

2020 PART 2

1. CHILD HAS OUTBURSTS AT HOME. PAGE 2

2. TANTRUMS, OUTBURSTS AT HOME BUT CHILD IS WELL BEHAVED AT SCHOOL. PAGE 6.

3. JOES FATHER DIED IN 2018 NOT 2015, PAGE 11.

4. JOE DID NOT ATTEMPT AT SUICIDE. PAGE 14

5. CHILD HAS TANTRUMS AND SCREAMS A LOT AND DOESNT WANT TO LEARN WHEN TO USE A BAND AID OR NOT !?!?!?! PAGE 18.

5. I RECEIVED ALL DIPLOMAS FROM SCO THE FINAL ONE FROM THEIR VICE PRESIDENT WHICH DID OVERRIDE KESTON JONES AFTER KEMPE HOPE AND ROBERT ANTIOCO OF THE PROGRAM WERE SPOKEN TO BY HER. I HAVE ENGAGED AND COMPLETED SERVICES. PAGES 22 AND 23.

6. DAUGHTERS DIAGNOSIS IS SEPARATION ANXIETY. PAGE 23

7. VAGINA PAIN PAGE 26

8. MINNIE POOED IN HER POTTY TWICE. WELL, SHE WAS USING HER POTTY IN 2018 UNTIL HER MOTHER TOOK AWAY HER POTTIE AFTER IT WAS GIVEN TO HER UPON REMOVAL. PAGE 34

8. ANOTHER VIOLENT ALTERCATION BETWEEN MINNIE AND MOMMY AND JOE. PAGE 35

9. JOE SPEAKS ABOUT MINNIES MELTDOWNS...PAGE 56

10. MINNIE HYSTERICAL AGAIN AND THIS TIME IT IS THE FATHERS FAULT. PAGE 63

11. 9-15-20, MINNIE HIT HER HEAD ON THE BED DUE TOTANTRUM. " SELF INFLICTED ! !?!?! " MINNIE BROUGHT TO DOCTOR. IN COURT REPORT, THEY LEFT OUT THAT SHE ALSO LOST HER VOICE AS WELL... AND IN PAIN....PAGE 72

12. 9-7-20 MINNIE HIT HER HEAD ON THE BUNK BED FRAMES. HEAD HAD TO BE ICED. MOTHER CLAIMS NO BUMP WHICH IS ABSURD. BROUGHT TO THE DOCTOR. MOTHER CLAIMED THE DOCTOR SAID THE CHILD IS FINE AND NO BUMP BUT THE DOCTOR DID SAY IF SHE COMPLAINED OF PAIN TO BRING HER BACK TO THE DOCTOR. MAKES NO SENSE. ICED, BROUGHT TO DOCTOR, DOCTOR SAID FOR HER TO COME BACK IF STILL HURTING BUT..... NO BUMP ? AN INVISIBLE HEAD INJURY BEING ICED. INSTITUTE FOR FAMILY HEALTH MANHATTAN. WHAT IS IMPORTANT IS THAT SHE IS STATING THAT SHE TOOK THE CHILD TO INSTITUTE FOR FAMILY HEALTH AFTER SHE PUT ICE ON HER HEAD. PAGE 75. TWO INJURIES ONE MONTH.

13. THERE ARE NO CONTRAINDICATIONS TO THIS MEDICATION FOR VITAMINS OR MINERALS, CALCIUM OR FATS OBVIOUSLY. MOTHER OF COURSE DID NOT ASK DOCTOR. SHE GETS ALL

HER VITAMINS IN HER FOOD WHEN MEANWHILE THE MOTHER KEPT THE VITAMINS I BOUGHT SO SHE CAN TAKE THEM HERSELF AS SHE WOULD DO WHEN WE WERE TOGETHER. MEANWHILE, JOE HAS NUTRITIONAL INTERVENTION AND WORKSHOPS. 75 AND 76.

