

TWITTER JUSTICE FOR MEDIA ACCOUNTABILITY

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THE ROAST BUSTERS



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Viewer has 20 working days after broadcast to complain

May take more than one meeting to come to a decision

Broadcasting
Standards
Authority can
take 6 months or
more to release
it's decision

BSA meets every 3 months



Viewer has 20 working days to send complaint to BSA

Broadcaster
has 20
working days
to respond

Complainant given another 10 days to respond if they wish

NZ Press Council can take at least one month to

reach a decision

A complaint must be made within one

month of

publication

Publication has 10 working days to respond

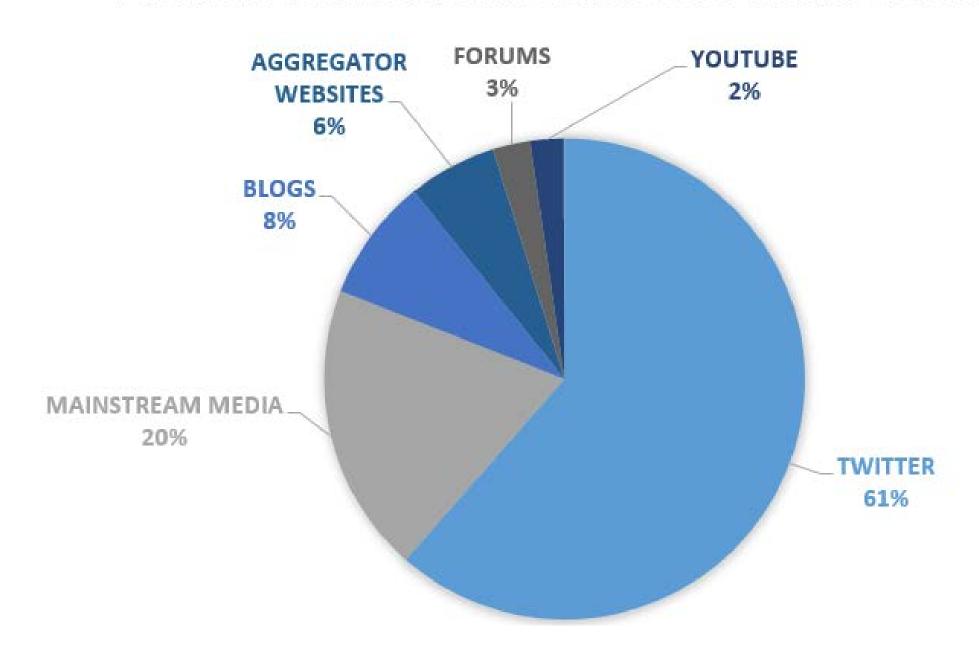


NZPC send complaint to publisher who have another 10 days to respond

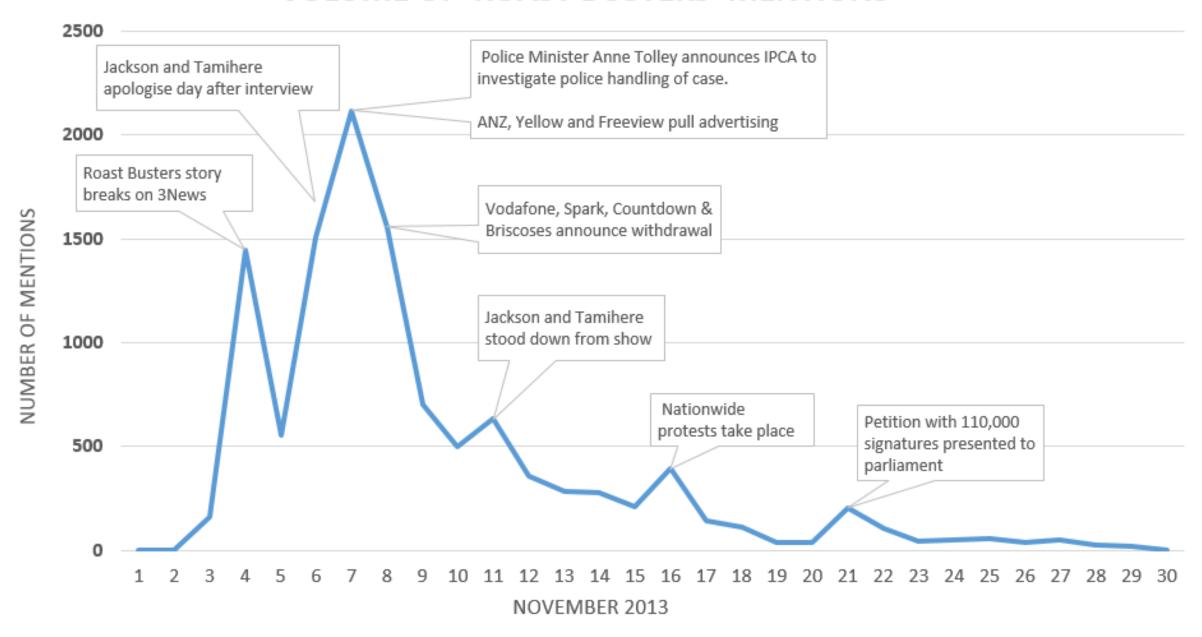


