



Financial Information

Thank you for choosing Thrive Physical Therapy. Our mission is to deliver a quality measurable outcome and exceptional customer service in a cost-effective manner. Making the payment process easy and manageable is important. We offer several payment options.

Insurance

Please be aware that coverage of these services is subject to the terms and limitations of your health insurance plan. Call member services at your health plan with any benefit or coverage questions.

- We will do our best to verify your insurance benefits prior to your first appointment. All benefits quoted by your insurance are a general outline of coverage, but not a guarantee of payment.
- It is your responsibility to verify your coverage and make appropriate payments for services received.
- If required by your insurance, it is your responsibility to obtain authorization before treatment begins.
- Insurance requires that co-payments are due at the time of service for each treatment session.
- For your protection, you are required to verify coverage before receiving equipment/supplies.
- For patients with high deductibles (over \$1,000) and unpaid balances, we ask that payment be made on account at each visit. This will apply toward the balance due on your account and help off-set a high balance at the completion of your treatment.

Payment Options

Payment is due upon receipt of statement. Your statement will come from our billing service, BMS in Upland, CA. *If you have questions regarding your statement or insurance claim, please call BMS at (651)747-4355.*

- Insurance requires that all co-payments are paid at the time of service. For your convenience, we accept: **cash, check, Visa, MasterCard, American Express and Discover.**
- **By Mail:** Therapy Partners, PO Box 856630 Minneapolis, MN 55485
- **On-line bill payment:** You may pay your bill on-line through Secure Bill Pay by going to www.therapypartners.com and choosing the Quick Link to "Pay Your Bill On-line".
- **Prompt Pay Discount:** we offer a courtesy discount for patients without health insurance or those who choose to pay directly for their treatment on the day of service. If you utilize the prompt pay discount you are agreeing that charges will not be submitted to an insurance company.
- **Payment plans:** a recurring payment plan may be set-up for accounts older than 30 days within Secure Bill Pay (see on-line bill payment). The balance due must be paid off within three months.

If you are enduring severe financial hardship, please contact our office manager for other payment options.

Interest

Interest charges of 1.5% will be accrued on balances greater than 60 days old.

Thank you! If you have any questions, please do not hesitate to ask.
We appreciate the opportunity to participate in your health care.