Family Services
Progress Notes

*****WARNING*****
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AUTHORIZED PERSONNEL ONLY

Case Name: Ingoglia, Margaret
Stage Name: Ingoglia, Margaret
Case Initiation Date: 1/30/2018
LDSS With Case Management: Camba Families United In Bkly

Case ID: 26871553
Stage ID: 31710004
Report Date: 11/24/2020
LDSS/Agy with Case Planning: KINGS

2020 Page 2

PROGRESS NOTES – FAMILY SERVICES

Event Date: 6/16/2020
Entry Date: 6/17/2020
Author: Garcia, Paula S
Method: Face To Face
Location: Case Address
Type(s): Casework Contact
Purpose(s): Assessment, Case Planning
Other Participant(s): Other
Family Participant(s): Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe
Focus: Ingoglia, Margaret; Malek, Margaret; Malek, Robert; Palomino-Ingog, Joe

Event Time: 3:00 PM
Dist.Agy: A66

Duration:
Note Status: Final
Entered By: Garcia, Paula S

Unannounced Visit

Progress Notes Narrative:

On the time and date above, CPS and BM social worker Mr. Burris conducted a visit to follow up on remainder of items to transport to storage. CPS also purposed the visit to follow up on Request to DHS for permission to install air-conditioner in the family unit as well as, SC Minnie appointment to see Urologist.

CPS brought 3 bags of food for the family and medicine lock boxes for her medication. The BM was thankful for the food and medicine boxes.

CPS observed Joe's and Minnie for marks and bruises, the children had no suspicious marks and bruises to their body.

CPS observed the home to be organized and the floor appeared to be clean. CPS observed an area in the home with items packed in two huge boxes, that BM stated is for the storage. CPS asked Mr. Burris availability for transport. He stated, once the mother schedule a day he would arrange the transport. Ms. Ingoglia told Mr. Burris she will speak with him the following day during their meeting.

CPS observed the mother washed or removed all the clothing in the closet and the closet is now organized. The kitchen was also organized and few bottles were re-purposed. The home has the family belongings packed in containers in the perimeter of the home. The home posed no safety concern to the children.

CPS inquired about services. The BM reported Minnie had her sessions (Play therapy) with her therapist on 6/5/20, 6/12/20, vacated on 6/19/20 and will resume on 6/26/20.

The mother reported she had SC Joe continues to engage in weekly individual therapy to address their mental health issues.

CPS inquired about medical. The mother stated since she has gotten the referral for a pediatric urologist for Minnie she has not been successful with scheduling an appointment for the SC. CPS asked the mother to contact the source while CPS was in the home, which she did. The mother contacted St Lukes Roosevelt hospital to schedule a routine visit with pediatric Urologist. The clerk stated there's no Pediatric Urologist at St. Lukes. The mother then contacted Institute for Family health to inform the doctor on the position with the referral he gave, but did not get through, the phone went unanswered. The mother was frustrated as she continues to make every effort to address Minnie's ongoing issue but to no avail. CPS told the mother to follow up tomorrow or the next day just keep trying and her effort is noticed.

CPS inquired about Joe's Nutrition workshop. BM stated they have not heard from the doctor for a while. But Joe is maintaining healthy eating habits and has lost weight since Covid-19.

Minnie is currently having supervised phone contact with the BF when CPS visits the home as Mr. Malek refuse to have video visit in a

Family Services
Progress Notes

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Case Name: Ingoglia, Margaret

Case ID: 26871553

safe area in her building. He wants the visit to occur inside the unit and the mother has refused since this a DV case.

CPS inquired about online classes. Minnie continues to have weekly contact with her OT teacher and school counselor.

Joe is graduating on 6/19/20 according to his mother. The mother is unsure about summer school. Joe reported he is doing all that he can do with his online classes.

Overall the children is observed without any signs of abuse or maltreatment. Minnie continues to have her outburst when she does not get her way. This being address through play therapy. CPS will continue to support and monitor the children to ensure their safety and well-being while under COS.

*****End of Note*****

Event Date: 6/16/2020
Entry Date: 6/17/2020
Author: Garcia, Paula S
Method: Phone

Event Time: 3:06 PM
Dist.Agy: A66

Duration:
Note Status: Final
Entered By: Garcia, Paula S

Location:
Type(s): Casework Contact
Purpose(s): Case Planning
Other Participant(s):
Family Participant(s): Malek, Margaret; Malek, Robert
Focus: Malek, Margaret; Malek, Robert

Progress Notes Narrative:

Supervised Visit between BF Mr. Malek and SC Minnie

Duration 46 minutes

Covered by CPS- Garcia.

CPS was at the case address or a visit with the BM, Ms. Ingoglia and SCHN Joe (16) and Margret aka Minnie (5).

