


What are you hoping to take away from this



Open Ended Question

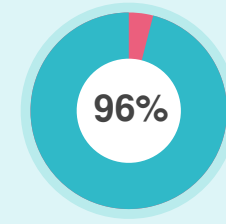
Lesson
ECHETA Meeting Poll


| Slides | Author | Teacher | Date | Time |
|--------|--------------|--------------|-------|-----------|
| 26 | Walter Ciupa | Walter Ciupa | 11/15 | 19:43 GMT |

 # of Students

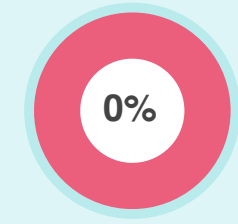


 Student Participation



 Quizzes

Correct Answers



 Student List

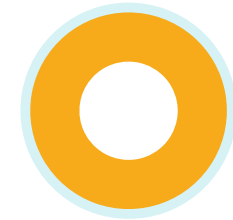
| # | Nickname | Other | Poll | OEQ | Quiz | Draw It | Collab | Matching Pairs |
|----|-------------------|-------|------|------|------|---------|--------|----------------|
| 1 | Algonquin College | | 95% | 100% | - | - | - | - |
| 3 | Centennial | | 100% | 83% | - | - | - | - |
| 5 | CU | | 100% | 67% | - | - | - | - |
| 7 | Fanshawe | | 100% | 83% | - | - | - | - |
| 9 | Humber College | | 100% | 83% | - | - | - | - |
| 11 | Melissa Gallo | | 100% | 83% | - | - | - | - |
| 13 | Ryerson | | 100% | 83% | - | - | - | - |
| 15 | UOIT | | 100% | 83% | - | - | - | - |

| # | Nickname | Other | Poll | OEQ | Quiz | Draw It | Collab | Matching Pairs |
|----|----------------------|-------|------|------|------|---------|--------|----------------|
| 2 | Carleton | | 100% | 100% | - | - | - | - |
| 4 | Conestoga College | | 100% | 83% | - | - | - | - |
| 6 | David | | 100% | 100% | - | - | - | - |
| 8 | George Brown College | | 100% | 83% | - | - | - | - |
| 10 | York University | | 100% | 83% | - | - | - | - |
| 12 | PTE | | 100% | 67% | - | - | - | - |
| 14 | Seneca | | 100% | 100% | - | - | - | - |

 **Open Ended Question** What are you hoping to take away from this meeting?

| Date | Nickname | Other | Response |
|------------|----------------------|-------|--|
| 11/15/2018 | Algonquin College | | Meet new testing professionals, learn new services |
| 11/15/2018 | Carleton | | Knowledge from other Institutions, networkinh |
| 11/15/2018 | Centennial | | Networking and connecting with colleagues |
| 11/15/2018 | Conestoga College | | Knowledge |
| 11/15/2018 | CU | | Knowledge about testi |
| 11/15/2018 | David | | Learning of the latest testing technologies |
| 11/15/2018 | Fanshawe | | Meet people best |
| 11/15/2018 | George Brown College | | Experiances regarding Accuplacer Wrtieplacer. |
| 11/15/2018 | Humber College | | Best practices, more contacts, sharing ideas |
| 11/15/2018 | Lambton College | | Networking and idea sharing. |
| 11/15/2018 | Melissa Gallo | | Data i can share with my institution |
| 11/15/2018 | PTE | | Networking and lear |
| 11/15/2018 | Ryerson | | Strategies for common challenges |
| 11/15/2018 | Seneca | | We |
| 11/15/2018 | UOIT | | Collaborating with other institutions with test centre practices |

Poll Stats



No Answer

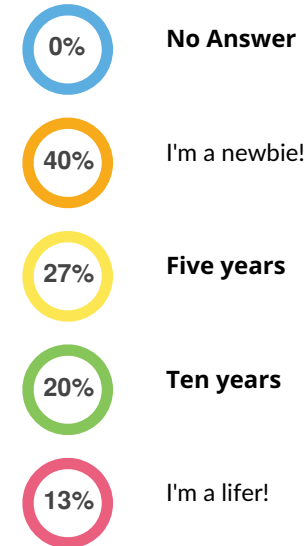
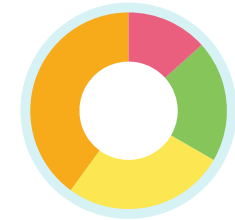



Free Text

 **Poll** How long have you worked in Testing?

| Date | Nickname | Other | Response |
|------------|----------------------|-------|-------------------|
| 11/15/2018 | Algonquin College | | I'm a newbie! |
| 11/15/2018 | Carleton | | Ten years |
| 11/15/2018 | Centennial | | I'm a lifer! |
| 11/15/2018 | Conestoga College | | I'm a newbie! |
| 11/15/2018 | CU | | Ten years |
| 11/15/2018 | David | | Five years |
| 11/15/2018 | Fanshawe | | I'm a newbie! |
| 11/15/2018 | George Brown College | | I'm a lifer! |
| 11/15/2018 | Humber College | | Five years |
| 11/15/2018 | Lambton College | | I'm a newbie! |
| 11/15/2018 | Melissa Gallo | | I'm a newbie! |
| 11/15/2018 | PTE | | I'm a newbie! |
| 11/15/2018 | Ryerson | | Five years |
| 11/15/2018 | Seneca | | Five years |
| 11/15/2018 | UOIT | | Ten years |

