

JAN 2019 PART 2

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PART 2

Family Services  
Progress Notes

\*\*\*\*\*WARNING\*\*\*\*\*  
CONFIDENTIAL INFORMATION  
AUTHORIZED PERSONNEL ONLY

Case Name: Ingoglia, Margaret

Case ID: 26871553

**Any events / circumstances related to risk and/or safety that which could be a threat to the child(ren)'s well-being:**  
(Include how this circumstance was addressed / issue resolved)

PPRS is currently present to assess family's dynamics, MH monitoring, educational monitoring.

Check box if the parent/caretaker is in agreement with the risk factors. If the parent/caretaker disagrees with the identified risk factors please provide detailed explanation.

**Cultural/Family history/Tradition/Values:** (Include non-custodial parent/other adult caretaker engagement efforts/barriers)

Family is Caucasian.

**Community resources/referrals discussed or provided to the family:**

MH

**Progress or Barriers towards goals and desired outcomes/Family Level Concerns:** (Does the parent/caretaker understand how their behavior places their children in impending/immediate danger or harm)

CH Joe has completed psychological and psychosocial evaluation.

CH Margaret has completed CPSE evaluation.

**Progress or Barriers towards goals and desired outcomes/Individual Level Concerns:** (Identify behavioral changes)

**Future plans/Follow up:**

(Include FTC invitation/follow-up to FTC agreement or plans for case closing if applicable)

CA/CP will continue assessing family's dynamics.

**Next appointment scheduled:** TBD

\*\*\*\*\*End of Note\*\*\*\*\*

Event Date: 5/29/2019  
Entry Date: 5/30/2019  
Author: Hall, Shaneika  
Method: Face To Face  
Location: Shelter-Homeless  
Type(s): Casework Contact

Event Time: 4:00 PM  
Dist.Agy: S45

Duration: 1:0  
Note Status: Final  
Entered By: Hall,Shaneika

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Case Name: Ingoglia, Margaret

Case ID: 26871553

Purpose(s): Case Planning

Other Participant(s):

Family Participant(s): Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe

Focus: Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe

Progress Notes Narrative:

Purpose of contact (specific to service plan toward goals): ensure all goals are met as per the service plan

For home visits:

Observation/ Assessment of the home/shelter conditions and environment: The room was deemed safe. The room was neat and clean and nothing obstructing windows and doorways.

For all casework contacts:

Observation and assessment of all family participants/current child safety: (Include parent (caretaker) – child interaction, describe conversation with child (when age-appropriate) CP arrived to the home and client was witnessed BM on her phone and the children were in the bed sleeping. No concerns regarding the children's safety at this time.

Observation and assessment of other adults in the home/frequenting visiting the home if applicable: (Describe observations of adult interaction with child(ren)/conversation with child (when age-appropriate) N/A

Narrative/Discussion: Margeret Child: CM discussed CPSE services and availability for a tour to a day care. As a result BM stated she will be available on 06/05/19 for a tour. This appointment was shared with the family worker at Hudson Guild. The child does not have any social interaction with other children. BM will need assistance to find a pre-k program once the child ages out of daycare, which is very soon. CP does not have any concerns with the child's development on with social interaction at this time. CH was sleep during the time of the visit.

**NO SOCIAL INTERACTION WITH OTHER CHILDREN**

Joe: Child has been out of school for nine days complaining of pain in his ankle. BM has taken the necessary steps and took the child to the emergency room. X-rays was done and there is no diagnosis at this time. BM stated she was going to go back to the emergency room for further testing after the visit with CP was completed. CH was sleeping at the time of the visit.

BM: during the visit, BM stated she was having a difficult time, due to her main support being hospitalized. BM stated she was very worried about her mother. BM stated she just ended a call from eldest child social worker and explained to the social worker, she will give documentation of the next emergency room visit. BM stated she is willing to attend a tour for

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Case Name: Ingoglia, Margaret

Case ID: 26871553

Observation and assessment of all family participants/current child safety: (Include parent (caretaker) – child interaction, describe conversation with child (when age-appropriate) BM and children were dressed appropriately for the meeting.