CPS contacted the Bf Mr. Malek for him to have phone contact with Minnie. The SC and Bf was happy to speak with each other. The child during the entire visit walks around the apartment and selecting toys describing the toys to BF. The child also asked the BF to buy her toys that she beleives the BM has in storage. On this visit the child asked her father for a "coo coo clock and Fingerlings Toy sloth". The mother told the child the clock is big to stick with the fingerlings toys as they are small pieces. The child told her father don't buy the clock just the finger ling toys, to which the father agreed. The Bf told the child repeatedly that he loves her and misses her. The child told the father she wants Covid-19 to go away so she can have her face to face visit with him. The father told the child they will have face to face visits when it's safe to do so.

*****End of Note*****

Event Date: 6/18/2020
Entry Date: 6/22/2020
Author: Garcia, Paula S
Method: Phone
Location:
Type(s): Casework Contact

Event Time: 2:46 PM
Dist.Agy: A66

Duration:
Note Status: Final
Entered By: Garcia, Paula S

Family Services
Progress Notes

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AUTHORIZED PERSONNEL ONLY

Case Name: Ingoglia, Margaret

Case ID: 26871553

Purpose(s): Case Planning

Other Participant(s):

Family Participant(s): Ingoglia, Margaret

Focus: Ingoglia, Margaret; Malek, Margaret

Progress Notes Narrative:

On the time and date above, CPS received a text from NRM Ms. Ingoglia expressing that she finally spoke with a lady "Jennifer" from the Family health institute. Ms. Ingoglia stated she gave a detailed message that was marked urgent for administrators and supervisors of referral about the issue with the referrals she has been given for Minnie to see a Urologist. Jennifer said she will leave the message and mark urgent for the person responsible for referrals.

*****End of Note*****

Event Date: 6/19/2020
Entry Date: 6/22/2020
Author: Garcia, Paula S
Method: E-mail

Event Time:
Dist.Agy: A66

Duration:
Note Status: Final
Entered By: Garcia, Paula S

Location:
Type(s): Collateral Contact
Purpose(s): Assessment, Case Planning
Other Participant(s): Legal/Attorney
Family Participant(s):
Focus: Malek, Robert

Progress Notes Narrative:

[Redacted]

[Redacted]

[Redacted]

*****End of Note*****

Event Date: 6/19/2020
Entry Date: 6/22/2020
Author: Garcia, Paula S
Method: E-mail

Event Time:
Dist.Agy: A66

Duration:
Note Status: Final
Entered By: Garcia, Paula S

Location:
Type(s): Collateral Contact
Purpose(s): Case Planning
Other Participant(s): Service Provider
Family Participant(s):
Focus:

Progress Notes Narrative:

New York Society For Prevention and Cruelty

CPS emailed NYSPCC for information to refer Mr. Malek and SC Margaret for Therapeutic visits. CPS is awaiting a response.

*****End of Note*****

Event Date: 6/22/2020
Entry Date: 6/22/2020
Author: Garcia, Paula S

Event Time: 3:15 AM
Dist.Agy: A66

Duration:
Note Status: Final
Entered By: Garcia, Paula S

Family Services
Progress Notes

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Case Name: Ingoglia, Margaret

Case ID: 26871553

CPS received email from Airam Marcano with referral request and details on what is needed for services. CPS will fill out the referral and also have the conversation with Mr. Malek and offer him this service.

*****End of Note*****

Event Date: 6/23/2020
Entry Date: 6/24/2020
Author: Garcia, Paula S
Method: Phone

Event Time: 12:38 PM
Dist.Agy: A66

Duration:
Note Status: Final
Entered By: Garcia, Paula S

Location:
Type(s): Collateral Contact
Purpose(s): Case Planning
Other Participant(s): School Staff
Family Participant(s):
Focus: Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe

Progress Notes Narrative:

Collateral Contact:

Guidance Counselor (SC Joe)- Ms. Howell

Ms. Howell reported Joe struggled in the beginning of remote learning with technical issues (no wifi) with the device he was given by his school. That issue resolved when he got a tablet with built in internet and was able to signed in for attendance and do most of his assignments. Joe is not schedule for any Summer classes. Per the GC, Joe graduated on 06/19/20, and has been accepted to a High School. Noted, Joe has been in contact with guidance counselor on a weekly basis via video conferencing for counseling and issues with assignments.

Guidance Counselor (SC Margaret "Minnie")- Ms. Delgado

MANHATTAN !?!?!?

Ms. Delgado reported she has been working with Minnie twice a week via video sessions , on her social skills and talks regarding history of Trauma. Ms. Delgado also stated, she has been working with Minnie on her tantrums/outburst in the home. The child is well behave at school reportedly. Currently Minnie is in District 75 school setting and the hope for is to work towards moving her in a mainstream setting. Ms. Delgado expressed the mother does try her best to provide structure for the children, but may need a little more support in how to do so.