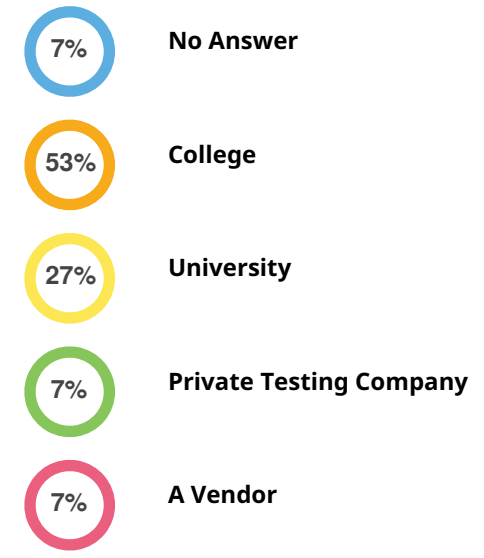
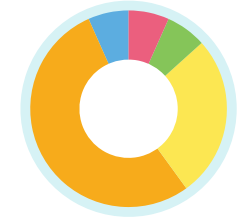
Poll Stats



 **Poll** Do you work in a

| Date | Nickname | Other | Response |
|------------|----------------------|-------|-------------------------|
| 11/15/2018 | Algonquin College | | |
| 11/15/2018 | Carleton | | University |
| 11/15/2018 | Centennial | | College |
| 11/15/2018 | Conestoga College | | College |
| 11/15/2018 | CU | | University |
| 11/15/2018 | David | | Private Testing Company |
| 11/15/2018 | Fanshawe | | College |
| 11/15/2018 | George Brown College | | College |
| 11/15/2018 | Humber College | | College |
| 11/15/2018 | Lambton College | | College |
| 11/15/2018 | Melissa Gallo | | College |
| 11/15/2018 | PTE | | A Vendor |
| 11/15/2018 | Ryerson | | University |
| 11/15/2018 | Seneca | | College |
| 11/15/2018 | UOIT | | University |

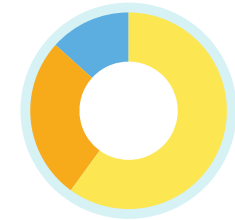
Poll Stats



 **Poll** My Test Centre reports to

| Date | Nickname | Other | Response |
|------------|----------------------|-------|--|
| 11/15/2018 | Algonquin College | | A service department (ie Registrar's Office) |
| 11/15/2018 | Carleton | | An academic department |
| 11/15/2018 | Centennial | | An academic department |
| 11/15/2018 | Conestoga College | | A service department (ie Registrar's Office) |
| 11/15/2018 | CU | | An academic department |
| 11/15/2018 | David | | |
| 11/15/2018 | Fanshawe | | A service department (ie Registrar's Office) |
| 11/15/2018 | George Brown College | | A service department (ie Registrar's Office) |
| 11/15/2018 | Humber College | | A service department (ie Registrar's Office) |
| 11/15/2018 | Lambton College | | A service department (ie Registrar's Office) |
| 11/15/2018 | Melissa Gallo | | A service department (ie Registrar's Office) |
| 11/15/2018 | PTE | | |
| 11/15/2018 | Ryerson | | A service department (ie Registrar's Office) |
| 11/15/2018 | Seneca | | A service department (ie Registrar's Office) |
| 11/15/2018 | UOIT | | An academic department |

Poll Stats



No Answer



An academic department

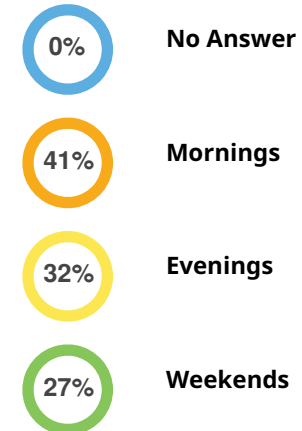
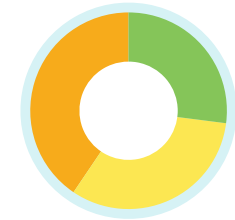


A service department (ie Registrar's Office)

Poll What are your hours of operation? Select all that apply.

| Date | Nickname | Other | Response |
|------------|----------------------|-------|------------------------------|
| 11/15/2018 | Algonquin College | | Mornings, Evenings |
| 11/15/2018 | Carleton | | Mornings, Weekends |
| 11/15/2018 | Centennial | | Mornings, Evenings, Weekends |
| 11/15/2018 | Conestoga College | | Mornings, Evenings, Weekends |
| 11/15/2018 | CU | | Mornings |
| 11/15/2018 | David | | Mornings, Evenings, Weekends |
| 11/15/2018 | Fanshawe | | Mornings, Evenings, Weekends |
| 11/15/2018 | George Brown College | | Mornings, Evenings, Weekends |
| 11/15/2018 | Humber College | | Mornings, Evenings, Weekends |
| 11/15/2018 | Lambton College | | Mornings, Evenings |
| 11/15/2018 | Melissa Gallo | | Mornings, Evenings |
| 11/15/2018 | PTE | | Mornings, Weekends |
| 11/15/2018 | Ryerson | | Mornings, Evenings, Weekends |
| 11/15/2018 | Seneca | | Mornings, Evenings |
| 11/15/2018 | UOIT | | Mornings, Evenings, Weekends |

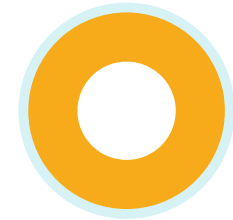
Poll Stats



Open Ended Question What do you feel are the current developments and future directions in testing?

