "qualified". This interpretation is to be determined by the owner of the equipment. Atlas Vac has seen numerous "calibrations" performed by "certified" laboratories with zero familiarization or <u>training</u> (an ISO requirement) in the operation, maintenance and calibration of Atlas Vac tray sealer control systems. These unqualified but ISO17025 certified technicians, with no hands-on experience with these control systems offer their paid services as "experts". This has resulted in damaged components, adjustments to system components specifically designated as "non-adjustable", undocumented software modifications and incorrect temperature, pressure or timing results. This results in customer packaging sealed unknowingly at recipe values lacking accuracy.

Atlas Vac can provide Field Service Calibration service for any age Atlas Vac sealer. Atlas Vac also offers certified <u>training</u> for customer personnel or local third party calibration laboratories lacking the specific Atlas Vac sealer equipment knowledge.

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