Observation and assessment of other adults in the home/frequenting visiting the home if applicable: (Describe observations of adult interaction with child(ren)/conversation with child (when age-appropriate) N.A.

**MARGARET WILL BE ATTENDING HUDSON GUILD FOR THE MONTH OF AUGUST.  
THEY WERE IN MANHATTAN AS I HAD THOUGHT THEY WERE.**

Narrative/Discussion: CP met with Ms. Ingoglia for a school tour at Hudson Guild. The purpose of the meeting was to support BM in the process of enrollment and assist her with any questions as well as paperwork completion. Ms. Ingoglia arrived to the meeting on time and was appropriately dressed. Ms. Ingoglia had to complete documentation in order for enrollment process to take place. Ms. Ingoglia needed some assistants with completion of paperwork. School visit was a success and Margaret will be attending Hudson Guild for the month of August.

CH: Margaret- Child was appropriately dressed for the school tour. Child arrived to the tour sleeping in a stroller. The child will need to break the habit of being transported in a stroller as one of her delays is occupational delays. Child will need to get in the habit of walking and not being pushed around. Child visited her future classroom and did not want to leave. She wanted to play with the toys as well as the other students. The child appeared to be very comfortable in a school setting. The child will only be in the school for the month of August and then she will need to attend Kindergarten. CP will assist BM in finding a school and enrolling the child on Kindergarten for September.

CH: Joe- Child also escorted BM and sister to the school tour. CP asked Joe why was he not in school. Joe responded that he didn't realize there was school today. He was under the assumption that there was no school for three days in a row. CP informed him that was not the case and he should have been in school. BM intervened and stated she was under the same impression. CP then directed Ms. Ingoglia of the Board of Education calendar which can be downloaded for her resources.

**Any events / circumstances related to risk and/or safety that which could be a threat to the child(ren)'s well-being:**  
(Include how this circumstance was addressed / issue resolved) there are no risk factors at this time. BM was informed Joe will need to attend school every day and will need some additional educational resources for him.

Family Services  
Progress Notes

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Case Name: Ingoglia, Margaret

Case ID: 26871553

Case Name: Margaret Ingoglia	Case Number: 26871553
Entered by: Savasiah Gardner	Author, if different:
Event Date: 07/10/2019	Entry Date: 07/12/2019
Time Start: 4:30pm	Time End: 5:00pm
Case Type: CWS ADVPO	
Type: Casework Contact Attempted Casework Contact Collateral Contact Conference Other	
Method of Contact: Face-to-Face	Location: Shelter
Participants: Margaret Ingoglia, Joe Palominoingoglia, Margaret Malek, CP Gardner, CP Miriam	

Purpose of contact (specific to service plan toward goals):

Follow-up with BM about YAI appointment

For home visits:

Observation/ Assessment of the home/shelter conditions and environment:

The room was a mess. There were clothes and toys everywhere. BM stated that she hasn't been cleaning because she has been sick for the past two weeks. CP Gardner asked BM if CH Joe helps to clean. BM said no. BM stated the room would be clean for the next visit. **ROOM A MESS**

For all casework contacts:

Observation and assessment of all family participants/current child safety: (Include parent (caretaker) – child interaction, describe conversation with child (when age-appropriate))

CHN were both asleep initially. CHN were sleeping in the same bed. CH Joe woke up in the middle of the visit. CP Gardner asked Joe how his summer was going; he responded it was good and he was just trying to stay cool. CH Joe was dressed appropriately for the weather; had no bruises or markings. CH Margaret was asleep under the blanket.

**SLEEPING IN THE SAME BED AGAIN.....**

Observation and assessment of other adults in the home/frequenting visiting the home if applicable: (Describe observations of adult interaction with child(ren)/conversation with child (when age-appropriate))

N/A

Narrative/Discussion:

Family Services  
Progress Notes

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Case Name: Ingoglia, Margaret

Case ID: 26871553

BM stated she has had a cough and a sore throat for the past two weeks. CH Joe said he thinks he gave her the cough. CP Gardner suggested BM go to urgent care on 33<sup>rd</sup> St. to see what was wrong; it could be a cold or allergies. BM stated that she has missed her counseling sessions with the Institute of Family Health since being sick; she has to wait for them to reschedule her appointment. BM stated she is unhappy with the counseling she is receiving there and hopes to get counseling through YAI.