Minnie is receiving OT and Speech on a weekly basis via video conferencing.

*****End of Note*****

Event Date: 6/23/2020
Entry Date: 6/25/2020
Author: Hudson, Ardaisha Z
Method: E-mail

Event Time:
Dist.Agy: A66

Duration:
Note Status: Final
Entered By: Hudson, Ardaisha Z

Location:
Type(s): Attempted Collateral Contact
Purpose(s): Assessment
Other Participant(s): School Staff

Family Services
Progress Notes

*****WARNING*****
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Case Name: Ingoglia, Margaret

Case ID: 26871553

Joe was happy to report school is closed and he does not have any summer classes to attend to. Joe graduated JHS and has been accepted to a High school in [REDACTED]. CPS congratulated Joe on his achieving this milestone.

*****End of Note*****

Event Date: 6/26/2020

Event Time:

Duration:

Entry Date: 8/5/2020

Dist.Agy: A66

Note Status: Final

Author:

Entered By: Henriquez-Pons, Loida

Method: Phone

Location:

Type(s): Case Conference

Purpose(s): Case Planning

Other Participant(s):

Family Participant(s):

Focus: Ingoglia, Margaret; Malek, Margaret; Malek, Robert; Palomino-Ingog, Joe

Progress Notes Narrative:

Findings and Recommendations

SO I WAS RAISING JOE SINCE 2015 ?!?!?!?!?

Based on case conference and DIRs, Father of younger child is the main aggressor of IPV-DV in this relationship. Mom seems to have met this man when she was a child, mom was groomed into a sexual relationship with abuser when she was 12 years old and he was 22. Due to legal factors romantic relationship ended. Six years ago, relationship rekindle. Mom has two children ages 16 and 5. BF of 16-year-old child deceased 5 years ago.

Based on DIRs, DV protocol and family's verbal report, present partner has been severely abusive towards mom. He is the Biological father of younger child age 5. It would be a disservice not to take in consideration how parents met, difference in age and culture barrier in this relationship. Parents have two different cultural beliefs and both seem to be in favor of preserving their culture of origin. Mom is Jewish- American and dad is Italian. In addition, it has been reported that abusive partner has extensive Hx of childhood trauma and MH. It is unclear at present time if abusive partner is in treatment, since he did not signed a HIPPA and is not providing essential relational information. Mom had a strong emotional bond towards the perpetrator of harm in her life, as evidence, he isolated mom, control every factor of her life, did not allow her to make decisions, continuously discredited mom's parenting, degraded, mom; utilizing violence, intimidation, invalidation and devaluation in the presence of the children to deprive mom of her rights to physical security, dignity and respect, strongly impacting mom sense of self, boundaries and decision-making process.

Mom attempted to terminate relationship; However, DV increased affecting mom and children, especially mom's oldest son. Mom and children were able to flee from perpetrator and placed in confidential location for safety. However, mom continues to live in fear of being found by dad, as he has found family in the past.

DVC explicitly explored detailed safety plan with CPS since mom seems to be emotionally and psychologically affected. and he thinking process has been shaped by dad's threat, intimidations, verbal and physical abuse. Mom would benefit from services to help her restore autonomy, mental health and identify "safe stops" to be able to continue setting clear boundaries and safety plan accordingly. It is essential for mom to understand how dad utilizes MH and the system to collude and support his control over her.

Dad blames mom and focus on her behavior. Dad takes no accountability for his actions / behavior and how his actions impacts children and partner. If Dad is interested in staying involved in his child's life, he may highly benefit from enrollment in APIP program with a Mental Health component. Accountability Program will help dad explore MH concerns as well as harm he has done, explore emotional development, childhood history, beliefs re: culture, genderism, patriarchic, and will give dad the time that is needed to internalize new ways of thinking and to practice new skills. The accountability Program will highly benefit dad to help him explore and redefine power in non-coercive terms.

DVC explored ways CPS can support mom around thinking processing and safety planning. Both mom and children would benefit from a Trauma Informed Program to address the impact of hidden wounds as a result of family dynamic.

DVC discussed engagement techniques CPS can utilize to continue exploring and probing for additional information which may assist in better measuring continue risk posed to the family and do individualized safety planning

CPS is recommended to engage mom and 5 year old child in Child-Parent Psychotherapy

Family Services
Progress Notes

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Case Name: Ingoglia, Margaret

Case ID: 26871553

CPS DESCRIBED that significant history pertaining to the identified mental health concerns includes:

BM- CPS REPORTED that BM presents with some cognitive delays and meets with a counselor at Bright Point. CPS REPORTED that BM is not known to have a diagnosis at this time. CPS REPORTED that there is no concern regarding BM's ability to parent.

