

North Memorial Health Ambulance Serving Burnett County, WI



Ambulance Quarterly Meeting
January 23rd, 2020
7:00 pm



NMHA Burnett County October 1st - December 31st, 2019

Total Request for Service (558) ✓ (573)
Actual Total Patients Transported: 415 ✓ 315 Trans
(911-273 and IFT- 142)

226-

Response Times

- Per Contract:
 - Maintain, on average, 15-minute response time to Emergency calls. Maximum of 30 Minutes
- 4th Quarter 2019 average response time:
10:57 Minutes for Code 3

*2018
11.01 Code 3*

Interesting Statistics

- Busiest hour: Between 1000 - 1100
- Quietest hour: Between 0500 - 0600
- Busy day of week: Thursday
- Slowest day of week: Wednesday
- Most common calls:
 - Falls: 13.46%
 - Sick Person: 11.30%
 - Breathing Problem: 7.31%

2019 4th Quarter Response Times by Town / Villages

Town / Village	# Code 2 Responses	# Code 3 Responses	Total Responses	Avg Rsp Time (Code 3)
Town of Anderson	0	2	2	0:14:48
Town of Blaine	1	1	2	0:30:49 <i>SPS 26 mi</i>
Town of Daniels	2	3	5	0:16:57
Town of Grantsburg	6	8	14	0:08:59
Town of Jackson	9	8	17	0:14:15
Town of La Follette	3	10	13	0:14:44
Town of Lincoln	3	1	4	0:09:04
Town of Meenon	8	8	16	0:11:26
Town of Oakland	7	10	17	0:09:41
Town of Sand Lake	9	12	21	0:12:15
Town of Scott	5	1	6	0:07:26
Town of Siren	18	12	30	0:07:26
Town of Swiss	24	25	49	0:15:19
Town of Union	2	10	12	0:12:03
Town of Webb Lake	7	4	11	0:10:44
Town of West Marshland	0	1	1	0:26:25 <i>PH 3 911</i>
Town of Wood River	0	5	5	0:11:40
Village of Grantsburg	26	14	40	0:08:10
Village of Siren	27	27	54	0:09:04
Village of Webster	30	33	63	0:08:20

Mutual Aid Requests (does not include Standbys)

Town	#	Town	#
City of Spooner	4	Town of Rusk	0
Town of Spooner	1	Town of Trego	1
Town of Bashaw	1	Town of Trade Lake	2
Town of Dewey	0		

11.

NMHA Burnett County 2019 Yearly Totals

Total Request: 2227 \rightarrow - 2106

Actual Total Patients Transported: 1671
(911- 1101 and IFT- 570)

2018
1704

911 1120 584

Response Times

- Per Contract:
 - Maintain, on average, 15 minute response time to Emergency calls. Maximum of 30 Minutes
- 2019 Year End average response time:
 - 11:11 Minutes for Code 3

10.54 2018

call
911-1120

Tra 584

Code 3 Year-End 2019 Response Times by Town / Villages

Town / Village	# Code 2 Responses	# Code 3 Responses	Total Responses	Avg Rsp Time (Code 3)
Town of Anderson	5	17	22	0:11:19
Town of Blaine	1	5	6	0:23:03
Town of Daniels	10	22	32	0:13:02
Town of Grantsburg	29	50	79	0:09:22
Town of Jackson	40	43	83	0:14:33
Town of La Follette	9	49	58	0:14:08
Town of Lincoln	7	18	25	0:10:51
Town of Meenon	25	73	98	0:08:48
Town of Oakland	18	59	77	0:10:53
Town of Sand Lake	15	31	46	0:13:12
Town of Scott	14	31	45	0:14:05 X
Town of Siren	40	91	131	0:09:27
Town of Swiss	55	97	152	0:14:04 - 14:26
Town of Union	9	31	40	0:12:08
Town of Webb Lake	21	27	48	0:18:30
Town of West Marshland	0	4	4	0:22:56
Town of Wood River	3	20	23	0:10:51
Village of Grantsburg	56	56	112	0:07:57
Village of Siren	71	112	183	0:08:46
Village of Webster	123	115	238	0:07:08

795

785

2019 Mutual Aid Requests

Town / Village	# Requests	County
City of Ashland	1	Ashland
City of Duluth	1	St. Louis
City of Hayward	1	Sawyer
City of Pine City	1	Pine
City of Rush City	1	Chisago
City of Sandstone	1	Pine
City of Shell Lake	6	Washburn
City of Spooner	15	Washburn
Town of Bashaw	4	Washburn
Town of Beaver Brook	0	Washburn
Town of Dewey	8	Burnett
Town of Evergreen	2	Washburn
Town of Minong	1	Washburn
Town of Roosevelt	1	Burnett
Town of Rusk	3	Burnett
Town of Spooner	1	Washburn
Town of Trade Lake	8	Burnett
Town of Trego	1	Washburn
Village of Solon Springs	1	Burnett
	57	

*CAR CRASH
Smoke IN Place*

WASHburn

Interesting Statistics 2019

- Busiest hour: Between 1400 - 1500
- Quietest hour: Between 0400 - 0500
- Busy day of week: Saturday
- Slowest day of week: Tuesday
- Most common calls

– Sick Person: 15.26%
 – Falls: 14.86%
 – Breathing Problems: 10.33%