CP Gardner asked if CHN always slept together; BM said yes. BM stated that she sleeps on the couch so that CH Joe would be able to sleep comfortably.

BM stated that her YAI appointment is on 07/17/2019 at 9am. CH Margaret's appointment is on 07/18/2019 at 9am. Lauren, BM's lawyer, will be in attendance on both days to advocate on their behalf. CH Joe is ineligible for YAI services because his IQ is too high. BM stated her lawyer said that as long as one of them is able to enroll in services they will all be able to seek counseling there. BM stated that CH Margaret still has nightmares as a result of the abuse she witnessed from her BF. BM told CP Gardner that CH Margaret has supervised visits with BF in Brooklyn twice a week. CP Gardner asked BM when was the last time CH Margaret saw BF, BM said on Monday 7/8/19 and Tuesday 7/9/19.

BM stated that she has a City FHEPS voucher for \$1,557. Her case worker at the shelter told her that she has to pay a portion of her rent, which would be a little over \$300 every month. CP Gardner asked her if that was in addition to the \$1,557 for a total rent of \$1,857 a month, or if they would be subtracting that from her voucher, making the voucher equal to \$1,257. BM said she wasn't sure and asked if CP Gardner could look into it.

MARGARET STILL HAS NIGHTMARES.....

Any events / circumstances related to risk and/or safety that which could be a threat to the child(ren)'s well-being:  
(Include how this circumstance was addressed / issue resolved)

N/A

Check box if the parent/caretaker is in agreement with the risk factors. If the parent/caretaker disagrees with the identified risk factors please provide detailed explanation.

Cultural/Family history/Tradition/Values: (Include non-custodial parent/other adult caretaker engagement efforts/barriers)

N/A

Community resources/referrals discussed or provided to the family:

CP Gardner suggested BM visit the urgent care clinic on W. 33<sup>rd</sup> St.

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Case Name: Ingoglia, Margaret

Case ID: 26871553

IC RECOMMENDS CPS REVIEW DIR'S AND ARREST HISTORY PRIOR TO CONFERRING WITH SUPERVISOR.

\*\*\*\*\*End of Note\*\*\*\*\*

<b>Event Date:</b> 7/15/2019	<b>Event Time:</b> 6:40 AM	<b>Duration:</b>
<b>Entry Date:</b> 7/17/2019	<b>Dist.Agy:</b> A66	<b>Note Status:</b> Final
<b>Author:</b> Hudson, Ardaisha Z		<b>Entered By:</b> Hudson, Ardaisha Z
<b>Method:</b> Face To Face		
<b>Location:</b> Case Address		
<b>Type(s):</b> Casework Contact		
<b>Purpose(s):</b> Assessment		
<b>Other Participant(s):</b>		
<b>Family Participant(s):</b> Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe		
<b>Focus:</b> Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe		

**Progress Notes Narrative:**

Home Visit

CPS conducted a home visit to case address. CPS spoke with BM and both children in the home.

CPS spoke with BM who reported that her old case planner was not reaching out to her for some time, and last week she received a call from a new worker name Savasiah with the same number (646) 203-1806. BM reported that she also has a meeting at the preventive agency in 07/22/2019. BM reported that she has been taking SC Margaret to her supervised visits. BM reported no concerns. BM reported that she is currently looking for an apartment with her voucher.

CPS spoke with the children who both reported that they were sleepy. CPS observed SC Margaret while she showed CPS her new toys, and then layed down on the couch and started falling asleep. CPS observed SC Joe who reported that he is enjoying his summer but is currently sleeping because they were out early. CPS did not observe any marks or bruises on subject children.

CPS observed no housing concerns.

