



M9 / M9D / M11 Self -Contained Steam Sterilizer

[English](#)

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[Français](#)

For Models:

M9 (-020 / -021 -022)

M9D (-022)

M11 (-020 / -021 / -022)



W1944

User Guide

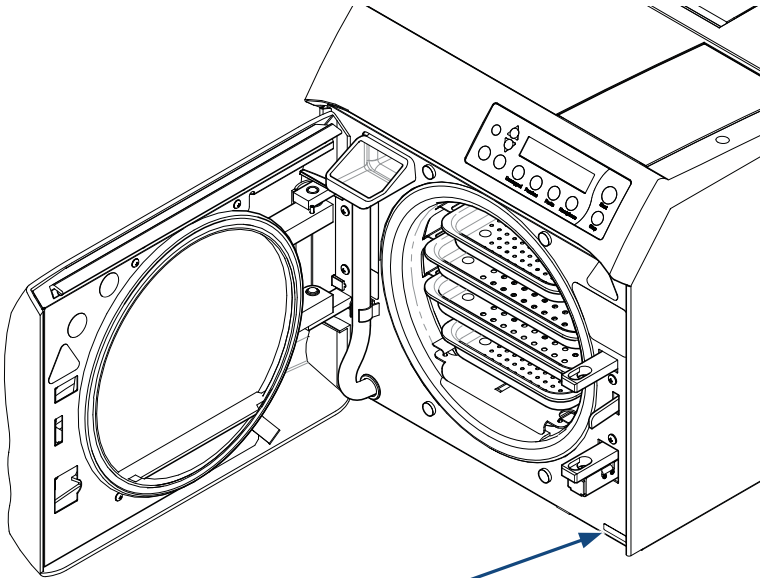
Product Information

Dealer :

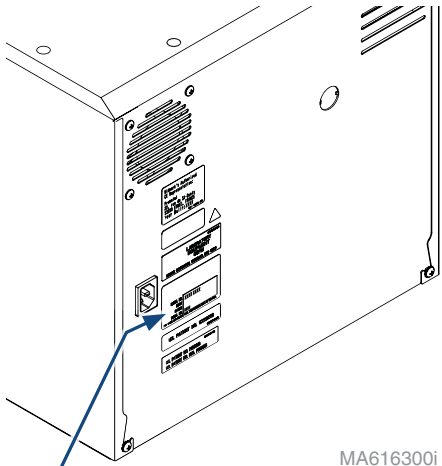
Date of Purchase:

Model / Serial Number:

Authorized Service Company:



Serial Number



**Model / Serial
Number Label**

MA616300i

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Important Information

Safety Instructions

The primary concern of Midmark is that this equipment is operated and maintained with the safety of the patient and staff in mind. To assure safe and reliable operation:

- Read and understand this manual before attempting to install or operate the sterilizer.
- Assure that the appropriate personnel are informed on the contents of this manual. (This is the responsibility of the purchaser).
- Assure that this manual is located near the sterilizer, or if possible, permanently affixed to the sterilizer.

Intended Use

The M9 / M11 Ultraclave or M9D Autoclave can be used in medical and dental offices, hospitals, clinics, nursing homes, laboratories, and other facilities to sterilize heat and moisture stable reusable items (including dental handpieces) that are compatible with steam sterilization. Refer to '**Loading Trays**' and '**Standard Cycle Parameters**' later in this manual for detailed information.

Electromagnetic Interference

This sterilizer is designed and built to minimize electromagnetic interference with other devices. However, if interference is noticed between another device and this product:

- Remove interfering device from room
- Plug sterilizer into isolated circuit
- Increase separation between sterilizer and interfering device
- Contact Midmark if interference persists

Safety Symbols



DANGER

Indicates an imminently hazardous situation which will result in serious or fatal injury. This symbol is used only in the most extreme conditions.



WARNING

Indicates a potentially hazardous situation which could result in serious injury.



Caution

Indicates a potentially hazardous situation which may result in minor or moderate injury. It may also be used to alert against unsafe practices



Equipment Alert

Indicates a potentially hazardous situation which could result in equipment damage.

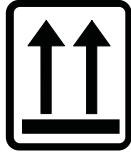
Shipping Symbols



Caution Shipping Damage



Keep dry



Proper shipping orientation



Max. stacking height
(Refer to "n" number on package)



Fragile

Transportation / Storage Conditions



Equipment Alert

Water must be drained from the unit's reservoir before transporting / storing below +32° (0°C).

Ambient Temperature Range:	-22°F to 140°F (-30°C to +60°C)
Relative Humidity:	10% to 90% (non-condensing)
Atmospheric Pressure:	7.2 psia to 15.4 psia (49.6 kPa to 106.4 kPa)

Accessories

Unless noted, accessory can be used on the M9 and M11.

Accessory Name	Order Number
Speed-Clean, 1 (16oz. [.47 liter]) bottle	002-0396-00
Speed-Clean, 1 case (12 - 16oz. [.47 liter]) bottles	002-0396-05
Printer	9A259001
Printer refill kit (includes 1 printer cartridge & 1 paper roll)	002-0371-00
Cassette Rack (Horizontal)	9A215001 (M11 only)
Cassette Rack (Vertical)	9A215002 (M11 only)
Pouch Rack	9A226001
Tray / Cassette Tool	9A307001

Included with Sterilizer

Speed-Clean



Care / Operation Card

MIDMARK Caring for your M9 / M11 sterilizer...

Weekly Maintenance

- Clean Exterior Surfaces & Gaskets**
 - Caution:** To prevent burns, allow unit to cool before cleaning gaskets and exterior surfaces.
 - A) Wipe exterior surfaces & gaskets with a soft damp cloth and mild soap / detergent.
 - B) Examine door gaskets for damage.
- Clean Interior Surfaces**
 - Equipment Alert:** Failure to change water may result in sterilizer malfunction.
 - A) Drain water from the reservoir using drain tube on front of unit.
 - B) Wash trays, rack, plate, and inside of chamber with mild soap or Speed-Clean and distilled water.
 - C) Refill reservoir with clean, distilled water.

Monthly Maintenance

- Flush System**
 - A) With a cooled chamber, drain reservoir and fill with clean, distilled water. Add one ounce of Speed-Clean sterilizer cleaner directly to the bottom of chamber.
 - B) Run one **Prep** cycle.
 - C) Press **Stop** button when Dry Cycle begins.
 - D) Drain reservoir and refill with clean, distilled water.
 - E) Flush by running one **Uninterrupted** cycle.
 - F) Drain and refill reservoir with clean, distilled water. Then allow chamber to cool.
- Clean Filter Screens (fill / vent, air)**
 - Equipment Alert:** Do not operate sterilizer without filters in place.
 - A) Allow sterilizer to cool. Then remove trays / rack / plate.
 - B) Refer to the instructions for location of filter screens.
 - C) Pull / twist filter to remove. (Use paper if necessary).
 - D) Clean filter with Speed-Clean and distilled water. (Synthetic filter / fabric cannot be removed by cleaning).
 - E) Rinse filter with distilled water.
 - F) Install filter with distilled water. (Filter screen / mesh filter / mesh filter / mesh filter).
 - G) Install tray plate, rack, and trays.
- Remove / Clean / Inspect Gaskets***

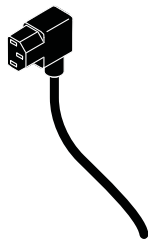
* Refer to the Installation / Operation Manual for complete list of maintenance procedures

Speed-Clean SDS Sheet

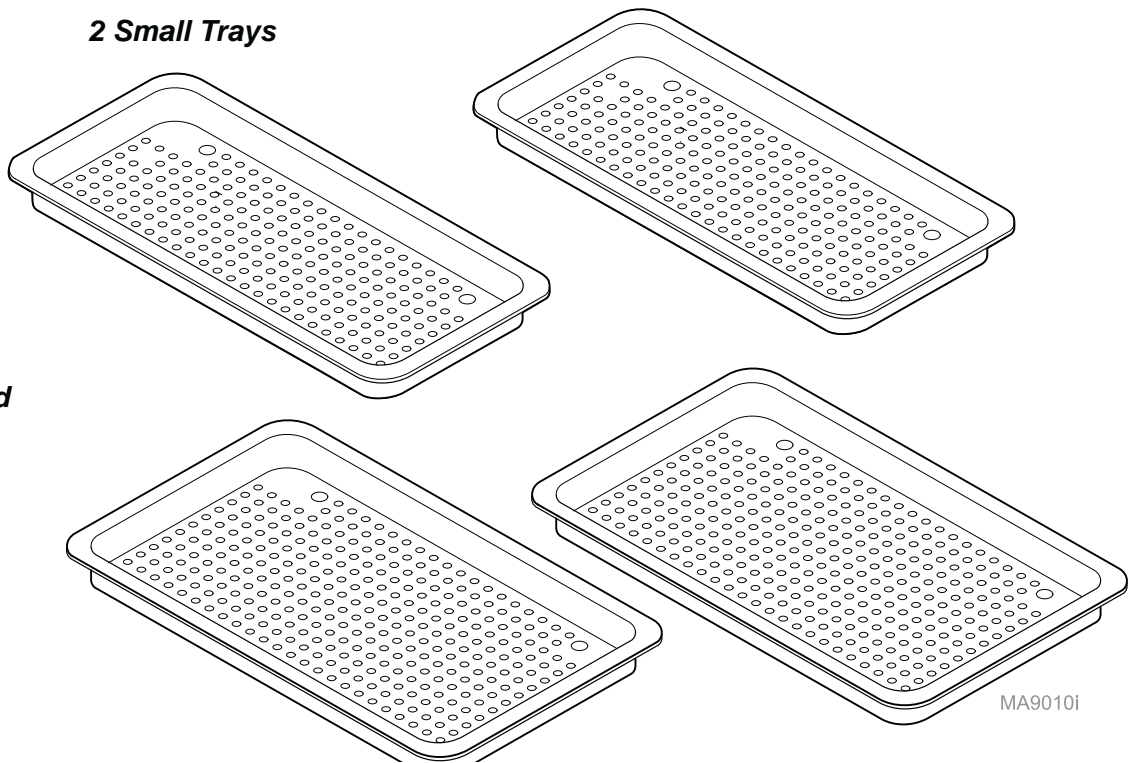
Midmark Corporation		077-0033-00 Rev P Date Created: June 2007 Revised: February 2015 Page 1 of 6
SAFETY DATA SHEET		
Section 1: Identification		
1.1. Product Identifier Speed-Clean		
1.2. Recommended Use and Restrictions on Use Sterilizer Cleaner		
1.3. Supplier's Details Developed For: Midmark Corporation Address: 60 Vista Drive, P.O. Box 286, Versailles, OH 45384-0286, USA Telephone: 1-800-MIDMARK		
1.4. Emergency Telephone Number: 0373-526-8499		
Section 2: Hazard Identification		
2.1. Hazard Classification Skin Irritation: Category 2 Eye Irritation: Category 2A		
2.2. Label Elements Signal Word Warning		
Symbols Exclamation Mark		
<p>GHS07</p>		
Hazard Statements Prolonged or repeated skin contact causes skin irritation Contact with eyes causes eye irritation		
Precautionary Statements Prevention: Wear eyecare protection. Wear impervious gloves. Wash hands after handling this material.		
Response: IF IN EYES: Immediately flush eyes with water for 15 minutes, intermittently lifting the lower and upper eyelids. IF ON SKIN: Flush skin with running water for 15 minutes.		
2.3. Hazards Not Otherwise Classified None		

