



## The Four A's of Amazon Key for Business

### AUTHORIZED

Building access is only granted to verified drivers who have a package on their route for that shift, and are present at the building.

### ACCURACY

Step-by-step delivery instructions - including pictures - guide drivers to delivery locations (lobby, mail room, etc.) preferred by property management, and improve delivery accuracy by an average of 80%.

### ACCOUNTABILITY

Drivers' access time logs are reported to existing access control devices, so property management always knows when and where drivers enter the building.

### AT NO CHARGE

Installation and maintenance of Amazon Key for Business are free. Plus, Key for Business eliminates the need for staff to manage deliveries, which helps to save on operating costs.

**Have questions? Contact:**

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# Top 5 benefits of Key for Business

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## Safety and security

Deliveries reach their destinations more frequently, and Amazon drivers are only given time-bound permission to enter and securely deliver packages after being verified via the Amazon Delivery App.



## More accurate deliveries

Step-by-step delivery instructions direct drivers to leave packages in the location that works best for you, and increase delivery accuracy.



## Financial savings

Amazon drivers deliver packages all day long, 7-days per week. Key for Business eliminates the need for you to maintain staff on-site during that time, and enhances your building's amenities at no cost to you.



## Streamlined process

Amazon drivers access buildings and deliver packages without any help from staff. Your residents' packages are delivered more quickly, and your staff spends less time managing deliveries.



## Free and seamless

The Key for Business device is compatible with most existing electrical access systems. Installation is quick and easy, and the device, installation, and maintenance are all free of charge.





## Amazon Key for Business - Device Security

### Device Communication:

No possibility of communication to the device - It only operates on the basis of a package being scanned and routed to the building address.

- A property manager is able to track their deliveries if they have their own Access Control software systems set up.
- The Key for Business device works best when connected to a cellular network, but can also be connected to local Internet via an Ethernet connection.

### Device Activity:

Key for Business is only active during Amazon's delivery window which occurs between 7:00am to 10:00pm, 7 days a week, 365 days a year. When the device is active, the following criteria must be met in order to unlock any entry:

- A package intended for the buildings address is checked into the "Out for Delivery" status and a delivery driver ID is assigned to that specific package.
  - The Delivery Driver requests access using their Amazon Delivery mobile application - Doors will not unlock unless all security protocols are satisfied - Once satisfied, the Delivery Driver's mobile app displays a "one-click" access button that they must click to gain access.
- ✓ No middle of the night access can be performed during the hours we are not delivering.
  - ✓ All Amazon drivers have a background check performed.
  - ✓ Tampering with this device results in the device shutting down and requires a factory reset.

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# KEY FOR BUSINESS TECH SPECS

## 95% COMPATIBLE

Key for Business is compatible with 95% of access control systems.

## PAIRS EASILY

The Key for Business device works seamlessly with:



Fob readers



Call boxes



Remote openers



Coded gates



Motorized gates and doors



## TECHNICAL SPECIFICATIONS

Here's what you need to know:

- Compatible with Wiegand wiring protocol
- Compatible with relay wiring protocol
- Uses LTE-M cellular network
- Connects via Ethernet when available

## HOW IT WORKS

Key for Business **integrates seamlessly**, and wires in parallel, **into existing access control systems** without interfering with their operation. Once installed inside a callbox or communications closet, the Key for Business device creates a virtual fob that **allows Amazon drivers to access locked areas via the secure Amazon delivery app**.

No interaction with call boxes, access codes, or building staff necessary.



## FAQ's Building Access Controller – Security and Control

### Security:

**FAQ #1: Can the driver return to get access into a building?**

A: No, the access provided by the Amazon delivery app is time-bound and associated with the specific delivery status of a package. The app locates the driver and confirms the driver has a package for your building to be delivered within a specified delivery window. Access will be denied if the driver does not have a package or the delivery window expires.

**FAQ #2: Can the driver see the job code for the building?**

A: No, the Amazon delivery app only displays a "one-click" button for access. Access codes are encrypted and never visible to the driver.

**FAQ #3: What background checks does Amazon carry out for its drivers?**

A: All drivers are thoroughly vetted. They receive multi-state, comprehensive background checks and motor vehicle records reviews.

**FAQ #4: How secure is installing another access control device in my building? Can it be physically hacked and allow intruders into my apartment building?**

A: Installing "Building Access Controller" to any control system you have is completely secure. The device is designed to prevent physical hacking.

### Control:

**FAQ #5: What control does the building management have over the installed "Building Access Controller"?**

A: The on-site property manager maintains control over Amazon's access to the building at all times. It can be turned on/off.

**FAQ #6: What are the hardware requirements, besides compatibility, that our buildings need to meet for the installation?**

A: Simple! We just need to install device within your property's access control box. Also, in cases where a cellular signal is weak, device can be connected to local Internet via Ethernet.

**FAQ #7: Will I have to replace my existing call box, key-fob reader, gate controller, etc. to install "Building Access Controller" in my apartment building?**

A: No, you do not have to change any of your existing access control infrastructure in your building. "Building Access Controller" works in parallel with existing access control system in your building and does not affect the building access experience for your residents, nor does it affect the access management experience of your building staff.

**FAQ #8: How do I know if my existing access control system is compatible with the "Building Access Controller"?**

A: Easy! Just contact me at my email or phone number below and if we're unable to determine, we'll set up a free site survey.

**FAQ #9: Will my building maintenance engineer need to install or maintain the "Building Access Controller"?**

A: No, we will provide the installation and lifetime maintenance support for the product. Contact us using the information located on the device if any issues arise after the installation.

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