\*\*\*\*\*End of Note\*\*\*\*\*

<b>Event Date:</b> 7/15/2019	<b>Event Time:</b>	<b>Duration:</b>
<b>Entry Date:</b> 7/15/2019	<b>Dist.Agy:</b> A66	<b>Note Status:</b> Final
<b>Author:</b> Hudson, Ardaisha Z		<b>Entered By:</b> Hudson, Ardaisha Z
<b>Method:</b>		
<b>Location:</b>		
<b>Type(s):</b> Summary		
<b>Purpose(s):</b>		
<b>Other Participant(s):</b>		
<b>Family Participant(s):</b>		
<b>Focus:</b>		

**Progress Notes Narrative:**



**Family Services  
Progress Notes**

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**Case Name:** Ingoglia, Margaret

**Case ID:** 26871553

**FSU Summary**

**FSU Summary**

The initial case came in 06/2018 in regard to domestic violence (mentally, financially, emotionally, and controlling). It was hard to interview the family when BF was present. BM nor BF came to the child safety conference. CPS filed the case 07/2018 for an article 10 petition and OOP for BM, and children against BF. BM then moved into a shelter without BF knowing the address. BF was given supervised visits at the agency with SC Margaret for two hours twice a week. BF started calling in subsequent with allegations that have been discussed with BM and children. During each visit BF would call a case in when he sees a slight mark on SC. In January 2019 BF visits stopped at the field office. In February 2019, BF visits started at CFS a therapeutic agency. BM has had a recent report indicated for educational neglect. BF would call in cases for educational neglect for SC Joe, and medical neglect when BM could not make visits at CFS. BM currently have PPRS in the home from Lower East Side Family Union MS. Venice who can be reached at (646) 982-2519. BM currently receives food stamps and cash assistance. BM is putting SC Joe back in therapy at the Institute of Family Health. SC Margaret will be starting Kindergarten in September. BM has a housing voucher and has been looking for an apartment. There are worker safety issues, or no presenting problems. Subject family are usually home, but have appointment at the CFS, and medial/mental health appointments throughout the week. BM has support with MGM. There are no other concerns.

\*\*\*\*\*End of Note\*\*\*\*\*

<b>Event Date:</b> 7/18/2019	<b>Event Time:</b> 3:00 PM	<b>Duration:</b>
<b>Entry Date:</b> 7/22/2019	<b>Dist.Agy:</b> S45	<b>Note Status:</b> Final
<b>Author:</b> Gardner, Savasiah		<b>Entered By:</b> Gardner, Savasiah
<b>Method:</b> Face To Face		
<b>Location:</b> Case Address		
<b>Type(s):</b> Casework Contact		
<b>Purpose(s):</b> Case Planning, Housing		
<b>Other Participant(s):</b>		
<b>Family Participant(s):</b> Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe		
<b>Focus:</b> Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe		

**Progress Notes Narrative:**

<b>Case Name:</b> Margaret Ingoglia	<b>Case Number:</b> 26871553
<b>Entered by:</b> Savasiah Gardner	<b>Author, if different:</b>
<b>Event Date:</b> 07/18/19	<b>Entry Date:</b> 07/22/19
<b>Time Start:</b> 3:00PM	<b>Time End:</b> 3:45PM
<b>Case Type:</b> CWS ADVPO	
<b>Type:</b> Casework Contact Attempted Casework Contact Collateral Contact Conference Other	
<b>Method of Contact:</b> Face-to-Face	<b>Location:</b> Case Address
<b>Participants:</b> Margaret Ingoglia; Joe Palominoingoglia, Margaret Malek	

**Purpose of contact (specific to service plan toward goals):** Follow-up about YAI appointment; housing; reminder about FTC

For home visits:

Family Services  
Progress Notes

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Case Name: Ingoglia, Margaret

Case ID: 26871553

**Observation/ Assessment of the home/shelter conditions and environment:**

The room was clean. Toys were put away; no dirt on the tables or counters.

For all casework contacts:

**Observation and assessment of all family participants/current child safety:** (Include parent (caretaker) – child interaction, describe conversation with child (when age-appropriate)

CHN Joe and Margaret were both asleep during the entire visit. They were still sleeping in the same bed. ←

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**Observation and assessment of other adults in the home/frequenting visiting the home if applicable:** (Describe observations of adult interaction with child(ren)/conversation with child (when age-appropriate)

N/A

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**Narrative/Discussion:**

CP noted that the children were still sleeping in the same bed; asked BM again why CHN sleep together. BM stated that she wants CH Joe to sleep comfortably. CP stated that CH Joe is 15 and CH Margaret is 4, and that ACS would not recommend them sleeping together in the same bed. BM stated again she just wanted her son to sleep comfortably.