2 Large Trays

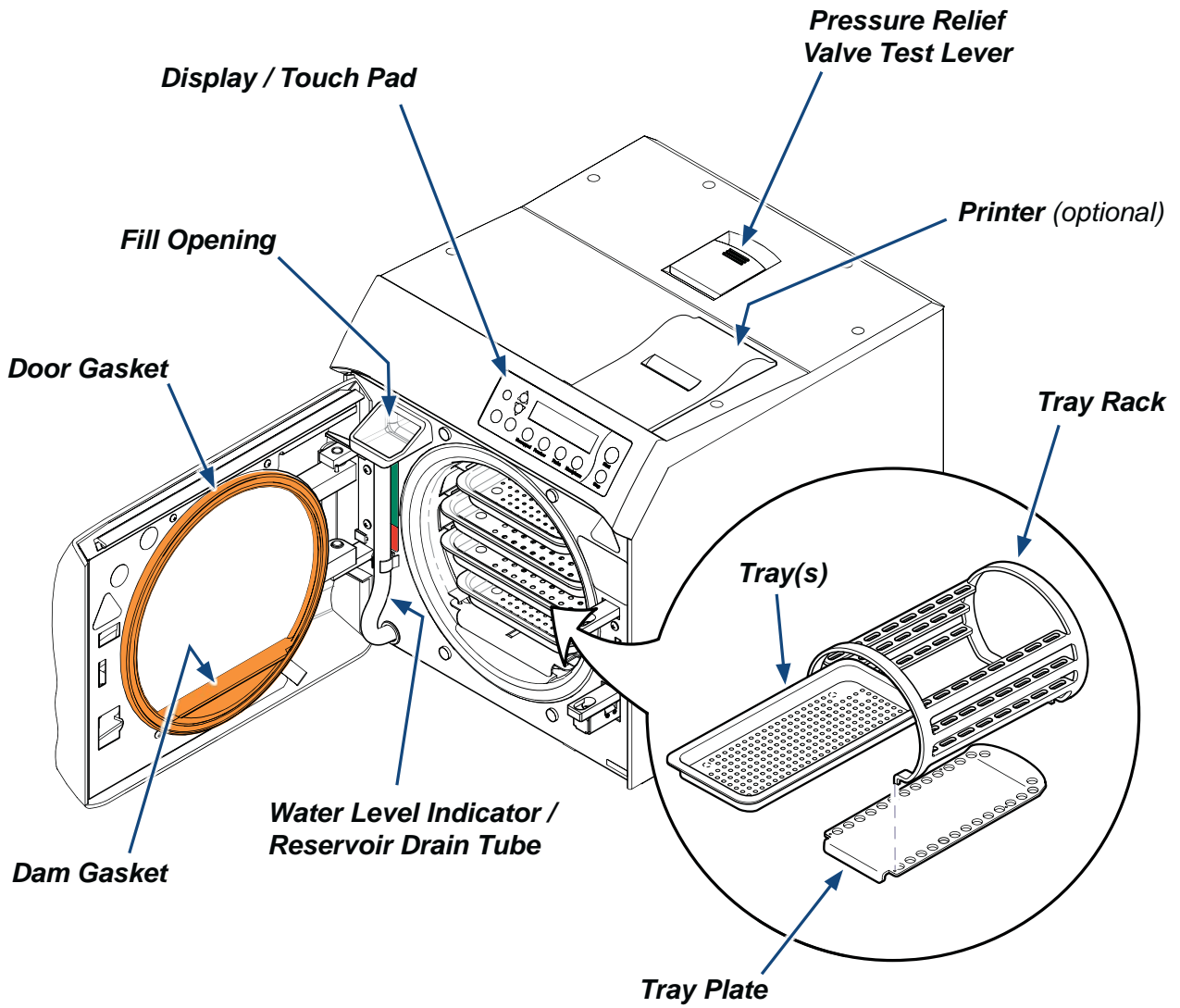
2 Small Trays



Power Cord



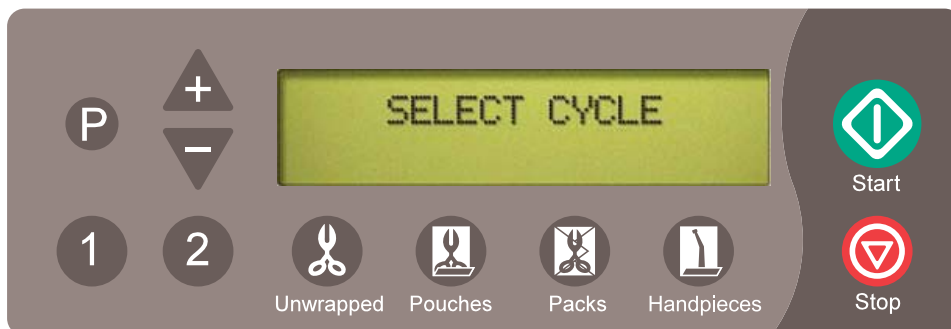
Component Location



SA1775i

Controls & Indicators

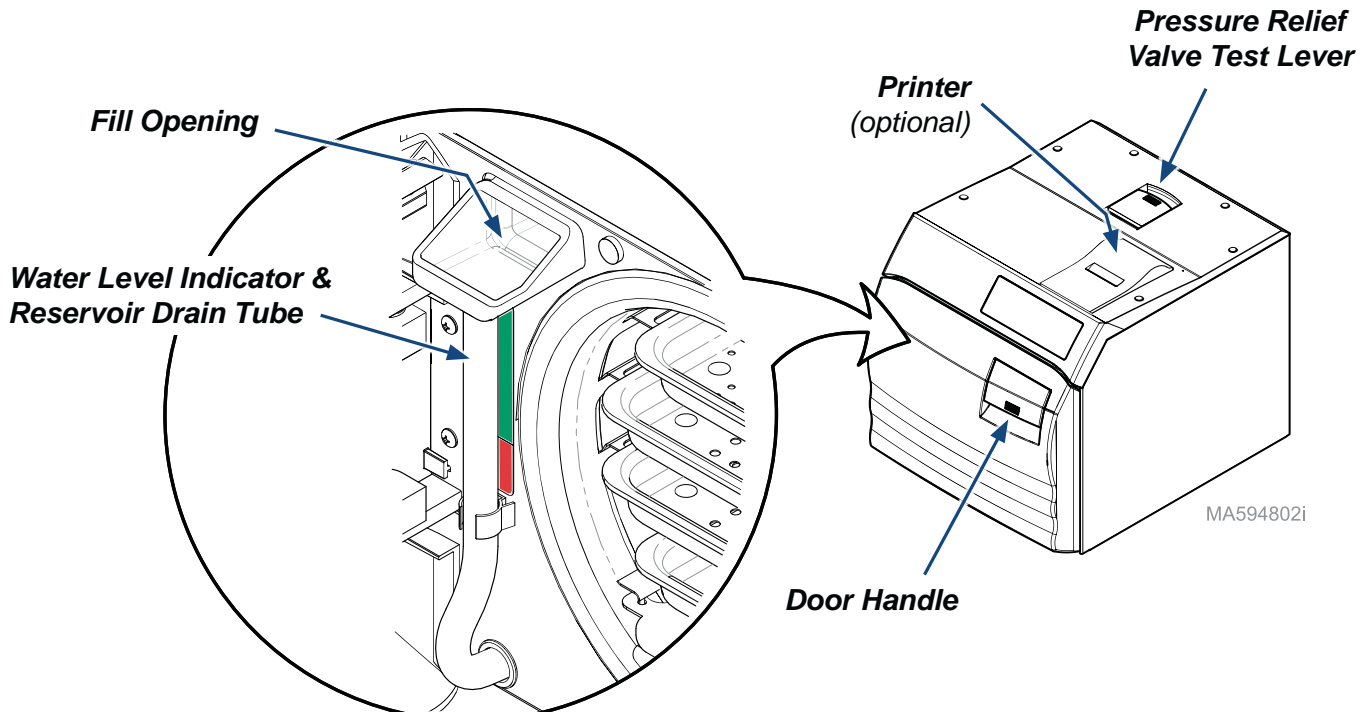
The sterilizer controls and indicators are shown in the illustrations on this, and the following page. The accompanying tables describe the function of each control / indicator.






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Control		Function
Display	see illustration	Indicates cycle selected, cycle temperature and exposure time for the selected cycle. During the cycle, display shows messages describing status of cycle. When cycle enters sterilization mode, remaining cycle time is displayed as well as temperature and pressure. Display also shows error message if a malfunction occurs. Refer to the <i>Troubleshooting</i> section of this manual for a detailed explanation of <i>Informational / Error Messages</i> .
Unwrapped button		A program cycle designed to process unwrapped instruments at: 270° F (132° C) for 3:00 minutes / 30 minute drying cycle.
Pouches button		A program cycle designed to process instruments in combination paper / plastic sterilization pouches or wrapped instruments at: 270° F (132° C) for 5 minutes / 30 minute drying cycle.
Packs button		A Program cycle designed to process packs of instruments or textiles at: 250° F (121° C) for 30 minutes / 30 minute drying cycle.
Handpieces button		A program cycle for dental handpieces which runs at: 270° F (132° C) for 6 minutes / 30 minute drying cycle.
Start button		Initiates selected program or, when SELECT CYCLE is displayed, pressing Start will activate heater for 10 minutes.
Stop button		Terminates selected program or function.
1 or 2 buttons NOTE: All material run in these cycles must be validated for sterilization by the user.		Programmable cycle buttons that allows an operator to create two different programmed cycles for special applications. Sterilization time and temperature, along with drying time and venting procedure can be adjusted or changed.

Controls & Indicators - continued



Control		Function
P button		Programming mode button that allows operator to change temperature, time, dry time and/or venting procedure. Used in conjunction with buttons 1 or 2. (Refer to Programming Mode).
+ (plus) button		Allows temperature, time, or dry time to be increased or changes Vent to Fast mode when in location 1 or 2 and the P (programming) mode is activated.
- (minus) button		Allows temperature, time, or dry time to be decreased or changes Vent to Slow mode when in location 1 or 2 and the P (programming) mode is activated.
Door Handle	refer to illustration	For latching / opening door.
Water Level Indicator / Reservoir Drain Tube	refer to illustration	Shows amount of water in reservoir. Tube also used for drainage of reservoir into suitable container.
Fill Opening	refer to illustration	Access for filling reservoir with water.
Pressure Relief Valve Test Lever	refer to illustration	Allows operator to check pressure relief valve.
Printer (Optional)	refer to illustration	The printer (optional equipment) can be used to provide a permanent record of time, temperature, and pressure during a cycle.

Sterilization Monitoring Guidelines

Note

This information below is provided for reference only. Contact appropriate state/local agencies for specific sterilization guidelines for your office. Additional information on infection control is available from the Centers for Disease Control and Prevention (CDC), Organization for Safety and Asepsis Procedures (OSAP), Association for the Advancement of Medical Instrumentation (AAMI), and Association for Professionals in Infection Control and Epidemiology (APIC).

Physical Monitors

Temperature and pressure measuring devices can help detect sterilizer malfunctions. The sterilizer's control system aborts the cycle and displays a message if physical conditions go outside established limits. The optional printer can be used to create a record of each load's actual cycle time, temperature, and pressure.

Note

Use only FDA cleared chemical & biological indicators designed for steam sterilization that are compatible with the particular sterilization cycle temperature and exposure time being monitored. Use sterility monitors with each sterilization load. If a sterilizing cycle is terminated prematurely, reprocess instruments to ensure sterility of the load. Follow manufacturer's instructions for proper disposal of used indicators.

Chemical Indicators


Chemical indicators are designed to verify that conditions in the sterilizer chamber were adequate to achieve sterilization. They do not validate that a processed item is sterile. If a chemical indicator shows a failure, items in that load are considered non-sterile. Potential causes for sterilization failure include: improper cleaning, packing, loading, or a sterilizer malfunction. Determine the cause of any sterilization failure, and remedy the situation before running the next cycle. Only FDA cleared chemical indicators labeled for use with the nontraditional steam sterilization cycle parameters. e.g. temperature and exposure time, of the M9 / M11 Sterilizers should be used for monitoring the cycles. Follow the chemical indicator's instructions for proper storage, use, interpretation, and disposal.

Biological Indicators

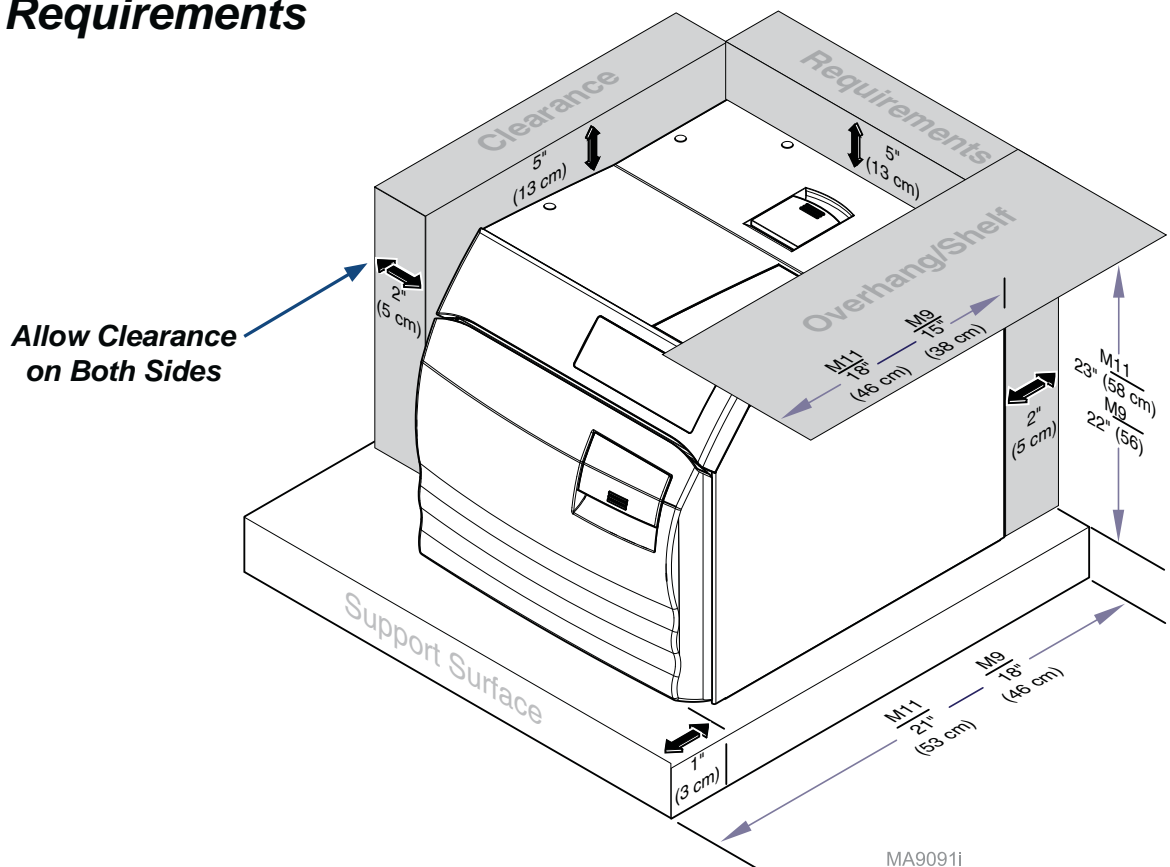
Biological indicators are microbiological devices designed to accompany items being sterilized to monitor adequacy of the sterilization process. If a biological indicator shows a failure, items in that load are considered non-sterile. Potential causes for sterilization failure include: improper cleaning, packing, loading, or a sterilizer malfunction. Determine the cause of any sterilization failure, and remedy the situation before running the next cycle. Only FDA cleared biological indicators labeled for use with the nontraditional steam sterilization cycle parameters. e.g. temperature and exposure time, of the M9 / M11 Sterilizers should be used for monitoring the cycles. Follow the biological indicators instructions for proper storage, use, interpretation, and disposal.

Installation

Operating Environment

 Equipment Alert Allow unit to reach room temperature before operating. Failure to do so may result in damage to sterilizer.	
Ambient Temperature Range:	68°F to 104°F (+20°C to +40°C)
Relative Humidity:	< 80% (non-condensing) (Pollution Degree 2, in accordance to IEC664)
Normal Operating Altitude:	< 9842 ft. (3000 m) above sea level
Device approved for INDOOR USE ONLY.	
Device to be operated in a relatively dust-free environment. (Pollution Degree 2, in accordance to IEC664)	
Device should be connected to a power source with over-voltage limits less than 1500 watts from mains to ground. (Installation Category II in accordance to IEC664)	
The M9 and M11 will emit 5000 BTU / HR during operation.	

Location Requirements



Installation

Location Requirements continued...