| Date | Nickname | Other | Response |
|------------|----------------------|-------|---|
| 11/15/2018 | Algonquin College | | Technology is improving, but attitudes need to catch up |
| 11/15/2018 | Carleton | | Online testing and virtual proctoring |
| 11/15/2018 | Centennial | | Online proctoring. UDL |
| 11/15/2018 | Conestoga College | | More technology cost recovery options certifications |
| 11/15/2018 | CU | | Trends on technology |
| 11/15/2018 | David | | Virtual proctoring |
| 11/15/2018 | Fanshawe | | Technology and testing. Volume |
| 11/15/2018 | George Brown College | | Online, reduced in-person invigilation. |
| 11/15/2018 | Humber College | | Leveraging online testing Universal design initiatives Alternate assessments - meaningful assessments |
| 11/15/2018 | Lambton College | | Academic integrity, and Accessible design |
| 11/15/2018 | Melissa Gallo | | Online testing |
| 11/15/2018 | PTE | | Online biometrics |
| 11/15/2018 | Ryerson | | Virtual testing |
| 11/15/2018 | Seneca | | All online, virtual testing |
| 11/15/2018 | UOIT | | Online proctoring |

Poll Stats



No Answer

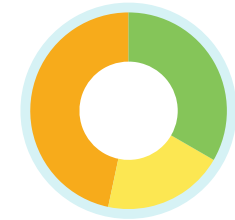


Free Text

Poll Does your Test Centre use virtual proctoring services? (Examity, ProctorU, Smarter Proctoring)

| Date | Nickname | Other | Response |
|------------|----------------------|-------|----------------------------|
| 11/15/2018 | Algonquin College | | No |
| 11/15/2018 | Carleton | | Yes |
| 11/15/2018 | Centennial | | Yes |
| 11/15/2018 | Conestoga College | | No but I am considering it |
| 11/15/2018 | CU | | Yes |
| 11/15/2018 | David | | Yes |
| 11/15/2018 | Fanshawe | | Yes |
| 11/15/2018 | George Brown College | | No but I am considering it |
| 11/15/2018 | Humber College | | Yes |
| 11/15/2018 | Lambton College | | No |
| 11/15/2018 | Melissa Gallo | | No but I am considering it |
| 11/15/2018 | PTE | | No |
| 11/15/2018 | Ryerson | | No but I am considering it |
| 11/15/2018 | Seneca | | Yes |
| 11/15/2018 | UOIT | | No but I am considering it |

Poll Stats



No Answer



Yes



No

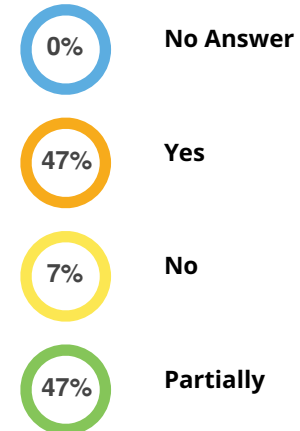
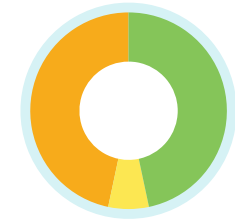


No but I am considering it

Poll Is your Test Centre revenue generating to support its operation?

| Date | Nickname | Other | Response |
|------------|----------------------|-------|-----------|
| 11/15/2018 | Algonquin College | | Yes |
| 11/15/2018 | Carleton | | Yes |
| 11/15/2018 | Centennial | | Partially |
| 11/15/2018 | Conestoga College | | Partially |
| 11/15/2018 | CU | | Yes |
| 11/15/2018 | David | | Yes |
| 11/15/2018 | Fanshawe | | Partially |
| 11/15/2018 | George Brown College | | Partially |
| 11/15/2018 | Humber College | | Partially |
| 11/15/2018 | Lambton College | | Partially |
| 11/15/2018 | Melissa Gallo | | Partially |
| 11/15/2018 | PTE | | Yes |
| 11/15/2018 | Ryerson | | No |
| 11/15/2018 | Seneca | | Yes |
| 11/15/2018 | UOIT | | Yes |

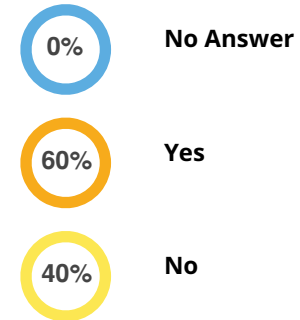
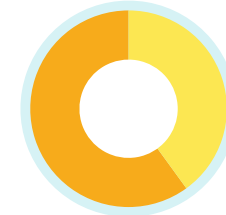
Poll Stats



Poll Does your Test Centre contract with outside vendors? (Castle Worldwide, Yardstick, ISO Quality Testing, IELTS, CAEL, Pearson, MCAT., LSAT)

| Date | Nickname | Other | Response |
|------------|----------------------|-------|----------|
| 11/15/2018 | Algonquin College | | Yes |
| 11/15/2018 | Carleton | | Yes |
| 11/15/2018 | Centennial | | Yes |
| 11/15/2018 | Conestoga College | | Yes |
| 11/15/2018 | CU | | Yes |
| 11/15/2018 | David | | No |
| 11/15/2018 | Fanshawe | | Yes |
| 11/15/2018 | George Brown College | | Yes |
| 11/15/2018 | Humber College | | No |
| 11/15/2018 | Lambton College | | Yes |
| 11/15/2018 | Melissa Gallo | | No |
| 11/15/2018 | PTE | | No |
| 11/15/2018 | Ryerson | | No |
| 11/15/2018 | Seneca | | Yes |
| 11/15/2018 | UOIT | | No |

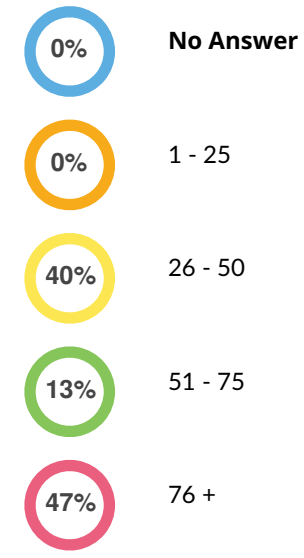
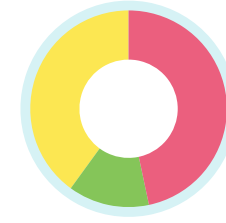
Poll Stats