CP asked if CH Margaret went to her CPSE on 7/10/19. BM stated no; Gwyenth, the woman she was supposed to have the CPSE with, was not able to make it. BM stated CPSE was rescheduled for August but could not remember the exact date. CP asked BM to please have it for her on the next visit. BM stated that she would like for CH Margaret to attend school but she is not fully potty trained. CH Margaret will be turning five in October. CP stated BM needs to begin to be consistent with CH Margaret using the toilet in order for her to be fully potty trained and to go to school. CP suggested she let CH Margaret begin sleeping without a diaper on to help with potty training. BM stated that CH Margaret was supposed to go to Manhattan Nursery last year where they would assist CH Margaret with potty training. BM stated that all of CH Margaret's paperwork was not submitted on time so she wasn't able to go. CP informed BM she would assist her in finding a school that would accept Margaret and help with potty training, and reiterated that BM must be consistent with her potty training techniques in order to be successful. BM stated she would like to enroll in parenting classes [REDACTED]. CP informed BM she would look into it.

CP asked if CH Margaret went to her YAI appointment. BM did not take her because of the weather. The appointment was rescheduled for 7/23/19.

BM informed CP that CH Margaret's visitation hours with BF have changed. Instead of being on Tuesdays from 10am-12pm, they will be from 9am-11am.

CP informed BM that the portion that she has to pay for her rent will be deducted from her voucher. BM's voucher is for \$1,557; BM is expected to pay around \$300 per month for her rent. BM stated she was nervous about having to pay her own portion of the rent because she has run out of the money she received from CH Joe's father passing. BM also stated she is waiting for her July beneficiary check to come. CP asked BM if she applied for housing through NYCHA. BM stated she does not want to because she has heard horror stories about NYCHA. CP stated that not all NYCHA developments

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Case Name: Ingoglia, Margaret

Case ID: 26871553

- 1) Educational Monitoring- Joe.
- 2) Childcare – CP will explore with BM as Margaret (Milly) can begin pre-k due to her age.

**Individual Needs:**

- 1) MHS – BM completed YAI Assessment for self and son Joe.
- 2)

**Family Level Outcomes:**

- 1) BM will maintain a sober/clean lifestyle by using coping skills
- 2) BM will maintain proper medical and mental health care for the family

**Assessment of Case Planner’s Activities with the Family:**

(Engagement efforts consistent with family needs, culture and service goals – refer to supervision notes. **Include non-custodial parent/other adult caretaker engagement efforts/barriers.** Discuss CP follow-up events/activities with the family.

BM and children have developmental delays. BM recently completed a psychological assessment at YAI and is scheduled to complete second portion. Once results are received from YAI CP/CA/supervisor will assist BM in applying for OPWDD services for Joe. BM and CP conducted tour at Hudson Guild for enrollment in day care program. BM did not comply with enrollment in day care. BM has shared not wanting to return to work to begin program through we care and has shared this with CP. As a result BM has been ambivalent in enrolling BM in day care. FTC was scheduled for 7/22/19 however BM did not attend. FTC was rescheduled for next month on 8/9/19 during FTC agency will task BM with enrolling Minnie in school for the fall and completing YAI assessment for Joe.

**Overall Supervisory Assessment to include CP Next Steps:**

**NEVER ENROLLED MINNIE IN HUDSON GUILD DAYCARE.**

- CP will follow up regarding status of entitlements and housing
- CP will assist BM in enrolling Minnie in school for the fall
- CP will discuss OPWDD referral pending assessments from YAI
- CP will continue to monitor education for Joe
- CP will inform and remind BM of upcoming FTC scheduled for 8/9/19 and remind BM she is able to attend with family and or friends for support.

