

FAQ

Q: Can I have my classroom and behind-the-wheel lessons on the same day?

A: The state of Ohio limits the amount of training to four hours a day. They must be scheduled for separate days.

Q: How do I pay?

A: You can pay online, mail a check or money order or schedule an appointment to bring your payment to our administrative office.

Q: How soon can I schedule my behind-the-wheel lessons?

A: After you have your temporary license, go to our website and complete the 3-step process listed below. **Step 1: Request Appointment** – Select your date and time **Step 2: Pending Appointment** – your appointment is held for 14 days to allow time for you to submit the following items (a) Training Agreement, (b) Original Certificate of Enrollment, (c) Payment-in-Full **Step 3: Confirmed Appointment** -you have been scheduled with a driving instructor.

Q: How much time behind the wheel do I need before I can take my driver's test

A: The amount of time needed will vary with the student's learning speed and how much practice time they can get in with friends and family. At the end of each lesson with us, your instructor will go over your progress and recommend any additional practice time if necessary.

Q: How soon will I get my certificate after I'm finish with my lessons?

A: Once we have your **Original Certificate of Completion** and you have **completed** your behind the wheel lesson, **it can take up to 3 business days** from the date of your last lesson to process and mail your certificate. We recommend that you have your certificate in hand before you schedule your road test with the BMV.

Q: What should I do if I need to cancel a lesson?

A: If you are canceling a behind-the-wheel lesson, you need to cancel a full three business days before the day of the lesson. Business days are Mon-Fri. If we do not receive at least three full business days' notice, a \$49.90 cancellation fee will be applied to the student's account.

Q: Can I use your car for my driver's test?

A: We offer a service where you can use our car for your driver's test! It's called our Test Service Package and we offer it to both our teens and adult students. If you are a teenager, you must finish your required eight hours of behind the wheel lessons. Adults need to have taken a minimum of four units of driver's training. Both adult and teen students need to have had their recent lesson within 30 days of scheduling their test and have the instructor's permission to use our Test Service Package. Please contact us at (513) 712-4700 or MilfordDrivingSchool.org for more details and our current pricing.