SC 5yo female- CPS INDICATED that the child attends to therapy at Bright Point Health. CPS REPORTED that the child has an IEP for classification of speech and language impairment with resources for speech therapy, occupational counseling and additional special education services. CPS REPORTED that the current support service engagement appears appropriate at this time. CPS REPORTED that the child continues to wear pull-ups to defecate.

SC 16yo male- CPS REPORTED that the child also attends to therapy at Bright Point Health. CPS REPORTED that the child has an IEP (unknown classification) and attends to a specialized school for individuals with learning disabilities. CPS INDICATED that the child has received support through school. CPS DESCRIBED that the child has significant delays, and has difficulty doing things on his own. CPS OBSERVED that the child has issues with communicating with peers. CPS DESCRIBED that the child appears to need to think over questions for a longer time than typical before responding. CPS INDICATED that the child has history of psychiatric hospitalizations due to suicidal ideations and one possible attempt. CPS DESCRIBED that there was some history of conflict in the relationship with BF, and an incident in which the child may have physically assaulted BF. CPS INDICATED that the child also had pattern of conflict with his younger sister's father.

Case Status: CPS DESCRIBED that at this time the family is engaged with therapy at Bright Point Health and have history with FSU.

Resources/Plan: CPS REPORTED that no additional referrals have been made at this time.

Findings, Recommendations & Referrals:

CPS encouraged to outreach to the family's current provider and to advocate for information regarding each family members diagnosis and treatment plan. CPS encouraged to advocate for SC 16yo to rule Autism Spectrum d/o.

CPS encouraged to offer the family information for IEP supports, as well as referrals for OPWDD and NYSTART.

CPS advised and educated regarding the benefits of engagement with therapy; including the potential benefit of incorporating collateral and family sessions in order to assist the family unit to address the issues of communication. (Short Term)

CPS advised regarding support for the family during the current crisis of COVID 19, including mental health crisis supports, academic supports for children currently out of school and for food pantries.

CPS advised regarding some of the unique factors that may be impacting this family's wellness and functioning; it is important to be sensitive to responses to adverse experiences, and other traumatic exposure.

*****End of Note*****

Event Date: 6/30/2020
Entry Date: 9/28/2020
Author: Wilson, Serena
Method: Video Conference
Location: Case Address
Type(s): Casework Contact
Purpose(s): Case Planning

Event Time: 5:00 PM
Dist.Agy: SC8

Duration:
Note Status: Final
Entered By: Wilson, Serena

Other Participant(s):
Family Participant(s): Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe
Focus: Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe

Progress Notes Narrative:

Participants

Case Name: Ingoglia, Margaret

Case ID: 26871553

CP Wilson, BM, SC Joe, and SC Minnie.

Current Safety/Risk Assessment and/or Family Concern

There are no current safety or risk concerns at this time. BM informed CP that she was planning to move some of her things to storage but that she wasn't prepared. BM also informed CP that she was able to pick up Joe's graduation pieces from his school.

Narrative

CP conducted the visit via video call and greeted BM and CHN. BM informed CP that they were scheduled to move some things to storage on Thursday and that BM feels overwhelmed. BM shared that she will do what she can but that she won't be able to pack everything that needs to be packed by then. BM shared that she's also been busy with other things like making and keeping appointments for CHN. CP said that she understood. CP also reminded BM of the strategies they spoke about before like breaking down big tasks into smaller tasks that aren't as overwhelming and having CHN assist where appropriate to do so. BM said that she understood and will try the strategies.

CP asked BM how the visit to the school went. BM said that she was able to receive Joe's report card, diploma and yearbook. BM also mentioned that the guidance counselor told her about a HS that would be great for Joe as it offers smaller classes and more services for him. BM expressed that she was excited about the school and wants the best educational experience for her CHN since she hadn't experienced that. BM shared with CP that the family was able to celebrate Joe's graduation and Minnie's stepping up with a "mock graduation ceremony". BM shared that she played Pomp and Circumstance and that she made a graduation dinner for the family. CP celebrated with BM and congratulated the family on these accomplishments. CP commended BM for also being so creative in her celebration.