Support Surface

- Material should be water-resistant material. (Ex. laminate, stainless steel, stone, etc.)
- Surface must be level to ensure chamber fills with correct water level.
Improper water level in the chamber could cause a sterilizer malfunction.
- Surface should meet minimum dimensions listed below:

Dimensions

Depth (front to back) **M11** - 21" (53 cm) **M9** - 18" (46 cm)

Clearance Requirements


To ensure proper air circulation, and to allow access to the reservoir fill port and drain coupling, adhere to the minimum clearance requirements listed below. If the sterilizer will be operated in continuous cycles, locate sterilizer where steam will not damage materials or equipment in the surrounding area.

Back of Unit - Back Wall..... 2" (5 cm)
 Front Support Surface - Front Sterilizer 1" (3 cm)
 Sides of Unit - Side Wall 2" (5 cm)
 Distance above Unit for Printer Access..... 5" (13 cm)
 Maximum Upper Cabinet Shelf Overhang **M11** - 18" (46 cm) **M9** - 15" (38 cm)
 Under Cabinet or Shelf..... **M11** - 23" (58 cm) **M9** - 22" (56 cm)

Relocation Requirements for Sterilizer

Disconnect power cord from electrical outlet and allow sterilizer to cool.
 Drain water from reservoir or do not tip sterilizer, allowing water to spill.

Electrical Requirements

 <p>WARNING For 115 VAC models: Use 104 - 127 VAC, 50/60 Hz alternating current only. For 230 VAC models: Use 207 - 253 VAC, 50/60 Hz alternating current only. Failure to do so may result in electric shock to personnel and / or damage to sterilizer.</p>	
<p>Note For safety, the unit must be connected to a properly polarized and grounded receptacle. Always use a power cord with grounding connections that match the receptacles in your location.</p>	
<p>115 VAC Unit:</p>	<p>115 VAC, 50/60 Hz, 12 amp Dedicated Supply Circuit*: 120 VAC, 50/60 Hz, 15 amp Max. Power Consumption: 1425 Watts</p>
<p>230 VAC Unit:</p>	<p>230 VAC, 50/60 Hz, 6.5 amp Dedicated Supply Circuit*: 230 VAC, 50/60 Hz, 10 amp Max. Power Consumption: 1500 Watts</p>
<p>* Power source must have over-voltage limits less than 1500 watts from mains to ground. (Installation Category II in accordance to IEC664)</p>	

Connecting the Power Cord



WARNING

Equipment is not suitable for use in the presence of a flammable anesthetic mixture with oxygen, air, or nitrous oxide.

Clarification: Equipment is suitable for use in the presence of oxygen, air, or nitrous oxide.



WARNING

Check the serial number label on back panel of sterilizer to verify voltage rating for the unit. Failure to connect sterilizer to an appropriate power supply could result in damage to the unit, and electrical shock to personnel.



Equipment Alert

For optimal performance, allow sterilizer to reach room temperature before operating.

To connect the power cord...

- A) Plug power cord into receptacle on back of sterilizer.
- B) Plug power cord into a properly polarized and grounded receptacle rated for a minimum of 15 amps. A dedicated circuit only used for the sterilizer is recommended.

Note: When power is connected, the messages shown below will appear on the display.

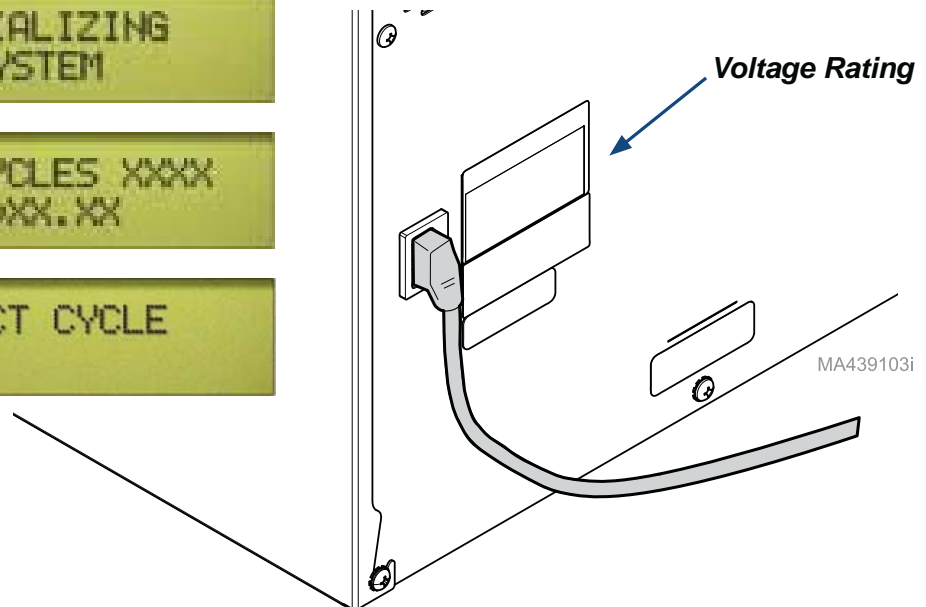
Display:

INITIALIZING
SYSTEM

*

TOTAL CYCLES XXXX
M9, vXX.XX

SELECT CYCLE



* This screen will display the total number of cycles run on the unit, the model number (M9 or M11), and the software version number.

Operation

Before Operating the Sterilizer...



WARNING

Do not use this sterilizer for sterilizing volatile substances or for any purpose other than its intended design. Burns and toxic or explosive conditions could result.

Do not force door handle at any time. Chamber pressure may cause door to open with extreme force. If door handle does not move freely, allow until to cool and depressurize for 40 minutes before opening door. Failure to adhere could result in serious personal injury.

Do not run the sterilizer without the tray plate in place. If the sterilizer malfunctions, immediately unplug sterilizer, and call for service; do not attempt to repair the sterilizer yourself. Doing so could result in serious injury.



Caution

Programmable cycles 1 & 2 are provided for those applications requiring sterilization parameters different than the preset cycles. All material processed in these cycles must be validated by the user to ensure sterility of the processed load.



Equipment Alert

For optimal performance, allow the sterilizer to reach room temperature before operating.

Filling the Reservoir

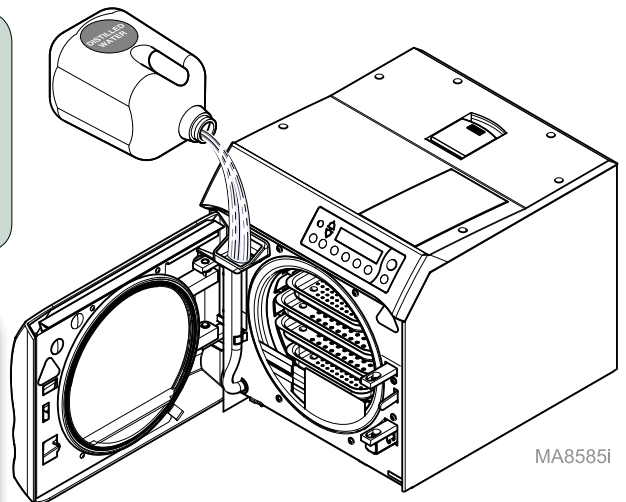
To fill reservoir...

- A) Open door to unit.
- B) Pour distilled water into fill opening until water level reaches the top of the fill level label on the water level indicator tube.



Equipment Alert

Use distilled water or water that meets the referenced water purity specifications. Failure to comply may result in sterilizer malfunction and/or premature failure due to excessive corrosion.



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Qualification Testing

Your sterilizer should be tested after sterilizer installation, malfunctions, relocation, major repairs, and after sterilization process failure. Qualification testing should be performed prior to placing the sterilizer in service. If multiple cycle types are used, e.g. "Pouches" and "Packs" each cycle type should be qualified. Qualification testing should include at least one Biological Indicator (BI) (sometimes referred to as Spore Tests) and one Chemical Indicator (CI). The test pack should be performed with items routinely processed and considered to be the most difficult to sterilize. Additional items should be placed in the chamber along with the Biological Indicator and Chemical Indicator so that chamber is fully loaded (don't exceed the maximum capacities listed in the tables under "Guidelines for Loading" in this manual). Three consecutive test runs, for each cycle type tested, with negative results from the BIs, and the appropriate readings from all physical monitors and chemical indicators demonstrating complete sterilization, provide verification that the sterilizer has been properly installed (or reinstalled after relocation) or repaired to the manufacturer's specifications and that it will function effectively in the facility in which it is installed. All items processed during qualification testing should be quarantined until the results of the biological testing for all three test runs are available.

Guidelines for Loading

Types of Items

Before placing any instrument in the M9 or M11, check with the instrument manufacturer to be sure the materials are compatible with steam sterilization, and to verify the acceptability of sterilization parameters. The M9 and M11 are designed to sterilize the following:

- Metal instruments
- Rubber / plastic devices (*ex. suction cannulas, impression trays, etc.*)
- Wrapping / bundling materials (*ex. CSR wrap, instrument pouches, etc.*)
- Cassettes (which fit in the sterilizer trays or the cassette rack accessories)
- High / low speed handpieces
- Surgical instruments (*ex. ophthalmologic instruments*)



Equipment Alert

Do not sterilize items composed of any of the following materials in the M9 or M11.

- Corrosion sensitive metal (*ex. carbon steel, iron, etc.*)
- Fragile items susceptible to breaking under pressure / high temperature
- Biomedical waste
- Plastics that may break down or produce residue when exposed to steam / high temperatures.

Examples

Polyethylene, Styrene, Cellulosics, ABS, PVC, Acrylic (Plexiglass™), PPO (Noryl™), Latex, and Neoprene

Guidelines for Loading - continued

General Guidelines



Caution

Clean and dry instruments thoroughly before placing them into tray. Improper cleaning may result in non-sterile instruments or damage to the unit. Follow instrument manufacturer's guidelines and CDC recommendations for handling and cleaning instruments prior to sterilization.

- Place all containers so that the opening allows steam to enter, and air / condensate to drain from the container.
- Use only M9 and M11 trays in their appropriate sterilizer. Using other trays could restrict air / steam flow to items.
- Sterilize jointed items in an open position.
- Handpieces and instruments must be single height loaded (not piled or stacked), to permit proper steam flow and penetration to the items.

Immediate Use Sterilization

The M9 and M11 are capable of *Immediate Use* sterilization - sterilizing unwrapped instruments for immediate use. Place a towel or absorbent paper on the bottom of the tray before putting unwrapped items in the tray. Please consider the following when choosing whether or not to sterilize your instruments unwrapped:

- The sterility of unwrapped instruments is compromised upon exposure to a non-sterile environment. Follow CDC guidelines for using unwrapped, sterilized instruments.
- Due to the sensitive nature of some types of surgery (including, but not limited to ophthalmological), instruments used in such procedures must be wrapped or pouched in order to reduce their exposure to sterilization process residues. The water reservoir should also be drained and refilled with fresh distilled water on a daily basis when processing instruments for these procedures on a routine basis.

Pouching and Wrapping Items

The M9 and M11 are capable of sterilizing pouched or wrapped items to preserve sterility after processing.

- When pouching or wrapping items, use only sterilizer pouches and wraps that have been cleared by the FDA and labeled for use with the steam sterilization cycle being used. Follow the manufacturer's instructions for use.
- When using cassettes in the M9 / M11, follow the manufacturer's instructions for use.
- Do not wrap items too tightly. Sterilization can be compromised if an item is excessively wrapped.
- Pouches should be loosely packed and may overlap, but handpieces and instruments must be single height loaded (not piled or stacked), to permit proper steam flow and penetration to the items.
- The preferred orientation of pouches is resting on their edge, best accomplished using the Midmark pouch rack accessory. If using the standard tray, pouches should be placed with paper side down.

Guidelines for Loading - continued

Packing the Trays



Equipment Alert

Do not use towels or packaging containing chlorine bleach residue. Failure to comply may cause rusting or discoloration of the chamber / trays, and significantly shorten the life of the sterilizer.

Trays must be used at all times when operating this sterilizer - unless the optional cassette rack kit is used - otherwise, serious equipment damage could result.

All items must be processed in accordance with Centers for Disease Control and Prevention (CDC), “Guidelines for Infection Control in Dental Healthcare Settings” - 2003, MMWR; 52 (no. RR-17), and “Guidelines for Disinfection and Sterilization in Healthcare Facilities” - 2008, which states:

“Items to be sterilized should be arranged to permit free circulation of the sterilizing agent (e.g., steam, chemical vapor, or dry heat); manufacturer’s instructions for loading the sterilizer should be followed.”

- All items to be sterilized should be arranged to permit free circulation of the steam.
- All items must fit in M9 / M11 tray.
- Loaded tray must slide into chamber opening without scraping.
- Instruments must not touch one another.
- Pouches may overlap slightly, but items must not be layered.

Guidelines for Loading - continued

Load Size

Refer to the charts below for maximum sterilization loads. If a load surpasses these limits, we recommend dividing the load and running multiple cycles. Listed below are the maximum recommended loads for each tray and total loads:








WARNING

Do not overload the chamber. Adequate space is required around items in trays for steam circulation and drying. Failure to allow adequate space will compromise sterilization and drying. Do not run the sterilizer without the tray plate in place.

M9 (maximum capacities)			
Load Type	M9 Large Tray	M9 Small Tray	M9 Sterilizer Total
Solid Items	42 instruments - 2.4 lbs. (1089 grams) or	28 instruments - 1.6 lbs. (726 grams) or	140 instruments - 8.0 lbs. (3629 grams) or
Handpieces	9 in a rack or	9 in a rack or	9 handpieces in a rack and 75 instruments or
Packs*	66 in ³ (≤ 1 in. thick) 1082 cm ³ (≤ 2.5 cm thick)	48 in ³ (≤ 1 in. thick) 787 cm ³ (≤ 2.5 cm thick)	228 in ³ (≤ 1 in. thick) 3736 cm ³ (≤ 2.5 cm thick)

M11 (maximum capacities)			
Load Type	M11 Large Tray	M11 Small Tray	M11 Sterilizer Total
Solid Items	45 instruments - 2.7 lbs., (1225 grams) or	30 instruments - 1.8 lbs., (816 grams) or	150 instruments - 9.0 lbs., (4082 grams) or
Handpieces	9 in a rack or	9 in a rack or	9 handpieces in a rack and 75 instruments or
Packs*	270 in ³ (≤ 2 in. thick) 4425 cm ³ (≤ 5 cm thick)	195 in ³ (≤ 2 in. thick) 3195 cm ³ (≤ 5 cm thick)	930 in ³ (≤ 2 in. thick) 15240 cm ³ (≤ 5 cm thick)
*Allow a minimum of 1/4" (6.4 mm) space between each pack, and also from the chamber wall.			