**Jaime Guzman**

Supervisor Signature

\*\*\*\*\*End of Note\*\*\*\*\*

Event Date: 8/2/2019  
Entry Date: 8/12/2019  
Author: Gardner, Savasiah  
Method: Phone

Event Time: 12:01 PM  
Dist.Agy: S45

Duration:  
Note Status: Final  
Entered By: Gardner, Savasiah

Location:  
Type(s): Collateral Contact  
Purpose(s): Housing  
Other Participant(s): Case Planner, Other  
Family Participant(s):

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Case Name: Ingoglia, Margaret

Case ID: 26871553

My name is Savasiah Gardner and I am the Case Planner for Margaret Ingoglia at the Lower East Side Family Union. I am writing in regards to the new SCR report that came in for Ms. Ingoglia. She informed me this morning about the allegations. I would like to schedule a joint home visit with you for as soon as possible. Please let me know when you are available.

Sincerely,

Savasiah Gardner

FT/R Case Planner

Lower East Side Family Union

227 East 3rd Street

New York, NY 10009

(212) 260-0040 Ext. 1221

Cell: 646-203-1806

\*\*\*\*\*End of Note\*\*\*\*\*

Event Date: 8/14/2019

Event Time: 1:00 PM

Duration:

Entry Date: 8/19/2019

Dist.Agy: S45

Note Status: Final

Author: Gardner, Savasiah

Entered By: Gardner, Savasiah

Method: Phone

Location:

Type(s): Collateral Contact

Purpose(s): Case Planning, Coordinate/Monitor

Other Participant(s): Case Planner, Mental Health

Family Participant(s):

Focus: Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe

Progress Notes Narrative:

CP contacted YAI to confirm that BM and CHN Joe and Margaret went to their evaluations appointments, as well as to request of copy of the evaluations. CP was transferred to the Medical Records department. CP obtained the fax number and faxed over required HIPAAs.

\*\*\*\*\*End of Note\*\*\*\*\*

Event Date: 8/14/2019

Event Time: 1:45 PM

Duration:

Entry Date: 8/16/2019

Dist.Agy: S45

Note Status: Final

Author: Gardner, Savasiah

Entered By: Gardner, Savasiah

Method: Phone

Location:

Type(s): Casework Contact

Purpose(s): Case Planning, Coordinate/Monitor, Housing

Other Participant(s):

Family Participant(s): Ingoglia, Margaret

8-13-19 LEAVING THE SHELTER FOR ANOTHER ONE

Focus: Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe

Progress Notes Narrative:

11:15am - CP called BM to inquire about her being transferred out of her shelter. BM stated that on 8/13/19, between 7pm-7:30pm, she was entering the facility with CHN Joe and Margaret when she was informed that she was being transferred. BM stated that they did not

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Case Name: Ingoglia, Margaret

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tell her why, nor tell her when the transfer would be in effect. BM also stated that the shelter staff told her she would only be able to take 6-7 bags with her. BM stated that she was going to the office to see where they were placing her; [REDACTED]. CP asked if DHS knew about the OOP against BF. BF lives in Brooklyn. BM responded that DHS has the OOP on file. CP asked BM to follow-up with her when she finds out more information.

BM informed CP that in the middle of the night, around 4am, CPS came to her shelter and informed her that an SCR report was filed. The CPS worker informed her that she has been alleged to have been abusing CHN Joe and Margaret. The CPS worker also stated that it was alleged that CH Joe manhandles CH Margaret. BM stated that CPS checked CH Margaret for bruises and/or marks, and did not find any. BM stated that she feels like BF made the call. CP filed a critical incident report.

[REDACTED]

\*\*\*\*\*End of Note\*\*\*\*\*

[REDACTED]

[REDACTED]

\*\*\*\*\*End of Note\*\*\*\*\*

Event Date: 8/15/2019  
Entry Date: 8/15/2019  
Author: Gardner, Savasiah  
Method: E-mail

Event Time: 2:26 PM  
Dist.Agy: S45

Duration:  
Note Status: Final  
Entered By: Gardner, Savasiah

Location:  
Type(s): Collateral Contact  
Purpose(s): Case Planning, Educational Planning  
Other Participant(s): Case Planner, Parent Advocate  
Family Participant(s):  
Focus: Malek, Margaret

Progress Notes Narrative:

From: Savasiah Gardner  
Sent: Thursday, August 15, 2019 2:26 PM  
To: 'GSHorton@legal-aid.org'  
Subject: School Location for M. Malek

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Case Name: Ingoglia, Margaret

Case ID: 26871553

**Progress or Barriers towards goals and desired outcomes/Family Level Concerns: (Does the parent/caretaker understand how their behavior places their children in impending/immediate danger or harm)**

There were no barriers present.

