# NORECO II WEBSITE DATA PRIVACY POLICY

NORECO II adheres to the Data Privacy Act of 2012 (RA 10173) of the Republic of the Philippines. This Website Privacy Policy is posted to assure users of measures undertaken by NORECO II to safeguard your privacy and ensure the integrity of data made available on and through the use of this website.

By using this website, you agree to the terms of this Website Privacy Policy regarding the collection, use, and disclosure of personal data. You may be asked to provide NORECO II with certain personally identifiable information that can be used to contact or identify you ("Personal Data"). Personally identifiable information may include, but is not limited to: Complete Name • Account Number • Email Address • Contact Number • Complete Address • Cookies and Usage Data

#### **Data Collection**

#### Usage Data

Usage Data may include information such as your computer's Internet Protocol address (e.g. IP address), the pages of this website that you visit, the time and date of your visit, and other diagnostic data.

#### Cookies

When you access this website, your computer receives "cookies" – small files or information that enhance user experience. Cookies are stored on the user's hard drive. They improve user experience. They keep sites that you visited, determine if you are a first-time or returning visitor, and provide information to the server of what sites you would likely visit next, based on previous browsing made. You may decide to disable cookies in your browser.

#### **Data Use**

NORECO II uses the data collected from this website for various purposes, including the following:

- 1. To allow you to display data you have requested;
- 2. To provide and maintain this website;
- 3. To notify you about changes to this website service:
- 4. To allow you to participate in interactive features of this website when you choose to do so:
- 5. To provide customer care and support;
- 6. To provide analysis or valuable information so that NORECO II can improve this website;
- 7. To monitor the usage of this website:
- 8. To detect, prevent and address technical issues

#### **Transfer of Data**

Your information, including Personal Data, may be transferred to or maintained on computers located outside of your country or other governmental jurisdiction where the data protection laws may differ than those from your jurisdiction.

If you are located outside Philippines and choose to provide information to NORECO II, please note that the electric cooperative transfers data, including Personal Data, to the Philippines and process it in the said country.

Your consent to this Website Privacy Policy followed by your submission of such information represents your agreement to that transfer.

## **Data Security**

The website does not require any personal information from you in order to access and use it. On certain sanctioned sites making available online forms, you may be required to accomplish them with some personal details; but these are for purposes under which terms and for which use you are assumed to be fully aware of before proceeding.

The treatment, handling and management of data obtained by our website are governed by the NORECO II Data Privacy Policy and the Data Privacy Act of 20212 (RA 10173) of the Philippines.

### **Contact Details**

If under any circumstances, you feel your privacy is compromised or you may be uncomfortable with the way the website may require information from you, including those obtained automatically, please contact us at Consumer Welfare Office, NORECO II, Real Street, Dumaguete City, Philippines or through the following email address: ogmnor2@gmail.com