Cycle Type	Cycle Parameters			Drying Time ²	Items to be Sterilized (Always consult the item manufacturer's recommendations for sterilization.)
	Temp. (Min.)	Time	Press. ¹ (Ref.)		
 Unwrapped	270°F (132°C)	3 min.	27.1 psi (186 kPa)	30 min.	<ul style="list-style-type: none"> • Instruments loose on a tray. • Open glass or metal canisters. • Tubing not used in surgical procedures. (Max. length - 40" & Min. inside diameter - .187") • Loose items manufacturers recommend for exposure at 270°F (132°C) for 3 minutes. <p>Note: The sterility of unwrapped items is compromised on exposure to a non-sterile environment.</p>
 Pouches	270°F (132°C)	5 min.	27.1 psi (186 kPa)	30 min.	<ul style="list-style-type: none"> • Pouched or loosely wrapped instruments. • Multiple layers of instruments separated by fabric. • Wrapped trays of loose instruments. • Wrapped cassettes. • Tubing not used in surgical procedures. • Wrapped items manufacturers recommend for exposure at 270°F (132°C) for 5 minutes.
 Packs	250°F (121°C)	30 min.	15 psi (104 kPa)	30 min.	<ul style="list-style-type: none"> • Textiles and surgical packs wrapped for sterilization. • Items, except liquids, manufacturers recommend for exposure at 250°F (121°C) for 30 minutes.
 Handpieces	270°F (132°C)	6 min.	27.1 psi (186 kPa)	30 min.	<ul style="list-style-type: none"> • Dental handpieces (wrapped or unwrapped). <p>Note: Verify acceptability of sterilization parameters with handpiece manufacturer.</p>
 Programmable User Defined	230°F (110°C) to 275°F (135°C)	3 min. to 90 min.	6 psi (41 kPa) to 31 psi (214 kPa)	30 min.	<ul style="list-style-type: none"> • Items appropriate for user's defined parameters. <p>Caution All material processed in these cycles must be validated by the user to ensure sterility of the processed load.</p> <p>Programmable cycles 1 & 2 are provided for those applications requiring sterilization parameters different than the preset cycles. It is important to properly coordinate sterilization temperature with cycle time to achieve sterilization. Sterilization temperature can be adjusted from 230° to 275°F (110° to 135°C). Permitted temperature range for proper sterilization is 250° to 275°F (121° to 135°C). Temperatures set below 250°F (121°C) should not be used for sterilization, unless required by the device manufacturer. Temperatures below 250°F (121°C) are provided for disinfection only.</p>

1. The pressure shown in this table is for reference only. It's the ideal pressure of saturated steam at the sterilization temperature. The pressure shown on the sterilizer display may be higher or lower.
2. Dry time can be changed from 0 to 60 minutes. Refer to **Cycle Operation**.

Cycle Operation

Refer to the following steps for a detailed description of cycle operation:



Equipment Alert

The sterilizer will not operate unless the door is closed and latched properly.

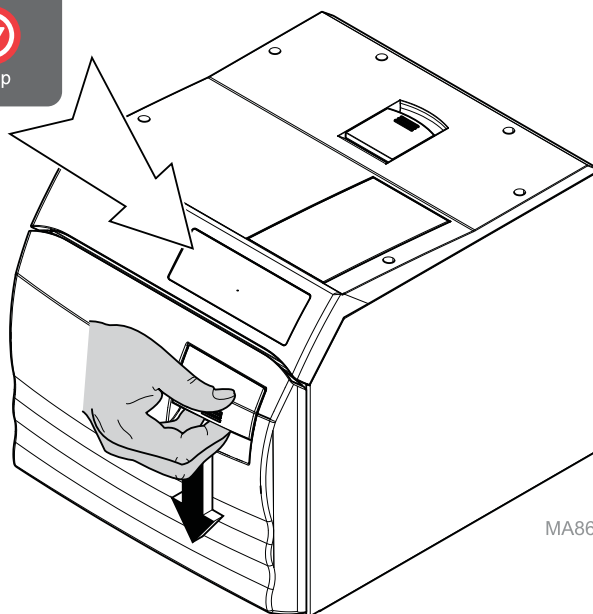
Step 1: Close and latch the door.

- A) Lift the door handle, then push the door closed.
- B) While pushing in on the door, slide the door handle down to engage the latch.



Cycle Buttons
(Programmable)

Cycle Buttons
(Pre-set)



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Note

Pressing the **Start** button when 'SELECT CYCLE' is displayed, at beginning or end of a cycle, activates the heater for 10 minutes. The display flashes 'ADDITIONAL HEAT'. This allows the operator to preheat the chamber before starting a cycle or to add additional time to the Dry mode at the end of a cycle. Pressing the **Stop** button will end the 'ADDITIONAL HEAT' time.



Equipment Alert

Using an incorrect sterilization program could result in non-sterile goods and may damage instruments. Consult instrument manufacturer for specific sterilization instructions.

Step 2: Select the desired cycle.

- A) Press the appropriate cycle button on the display panel.
(Refer to "Cycle Parameters" chart for time / temperature specifications).



Cycle Operation - continued

After the cycle button is pressed, the parameters for that cycle will appear on the display.

Note

On units using the metric display, °F will display as °C and PSI will display as KPA.

Pressing **P** enables operator to change DRY time from 0 to 60 minutes in 1 minute increments on a pre-set cycle.

Pressing  decreases time. Pressing  increases time.



WARNING

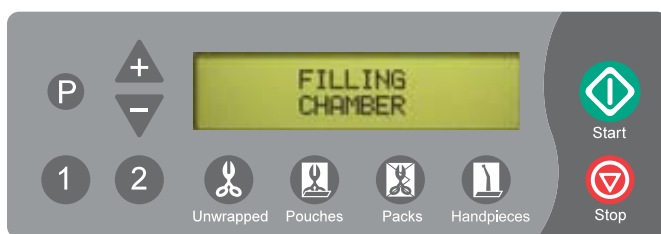
STOP button may be pressed at any time to stop or interrupt a cycle. Goods must not be considered sterile if this occurs before the Dry Cycle. Sterilizer will return to SELECT CYCLE mode.


Step 3: Press 'Start' button to initiate cycle.

You will hear a "beep" for two seconds, indicating the cycle has started.




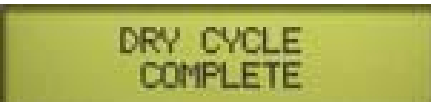
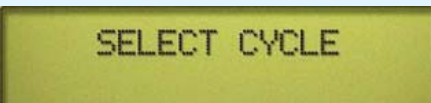
Cycle Operation - continued

After the 'Start' button is pressed, the stage / status of the current cycle will appear on the display. The chart below illustrates the display messages that will appear during each stage of the cycle.



Stage of Cycle	Description	Display
Filling	Chamber begins filling with water.	FILLING CHAMBER
	When water reaches the proper level...	CHAMBER IS FULL
Heating	Display changes as temperature and pressure in chamber changes. <i>(Metric units may be displayed if desired).</i>	HEATING - UNWRAPPED XXX° F XX.X PSI
Sterilizing	Sterilizing begins when correct temperature / pressure is reached. Time remaining in cycle counts down while current temperature / pressure in chamber is continuously updated.	STERILIZING MM:SS XXX° F XX.X PSI
Ready to Vent	'READY TO VENT' is displayed when 10 seconds remain in sterilization cycle.	READY TO VENT XXX° F XX.X PSI
Fast Vent	When time runs out in sterilizing mode, the vent valve opens. Steam / water are released back into the reservoir. The display changes as temperature and pressure in chamber changes.	FAST VENT XXX° F XX.X PSI
	Caution <i>Keep clear when M9/M11 door is ready to open! Failure to do so could result in severe burns from steam being released.</i>	
Door To Open (automatic) <i>Pertains only to M9/M11 UltraClave™</i>	An audible signal is emitted to indicate that the door is about to open. When pressure in chamber reaches zero, the door actuates to partially open (drying mode) position.	DOOR TO OPEN XXX° F XX.X PSI
<i>This chart continues on the following page...</i>		

Cycle Operation - continued

Stage of Cycle	Description	Display
Manual Door Open <i>Pertains only to M9D AutoClave</i>	An Audible signal is emitted when pressure inside chambers reaches zero to indicate Operator to open door. The door should be opened to the first stop (drying mode) position. The audible signal will continue to repeat every minute until either the door is opened to the DRY (partially opened) position, or by pressing the STOP button, aborting the DRY cycle.	
	Caution <i>The processed loads may still be wet if the Dry Cycle is aborted prior to completion. Always allow processed loads to dry in the sterilizer before they are handled to avoid re-contamination.</i>	
Drying	Time of Dry Cycle is counted down. If desired, the Dry Cycle can be aborted by pressing the STOP button.	
	When Drying time reaches 0:00...	
Cycle Complete	An audible signal is emitted for 10 seconds.	



Caution

The processed load and inner surfaces will be hot. Avoid contact with hot surfaces. Failure to do so could result in serious burns.

Step 4: Remove processed load from the chamber.

- A) Refer to "Unloading Hot Trays / Cassettes" later in this manual.
- B) Sterilizer is now ready for another cycle.

Post-Sterilization Processing

After sterilization is complete, all items must be handled in accordance with accepted and documented standards, such as the Centers for Disease Control and Prevention (CDC) documents, "Guidelines for Infection Control in Dental Healthcare Settings" - 2003, MMWR; 52 (no. RR-17), and "Guidelines for Disinfection and Sterilization in Healthcare Facilities" - 2008, as well as any local requirements that may apply.

Qualified personnel responsible for infection control should prepare a protocol for handling sterilized items. This protocol should be followed by all personnel responsible for handling sterilized items.

Unloading Hot Trays / Cassettes (Using the Optional Tray / Cassette Tool)



Caution

Only use the 9A307001 Tray / Cassette tool with Midmark manufactured trays.

Trays / cassettes may be HOT - use care when removing or transporting.

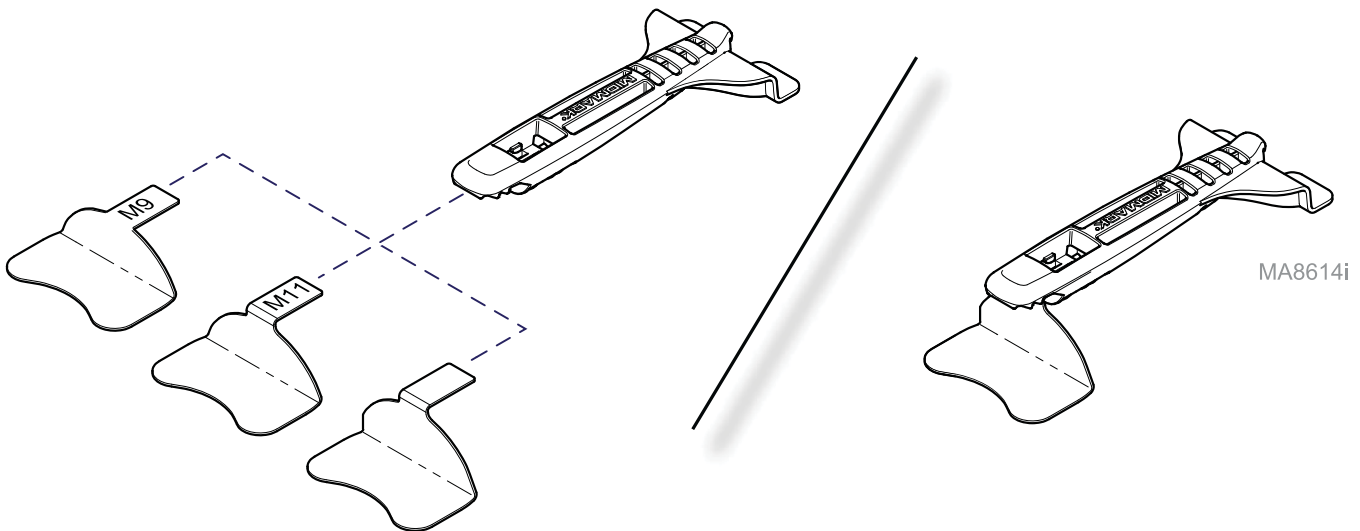
Hold the tray level and slightly elevated to prevent it from shifting and becoming dislodged.

Failure to comply may result in personal injury due to burns.

Step 1: Assemble the tray / cassette tool.

A) Slide the proper plate into the handle as shown.

Note: There are three plates included. Each plate is designed for a specific purpose. (M9 trays, M11 trays, cassettes)



Unloading Hot Trays / Cassettes - continued (Using the Optional Tray / Cassette Tool)

To remove M9 / M11 trays...

- A) Hook the top, saw-toothed tab of tool to top center tray lip.
- B) Rotate tool downward until the tool plate is completely under tray.
- C) Check to ensure tray is being held securely and then remove tray from chamber.