**Progress or Barriers towards goals and desired outcomes/Individual Level Concerns: (Identify behavioral changes)**

There were no barriers present.

**Future plans/Follow up:**

(Include FTC invitation/follow-up to FTC agreement or plans for case closing if applicable)

BM will follow-up with Ms. Horton about school placement for CH Margaret.

CP will begin to look for a preventive agency in Brooklyn.

**Next appointment scheduled:**

9/26/19 at 4:30pm

\*\*\*\*\*End of Note\*\*\*\*\*

<b>Event Date:</b> 8/27/2019	<b>Event Time:</b> 10:00 AM	<b>Duration:</b>
<b>Entry Date:</b> 9/3/2019	<b>Dist.Agy:</b> A66	<b>Note Status:</b> Final
<b>Author:</b> Hudson, Ardaisha Z		<b>Entered By:</b> Hudson, Ardaisha Z
<b>Method:</b> Face To Face		
<b>Location:</b> LDSS Office/Field Office		
<b>Type(s):</b> Casework Contact		
<b>Purpose(s):</b> Assessment		
<b>Other Participant(s):</b>		
<b>Family Participant(s):</b> Ingoglia, Margaret; Malek, Margaret; Malek, Robert; Palomino-Ingog, Joe		
<b>Focus:</b> Ingoglia, Margaret; Malek, Margaret; Malek, Robert; Palomino-Ingog, Joe		

**Progress Notes Narrative:**

**Supervised Visit**

CPS arranged for a supervised visit to be held at the agency between BF and SC Margaret. BM and BF were both on time. CPS observed both children free from marks and bruises. It was reported by CPS Simon that there were no concerns during the visit.

**WHAT ABOUT ALL THE BED BUG BITES AND THAT THEY HAD TO GO TO THE HOSPITAL ?**

\*\*\*\*\*End of Note\*\*\*\*\*

<b>Event Date:</b> 8/27/2019	<b>Event Time:</b> 11:00 AM	<b>Duration:</b>
<b>Entry Date:</b> 9/30/2019	<b>Dist.Agy:</b> S45	<b>Note Status:</b> Final
<b>Author:</b> Guzman, Jaime		<b>Entered By:</b> Guzman, Jaime

Family Services  
Progress Notes

\*\*\*\*\*WARNING\*\*\*\*\*  
CONFIDENTIAL INFORMATION  
AUTHORIZED PERSONNEL ONLY

Case Name: Ingoglia, Margaret

Case ID: 26871553

Method: Face To Face

Location: Case Address

Type(s): Casework Contact

Purpose(s): Assessment, Case Planning, Coordinate/Monitor, Counseling

Other Participant(s):

Family Participant(s): Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe

Focus: Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe

Progress Notes Narrative:

**Purpose of Contact (Specific to Service Plan Toward Goals):**

Covering CP conducted field visit to accompany Ms. Ingoglia and children to Welcome Center for Mini's school enrollment.

For all casework contacts:

**Observation and Assessment of All Family Participants/Current Child Safety:** (Include parent (caretaker) – child interaction (when age-appropriate)

- 19. Joe was dressed in a red tee-shirt and khaki shorts and was also wearing a red bookbag. Joe appears able to travel by himself. Ms. Ingoglia allows Joe to display age appropriate behaviors as he was seen pushing Mini's carriage and carrying it down the school steps.
- 20. Margaret aka Mini was dressed in a white and blue sundress. Although Mini was in a carriage, she appeared able to walk independently and up and down the stairs. Mini also appears to speak well as she informed Covering CP about two barbecues she attended. Mini's presence in a stroller does not appear to be a necessity, but rather a convenience for Ms. Ingoglia while traveling.

