

Red Horse Hugs Equine Assisted Therapy

Riding Student Session Terms and Policies

1. All Equine Assisted Therapy sessions will be assigned to the instructor we feel is best suited to provide the instruction. We reserve the right to substitute instructors as we deem appropriate. If you have any questions or concerns regarding the instructor assigned to your session, please discuss them with the RHH Manager. We also reserve the right to teach multiple students at the same time as we deem appropriate. We do not guarantee individual or private sessions.
2. We will select the horse we deem appropriate to the student and the day's Equine Assisted Therapy session. This includes the right to change horses as we think best in the interest of the safety of the session and the day's goals for the session.
3. Most Equine Assisted Therapy Sessions will average an hour in length. However each individual Equine Assisted Therapy session is objective based, not time based and the actual length of instruction may vary depending on the student's progress that particular day.
4. Your appointed day and time are when your Equine Assisted Therapy sessions have been scheduled for. This is the block of time you are paying for and the block of time we have set aside for your child's Equine Assisted Therapy. If you are late for the appointed time, that time may be taken out of your session. For example, if your session is at 10:00 AM and you arrive at 10:20, the ending time for your session is still 10:30 and your available session will be reduced accordingly.
5. Payments are due on the day of each Equine Assisted Therapy session regardless of any missed sessions. A Credit Card will need to be on file and current. Anyone not paying on time may be charged a late fee of \$10 per week or may lose their spot on the Equine Assisted Therapy session schedule. There are NO REFUNDS ON ANY PREPAID sessions
6. All cancellations require 24 hours notice. If you do not provide 24 hours notice for a cancellation, your session will be forfeited and a cancellation charge of \$25.00 may be due. With 24 hours notice we will do everything we can to reschedule but it is subject to availability and must be rescheduled within 30 days of the missed session. We limit make ups to 1 per month. We do not guarantee availability to reschedule but will do our best.
7. Parents and family are invited and encouraged to watch sessions, but please do not participate without prior approval. Please let the instructor do their job without interference or distraction. If you have any questions or concerns, feel free to discuss them with a RHH Manager or senior staff but please do not interrupt the instructor during a session.
8. Our primary goal is that the student be able to participate in horse activities as safely as possible taking into consideration that such activities horses are inherently dangerous. Next is that they enjoy the activity and finally that they learn the necessary skills to accomplish their individual and personal goals.
9. At any time there are questions or concerns, please bring them to the attention of the Barn Manager.
10. This agreement is month to month and may be cancelled at any time with 30 days notice by either party.

Initials_____