CP observed CHN to be playing in the home during the time of the video call. CP observed there to be no marks or bruises on their exposed skin. CP congratulated Minnie who smiled and said thank you. BM informed CP that Minnie's teeth were coming out as Minnie smiled and showed CP. BM also shared that Minnie would usually use a diaper to defecate but that she's starting to get comfortable using the toilet and BM is proud of her. CP encouraged BM to continue to foster that so Minnie would be completely toilet trained. CP also congratulated Joe on graduating and asked him how he felt. Joe shared that he was happy to have completed middle school but is nervous about going to a new school. CP said she understood and that it's also exciting.

*****End of Note*****

Event Date: 6/30/2020
Entry Date: 9/11/2020
Author: Samples, Erin
Method:

Event Time:
Dist.Agy: SC8

Duration:
Note Status: Final
Entered By: Samples, Erin

Location:
Type(s): Supervisor/Managerial Review
Purpose(s): Review Case, Review Notes
Other Participant(s):
Family Participant(s):
Focus: Ingoglia, Margaret; Malek, Margaret; Malek, Robert; Palomino-Ingog, Joe

Progress Notes Narrative:

MONTHLY SUPERVISORY CASE RECORD REVIEW: Month of June 2020

Case Planner's Name: Serena Wilson

Case Name: Margaret Ingoglia

CID: 1/30/18

CRD: 9/17/19

Case Name: Ingoglia, Margaret

Case ID: 26871553

Contacts are being conducted via video conference due to COVID-19 pandemic

Initial Problem (according to referral source)

The family is a subject of a SCR report that Robert Malek, father (38) was arrested for criminal mischief, breaking MGF piano, and concerns that Margaret Ingoglia, mother (38) is low functioning and couldn't care for Margaret Malek (3). Also it was reported that Mr. Malek has untreated mental health concerns that are not being addressed. He denies that he has any mental health concerns. Additional allegations reported that domestic violence (DV) between Ms. Ingoglia and Mr. Malek. MS. Ingoglia and Mr. Malek have a history of going to family court, filing petitions and dropping them against each other. The family is in need of monitoring, parenting skills and counseling. It is also reported ta pattern where MS. Ingoglia will leave the residence only to return. The service recommendation is for individual and family counseling and parenting skills training.

Current safety/risk assessment and/or family concern

No safety/risk factors have been currently identified. Family is happy that the city is "opening up". BM and children use PPE masks to ensure they take precautions when going outside.

There is an active OOP against BF Malek for BM.

There is FSU involvement on this case.

High Risk Factors (Please bold relevant concerns)

- Under Investigation | -Child Under 6 month old (requires 2 monthly HVs)
- Active Substance Abuse | **-Domestic Violence**
- Mental Health Crisis | -Homelessness/Pending Eviction/Hazardous Conditions
- Child w/Chronic Illness | **-Child with IEP/Developmental Delays**

Progress Towards Goals

- Both children have passed their grades and will be promoted in September 2020
- BM and children are going out more for "walks"
- Family continues to be in compliance with shelter regulations
- Minnie continues to do her weekly video/phone calls with BF
- BM feels safe at the shelter the family resides in
- CP has been trying to get BM more familiar with using a tablet and the internet

Case Name: Ingoglia, Margaret

Case ID: 26871553

- Family continues to have tele-therapy sessions through Brightpoint Health

Document Well-Being of all Children in the Home

Children were assessed via video conference on 6/5/20 and 6/30/20 to be free of marks and bruises on their exposed skin. Minnie and Joe report that they enjoy their tele-therapy sessions and like their therapists. Both children will be promoted to the next grade level for September 2020. Children reported to CP that they are happy they are able to go outside more due to shelter in place order being lifted. Minnie reported to CP that she enjoys having the tele-visits with BF. BM and Minnie report that Minnie's yeast infection is now gone and there are no concerns.

Medical Information

Updated medical documents are currently pending.

Next Steps

- Continue to collaborate with FSU
- Obtain the name of high school Joe will be attending in the Fall 2020
- Obtain a status report from Brightpoint Health

Date of next FASP: 9/2/20

*****End of Note*****

Event Date: 7/1/2020	Event Time: 11:00 AM	Duration:
Entry Date: 7/1/2020	Dist.Agy: A66	Note Status: Final
Author: Hudson, Ardaisha Z		Entered By: Hudson, Ardaisha Z
Method: Face To Face		
Location: Case Address		
Type(s): Case Conference		
Purpose(s): Assessment		
Other Participant(s): Case Planner, Caseworker		
Family Participant(s): Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe		
Focus: Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe		

Progress Notes Narrative:

Home Visit

CPS conducted a JHV for subject family with Ms. Garcia (FSU) and Ms. Wilson (PPRS).