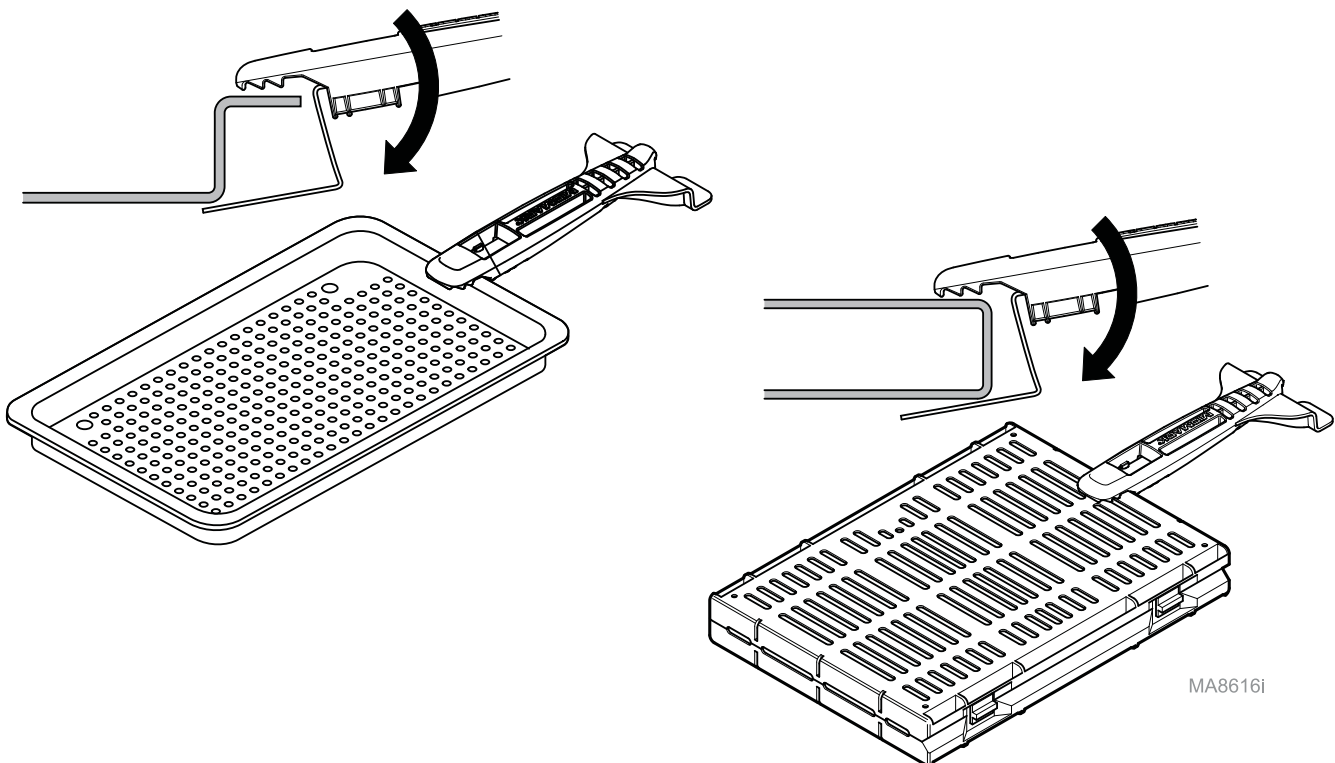
Caution

When removing the cassette, hold the cassette tool so the end of the cassette is slightly elevated and use care to prevent it from sliding off the cassette tool.

To remove cassettes...

- A) Hook the top, saw-toothed tab of tool to top center of cassette.
- B) Rotate tool downward until the tool plate is completely under cassette.
- C) Check to ensure cassette is being held securely and then remove cassette from chamber.

Note: Cassette tool can handle cassettes up to 1 1/2" (3.8 cm) thick.



Programmable Cycle Buttons

Cycle buttons 1 2 can be used for custom applications that are not covered by standard cycle programs. Once a custom program has been stored, it can be used just by pushing the 1 or 2 button. Use the instructions in the chart below to set time / temperature parameters for these buttons. (If you wish to change the settings, these buttons may be reprogrammed at any time).



NOTE:

Pressing the STOP button during this procedure will abort the changes, and revert to the original settings.











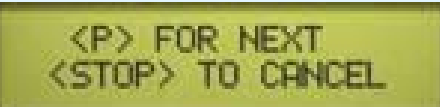


Action	Description	Display
<p>Press desired button</p> <p>1 2</p>	This selects the button that will be programmed.	
<p>Press</p> <p>P</p>	This brings up the sterilization temperature programming display.	
	<p>Caution</p> <p><i>Sterilization temperature can be adjusted from a minimum of 230°F (110°C) to a maximum of 275°F (135°C). Permitted temperature range for <u>proper</u> sterilization is 250° to 275°F (121° to 135°C).</i></p> <p><i>Temperatures set below 250°F (121°C) should <u>not</u> be used for sterilization, unless otherwise required by the device manufacturer. Temperatures below 250°F (121°C) are provided for disinfection only.</i></p>	
<p>Adjust Sterilization Temperature</p> <p>+ -</p>	The "+" and "-" buttons adjust the temperature by 1° increments.	
	When the desired temperature appears on the display...	

This chart continues on the following page...

Programmable Cycle Buttons - continued

NOTE:

Pressing the STOP button during this procedure will abort the changes, and revert to the original settings.



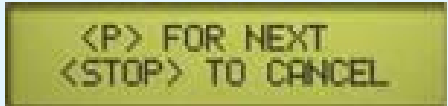




Action	Description	Display
<p>Press</p> 	To store the temperature. This brings up the sterilization time programming display showing the current value.	
	<p>Caution <i>Sterilization time can be adjusted from a minimum of 3 minutes to a maximum of 90 minutes. It is important to properly coordinate the cycle time with the sterilization temperature.</i></p>	
<p>Adjust Sterilization Time</p> 	<p>The "+" and "-" buttons adjust the time by 1 minute increments.</p>	
	When the desired time appears on the display...	
<p>Press</p> 	To store the sterilization time. This brings up the vent speed programming display and the current value.	
<p>Adjust Vent Speed</p> 	<p>In FAST vent, the valve fully opens and vents the chamber.</p> <p>In SLOW vent, the valve opens for a fraction of a second (once per minute) to slowly vent the chamber.</p> <p>Pressing "+" sets it to: FAST Pressing "-" sets it to: SLOW</p>	
	When the desired setting appears on the display...	
<p>Press</p> 	To store the setting and bring up the dry time programming display and the current value.	

This chart continues on the following page...

Programmable Cycle Buttons - continued

NOTE:

Pressing the STOP button during this procedure will abort the changes, and revert to the original settings.

Action	Description	Display
Adjust Dry Time 	Dry time can be adjusted from 0 to 60 minutes.	
	The "+" and "-" buttons adjust the time by 1 minute increments.	
	When the desired time appears on the display...	
Press 	To store the setting and complete the programming process. The display will show the new cycle parameters.	
		
	<p>Note</p> <p>The programmed settings are retained under Program # button <1> or <2>. Even if power is interrupted, or the unit is unplugged the setting will be retained.</p>	
	<p>Caution</p> <p>All materials processed using these cycles must be validated by the user. Failure to do so could result in incomplete sterilization.</p>	

Maintenance

Maintenance Messages

To assure proper operation and maximum sterilizer life, carefully follow all recommendations for periodic maintenance. Recommended maintenance is easy to do and takes very little time.

One of the MOST important steps you can take to prevent problems with your sterilizer, is to ensure that ONLY distilled water or water that meets the referenced water purity specifications - NOT TAP WATER - is used in the sterilizer. Since the sterilizer operates with high water temperatures, any minerals dissolved in the water will form mineral deposits. This can prevent valves from opening or closing properly and can also lead to corrosion in the chamber and tubing.

Maintenance reminders will be displayed on the screen at the appropriate intervals to assist the operator. These reminders are removed from the display screen once a cycle is started.

The user is responsible for establishing a periodic maintenance procedure to assure correct operation of equipment and reliable sterilization of loads. Contact your local Midmark distributor or service representative to develop a program for planned maintenance.

Daily Maintenance



Equipment Alert

If the sterilizer is used frequently to process dental handpieces that have been lubricated or dipped in dental milks, drain the water from the reservoir daily. Refill the reservoir with distilled water or water that meets the referenced water purity specifications.

• Clean External Surfaces

- A) Wash the exterior of the sterilizer each day according to your facility's procedure for clinical contact surfaces, noting the following: (Use only quaternary disinfectants to disinfect unit. Staining, pitting, discoloration, or softening could occur if phenolic, iodophor, or glutaraldehyde-based disinfectant is used on plastic surfaces of the unit. Also, use of alcohol or aerosol spray cleaner / disinfectant containing substantial amounts of alcohol in the formula can damage the faceplate).
- B) Wring excess solution from the cloth.
- C) Using soft cloth, wipe all external surfaces.
- D) Follow the instructions provided with the cleaner / disinfectant used regarding rinsing and drying of the external surfaces.

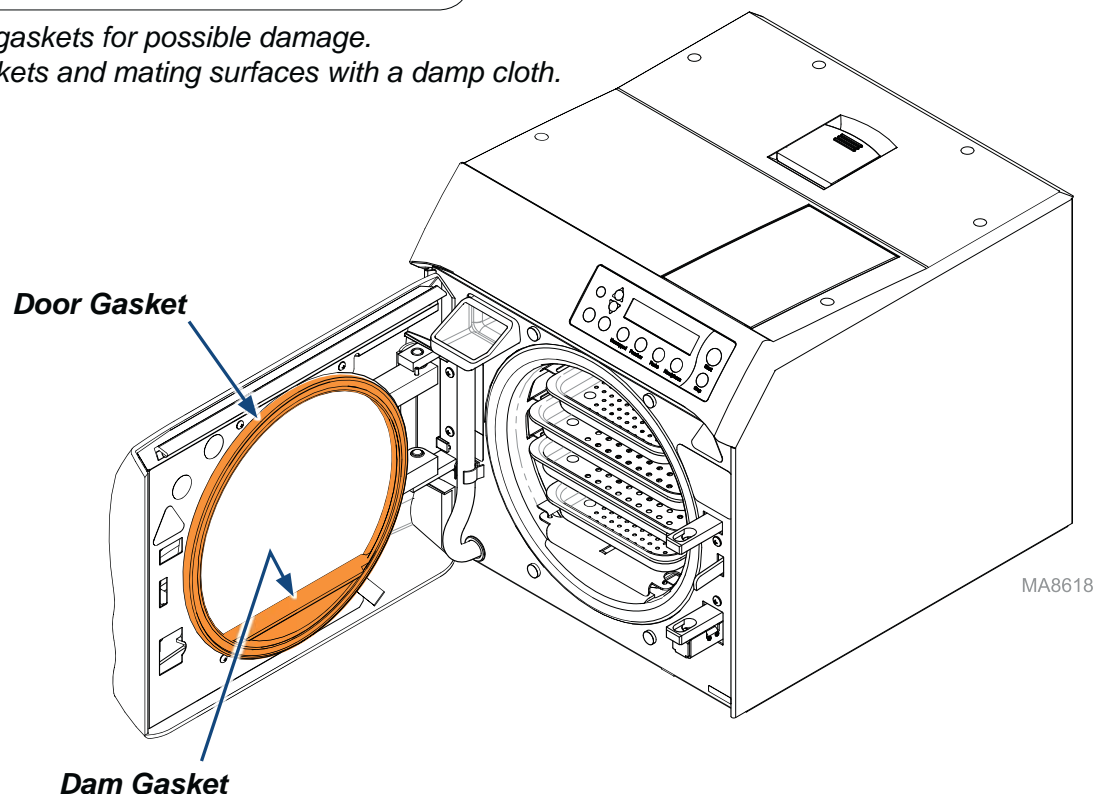
• Clean sterilizer door / dam gaskets.



Caution

To prevent burns, allow unit to cool before cleaning gaskets and mating surfaces.

- A) Examine gaskets for possible damage.
- B) Clean gaskets and mating surfaces with a damp cloth.



Weekly Maintenance



Equipment Alert

Failure to change water may result in sterilizer malfunction. Do not use bleaching agents or any abrasive materials / substances in chamber (i.e. bleach, steel wool, wire brush, scouring powder, etc.). Failure to comply may result in damage to the chamber and/or other components.

Note

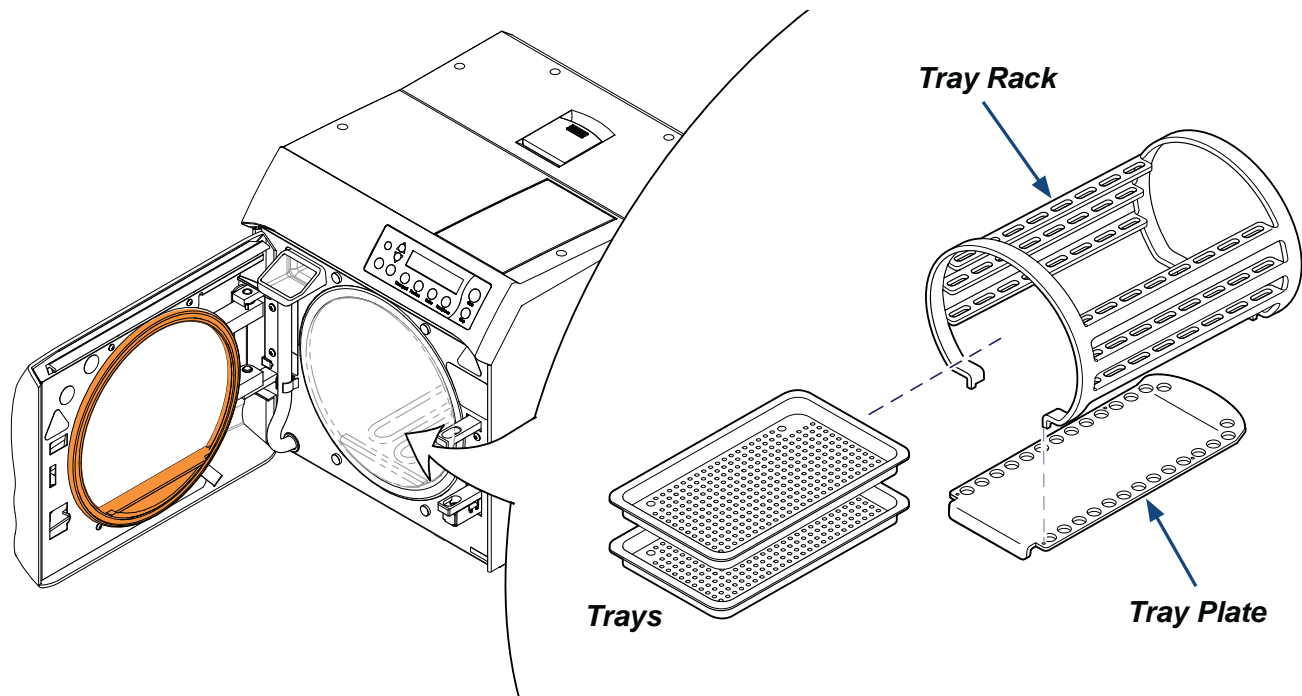
Every seven days, the autoclave will automatically display the PERFORM WEEKLY MAINTENANCE message. If power is disconnected, the cycle of weekly messages will be reset.

