

Unable to Log-in?

Have you tried these steps?

1. Check your spam/ junk folder for log-in credentials or password reset email
2. Have you verified your account through email?
3. If you signed up through LinkedIn, make sure you are logging into the LinkedIn portal
4. Try using a different browser to login/ change password
5. Password reset emails expire within the hour, make sure you change before it expires

Did you create your own account or was it created for you?

If you created your own account, the following steps to successfully log in on RNR include:

Sign up manually
or through
LinkedIn portal

Verify your account.
A verification email
will be sent to you.

Wait for an RNR
admin to approve
your account

You can log-in and
have full access to
all jobs

If your RNR account was made for you:

Check your email
for RNR Log-in
credentials

Log in using these
credentials. Change
your password after
login

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have full access to
all jobs



**Make sure you are logging on the right website:
recruitnrefer.ca**

Most common issues include:

Human Error
Browser Issues
Logging in on the wrong website