CPS discussed subject family services recommendations to Ms. Garcia and Ms. Wilson.

Ms. Garcia reported that when she spoke with BM therapist it was reported that she takes domestic violence counseling, and parenting

**Family Services
Progress Notes**

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Case Name: Ingoglia, Margaret

Case ID: 26871553

classes. BM reported that she would like an more intensetive parenting class then she has been to in the past. BM reported that SC has tantrums and screams a lot when she doesn't get her way. BM stated she does not want to learn "when to use a bandade or not". Ms. Garcia reported that she has been speaking with SCO women hood program but the session has started and BM has to wait until the next session starts roughly around the end of August or the beginning of September. MS. Garcia reported that she had a mental health consult for SC. Ms. Garcia reported that she has spoken with SC Margaret therapist as well as BM. Ms. Garcia reported that she has not spoke with SC Joe therapist. BM reported that SC Margaret therapist recommended psycho-therapy for child and BM. BM stated that SC has an therapy session today at 4pm. Ms. Garcia reported that BM therapist reported that BM has no mental health diagnosis, nor cognitive delays. Ms. Garcia reported that she will recommend BM to the justice system for domestic violence counseling and other needs. BM reported that she received her referral for a pediatric Urology for SC Margaret. BM reported that she has to make an appointment for the location 222 East 41st St NY, NY. SC Margaret also has a a referral to see a Ophthalmology for eye care.

CPS spoke with Ms. Wilson who reported that BM was in parenting classes, but she reported that all the agency did was give her worksheets to complete and she felt it wasn't affective. Ms. Wilson reported that she has been conducting virtual visit with subject family throughout the pandemic. Ms. Wilson reported that her office is currently closed.

CPS observed SC Margaret sleeping on the bottom bunk of the bed. CPS tried to wake up SC but she opened her eyes, stated she was tired, and went back to sleep. CPS observed SC in the bed wearing underwear, and a pink t-shirt. CPS observed SC arms, legs, and stomach free from marks and bruises.

CPS observed SC Joe to be very happy and smiling. CPS observed SC Joe to show CPS his Middle school diploma as he stated he is going to High School. CPS asked SC what school will he be attending and SC reported that he currently does not know. Child reported that he was going to a school for computer programing, but does not know if he will attend. CPS observed and took a picture of SC report card that showed he just passed all his classes and the school did not want to leave him behind due to his age. CPS observed SC to look slimmer as he is losing weight. SC reported that he has been focusing on his health. SC reported that he has watch videos and want to lose weight. CPS observed SC arms, and legs free from marks and bruises.

CPS observed no safety concerns in the home. CPS observed the home be a big improvement very clean and organized from the last visit.

*****End of Note*****

Event Date: 7/1/2020	Event Time: 11:10 AM	Duration:
Entry Date: 7/4/2020	Dist.Agy: A66	Note Status: Final
Author: Garcia, Paula S		Entered By: Garcia,Paula S
Method: Face To Face		
Location: Case Address		
Type(s): Casework Contact		
Purpose(s): Assessment, Case Planning		
Other Participant(s): Case Manager, Case Planner		
Family Participant(s): Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe		
Focus: Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe		

Progress Notes Narrative:

IHV was conducted by FSU CPS Ms. Garcia, PD CPS Ms. Hudson and Preventive CP Ms. Wilson , with NRM Ms. Ingoglia , CHN Joe (16) and Margaret (5).

Case Name: Ingoglia, Margaret

Case ID: 26871553

The goal of the meeting was to discussed services recommended for the family and to reach out to all collateral working with the family ensure everyone is on the same page.

Services for RF Mr. Malek

CPS informed PD CPS and CP that she had a mental health consultation for RF Mr. Malek and was given recommendations and referrals. However, the RF continues to refuse mental service. CPS also reported she will continue engage the RF and refer him for mental health service.

CPS and CPSS1 tried engaging RF surrounding therapeutic supervised visit with SC Margaret at NYSPCC and he also refuse to engage at this time. Currently the father and child are having supervised phone contact when CPS make visits to the mother's home.

Services for NRM Ms. Ingoglia and SCHN Joe and Margaret

CPS informed PD CPS and CP that a DV Consultation was done for Ms. Ingoglia and recommendation for Family Justice Center was given for the mother. At justice center the mother will be able to engaged in DV counseling, advocacy and legal.