• Clean Chamber / Trays (including Rack and Plate)

Note

Step A is not necessary if the sterilizer is connected to a direct-to-drain thermal reduction system.

- A) Disconnect the upper portion of the reservoir drain tube from the panel clips, bend it downward, and drain the reservoir water into a suitable container, e.g. a bucket, and dispose of the water.
- B) Remove the trays, tray rack, and tray plate from the sterilizer.
(Refer to the following page for instructions on removing / installing the tray rack and tray plate).
- C) Wash trays, rack, plate, and inside of chamber with mild soap or Speed-Clean and distilled water or water that meets the referenced water purity specifications.
- D) Refill reservoir with distilled water or water that meets the referenced water purity specifications.



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Weekly Maintenance - continued

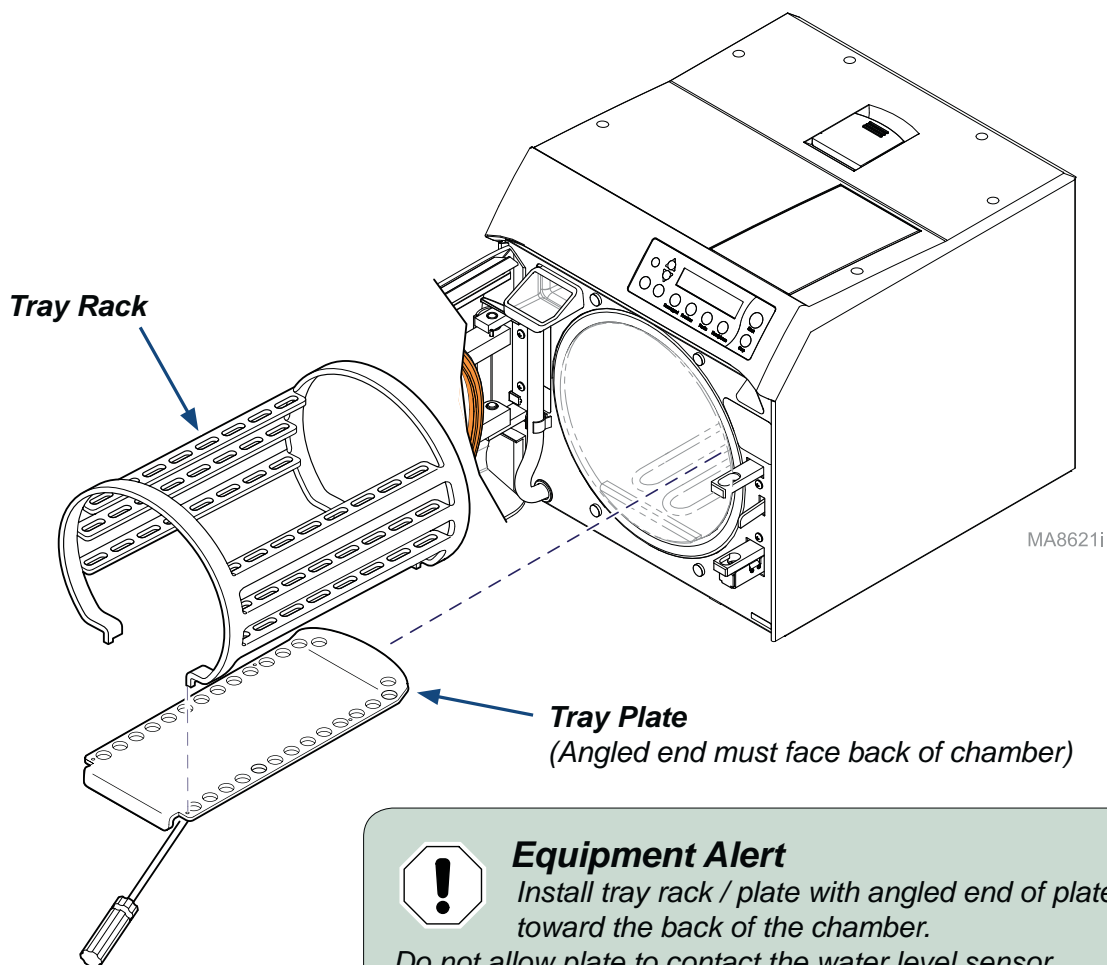


WARNING

Allow unit to cool before removing or installing tray rack and plate.
Handle metal tray rack carefully to avoid injury. Do not run sterilizer without tray plate in place.

To remove tray rack / plate...

- A) Remove trays.
- B) Using a screwdriver, pry plate up while pulling tray rack / plate out of chamber.



Equipment Alert

Install tray rack / plate with angled end of plate toward the back of the chamber.

Do not allow plate to contact the water level sensor.

To install tray rack / plate...

- A) Insert the tray rack into the tray plate.
- B) Place back of tray plate in chamber.
- C) Press down on tray rack, while sliding into chamber.

Monthly Maintenance



WARNING

Do not process instruments while flushing system.



Equipment Alert

Use only **Speed-Clean** to flush system. Failure to flush system with Speed-Clean may result in the premature failure of sterilizer components.





Note

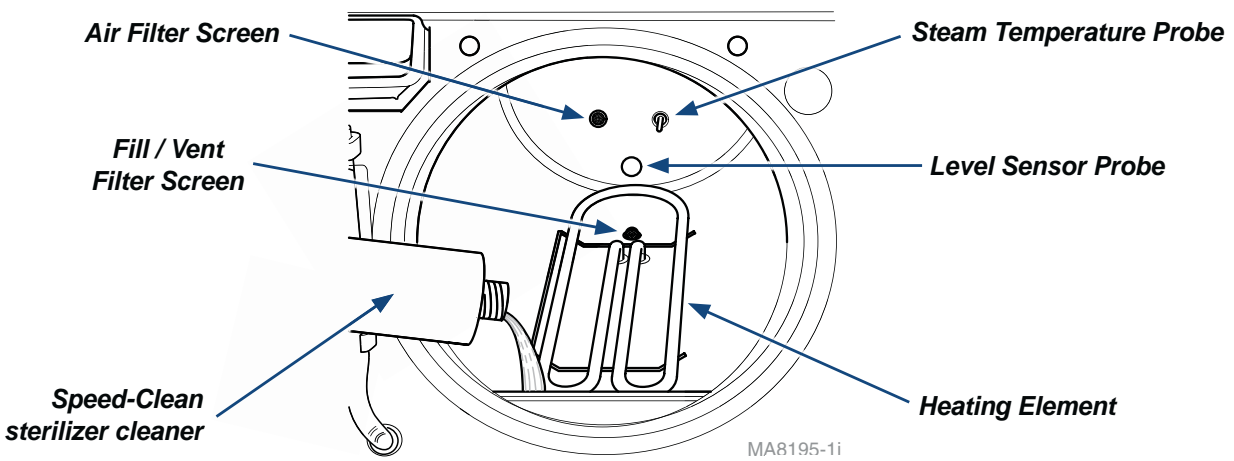
Every 28 days, the sterilizer will automatically display the **PERFORM MONTHLY MAINTENANCE** message. If power is disconnected, the cycle of monthly messages will be reset.

• Clean Chamber / Plumbing

Note

Steps A through G only need to be performed quarterly if the sterilizer is connected to a direct-to-drain thermal reduction system.

- A) With a cooled chamber, drain the sterilizer's reservoir and refill with clean distilled water or water that meets the referenced water purity specifications. Add one ounce of Speed-Clean sterilizer cleaner directly to the bottom of chamber.
- B) Run one **Pouches** cycle. 
- C) Press **Stop** button when Dry Cycle begins.  (Dry Cycle is not needed during maintenance.)
- D) Drain reservoir and refill a second time with clean distilled water or water that meets the referenced water purity specifications. .
- E) Rinse by running one **Unwrapped** cycle . Push the "Stop" button  when the drying cycle begins.
- F) Drain and refill reservoir with clean distilled water or water that meets the referenced water purity specifications, then allow sterilizer to cool.
- G) Remove trays and tray rack. Wipe off with a damp cloth.



Monthly Maintenance - continued

• Clean Chamber / Plumbing - continued



Equipment Alert

Use care when wiping the inside of the chamber. Failure to comply may result in damage to the heating element, steam temperature probe, and/or level sensor probe.



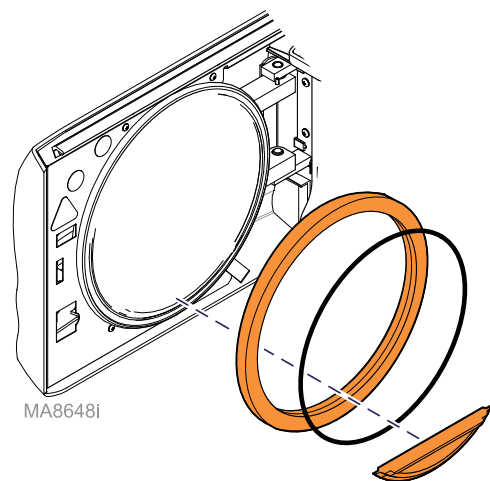
Equipment Alert

Do not operate sterilizer without filters in place.

- H) Remove and clean filters. The filters are intended to prevent debris from causing valve failures. Between regular monthly cleanings if the fill or vent times become too long or items will not dry the filters should be cleaned. (Refer to the illustration for location of filter screens.)
- I) Grasp filter and gently pull away from chamber wall while twisting slightly.
(If necessary, pliers may be used to remove filters)
- J) Clean filters with Speed-Clean and distilled water. A small stiff bristled brush or ultrasonic cleaner may be helpful. Rinse filters with distilled water. Replace filter(s) if debris cannot be removed by cleaning.
- K) Wipe out the inside of chamber.
- L) Install filters. (Press inward, toward chamber wall while twisting slightly).
- M) Install tray plate, rack, and trays.



• Remove / Clean Door & Dam Gaskets

- A) Remove door and dam gaskets from chamber door, then remove the gasket ring from the door gasket.
- B) Clean gaskets and ring with Speed-Clean, distilled water, and a soft brush.
- C) Inspect gaskets for damage / shrinking / swelling. Replace gaskets if damage is apparent.
- D) Press gasket ring into the channel in the door gasket and reinstall the gasket in the door.
- E) Install dam gasket.



Monthly Maintenance - continued

• Check Pressure Relief Valve (must be checked each month to assure it functions properly)

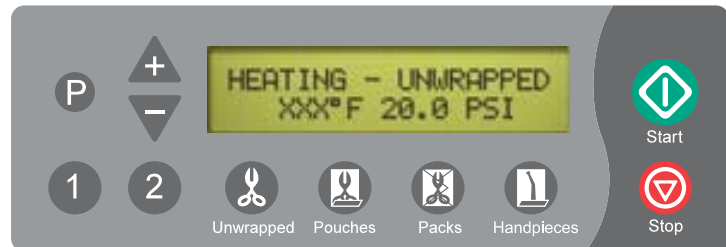
- A) Press **Unwrapped** button 
- B) Press **Start** button 



Caution

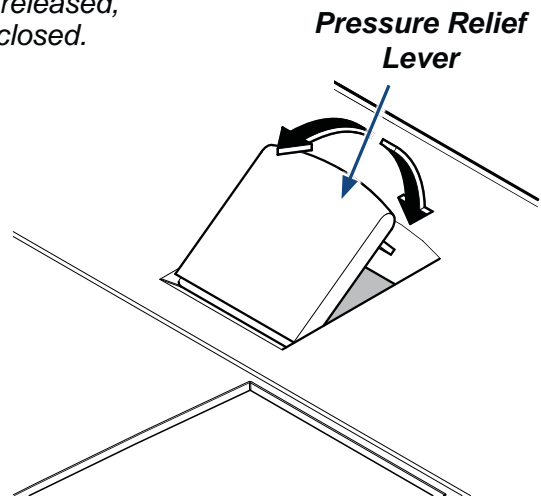
During the pressure relief valve check, steam will be vented from under the sterilizer. To keep from being burned, place a steam barrier (a rolled up towel) around the bottom of the sterilizer.

- C) Wait until pressure in chamber reaches 20 PSI (138 kPa).



- D) Pull upward firmly on the pressure relief lever for approximately 3 seconds, then release. (Steam should discharge freely from beneath rear of unit when lever is pulled. If the valve does not close completely when lever is released, pull lever again and release quickly so that it snaps closed. Repeat this until valve seats properly).

- E) Press **Stop** button 
(This aborts the cycle to prevent overheating).



Equipment Alert

If excessive force is required to open the pressure relief valve, or if the valve will not reseat properly, the valve must be replaced. (Refer to "Calling for Service" in this manual).

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Extended Use Maintenance

The M9 and M11 are designed and tested to provide exceptional reliability throughout their service life. However, like all electro-mechanical devices they are subject to wear and degradation with use.

To ensure the integrity, performance, and safety of all major components it is the responsibility of the user to have the sterilizer performance / operation verified by a Midmark Authorized Service Provider at least every 10 years or 10,000 cycles, whichever ever comes first. After 10 years or 10,000 cycles of use, an annual inspection by a Midmark Authorized Service Provider is recommended.

Printer (Optional)

Operating the Printer

When the sterilizer is plugged in, the printer is automatically powered up and initialized. No user intervention or setup is required.

Printer Tape Description

The printer will print the following information for each program cycle:

- Cycle Number
- Identification: a line is printed so the sterilizer I.D. can be recorded on the printer tape
- Operator: a line is printed so the operator's signature can be recorded on the printer tape.
- Date: lines are printed for the month, day, year, hour, and minute so the date and time can be recorded by the operator on the printer tape.
- "BEGIN *selected* CYCLE": to indicate the beginning of the cycle selected by the operator.
- Summary of selected cycle set points.

Once the cycle starts, the printer will print the words "FILLING CHAMBER" to show that the sterilizer is filling with water.

Once the sterilizer begins the Heating Phase of the sterilization cycle, the word "HEATING" is printed and the printer will print the chamber temperature, pressure, and elapsed time in 30 sec. increments until the heating phase is completed.

When the sterilizer enters the sterilization phase, the word "STERILIZING" is printed and the printer will print the chamber temperature, pressure, and elapsed time in 30 sec. increments until the sterilization phase is completed.

