Frequently Asked Questions

What happens when I receive an audit notice or letter?
As soon as you receive a notice or audit letter from the IRS, give us a call immediately so we can start resolving the matter.

How long will you defend my return?
We will defend your current year tax return for as long as it can be audited (generally three years).

Will you offer this plan every year?
Yes. We plan to continue to offer our Client Care Package every year.

What happens if I don't file on time?
Your Client Care Package covers tax returns that were filed late.

What happens if I need to file an extension?
Every tax return covered under the Client Care Package, including extensions, will be covered under the plan.

Is my amended return eligible for protection?
Yes. Amended returns are also covered under your Client Care Package.

What if I have multiple state returns?
All related state returns are also covered under the Client Care Package.

What is your guarantee?
You may cancel your Client Care Package for any reason within 30 days of signing up.

Can I purchase an Client Care Package for any type of tax return?
You can purchase an Client Care Package for the following types of tax returns:
- Form 1040 - Individual
- Form 1120 or 1120S or 1065 (other rates apply)

IRS Monitoring*

New Feature for Gold Members!! We'll monitor your IRS Account—real time— to determine if you are going to get a notice; let you know if you missed an Estimated Payment; or an Installment Payment! This will help stop the onslaught of large penalties and interest! Let's nip the problem in the bud before you even get a written notice in the mail! **Want to track old years? Ask us about our flat rates for this monitoring for previous tax years!**
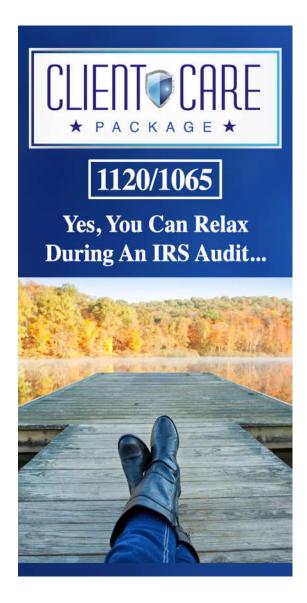*(For Gold members only. Debits n' Credits cannot guarantee you will have penalties or interest abated.)*

Your Peace of Mind Client Care Package Also Includes Tax Identity Fraud Recovery …

Tax Identity Fraud is on the rise. **In the past two years alone, more than 5,000,000 Americans had their tax identity stolen, and thieves made off with $5.8 billion that was fraudulently claimed.** So, yes, it happens a lot more than you realize. How are you supposed to prove that you are you?
The Client Care Package will give you *full tax identity recovery and audit representation* protection if you get any notice from the IRS. It will shield you from the time, money, and frustration you will undergo if you try to resolve these issues yourself.

Your Time Is Valuable. Don't Let The IRS Disrupt Your Life!

CLIENT CARE
★ PACKAGE ★

1120/1065

Yes, You Can Relax
During An IRS Audit...

Debits n' Credits
Accounting and Tax Services

317-467-1017
taxes@debitsncredits.com

If You Received A Notice Would You Know What To Do?

You go to your mailbox, pull everything out looking for something more exciting than junk mail, and there it is … an envelope with the return address "Internal Revenue Service" on it.

Your heart starts to race, and you break out in a sweat. You open it and it's a notice that the IRS is either questioning items on your tax return, or you're going to be audited. Worse yet, you find out someone stole your identity, filed a tax return in your name, and collected a fraudulent refund!

You might wonder why you received the letter from the IRS in the first place since you have your tax returns prepared by a professional. **The truth is *anyone* is subject to the scrutiny of the IRS for a variety of reasons.**

Of course, if we do make any error, we will correct the issue and take responsibility for any penalties or actions with the IRS.

The Client Care Package For One Low Fee* …

With our Client Care Package we'll protect you from ever having to deal with the tax authorities by yourself in case you get a notice from the IRS. And if you are ever summoned to meet with an IRS agent in person, we'll attend on your behalf!

All this happens without any extra charges to you. *Isn't that a relief?*

*Fees structure is for current tax year only. Older tax years are subject to higher pricing due to increased audit risk.

Sure, You Can Roll The Dice And Pass Up This Protection …

Without our Client Care Package in place, receiving an audit notification will cost you anywhere from $3,500 to $10,000 and up to have a licensed tax professional defend you in an audit.

<u>Here are the facts:</u> The IRS sent out more than 9 million automated notices last year. When you receive a letter from the IRS, they will *claim* you owe them money or *claim* you didn't report something properly, which you will have to defend, because with the IRS you are guilty until proven innocent. They have the power to levy your bank accounts and garnish your wages without a court order!

The Client Care Package Will Save You Time And Money …

For a small fee that's added to your tax preparation invoice, we'll shield and protect you from ever having to deal with the tax authorities by yourself in the event you get a notice from the IRS or state tax authorities. And if you ever have to meet with an agent in person, we'll attend the meeting on your behalf. *You don't even have to go!*

You have the option to "opt out" of the plan if you choose; otherwise, you can agree to the protection by paying the fee. But if you choose to "opt out" of the Client Care Package, you will be charged our usual hourly rates to handle any notices you receive from the IRS or State.

CLIENT CARE PACKAGE ★ ★

▲Corporate

Member Benefits▲	Gold Membership $399.95/Yr.	Silver Membership $299.95/Yr.	Basic Membership $249.95/Yr.
Correspondence Response ($225 Value)	✓	✓	✓
IRS & State "Worry-Free" Audit Representation ($3,500 to $10,000 Value)	✓	✓	✓
Tax Identity Fraud Remediation	✓	✓	✓
Up to 4 Hours of Phone Calls, & office Visits ($900 Value)	✓	✓	
Priority Phone, Email, & Office Access (Within 24 hours. Visits same week, if available)	✓	✓	
Up to 2 hours of non-tax related Consulting ($450 Value)	✓		
One Free Amendment ($300 Value)	✓		
Real Time IRS Monitoring of your account (POA) ($1800 Value)	✓		

Best Value