Complainant refers complaint to NZPC who meet once a month

PUBLICLY AVAILABLE MENTIONS OF ROAST BUSTERS



VOLUME OF 'ROAST BUSTERS' MENTIONS





















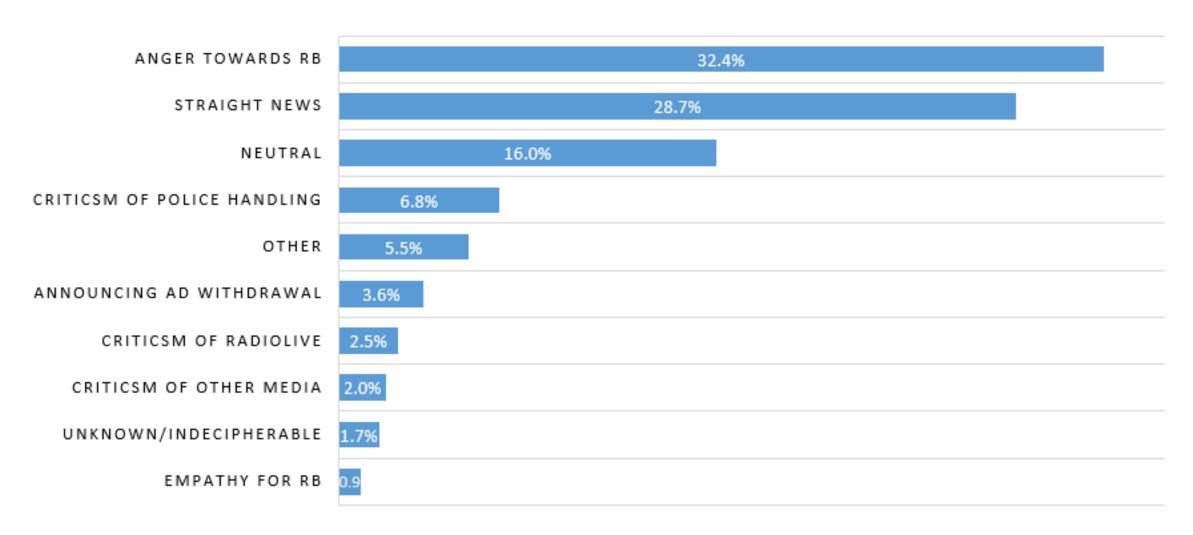
theFinanceMarshall







SENTIMENT OF ROAST BUSTERS TWEETS IN NOVEMBER 2013



RB = ROAST BUSTERS

OTHER = SENTIMENTS NOT INCLUDED IN CATEGORIES I.E. MEDIA PRAISE, SUPPORT FOR COMPANIES PULLING ADS, CRITICSM OF PROTESTS



SUMMARY



- Media is getting faster
- Reactions to media are also getting faster
- Do our media accountability agents need to keep up?
- Social media fills a gap created in a more challenging and risky media environment
- Twitter has proven it has the speed and transparency to get things done much quicker than BSA, NZPC
- The results can be more drastic and satisfying
- Where does that leave media accountability in the age of Twitter?