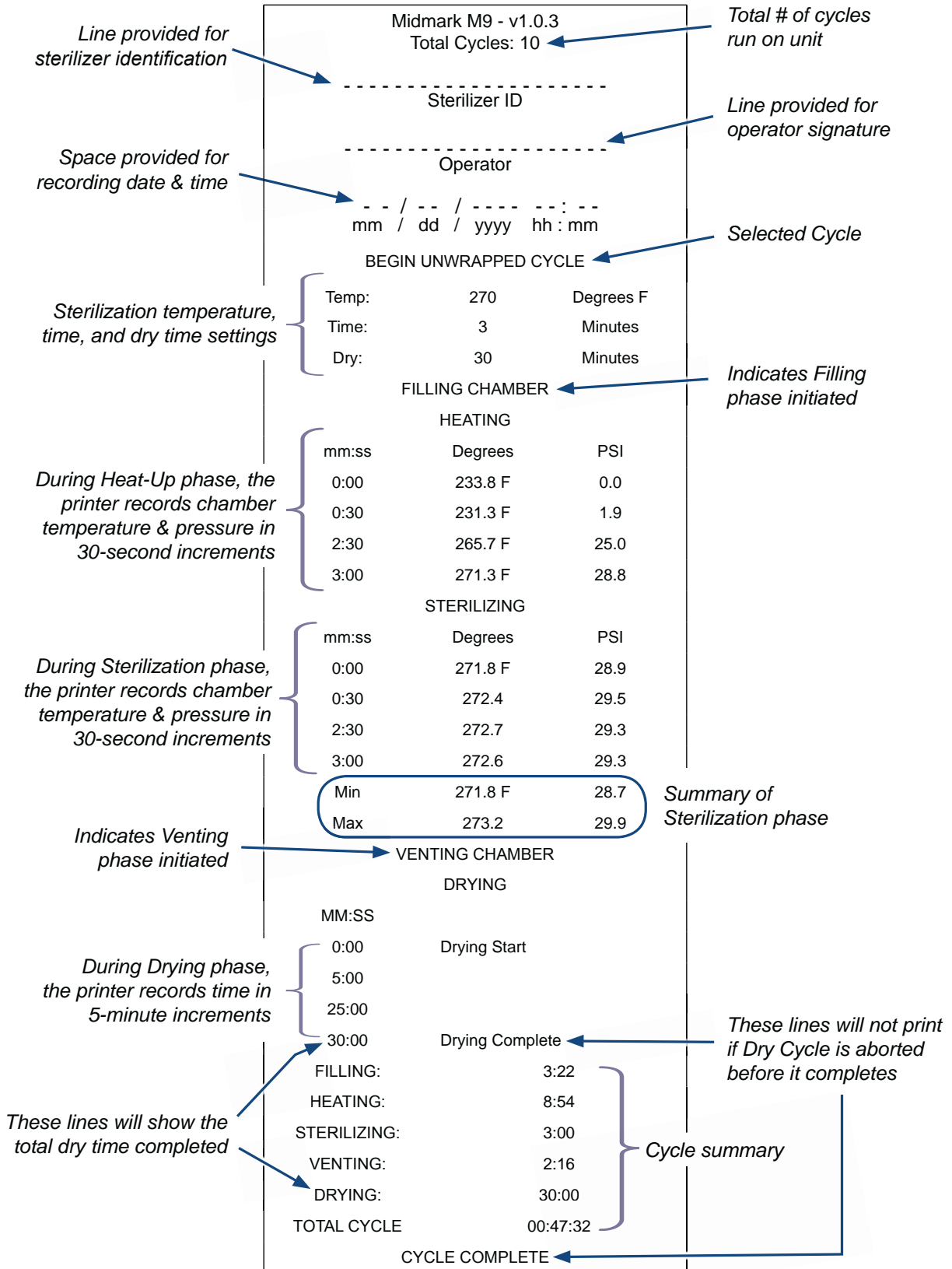
When the sterilizer has completed the sterilization phase of the program cycle, the printer will print the words "VENTING CHAMBER" to show that the steam pressure is being exhausted from the chamber.

When the sterilizer enters the drying phase, the word "DRYING" is printed and the printer will print the elapsed time in 5 minute increments starting with 0:00 and the words "DRYING START". The printer continues to print the elapsed time in 5 minute increments until the drying phase is completed. The final record for the drying phase will include the words "DRYING COMPLETE". In the event the drying time is programmed to a time that isn't divisible by 5, the final printed record for the drying phase will reflect the actual programmed drying time in 1 minute increments, e.g. a programmed dry time of 12 minutes will have 5,10,and 12 minutes printed on the printer tape.

When the sterilizer has completed the drying phase of the sterilization cycle, the printer will print a summary of the sterilization cycle with the duration of each phase of the cycle and the Total Cycle Time. Following the summary the printer will print "CYCLE COMPLETE".

[NOTE: If drying cycle is aborted, "DRYING COMPLETE" and "CYCLE COMPLETE" will not print].

Example of Typical Printout of a Program Cycle



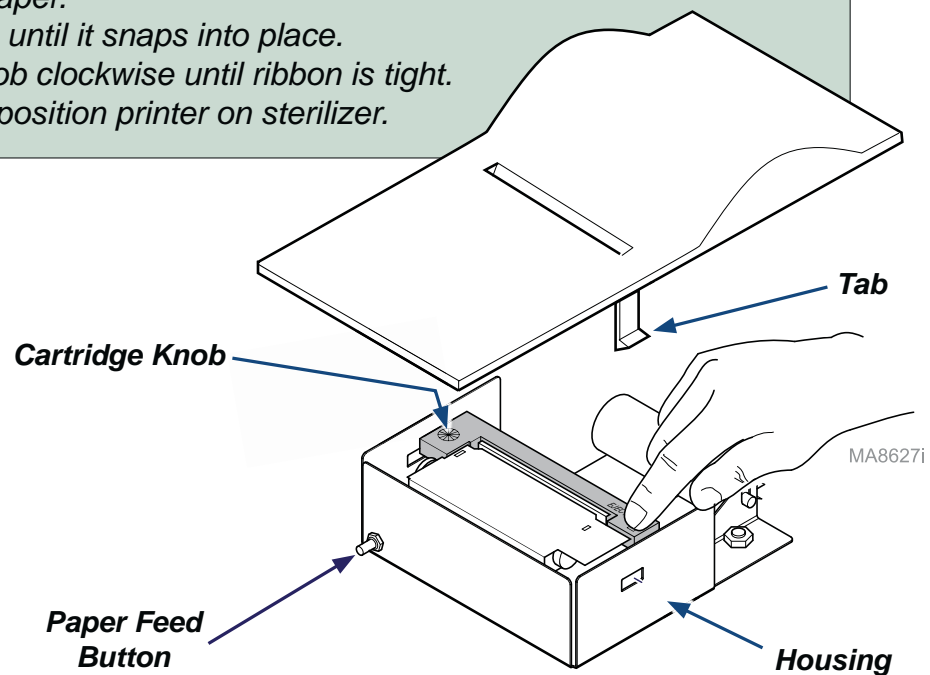
Printer Ribbon Cartridge Replacement

Note

If the printed material is difficult to read and you suspect a dried out ribbon is the cause of the problem, advance to a properly inked portion of the ribbon by pressing the "PAPER FEED" button for three seconds. If this procedure does not correct the problem, replace the cartridge ribbon.

To replace the ribbon cartridge...

- A) Remove printer assembly from top cover.
- B) Remove the printer cover. (Bend the housing out slightly to release tabs).
- C) Push down on the side of the cartridge marked "Eject", then remove cartridge.
- D) Install the new cartridge. Be sure the ribbon is inserted in front of the paper, and flat against the paper.
- E) Press cartridge down until it snaps into place.
- F) Turn the cartridge knob clockwise until ribbon is tight.
- G) Install printer cover / position printer on sterilizer.



Paper Roll Removal



Equipment Alert

Be sure to pull the paper out of the top of printer.
Pulling from the back will damage the printer.

Before removing the paper roll, advance the paper about 1" (2.5 cm) by pressing down and holding the "PAPER FEED" button. Lift the paper roll away from the printer housing, and with scissors, cut the paper roll feeding to the printer. Try to make the cut as straight as possible to facilitate the next reloading of the paper. Now, pull the remaining paper through the printer mechanism.

Paper Roll Installation



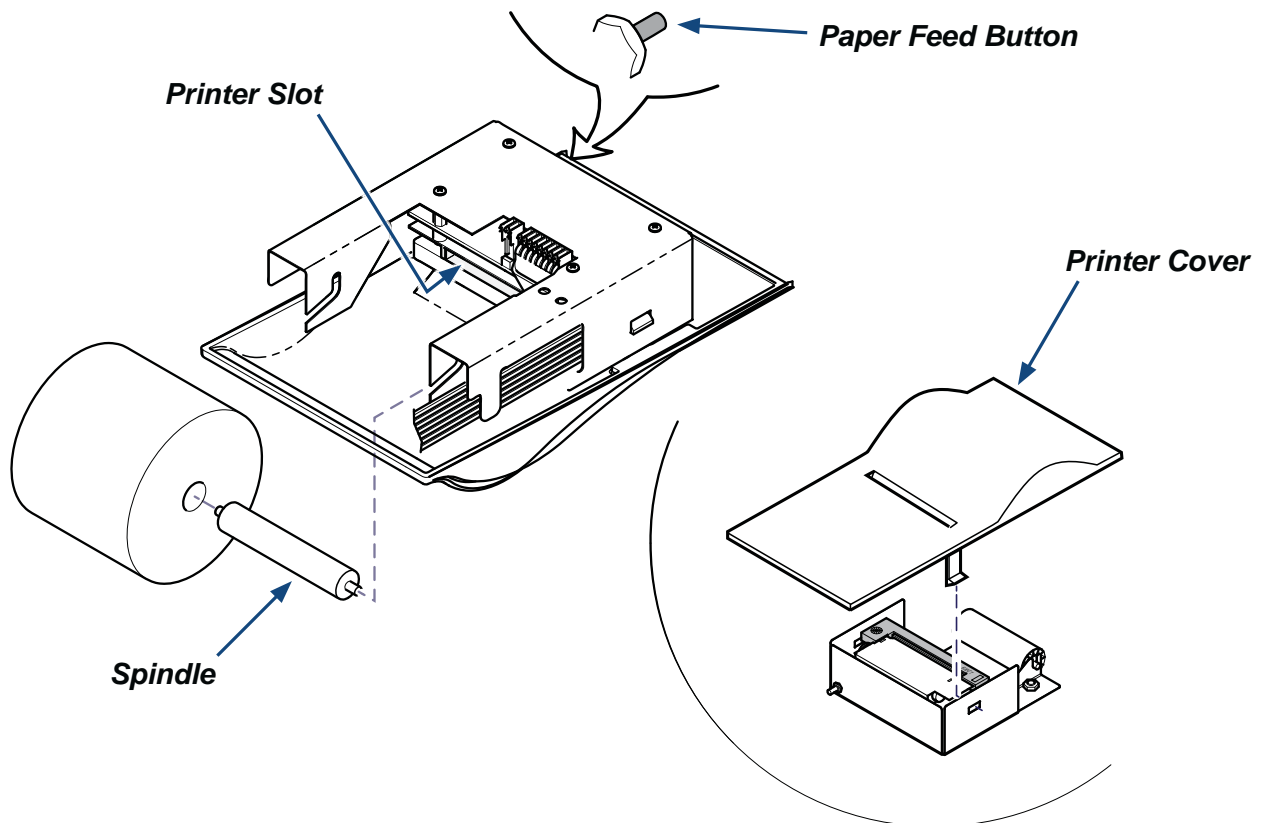
Equipment Alert

Using paper rolls larger than 1.97" (50 mm) in diameter, may cause the paper feed mechanism to slip and / or damage the printer.

To install the paper roll...

- A) Turn printer onto its back.
- B) Insert spindle into new paper roll.
- C) Unroll 2" to 3" (5 to 7.5 cm) of paper.
- D) If necessary, cut a straight edge on the paper to feed into the printer slot.
- E) Feed approx. 1/4" (6.4 mm) of paper into the printer slot.
- F) While holding paper in place, press/hold "PAPER FEED" button until 1" (2.5 cm) paper comes thru slot in printer cover, then release button*.
- G) Pull 2" to 3" (5 to 7.5 cm) of paper thru printer cover.
- H) Insert paper roll / spindle into slots of spindle holder as shown.
- I) Turn the paper roll to remove slack in the paper feeding to the printer.
- J) Install the printer assembly back into the printer cavity.

*Note: If necessary, remove the printer cover and manually feed the paper thru the slot in the cover.



MA46500-1i

Troubleshooting

Troubleshooting Chart

Use the following chart to assist in correcting minor problems with the sterilizer.

Problem	Possible Cause	Solution
Sterilizer does not operate (no display).	Sterilizer power cord came loose from supply outlet or back of sterilizer.	Assure Sterilizer power cord is plugged into outlet and sterilizer.
	No power at Sterilizer supply outlet.	Check circuit breaker for supply outlet. If problem recurs, unplug unit power cord and contact an authorized service technician. (see "Calling for Service")
	Fuse open on main P.C. Board.	Unplug unit power cord and contact an authorized service technician. (see "Calling for Service")
Steam escaping from pressure relief valve.	Pressure relief valve not properly seated.	Reseat pressure relief valve. (see "Monthly Maintenance")
Sterilization failure evidence from process monitor (chemical indicator, biological indicator, etc.).	Sterilization conditions were not present at location of the indicator.	Reload sterilizer in accordance with guidelines for loading the M9 or M11. If problem recurs, unplug unit power cord and contact an authorized service technician. (see "Calling for Service")
	Indicator is out-of-date, is inappropriate for sterilization cycle. or has otherwise malfunctioned.	Use an indicator, appropriate for the load and cycle selected, that has been stored properly. Contact the indicator manufacturer for additional information on proper selection, use, storage, and potential misapplication or malfunction.
Door gasket leaks.	Door gasket is damaged or dirty.	Clean or replace door gasket. (see "Weekly Maintenance")
Items are not dry at end of Dry Cycle.	Sterilizer is improperly loaded.	Reload sterilizer in accordance with guidelines for loading the M9 or M11. If problem recurs, unplug unit power cord and contact an authorized service technician. (see "Calling for Service")
	Filter screen(s) clogged. (Check fill / Vent and Air Valve filter screens)	Clean or replace filter screen(s). (see "Monthly Maintenance")
Printer not printing.	Printer cable is not connected properly.	Ensure that printer cable is connected to printer.
	Software malfunction.	Unplug sterilizer power cord, wait 15 seconds, and then plug sterilizer power cord back in.
	Printer is out of paper.	Insert a new paper roll. (see paper roll removal and installation sections)
	Cartridge ribbon is dried out.	(see "Ribbon Cartridge Replacement")

Informational Messages

The chart below lists the informational messages that may appear during operation.