Poll How many students can your Test Centre accommodate at one sitting?

| Date | Nickname | Other | Response |
|------------|----------------------|-------|----------|
| 11/15/2018 | Algonquin College | | 26 - 50 |
| 11/15/2018 | Carleton | | 26 - 50 |
| 11/15/2018 | Centennial | | 51 - 75 |
| 11/15/2018 | Conestoga College | | 76 + |
| 11/15/2018 | CU | | 26 - 50 |
| 11/15/2018 | David | | 76 + |
| 11/15/2018 | Fanshawe | | 76 + |
| 11/15/2018 | George Brown College | | 76 + |
| 11/15/2018 | Humber College | | 76 + |
| 11/15/2018 | Lambton College | | 26 - 50 |
| 11/15/2018 | Melissa Gallo | | 76 + |
| 11/15/2018 | PTE | | 26 - 50 |
| 11/15/2018 | Ryerson | | 76 + |
| 11/15/2018 | Seneca | | 51 - 75 |
| 11/15/2018 | UOIT | | 26 - 50 |

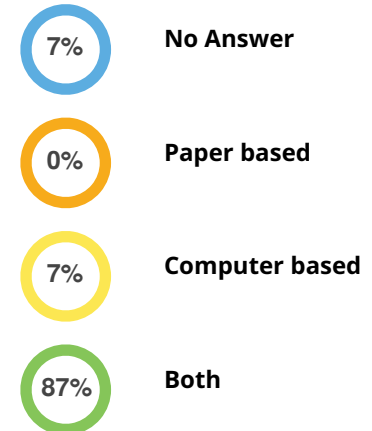
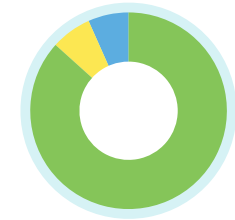
Poll Stats



Poll What types of tests does your Test Centre administer?

| Date | Nickname | Other | Response |
|------------|----------------------|-------|----------------|
| 11/15/2018 | Algonquin College | | Both |
| 11/15/2018 | Carleton | | Both |
| 11/15/2018 | Centennial | | Both |
| 11/15/2018 | Conestoga College | | Both |
| 11/15/2018 | CU | | Both |
| 11/15/2018 | David | | Both |
| 11/15/2018 | Fanshawe | | Both |
| 11/15/2018 | George Brown College | | Both |
| 11/15/2018 | Humber College | | Both |
| 11/15/2018 | Lambton College | | Both |
| 11/15/2018 | Melissa Gallo | | Both |
| 11/15/2018 | PTE | | Computer based |
| 11/15/2018 | Ryerson | | |
| 11/15/2018 | Seneca | | Both |
| 11/15/2018 | UOIT | | Both |

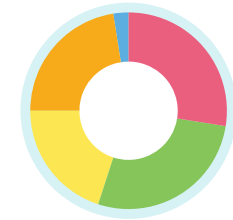
Poll Stats



Poll We administer...select all that apply.

| Date | Nickname | Other | Response |
|------------|----------------------|-------|--|
| 11/15/2018 | Algonquin College | | Admissions tests, Placement tests, Make up exams |
| 11/15/2018 | Carleton | | Make up exams |
| 11/15/2018 | Centennial | | Admissions tests, Placement tests, Accommodated exams |
| 11/15/2018 | Conestoga College | | Admissions tests, Make up exams, Accommodated exams |
| 11/15/2018 | CU | | Make up exams |
| 11/15/2018 | David | | Accommodated exams |
| 11/15/2018 | Fanshawe | | Admissions tests, Placement tests, Make up exams, Accommodated exams |
| 11/15/2018 | George Brown College | | Admissions tests, Placement tests, Accommodated exams |
| 11/15/2018 | Humber College | | Admissions tests, Placement tests, Make up exams, Accommodated exams |
| 11/15/2018 | Lambton College | | Admissions tests, Placement tests, Make up exams, Accommodated exams |
| 11/15/2018 | Melissa Gallo | | Admissions tests, Placement tests, Make up exams, Accommodated exams |
| 11/15/2018 | PTE | | |
| 11/15/2018 | Ryerson | | Make up exams, Accommodated exams |
| 11/15/2018 | Seneca | | Admissions tests, Placement tests, Make up exams, Accommodated exams |
| 11/15/2018 | UOIT | | Make up exams, Accommodated exams |

Poll Stats



No Answer



Admissions tests



Placement tests



Make up exams

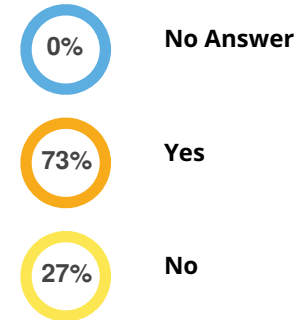
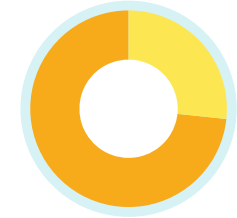


Accommodated exams

Poll Does your institution allow students to rewrite exams?

