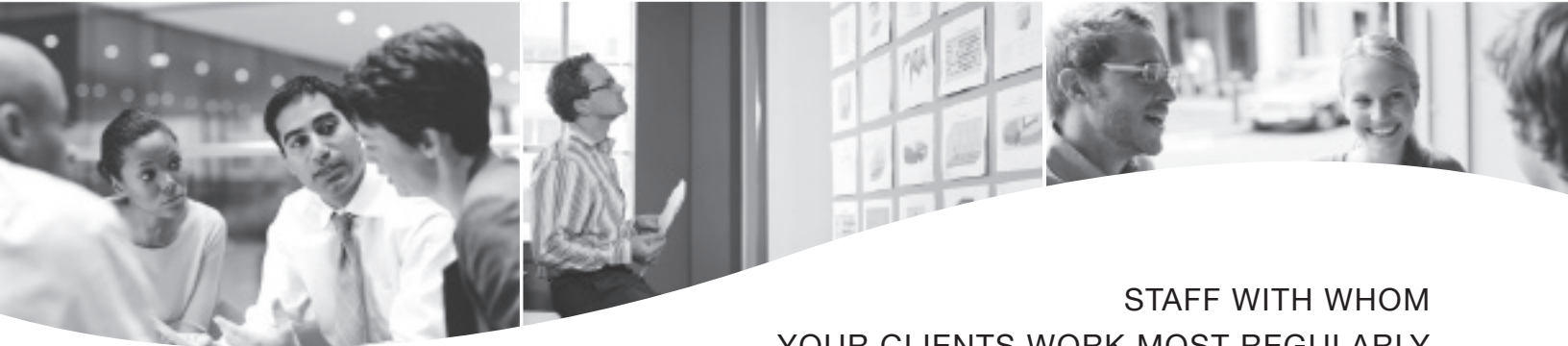


# Bolster Client-Facing Workforce Impact

Liberate your front-line workforce voice in just 9 weeks



STAFF WITH WHOM  
YOUR CLIENTS WORK MOST REGULARLY  
ARE OFTEN INFORMING LEADERSHIP THE LEAST

## Empower Staff with a Voice

Everyone wants to feel like they are contributing to the direction and vision of the business. Those considered your "front-line" or "client facing" personnel are especially interested and notably well informed of client habits, sentiments, and trends. Front-line personnel aren't just the face of service delivery. They listen to your clients. They observe first-hand the caveats, holes, gaps, anomalies, and unique organizational characteristics and behaviors that directly affect outcomes. They collect and maintain rich unique insights that can help inform leadership when enabled to do so. Empower them!

## Leverage the InflectionPoint Workshop

The InflectionPoint agile workshop is a practical, equitable, empowering nine week workshop, immersing your client-facing workforce into a multi-faceted agile experience harnessing their unique insights into a collaborative, integrated process culminating in a well-executed professional actionable format. InflectionPoint helps leadership develop confidence, cultural unity, and performance advances, by leveraging insights drawn from within an inspired client-facing workforce to maximize client outcomes.

## Call to Action

Let front-line professionals serve as the inflection point for your business transformation. If you found out this was happening right now, in organizations like yours, and the proof was so close you could validate the facts amongst your peers, would you want to know more?

Visit our website at [www.intintolo.com](http://www.intintolo.com) to learn more about InflectionPoint, our measurable impact on nationwide clients since 1990, and how you can start leveraging our expertise right away.

“ *In less than one year we identified 5+ million workforce hours for potential re-purposing to help reduce our vulnerable constituent population.* ”

-- Secretary, family welfare agency

Call me now at **(407) 795-2200**

-- Nick Intintolo, CEO