Message	Possible Cause	Solution
INITIALIZING SYSTEM	Unit power cord was just plugged in - standard informational message.	Normal operation will occur after a 4 second pause.
TOTAL CYCLES XXX M9*, VX.X.X (*will display model number, M9, M11)	Unit power cord was just plugged in - standard informational message.	Normal operation will occur after this message.
PERFORM WEEKLY MAINTENANCE	This message is displayed every 7, 14, and 21 days after the unit is plugged into a power source to prompt the operator to perform weekly maintenance described in this manuals.	Perform weekly maintenance. The message will automatically clear after the next cycle is completed.
PERFORM MONTHLY MAINTENANCE	This message is displayed every 28 days to prompt operator to perform monthly maintenance described in this manual.	Perform monthly maintenance. The message will automatically clear after the next cycle is completed.

Error Messages

The chart below and on the following pages, lists the error messages that may appear during operation.



Caution

If an error occurs more than once, stop using the sterilizer. Record the message or error code, unplug unit, then call an authorized service representative. (see "Calling for Service")
If an error message includes: "Items Not Sterile", the items in sterilizer shall not be considered sterile; they must be run through a successful sterilization cycle.

Message	Possible Cause	Solution
C010: POWER UP MODE SYSTEM PWR LOSS	Unit had loss of power during cycle.	Press STOP button to restart.
ITEMS NOT STERILE PUSH STOP TO RESTART		

This chart continues on the following page...

Error Messages - continued

Message	Possible Cause	Solution
C060: POWER UP MODE SYSTEM HARDWARE	Power was interrupted briefly or an internal glitch.	Unplug unit power cord for 1 minute and then plug back in. If problem persists, contact an authorized service representative. (see "Calling For Service")
C102: FILL MODE STOP PRESSED	STOP button was pressed during cycle.	Press STOP button to restart.
C103: THROUGH C105 HEATUP, STERILIZE OR VENT MODE STOP PRESSED	STOP button was pressed during cycle.	Wait briefly (up to one minute) while chamber pressure / temperature dissipates. Press STOP button to return to select cycle mode where a new cycle may be initiated.
C106: DOOR MODE STOP PRESSED	STOP button was pressed during cycle.	Press STOP button to restart.
C232: FILL MODE WATER LOW	Water level in reservoir is too low.	Refill water reservoir with distilled water, or water that meets the referenced water purity specifications. Wait briefly (up to one minute). Press STOP button to return to select cycle mode where a new cycle may be initiated.
	Fill / Vent filter (in bottom of chamber) is clogged.	Clean Fill / Vent filter. (see "Monthly Maintenance")
C326: DOOR MODE DOOR CLOSED	Door latch safety switch is still making contact after door motor operated.	Open door.
C382: FILL DOOR OPEN	Sterilizer detects that door safety switch contacts opened.	Close the sterilizer door. (Cycle will continue where left off.)
C383: HEATUP MODE DOOR OPEN	Sterilizer detects that door safety switch contacts opened.	Wait briefly (1 minute) while chamber pressure / temperature dissipates. Press STOP button to return to select cycle mode. Initiate a new cycle.
C384: STERILIZE MODE DOOR OPEN	Sterilizer detects that door safety switch contacts opened.	Unplug unit power cord for 1 minute and then plug back in. If problem persists, contact an authorized service representative. (see "Calling For Service")
C533 through C633: STEAM TEMP LOW or STEAM TEMP HARDWARE or PRESSURE LOW	Sterilizer detects that temperature and / or pressure is outside the limits for normal operation.	Unplug unit power cord for 1 minute and then plug back in. If problem persists, contact an authorized service representative. (see "Calling For Service")

This chart continues on the following page...

Error Messages - continued

Message	Possible Cause	Solution
C642 THROUGH C647 PRESSURE HIGH	Chamber pressure is outside the limits for normal operation.	Wait briefly (up to one minute) while chamber pressure / temperature dissipates. Press STOP button to return to select cycle mode. Initiate a new cycle.
C660 THROUGH C677 PRESSURE HARDWARE or PRESSURE OVERLIMIT	Chamber pressure is outside the limits for normal operation.	Unplug unit power cord for 1 minute and then plug back in . If problem persists, contact an authorized service representative. (see "Calling For Service")
C980 THROUGH C987 HI-LIMIT OPEN	High limit switch has opened for at least 1/4 second during specific operational mode.	Unplug unit power cord for 30 minute and then plug back in. If problem persists, contact an authorized service representative. (see "Calling For Service")

Calling for Service

Note

Please mark down any displayed code(s) and be sure to relay this information to the service technician.

Contact your **Midmark Authorized Dealer**, or log on to www.midmark.com/technical-library.
Model and serial number information will be required when calling for service.

To contact Midmark directly:

1-800-Midmark (1-800-643-6275) or 937-526-3662
8:00 am to 5:00 pm EST (Monday thru Friday)
[excluding standard U.S. holidays]

Specifications

Specifications Chart: M9

Physical Dimensions:	
Overall Length w/Plug	20.38 in. (51.8 cm)
Overall Width	15.3 in. (38.9 cm)
Overall Height w/Printer	15.8 in. (40.1 cm)
Counter Area	15.3 in. x 18 in. (38.9 cm x 45.7 cm)
Chamber	9 in. dia. x 15 deep (22.9 cm x 38 cm)
Standard Tray, Large	7 5/16 in. x 12 in. x 7/8 in. (18.6 cm x 30.5 cm x 2.2 cm)
Standard Tray, Small	5 5/8 in. x 12 in. x 7/8 in. (14.3 cm x 30.5 cm x 2.2 cm)
Weights:	
Weight with Empty Reservoir	73 lbs. (33.1 kg)
Weight with Shopping Carton	81 lbs (36.7 kg)
Water Reservoir Capacity	1.1 Gallons (4.1 liters) to Full Mark usable volume is 0.5 gallons (1.9 liters)
Electrical Rating:	
<i>Note: A separate (dedicated) circuit is required for this sterilizer. Sterilizer should not be connected into an electrical circuit with other appliances or equipment unless circuit is rated for the additional load.</i>	
115 V models	115 VAC (+/- 10%), 12 Amp, 50/60 Hz
230 V models	230 VAC (+/- 10%), 6.4 Amp, 50/60 Hz
Fuse Ratings:	
115 VAC	F1.....0.25 Amp, 250 V, Slo-blo, 1/4" x 1 1/4"
	F2.....15 Amp, 250 V, Fast Acting, 1/4" x 1 1/4"
230 VAC	F1.....0.125 Amp, 250 V, Slo-blo, 5 x 20 mm
	F2.....8 Amp, 250 V, Fast Acting, 5 x 20 mm
Chamber Pressure at 270 °F (132 °C)	27.1 psi. (186.2 kPa)
Safety Valve Setting	40 psi (275.8 kPa)
Heat Emission	5000 BTU / hr during operation
Certifications	ASME Boiler & Pressure Vessel Code, Section VIII, Division 1. Canadian Registration Number available
	UL61010-1, 2nd Edition IEC 61010-2-040, 1st Edition CAN/CSA C22.2, No. 61010-1, 2nd Edition CSA C22.2, No. 61010-2-040-07 Part 2-040, - 1st Edition

Specifications Chart: M11

Physical Dimensions:

Overall Length w/Plug	23.8 in. (60.5 cm)
Overall Width	17.8 in. (45.2 cm)
Overall Height w/Printer	17.8 in. (45.2 cm)
Counter Area	17.8. x 21 in. (45.2 cm x 53.3 cm)
Chamber	11 in. dia. x 18 in. deep (28 cm x 46 cm)
Standard Tray, Large	9 in. x 15 in. x 1 1/8 in. (22.9 cm x 38 cm x 2.9 cm)
Standard Tray, Small	6 5/8 in. x 15 in. x 1 1/8 in. (16.8 cm x 38 cm x 2.9 cm)

Weights

Weight with Empty Reservoir	99 lbs. (44.9 kg)
Weight with Shipping Carton	131 lbs (59.4 kg)
Water Reservoir Capacity	1.4 Gallons (5.3 liters) to Full Mark usable volume is 1.0 gallons (3.8 liters)

Electrical Rating:

Note: A separate (dedicated) circuit is required for this sterilizer. Sterilizer should not be connected into an electrical circuit with other appliances or equipment unless circuit is rated for the additional load.

115 V models	115 VAC (+/- 10%), 12 Amp, 50/60 Hz
230 V models	230 VAC (+/- 10%), 6.4 Amp, 50/60 Hz

Fuse Ratings:

115 VAC	F1.....0.25 Amp, 250 V, Slo-blo, 1/4" x 1 1/4"
	F2.....15 Amp, 250 V, Fast Acting, 1/4" x 1 1/4"
230 VAC	F1.....0.125 Amp, 250 V, Slo-blo, 5 x 20 mm
	F2.....8 Amp, 250 V, Fast Acting, 5 x 20 mm

Chamber Pressure at 270 °F (132 °C)	27.1 psi. (186.2 kPa)
Safety Valve Setting	40 psi (275.8 kPa)
Heat Emission	5000 BTU / hr during operation

Certifications	ASME Boiler & Pressure Vessel Code, Section VIII, Division 1. Canadian Registration Number available
	UL61010-1, 2nd Edition IEC 61010-2-040, 1st Edition CAN/CSA C22.2, No. 61010-1, 2nd Edition CSA C22.2, No. 61010-2-040-07 Part 2-040, - 1st Edition

Water Purity Specifications

Water Purity Specification Chart	
	AAMI ST-46 (ref.)
Evaporate Residue	≤ 15 mg/l
Silica	≤ 2 mg/l
Iron	≤ 0.2 mg/l
Cadmium	≤ 0.005 mg/l
Lead	≤ 0.05 mg/l
Rest of heavy metals, excluding Iron, Cadmium, & Lead ¹	≤ 0.1 mg/l
Chloride	≤ 3 mg/l
Phosphate	≤ 0.5 mg/l
Conductivity (at 20°C) ²	≤ 50 µs/cm
pH	6.5 to 8
Appearance	Colorless, clean, w/o sediment
Hardness	≤ 0.1 mmol/l (.585 gr/gal)

Warranty Information

SCOPE OF WARRANTY

Midmark Corporation (“Midmark”) warrants to the original retail purchaser that it will repair or replace components of the domestic and international medical products manufactured by Midmark (except for components not warranted under “Exclusions”) that are defective in material or workmanship under normal use and service. Midmark’s obligation under this warranty is limited to the repair or replacement, at Midmark’s option, of the applicable components. This limited warranty shall only apply to defects that are reported to Midmark within the applicable warranty period and which, upon examination by Midmark, prove to be defective. This warranty extends only to the first retail purchaser of a product and is not transferable or assignable.

APPLICABLE WARRANTY PERIOD

The applicable warranty period, measured from the date of delivery to the original user, shall be one (1) year for all warranted products and components.

OBTAINING WARRANTY SERVICE

Warranty service must be obtained through either Midmark or an authorized dealer in the Midmark product line for which warranty service is requested. Midmark may be contacted for warranty service inquiries or issues via email at www.midmark.com; by phone at 1-800-MIDMARK; by facsimile at 1-800-365-8631; or by mail to Midmark Corporation, 60 Vista Drive, Versailles, Ohio 45380.

It is the retail purchaser’s obligation to arrange for delivery of a product to Midmark or one of its authorized dealers for warranty service, which delivery shall be at retail purchaser’s expense. It is also the retail purchaser’s obligation to comply with the warranty service instructions provided either by Midmark or its authorized dealer. The retail purchaser must provide Midmark with completed warranty registration information within thirty (30) days after purchase in order to obtain the benefits of this warranty.

EXCLUSIONS

This warranty does not cover, and Midmark shall not be liable, for the following:

- (1) defects, damage or other conditions caused, in whole or in part, by misuse, abuse, negligence, alteration, accident, freight damage, tampering or failure to seek and obtain repair or replacement in a timely manner;
- (2) products which are not installed, used, and properly cleaned and maintained as required in the Midmark “Installation” and/or “Installation/Operation Manual” for the applicable product;
- (3) products considered to be of a consumable nature;
- (4) accessories or parts not manufactured by Midmark;
- (5) charges by anyone for adjustments, repairs, replacement parts, installation or other work performed upon or in connection with such products which are not expressly authorized in writing in advance by Midmark;
- (6) costs and expenses of routine maintenance and cleaning; and
- (7) representations and warranties made by any person or entity other than Midmark.

Warranty Information (continued)

EXCLUSIVE REMEDY; CONSEQUENTIAL DAMAGES DISCLAIMER:

MIDMARK'S ONLY OBLIGATION UNDER THIS WARRANTY IS THE REPAIR OR REPLACEMENT OF DEFECTIVE PARTS. MIDMARK SHALL NOT BE LIABLE FOR AND HEREBY DISCLAIMS ANY DIRECT, SPECIAL, INDIRECT, INCIDENTAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES OR DELAYS, INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS OR INCOME, LOSS OF USE, DOWNTIME, COVER AND EMPLOYEE OR INDEPENDENT CONTRACTOR WAGES, PAYMENTS AND BENEFITS.

NO AUTHORIZATION

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THIS WARRANTY IS MIDMARK'S ONLY WARRANTY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. MIDMARK MAKES NO IMPLIED WARRANTIES OF ANY KIND INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT OF DEFECTIVE PARTS.

STATUTE OF LIMITATIONS

No action may be brought against Midmark for breach of this limited warranty, an implied warranty, if any, or for any other claim arising out of or relating to the products, more than ninety (90) days following expiration of the limited warranty period.

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Because we care.