| Date | Nickname | Other | Response |
|------------|----------------------|-------|----------|
| 11/15/2018 | Algonquin College | | Yes |
| 11/15/2018 | Carleton | | No |
| 11/15/2018 | Centennial | | Yes |
| 11/15/2018 | Conestoga College | | Yes |
| 11/15/2018 | CU | | No |
| 11/15/2018 | David | | Yes |
| 11/15/2018 | Fanshawe | | Yes |
| 11/15/2018 | George Brown College | | No |
| 11/15/2018 | Humber College | | Yes |
| 11/15/2018 | Lambton College | | Yes |
| 11/15/2018 | Melissa Gallo | | Yes |
| 11/15/2018 | PTE | | No |
| 11/15/2018 | Ryerson | | Yes |
| 11/15/2018 | Seneca | | Yes |
| 11/15/2018 | UOIT | | Yes |

Poll Stats



Poll What service fees do your students pay for rewriting tests?

| Date | Nickname | Other | Response |
|------------|----------------------|-------|--------------------------|
| 11/15/2018 | Algonquin College | | \$0 Free! |
| 11/15/2018 | Carleton | | We do not allow rewrites |
| 11/15/2018 | Centennial | | \$40.00 + |
| 11/15/2018 | Conestoga College | | \$20.00 to \$30.00 |
| 11/15/2018 | CU | | We do not allow rewrites |
| 11/15/2018 | David | | \$30.00 to \$40.00 |
| 11/15/2018 | Fanshawe | | \$30.00 to \$40.00 |
| 11/15/2018 | George Brown College | | \$0 Free! |
| 11/15/2018 | Humber College | | \$0 Free! |
| 11/15/2018 | Lambton College | | |
| 11/15/2018 | Melissa Gallo | | |
| 11/15/2018 | PTE | | We do not allow rewrites |
| 11/15/2018 | Ryerson | | \$0 Free! |
| 11/15/2018 | Seneca | | \$0 Free! |
| 11/15/2018 | UOIT | | \$0 Free! |

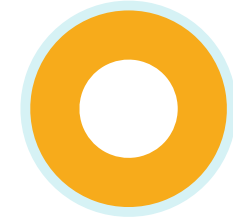
Poll Stats



Open Ended Question What is the biggest challenge facing your Test Centre?

| Date | Nickname | Other | Response |
|------------|----------------------|-------|--|
| 11/15/2018 | Algonquin College | | Space |
| 11/15/2018 | Carleton | | Space allocation, staffing |
| 11/15/2018 | Centennial | | Space |
| 11/15/2018 | Conestoga College | | Integrating space and processes , communication to new faculty |
| 11/15/2018 | CU | | Space and ... |
| 11/15/2018 | David | | Staffing |
| 11/15/2018 | Fanshawe | | Volume of testing |
| 11/15/2018 | George Brown College | | Financial constraints. |
| 11/15/2018 | Humber College | | Space, volume, demand, staffing, onedrive, smartlookup in word |
| 11/15/2018 | Lambton College | | Space |
| 11/15/2018 | Melissa Gallo | | Understaffed and underresourced misunderstood by the institution |
| 11/15/2018 | PTE | | Staff |
| 11/15/2018 | Ryerson | | Resources, number of staff, and space |
| 11/15/2018 | Seneca | | Space, staffing |
| 11/15/2018 | UOIT | | Space!!!! |

Poll Stats



No Answer

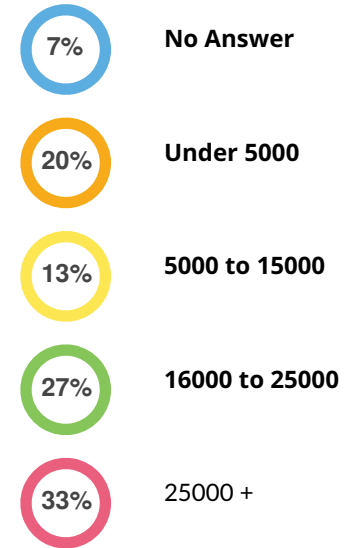
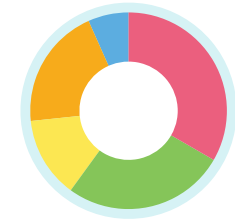


Free Text

Poll How many students does your Test Centre serve annually?

| Date | Nickname | Other | Response |
|------------|----------------------|-------|----------------|
| 11/15/2018 | Algonquin College | | 5000 to 15000 |
| 11/15/2018 | Carleton | | 5000 to 15000 |
| 11/15/2018 | Centennial | | 16000 to 25000 |
| 11/15/2018 | Conestoga College | | 16000 to 25000 |
| 11/15/2018 | CU | | Under 5000 |
| 11/15/2018 | David | | 25000 + |
| 11/15/2018 | Fanshawe | | 16000 to 25000 |
| 11/15/2018 | George Brown College | | 25000 + |
| 11/15/2018 | Humber College | | 25000 + |
| 11/15/2018 | Lambton College | | Under 5000 |
| 11/15/2018 | Melissa Gallo | | 16000 to 25000 |
| 11/15/2018 | PTE | | |
| 11/15/2018 | Ryerson | | 25000 + |
| 11/15/2018 | Seneca | | 25000 + |
| 11/15/2018 | UOIT | | Under 5000 |

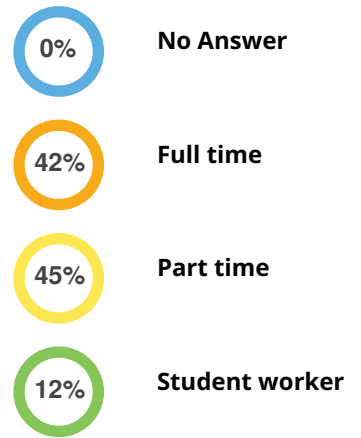
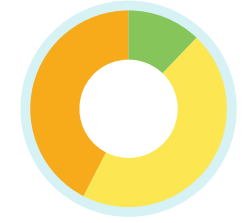
Poll Stats



