



CASTLE IS A SCANTRON ASSESSMENT SOLUTIONS BUSINESS

Greetings,

I hope you are well today. My name is Scott Greene, I am the VP of Test Delivery with Castle Worldwide. We are reaching out to you as we are hoping your testing center will consider joining Castle's testing network to administer our certification exams. There are a few members of CHETA who administer Castle exams, and we are hoping that many more will consider joining the network.

We are preparing for greater growth in our candidate volume in Canada as a result of us joining the Scantron Corporation. Scantron, a global provider of market-leading assessment and technology solutions, completed its acquisition of Castle Worldwide, an accomplished full-service licensure and certification testing company in June 2018. This acquisition unites unparalleled assessment expertise, industry-leading customer service, exceptional assessment delivery and candidate management software and support, and a global presence in delivering all facets of licensure and certification testing programs for certifying bodies worldwide. Castle operates as a wholly-owned subsidiary of Scantron Corporation.

Castle's examinations are delivered through our Proctored Assessment System (PASS). Castle's candidate registration and scheduling system is very flexible and **we can work around your schedule**. Each site determines how many test days per month, testing times, and the number of PCs they want to designate for testing.

Castle IBT Features:

- Flexibility in scheduling examination dates – **you manage your own schedule** by choosing the dates and times convenient for you **via our online scheduling system**
- You can schedule as few as one to three test dates per month at the times convenient for you, or you can schedule several days
- **You will receive prompt payment each month for each candidate who schedules at your location**
- Online testing system
 - **No "begin of day" routine** - exams are accessed via the Internet
 - **No "end of day" routine** – results automatically submitted to Castle as candidates complete exams
- 24 hour support line (2 lines are always available for assistance)
- No designated computers or testing rooms. Castle candidates may test with other candidates.

Please feel free to email me (SGreene@castleworldwide.com) if you would like more information and/or would be interested in assisting us. We would love to add your Center to our network and look forward to hearing from you!

Scott Greene, M.Ed. Vice President, Test Delivery
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What others are saying about Castle:

"We're a small educational site and we found that Castle Worldwide Testing was a great fit for us! They're a large company with that small town feel. Their tests are very easy to administer and they are consistently prompt when it comes to paying each month and providing support as needed"

Kay Alford, Director, Academic Testing Center, Coastal Carolina University

"Past experience with Castle had taught me their system was easy to use, tech support and customer service are excellent. There's no software to download – the PASS system is internet based – so I can add computer station in times of high demand to meet those needs. Their user interface is very intuitive for examinees and testing staff alike, allowing candidates to sit down and begin testing within minutes. The site scheduler is uncomplicated and flexible enough to allow me to set test dates around other programs with ease. I can view the schedule from my office or home, no need to be at the test center. Our collaboration with Castle has exceeded my wildest dreams. Their broad client base sends a constant flow of testers to our centers, enhancing our revenue stream and allowing our center to grow offering more services to a wider variety of examinees." **C. Criss Gilbert, Test Czar, University of Wisconsin – Wisconsin – La Crosse**

"Castle has the best customer service of all testing companies with which I have been associated with for 30+ testing years. The Castle staff is always responsive pleasant, and has accurate information! In addition, their directions are clear and concise."

Al Aubin, Sr. Associate Director at UCLA Career Center