Professional Bio: https://carolinmirville.com/ <a href="mirville-carolin@hotmail.com">mirville-carolin@hotmail.com</a>

Objective	To secure a position in healthcare working on a team where I can use my skills and learn from others.
EDUCATION	
	on Sep 2022)
	- Certified Microsoft Office - Word, Excel, PowerPoint
SOFTWARE/TOOLS	Epic; Allscripts, Cerner, SQL, Visual Studio, MicroStrategy, Remedy, SSRS, Microsoft Teams, Zoom, SharePoint, One Note, Microsoft Word, Excel, PowerPoint
REGISTERED NURSE	Charge Nurse/ EeMR Resource Preceptor/ Staff Nurse – Inpatient Unit
Mental Health/ Behavioral Health Inpatient Unit PRN/Full Time  Emory Healthcare	<ul> <li>Use critical thinking skills, nursing process and hospital guidelines to ensure safety of patients and staff members.</li> <li>Oversee and proactively prepare for any potential crisis.</li> <li>Advocate for patient and their families and provide compassionate and direct patient care to alleviate those in overwhelming situations.</li> <li>Communicate orally to patient and family via phone and in person to advise.</li> <li>Medication administration.</li> </ul>
Decatur, GA	<ul> <li>Seclusion. Restraints.</li> </ul>
Feb 2016 to Current	<ul> <li>Preceptor for new nurses.</li> <li>Charge nurse – managing staffing on unit and assisting with scheduling staff so shift is adequately staffed.</li> <li>Complete safe admission and discharge process for patients to comply not only with hospital requirements but ensure that quality measures are followed.</li> <li>Completed Admission and Discharge document to assist new nurses while onboarding.</li> <li>Float nurse – Emergency department</li> <li>Ability to float to other departments when the need arises.</li> <li>Care for Mental Health patients in the Emergency Room when bed in the Inpatient Behavioral Unit is not immediately available.</li> <li>Using own level of knowledge and clinical competence</li> <li>Continually completes annual continuing education programs to be better equipped to treat patients in accordance with the latest standards of care.</li> <li>Used knowledge gained in Information Technology department to create a snapshot of patients on Behavioral Health unit. Snapshot included latest vital signs, allergies, diagnosis, biographic data, etc. and shows all patients and the most pertinent data at a quick glance in order to intervene proactively, if needed.</li> </ul>

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BUSINESS INTELLIGENCE	Member of Implementation team at Emory Healthcare
DEVELOPER	Customized reports on new system based on Emory's healthcare needs.
Data Analytics Team	Content management - created custom content in new Epic Application. Content
Data Analytics Team	included: Reports, Metrics, Dashboard, Rules, Extensions
Emory Healthcare	Change management:
Atlanta, GA	<ul> <li>followed protocols for promotion from development to production</li> </ul>
•	environment.
Sep 2021 – Oct 2022	<ul> <li>Migration of Custom content to all environments using Data Courier.</li> </ul>
	• Data extracts: Created, modified, and extracted data from Emory's data warehouse for vendors.
	Application support:
	<ul> <li>First week On-call Support at Command Center after Go Live; resolving issues or re-routing to appropriate teams.</li> </ul>
	<ul> <li>Provided support to business users.</li> </ul>
	Requirements management: Met with and gathered requirements from
	business users.
	<ul> <li>Day-in-the-Life (meeting with users to show content created and to answer</li> </ul>
	questions).
	Testing and validation of content.
	Created transition documents for team upon departure.
CLINICAL ANALYST	Created custom reports for Clinical departments throughout hospital.
Data Analyst Team	Met with users to determine requirements and workflows.
	Create reports to ensure quality measures are met.
Emory Healthcare	
Atlanta, GA	
Feb 2016 to Aug 2021	
PUBLIC HEALTH NURSE	Expanded Role Registered Nurse.
	<ul> <li>Diagnose and treat those with emergent conditions such as sexually transmitted</li> </ul>
Outpatient	diseases (STD), mental health disorders and those in impoverished situations.
	<ul> <li>Making necessary referrals to epidemiologists for management and surveillance</li> </ul>
Dekalb Board Of Health	of STDs.
Decatur, GA	<ul> <li>Conduct physical assessments on pregnant women.</li> </ul>
Sep 2015-Feb 2016	<ul> <li>Prioritize care to promptly and appropriately respond to emergencies.</li> </ul>
	Case Management.
	<ul> <li>Act as a patient advocate and facilitated access to care for pregnant women.</li> </ul>
	<ul> <li>Sharing resources to assist patients to manage drug addictions.</li> </ul>
	o Creating Plan of Care.
	<ul> <li>Finding and making necessary referrals for resources and linking patients to</li> </ul>
	gain access to care.
	<ul> <li>Counseling patients and providing compassionate care to those overwhelmed</li> </ul>
	with stressors of life.

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REGISTERED NURSE	
Medical/Surgical Unit	<ul> <li>Caring for medical and surgical patients with issues such as Gastric-bypass,         Orthopedic, Spinal cord injury, Musculoskeletal injury, Transurethral resection of         the prostate (TURP), Bowel resection, Appendectomy, Diabetes, Cellulites, and         patients with other multiple co-morbidities.</li> </ul>
DeKalb Medical Center/ Emory Healthcare Decatur, GA	<ul> <li>Patient assessment, medication administration, IV start, managing and placement of NG tube, JP drains, chest tube, CPOM, respiratory suctioning, foley catheter, enteral and peripheral tube feedings, blood administration.</li> <li>Admissions and Discharge Nurse.</li> </ul>
July 2013 to Feb 2016	<ul> <li>Super User for Pyxis medication management.</li> <li>Made significant contribution to work flow improvement process which was implemented in units in hospital.</li> </ul>
STUDENT NURSE	Assisted with care of Mental Health patients while completing clinicals.
Inpatient	
Dekalb Crisis Center Decatur, GA Feb 2013	
Trainer & Manager	Managed office.
i-Net Specialist Fayetteville, GA Aug 2006 to Jul 2008	<ul> <li>Proctored exams at a Prometric Testing Center for different kinds of exams such as TSA certification, Microsoft products.</li> <li>Created Training materials for Word, Excel and PowerPoint.</li> </ul>
Programmer/Analyst & Technical Support Information Resources	<ul> <li>Created Desktop applications.</li> <li>Completed Quality Assurance testing on new applications.</li> <li>Acted as liaison between Information Technology and Business departments.</li> </ul>
	Provided technical and end-user support for in-house applications.
Georgia Pacific Corporation Atlanta, GA  Jan 1997 to Dec 2005	
Customer Support	Provided phone support to Georgia Pacific's customers who bought products and having positive/negative feedback.
Georgia Pacific Corporation Atlanta, GA Oct 1996 to Jan 1997	
Administrative Analyst	Administrative Analyst providing account support for different agencies attached to The Guardian.
The Guardian Insurance New York, NY 1994-1995	
VOLUNTARY	<ul> <li>Created training materials for immigrants and low-income housing individuals wanting to learn basic computer skills. These included Spanish speaking individuals.</li> <li>Manage Website and communication for Homeowners Association.</li> <li>Composed Songs.</li> <li>Written skits which were performed by children.</li> </ul>