Poll What is your staffing complement? Select all that apply.

| Date | Nickname | Other | Response |
|------------|----------------------|-------|--------------------------------------|
| 11/15/2018 | Algonquin College | | Full time, Part time |
| 11/15/2018 | Carleton | | Full time, Part time, Student worker |
| 11/15/2018 | Centennial | | Full time, Part time |
| 11/15/2018 | Conestoga College | | Full time, Part time |
| 11/15/2018 | CU | | Full time, Part time, Student worker |
| 11/15/2018 | David | | Full time, Part time, Student worker |
| 11/15/2018 | Fanshawe | | Full time, Part time |
| 11/15/2018 | George Brown College | | Full time, Part time |
| 11/15/2018 | Humber College | | Full time, Part time |
| 11/15/2018 | Lambton College | | Full time, Part time |
| 11/15/2018 | Melissa Gallo | | Full time, Part time |
| 11/15/2018 | PTE | | Part time |
| 11/15/2018 | Ryerson | | Full time, Part time, Student worker |
| 11/15/2018 | Seneca | | Full time, Part time |
| 11/15/2018 | UOIT | | Full time, Part time |

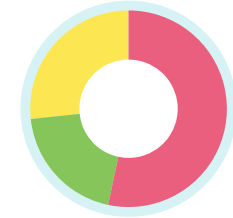
Poll Stats



Poll How many staff work in your Test Centre

| Date | Nickname | Other | Response |
|------------|----------------------|-------|----------|
| 11/15/2018 | Algonquin College | | 6 to 10 |
| 11/15/2018 | Carleton | | 6 to 10 |
| 11/15/2018 | Centennial | | 10 + |
| 11/15/2018 | Conestoga College | | 2 to 5 |
| 11/15/2018 | CU | | 6 to 10 |
| 11/15/2018 | David | | 10 + |
| 11/15/2018 | Fanshawe | | 10 + |
| 11/15/2018 | George Brown College | | 10 + |
| 11/15/2018 | Humber College | | 10 + |
| 11/15/2018 | Lambton College | | 2 to 5 |
| 11/15/2018 | Melissa Gallo | | 2 to 5 |
| 11/15/2018 | PTE | | 10 + |
| 11/15/2018 | Ryerson | | 10 + |
| 11/15/2018 | Seneca | | 10 + |
| 11/15/2018 | UOIT | | 2 to 5 |

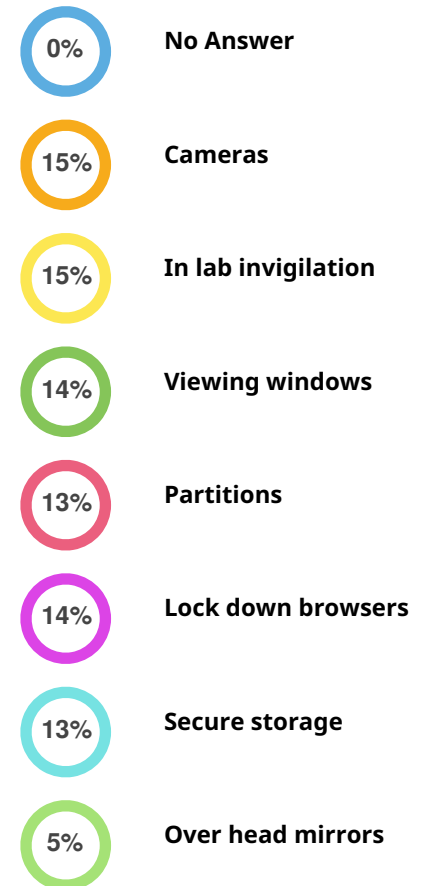
Poll Stats



Poll What test security measures are in place at your Test Centre? Select all that apply.

| Date | Nickname | Other | Response |
|------------|----------------------|-------|---|
| 11/15/2018 | Algonquin College | | Cameras, In lab invigilation |
| 11/15/2018 | Carleton | | Cameras, In lab invigilation, Viewing windows, Partitions, Lock down browsers |
| 11/15/2018 | Centennial | | Cameras, In lab invigilation, Viewing windows, Partitions, Lock down browsers, Secure storage, Candidate lockers/cubbies |
| 11/15/2018 | Conestoga College | | Cameras, In lab invigilation, Viewing windows, Partitions, Lock down browsers, Secure storage, Candidate lockers/cubbies |
| 11/15/2018 | CU | | Cameras, In lab invigilation, Viewing windows |
| 11/15/2018 | David | | Cameras, In lab invigilation, Viewing windows, Partitions, Lock down browsers, Secure storage, Candidate lockers/cubbies |
| 11/15/2018 | Fanshawe | | Cameras, In lab invigilation, Viewing windows, Partitions, Lock down browsers, Secure storage, Over head mirrors, Candidate lockers/cubbies |
| 11/15/2018 | George Brown College | | Cameras, In lab invigilation, Viewing windows, Partitions, Lock down browsers, Secure storage, Candidate lockers/cubbies |
| 11/15/2018 | Humber College | | Cameras, In lab invigilation, Viewing windows, Partitions, Lock down browsers, Secure storage, Candidate lockers/cubbies |
| 11/15/2018 | Lambton College | | Cameras, Viewing windows, Partitions, Lock down browsers, Secure storage, Candidate lockers/cubbies |
| 11/15/2018 | Melissa Gallo | | In lab invigilation, Viewing windows, Candidate lockers/cubbies |
| 11/15/2018 | PTE | | Cameras, In lab invigilation, Partitions, Lock down browsers, |

