

About 2-1-1:

The 2-1-1 helpline and the HelpCentral.org website provide a way to, quickly and easily, find low-cost and no-cost health and human services in Butte County. This free online and telephone resource can be accessed 24 hours a day. You can search for specific services, or browse categories to find information. Or, simply tell the live specialist your current situation and they can assess your needs and help find you the right services.

The database contains more than 750 programs providing services from over 400 agencies in Butte County. You can find services such as emergency food, parenting classes, recreational programs, support groups, drug treatment, tax assistance, in-home help, after school programs, local transit, counseling, and much more.

2-1-1™ **ONE NUMBER. ONE EASY WAY TO FIND HELP.**

DIAL
2-1-1

VISIT
WWW.BUTTE211.ORG

TEXT
YOUR ZIP CODE TO 898211

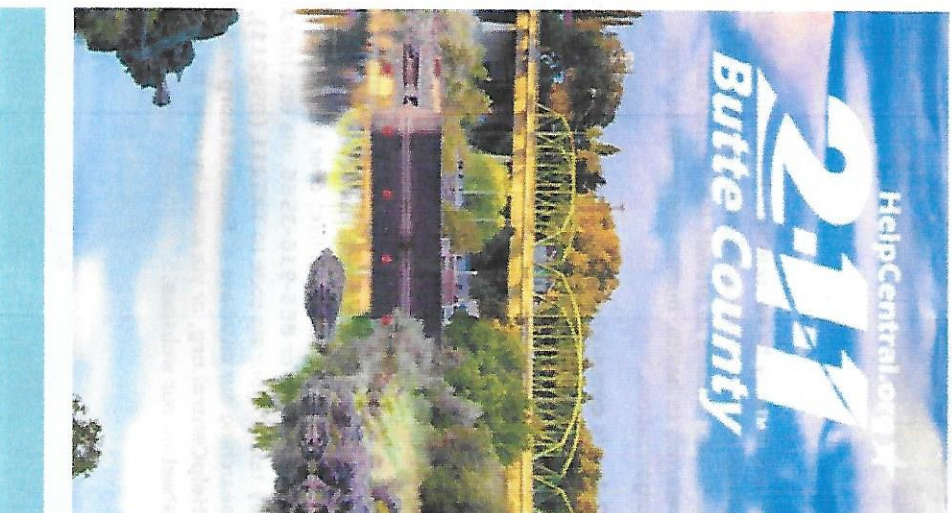
may apply

Help Central & Butte 2-1-1 are sponsored by:

First 5 Butte County Children & Families Commission, Butte County Department of Employment and Social Services, Butte County Public Health Department, CalTrans, Mobility of Seniors and Individuals with Disabilities Program, Child Abuse Prevention Council of Butte County, Discovery, Shoppe League, North Valley Community Foundation, City of Chico Community Grant

HELP CENTRAL & BUTTE 2-1-1

Your link to free and low-cost community resources in Butte County.





"I called 2-1-1 in a crisis. I needed help getting diapers for my son, finding clothes for an interview and I didn't have gas. The call specialist was able to help me find transportation, and referred me to places where I was able to get the diapers and clothing I needed the very same day."
- Anonymous Caller

Why 2-1-1?

2-1-1 is easy to remember. It is a simple 3-digit phone number that has been designated in the U.S. and Canada to provide information and referrals to health, human and social services organizations.

2-1-1 is comprehensive. Our resource database includes more than 750 programs that provide free or low-cost services in all communities within Butte County. Our database includes services provided by local, county, state and federal government, local and national non-profits, churches, volunteer groups, and other entities.

2-1-1 is available in multiple communication platforms: You can access our resource information any way you like; over the phone by dialing **2-1-1** or **866-916-3566**, via text message by texting your zip code to **TXT211 (898211)**, by searching our database at **Butte211.org** and **HelpCentral.org**, or via email by using the contact sheet on our websites.

2-1-1 is available when you are: Our online database and the 2-1-1 help line is available 24/7. Services by text message are available M-F: 8 a.m. to 5:30 p.m. Emails received through our websites are typically answered within the next business day.

2-1-1 is free, confidential & multilingual: All of our services are free, confidential and multilingual. (Your plan's standard text messaging fees may apply for people texting into to 2-1-1.)

Speak to A Local Specialist

When you reach out to Butte 2-1-1 by phone, text or email you will get help from a local, live specialist, not an automated system.

Our Information & Referral Specialists are trained to assess your needs and refer you to the most appropriate community resources.

Our specialists are available 24/7 over the phone. They are confidential, non-judgmental, caring and compassionate.

2-1-1 can connect you to:

- Basic Needs: Food / Shelter / Clothing
- Children's Services / Parenting Support
- Health & Dental Care
- Health Insurance/ Medi-Cal/ Covered California
- Family Resource Centers
- Transportation / B-Line Trip Planning
- Employment / Job Training Assistance
- Alcohol & Drug Screening / Treatment
- Utilities Payment Assistance
- Counseling / Support Groups / Mental Health
- Community & Recreational Activities
- Legal Services
- Veterans Services
- And much more...

CalFresh: Butte 2-1-1 specialists can help you connect to CalFresh supplemental food assistance.

Transit information and trip planning: Found the resources you need, but still need to find a way to get to them? Butte 2-1-1 can help you navigate the local transit system and plan your trip using the B-Line.

VITA: During tax season, Butte 2-1-1 provides information about free tax preparation assistance sites in Butte County.

Strengthening Families: Butte 2-1-1 is a part of Butte County's Strengthening Families Network. They can connect families to the support services they need.

Mothers Strong: Butte 2-1-1 is part of Mothers Strong, a collaborative group of new mothers, families and agencies working to help mothers impacted by perinatal mood and anxiety. Call 2-1-1 to find support, counseling and information for new moms.



DIAL
2-1-1



TEXT
YOUR ZIP CODE TO 898211



VISIT
WWW.BUTTE211.ORG