Javier Arcia

UX/UI Designer - Driving User-Centric Product Innovation

Summary

I love designing and developing digital business solutions to improve the productivity and the competitive advantage of large companies. I have a deep understanding of industry-specific processes and systems and I accumulated experience in the energy, manufacturing, and technology sectors.

Portfolio: https://jarguzcu.com/

Experience

2023-2024
(1 year)

UX/UI Designer, UX Researcher - Product Movement SME
CHEVRON's HQ - Houston, TX

- User research for Chevron Product Movement Tool creation. Persona and user journey creation. Interviews and Usability testing.
- Design and create user flows, high fidelity wireframes, ui elements and interactive prototypes in Adobe XD and Figma.

2017-2023
(6 years)

Information Architect - Software Asset Management SME
ACCENTURE - Global Market

- Design "SAM Prime Platform" and dashboards to help Accenture Clients manage/optimize their Hardware/Software Assets.
- Design and develop prototype of Quantract, a "smart contract" solution that uses blockchain technology for managing contracts.
- Define Accenture's corporate guidelines and implement them in the Software Asset Management's Digital Products.

2013-2017
(4 years)

UX/UI Designer Lead - Product Lifecycle Management SME
NATIONAL OILWELL VARCO's HQ - Houston, TX

- UX research, prototype and User Acceptance Test of PLM System "Teamcenter" and redesign of NOV's Engineering Web Portal.
- Design, user research, prototype, visual assets and usability test of Manufacturing iPad App and Collaboration Portal
- Define NOV's corporate guidelines and implement them in the Corporate Engineering Technology Digital Products.

Contact

Location / Phone
Houston, TX / 832-799-8759

email / LinkedIn
jarguzcu@gmail.com

www.linkedin.com/in/jarguzcu

Skills

UX/UI Design Approaches
- Human-Centered Design
- User-Centered Design
- Design Thinking
- Agile Design, Lean UX

Generative User Research
- Research Plan
- Persona Creation
- User Journeys Maps
- Define User Needs

Evaluative User Research
- Usability Study / Testing
- Heuristic Evaluation
- Interviews, Questionnaires
- Analytics Review

Wireframing / Prototyping
- Paper Storyboard
- User Flows
- Low/High Fi. Wireframes
- Low/High Fi. Prototypes

Information Architecture
- Interaction Design
- Navigation Systems
- Taxonomy, Heuristic
- Front-end Development

2011-2013
(2 years)

UX/UI Designer - Corporate Tech Support App SME
SHELL's HQ - Houston, TX

- User research and design "IT Connect" and "Ask IT" apps to provide remote technology support to Shell employees.
- Define requirements, Design, and help with the Front End Development of Software License Platform for Shell.

2008-11
(3 years)

UX/UI Designer - Large Tech Migration App SME
ACCENTURE - USA Market

- Design, user research, wireframes, prototype, visual assets creation of Software Migration Mobile and Desktop App.
- Design, do the user research and develop prototypes of the Electronic Medical Records System for Christus Health.
- UX Research, design, build prototype and test the Active Directory Migration Solution for Baylor Scott & White Health.
- Design and develop Dashboards for the oil and gas sector for SAM. It was used by Accenture clients like BP, Shell and Chevron

2004-06
(2 years)

Jr. UX/UI Designer - Remote Tech Support App SME
QWEST COMMUNICATIONS (CenturyLink)

- Design, user research, wireframes, prototype, visual assets creation Qwest' Remote Resolution Tool.

Education

2006-08
(2 years)

Master in Business Administration
Université du Québec à Montréal

1998-03
(5 years)

Bachelor's Degree, Industrial and Product Design
Instituto Superior de Diseño Industrial

Visual Design

- Corporate Identity
- Branding Development
- Design System/Guidelines
- Digital Assets Creation

Tools

Wireframing / Prototyping

- Figma, Adobe XD
- Sketch, Balsamiq
- Axure, iRise, Invision
- UXPin, Framer

User Research / Visual Design

- UserZoom, Maze
- Illustrator, Photoshop
- Indesign, CorelDraw
- After Effects, Adobe Express

Usability / UAT Testing

- Confluence, Guru
- Asana, Jira, InVision
- Miro, Mural, Figjam
- Slack, Discord, Github

Agile / Development

- Azure DevOps
- MS 365, Power BI
- HTML, CSS, javascript
- Bootstrap, jQuery

Certifications

- UX Design Professional Certificate by Google
- Figma / Teams, Stakeholders and Design Reviews
- Persuasive UX / Data Visualization