Poll Stats



| Secure storage | |
|--------------------|---|
| 11/15/2018 Ryerson | Partitions, Lock down browsers, Secure storage, Over head mirrors, Candidate lockers/cubbies |
| 11/15/2018 Seneca | Cameras, In lab invigilation, Viewing windows, Partitions, Lock down browsers, Secure storage, Over head mirrors, Candidate lockers/cubbies |
| 11/15/2018 UOIT | Cameras, In lab invigilation, Viewing windows, Lock down browsers, Secure storage, Over head mirrors |

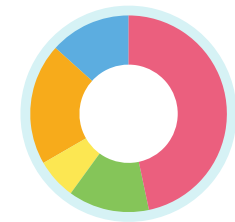


Candidate lockers/cubbies

 **Poll** What is your Invigilator to student ratio?

| Date | Nickname | Other | Response |
|------------|----------------------|-------|-------------------|
| 11/15/2018 | Algonquin College | | |
| 11/15/2018 | Carleton | | 1 to 20 |
| 11/15/2018 | Centennial | | 1 to 20 |
| 11/15/2018 | Conestoga College | | We don't have one |
| 11/15/2018 | CU | | |
| 11/15/2018 | David | | 1 to 10 |
| 11/15/2018 | Fanshawe | | We don't have one |
| 11/15/2018 | George Brown College | | 1 to 20 |
| 11/15/2018 | Humber College | | We don't have one |
| 11/15/2018 | Lambton College | | 1 to 20 |
| 11/15/2018 | Melissa Gallo | | 1 to 20 |
| 11/15/2018 | PTE | | 1 to 5 |
| 11/15/2018 | Ryerson | | 1 to 10 |
| 11/15/2018 | Seneca | | 1 to 20 |
| 11/15/2018 | UOIT | | 1 to 20 |

Poll Stats



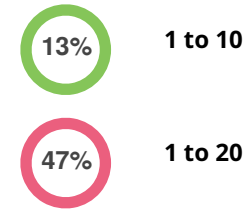
No Answer



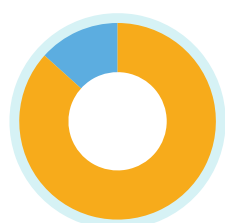
We don't have one



1 to 5



 **Open Ended Question** What successes has your Test Centre achieved in the last year?

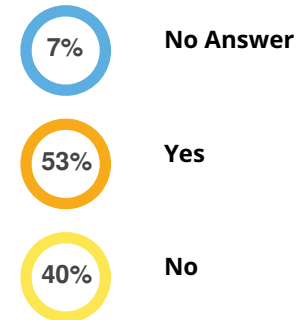
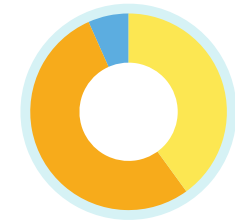
| Date | Nickname | Other | Response | Poll Stats |
|------------|----------------------|-------|---|--|
| 11/15/2018 | Algonquin College | | Higher volumes |  <p>13% No Answer 87% Free Text</p> |
| 11/15/2018 | Carleton | | More revenue, more corporate clients, 1 new staff member | |
| 11/15/2018 | Centennial | | Brought in new highstakes testing. Transitioned to next gen accuplacer. Used new scheduling software | |
| 11/15/2018 | Conestoga College | | Integrated two test servics into one space | |
| 11/15/2018 | CU | | | |
| 11/15/2018 | David | | New Canadian clients | |
| 11/15/2018 | Fanshawe | | Online Testing | |
| 11/15/2018 | George Brown College | | Transition to Next-gen Accuplacer. | |
| 11/15/2018 | Humber College | | Universal design for nursing, more online, doing more with less, accommodated online testing during final exam week | |
| 11/15/2018 | Lambton College | | Upgrading our CW usage. Hiring more staff. Adjusting our corporate umbrella to better serve the students. | |
| 11/15/2018 | Melissa Gallo | | Refurbished the classroom above the testing centre with carpet | |
| 11/15/2018 | PTE | | | |
| 11/15/2018 | Ryerson | | Invigilator scheduling software | |
| 11/15/2018 | Seneca | | We got two new full-time positions, new test centre space | |
| 11/15/2018 | UOIT | | Adding NetSupport school software | |

to monitor students on computers

Poll Does your Test Centre belong to the National College Testing Association (NCTA)?

| Date | Nickname | Other | Response |
|------------|----------------------|-------|----------|
| 11/15/2018 | Algonquin College | | |
| 11/15/2018 | Carleton | | Yes |
| 11/15/2018 | Centennial | | Yes |
| 11/15/2018 | Conestoga College | | Yes |
| 11/15/2018 | CU | | Yes |
| 11/15/2018 | David | | No |
| 11/15/2018 | Fanshawe | | Yes |
| 11/15/2018 | George Brown College | | No |
| 11/15/2018 | Humber College | | Yes |
| 11/15/2018 | Lambton College | | No |
| 11/15/2018 | Melissa Gallo | | No |
| 11/15/2018 | PTE | | No |
| 11/15/2018 | Ryerson | | Yes |
| 11/15/2018 | Seneca | | Yes |
| 11/15/2018 | UOIT | | No |

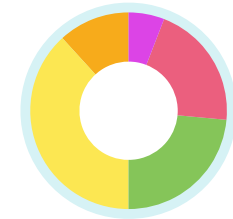
Poll Stats



Poll How are Test Centre staff trained? Select all that apply.