**KEEPS MINNIE IN A STROLLER FOR CONVENIENCE !!!!!!!!!!!!!!!!!!!!!!!**

**Narrative/Discussion:**

Covering CP, Ms. Ingoglia, Joe, and Mini arrived at the Welcome Center located at Brooklyn Technical High School. Parties waited online before being directed to sit down and fill out an application. Covering CP assisted Ms. Ingoglia with completing paperwork. Parties waited about 30-40 minutes before being called. Covering CP accompanied Ms. Ingoglia to help desk when called. Welcome Center personnel reviewed the completed application before informing Ms. Ingoglia that she is to visit the selected school, directly, as Mini is entering kindergarten. As per personnel, families are only to visit the Welcome Center for transfers, not for first-time kindergarten students. Personnel asked Ms. Ingoglia and Covering CP if a school was selected. Parties stated yes, informing him of K141 at MS35. As per personnel, that was not Mini's zone school. Covering CP informed him that the school was already selected as it matches Mini's special needs. Ms. Ingoglia provided him with Mini's updated IEP. Personnel retrieved IEP to confirm school selection. Personnel returned about 10 minutes later informing parties that K141 at MS35 is in fact the correct school due to Mini's IEP. Personnel informed Ms. Ingoglia and Covering CP that Mini was registered into the school, however, would need to visit the school with necessary documentation. Ms. Ingoglia informed personnel that she had been calling the school to no avail. Personnel informed parties of an experience where he had been personally calling and e-mailing a school, however, did not receive a response, adding belief that the school was closed. Personnel advised parties visit MS35 anyway to be certain. Parties agreed.

**Any Events / Circumstances Related to Risk and/or Safety That Poses as a Threat to the Child(ren)'s Well-being:** (Include how this circumstance was addressed / issue resolved)

Family has relocated. Mini is not enrolled in school. Covering CP and Ms. Ingoglia accompanied family to Welcoem Center at Brooklyn Technical High School.



Check box if the parent/caretaker is in agreement with the risk factors. If the parent/caretaker disagrees with the identified risk factors please provide detailed explanation.

Case Name: Ingoglia, Margaret

Case ID: 26871553

**Monthly Face-to-Face Contact Dates and Type:**

(Include attempted contacts/diligent efforts – Identify child(ren) seen during the contact)

8/9 OV (Margaret, Joe)

8/20 HV (Margaret, Joe)

8/27 HV (Margaret, Joe)

8/30 SV (Margaret, Joe)

8/30 SV (Margaret, Joe)

**Risk Assessment:**

(Discuss the reason why PPRS is necessary)

BM's cognitive delays. BM has completed MH assessment at YAI and will begin individual therapy. BM is compliant with case work contacts and service recommendations. Concerns around BM not enrolling child Minnie in daycare and school. Continued struggle with having BM have insight around the importance of Minnie attending school. There are no concerns for safety and risk at this time. [REDACTED]

**(Assessment of environmental, physical and emotional well-being)**

Children were seen in the home this month. The shelter unit is in okay condition and BM has improved cleaning. Joe has completed the 1<sup>st</sup> portion of the assessment at YAI. Concerns around Minnie not being potty trained and enrolled in day care. CP continues to struggle with having BM comply with day care voucher requirements. BM continues to stunt Minnie's development by not enrolling in school. As part of upcoming FTC BM will be tasked with enrolling Minnie in school. CP FS escorted BM to enroll child Minnie in school for upcoming school year.

**Service Plan/Case Update/Progression:**

(i.e., Monthly Goals Met/Unmet, Behavioral Changes – describe how. If goals are unmet – discuss barriers and describe next steps/interventions):

**Case is in Initial Phase as of 12/17/18.**

**Case is in Base line as of 3/1/19**

**Family Service/Referral Needs:**

- 1) Educational Monitoring- Joe.
- 2) Childcare – CP will explore with BM as Margaret (Milly) can begin pre-k due to her age.

**Individual Needs:**

- 1) MHS – BM completed YAI Assessment for self and son Joe.
- 2)

**Family Level Outcomes:**

- 1) BM will maintain a sober/clean lifestyle by using coping skills
- 2) BM will maintain proper medical and mental health care for the family

**Assessment of Case Planner's Activities with the Family:**