| Date | Nickname | Other | Response |
|------------|----------------------|-------|--|
| 11/15/2018 | Algonquin College | | Job shadowing, Certification tests |
| 11/15/2018 | Carleton | | Job shadowing, Certification tests |
| 11/15/2018 | Centennial | | Dedicated trainer, Job shadowing, Certification tests |
| 11/15/2018 | Conestoga College | | Job shadowing, Certification tests, Role playing, Up the creek without a paddle! |
| 11/15/2018 | CU | | Job shadowing, Certification tests |
| 11/15/2018 | David | | Dedicated trainer, Job shadowing, Certification tests, Role playing |
| 11/15/2018 | Fanshawe | | Job shadowing |
| 11/15/2018 | George Brown College | | Job shadowing, Role playing |
| 11/15/2018 | Humber College | | Job shadowing, Certification tests, Role playing, Up the creek without a paddle! |
| 11/15/2018 | Lambton College | | Job shadowing, Role playing |
| 11/15/2018 | Melissa Gallo | | Job shadowing |
| 11/15/2018 | PTE | | Certification tests |
| 11/15/2018 | Ryerson | | Job shadowing, Role playing |
| 11/15/2018 | Seneca | | Dedicated trainer, Job shadowing, Role playing |
| 11/15/2018 | UOIT | | Dedicated trainer |

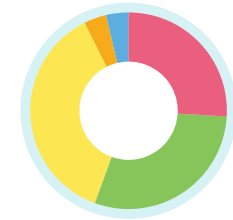
Poll Stats



Poll How does your Test Centre book appointments? Select all that apply.

| Date | Nickname | Other | Response |
|------------|----------------------|-------|--|
| 11/15/2018 | Algonquin College | | In house scheduling software |
| 11/15/2018 | Carleton | | Out of the box scheduling software |
| 11/15/2018 | Centennial | | Out of the box scheduling software, In house scheduling software, Drop in appointments |
| 11/15/2018 | Conestoga College | | Out of the box scheduling software, In house scheduling software |
| 11/15/2018 | CU | | Out of the box scheduling software |
| 11/15/2018 | David | | Out of the box scheduling software, In house scheduling software |
| 11/15/2018 | Fanshawe | | Out of the box scheduling software, Drop in appointments |
| 11/15/2018 | George Brown College | | Out of the box scheduling software, In house scheduling software, Drop in appointments |
| 11/15/2018 | Humber College | | Out of the box scheduling software, Drop in appointments |
| 11/15/2018 | Lambton College | | Out of the box scheduling software, Drop in appointments |
| 11/15/2018 | Melissa Gallo | | In house scheduling software |
| 11/15/2018 | PTE | | |
| 11/15/2018 | Ryerson | | Out of the box scheduling software, In house scheduling software |
| 11/15/2018 | Seneca | | Paper based log, Drop in appointments |
| 11/15/2018 | UOIT | | In house scheduling software, Drop in appointments |

Poll Stats



No Answer



Paper based log



Out of the box scheduling software



In house scheduling software

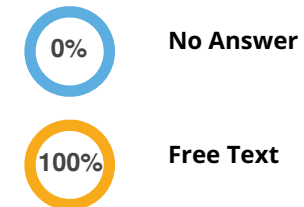
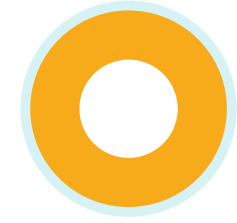


Drop in appointments

Open Ended Question What goals have you set for your Test Centre in the coming year?

| Date | Nickname | Other | Response |
|------------|----------------------|-------|--|
| 11/15/2018 | Algonquin College | | Online proctoring, new registration software |
| 11/15/2018 | Carleton | | Online proctor scheduling, increase test space, increase revenue, formal proctor training. |
| 11/15/2018 | Centennial | | Survival. Become nct certified |
| 11/15/2018 | Conestoga College | | Clean up process on line proctoring options communication tools scheduling software more outreach |
| 11/15/2018 | CU | | Acquire more testing rooms |
| 11/15/2018 | David | | Expand into new markets |
| 11/15/2018 | Fanshawe | | Improve missed test processes booking |
| 11/15/2018 | George Brown College | | Transition to accuplacer write placer/Online invigilation. |
| 11/15/2018 | Humber College | | More online testing, new full time compliment, more PD for staff, more automation for processes |
| 11/15/2018 | Lambton College | | Educating faculty on the drop off procedure changes. |
| 11/15/2018 | Melissa Gallo | | Look at enhanced security features and test booking software and building out our services at satellite campuses |
| 11/15/2018 | PTE | | Limiting mistakes leading to resits |
| 11/15/2018 | Ryerson | | New full time position |
| 11/15/2018 | Seneca | | Implement new ON Math system, hire more staff, home grown registration system, more snacks |
| 11/15/2018 | UOIT | | Decrease late registration requests |

Poll Stats

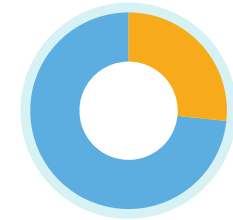


 **Open Ended Question**

Thank you for your participation! Check your email address for the survey results...Please feel free to leave any comments.

| Date | Nickname | Other | Response |
|------------|----------------------|-------|----------------------------|
| 11/15/2018 | Algonquin College | | Dengs@algonquincollege.com |
| 11/15/2018 | Carleton | | renea.free@carleton.ca |
| 11/15/2018 | Centennial | | |
| 11/15/2018 | Conestoga College | | |
| 11/15/2018 | CU | | |
| 11/15/2018 | David | | Well done |
| 11/15/2018 | Fanshawe | | |
| 11/15/2018 | George Brown College | | |
| 11/15/2018 | Humber College | | |
| 11/15/2018 | Lambton College | | |
| 11/15/2018 | Melissa Gallo | | |
| 11/15/2018 | PTE | | |
| 11/15/2018 | Ryerson | | |
| 11/15/2018 | Seneca | | This was great! |
| 11/15/2018 | UOIT | | |

Poll Stats



No Answer



Free Text