CPS spoke with Ms. Ingoglia psychotherapist who recommended a parenting class to support the mother. CPS will refer the mother to SCO nurturing mother's parenting class for the next session beginning early September 2020. Ms. Wilson stated Ms. Ingoglia was participating in one of their agency's parenting module, but Ms. Ingoglia lost interest as she felt it was not effective . The mother and children continues to receive therapy via video sessions on a weekly basis; as per their individual therapist.

The mother also is addressing the children medical needs; she sent a text to CPS showing that she follow through with SC Margaret Urologist appointment at 222 E 41st St. NY NY. Ms. Ingoglia also scheduled SC Margret to be seen by an Ophthalmologist on 07/08/20; at 1815 Madison Ave. NY NY. SC Joe has a schedule for 07/30/20, with Dr. Briedbart, his endocrinologist. The mother has schedule all appointments for the children so far.

CPS engaged SC Joe, who was jovial and happy to show off his Diploma and report card to the ACS team. Joe reported he was accepted to a high school which is not known to him. He also is happy he does not have to partake in Summer classes.

SC Margaret slept through the visit. Ms. Ingoglia stated, Margaret has to do virtual Summer classes an dis currently waiting on details to be mailed out to her. The workers tried to wake the child she moved and toss , even opens her eyes stated, she was tired and stayed in bed. BM stated , the child goes to be late and she's working to get her on a earlier schedule.

The children exposed skin was observed without any visible marks or bruises. The home maintained a comfortable temperature during the visit and it was adequately clean and tidy. The cabinets and refrigerator was stacked with food for the family.

Note no supervised phone contact was made between SC Margaret and RF Mr. Malek during this home visit since she was sleeping.

Overall the children were observed without any signs of abuse or maltreatment currently. CPS will continue to support and monitor the family to ensure their safety and well-being during COS.

*****End of Note*****

Event Date: 7/1/2020
Entry Date: 9/28/2020
Author: Wilson, Serena
Method: Face To Face
Location: Case Address
Type(s): Casework Contact
Purpose(s): Case Planning
Printed : 11/24/2020 4:25:24

Event Time: 11:20 AM
Dist.Agy: SC8

Duration:
Note Status: Final
Entered By: Wilson, Serena

Family Services
Progress Notes

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AUTHORIZED PERSONNEL ONLY

Case Name: Ingoglia, Margaret

Case ID: 26871553

her, controls everything within the family including the money, and the non-respondent mother cannot make any decisions without the respondent PLR's permission. The non-respondent mother stated that the respondent PLR monitors the non-respondent mother's text messages and telephone calls, that the respondent PLR curses at the non-respondent mother

in front of the children including calling the non-respondent mother a "bitch," and that the non-respondent mother is afraid of the respondent PLR. The non-respondent mother stated that she is afraid of what the respondent PLR "is capable of" and reported that Mr. Malek threatened her elderly mother with bodily harm stating that if she ever left him and took their daughter Margaret with her, he would go to the nursing home of the maternal grandmother and hurt the maternal grandmother.

At the initial hearing on, both children were released to the non-respondent mother. A full OOP was issued against Mr. Malek. Visitation was ordered for the biological child, Margaret only. Following this hearing, M. Malek began calling in cases against the mother alleging that the brother was abusing the Margaret and that the mother was neglecting Margaret. The father used the SCR as a means of manipulation hoping that the court would see the mother as unfit and provide him with custody. Although, he is hoping to reconcile with the mother. By 10/16/18, the father had called 9 SCR reports in the mother. In 2018, he also stated to the SCR in February 2020 when he called stating that the child had a bruise on her forehead from the brother hitting the child. To date the father has called in nearly 20 reports all of which allege the same things in varying forms. These allegations have resulted in multiple investigations that resulted in Margaret having to be woken up in the middle of the night to be interviewed and have her body observed for marks and bruises. This has affected the child who suffered interruptions in her sleep patterns; endured the vulnerability of being nearly naked to be observed for marks and bruises; and subjected to an long line of questioning as part of the investigation. Margaret was only 4 years old at the time.

As a result of these and other concerning behaviors including trying to get the child to tell him information about the mother, ACS filed a motion on 10/16/2018 to suspend visits which was denied but that court ordered therapeutic visitation which Mr. Malek started but then stopped because he did not like the therapist. Visits moved to being supervised by the CPS worker. The court also ordered an imminent risk assessment on the 11/08/2018 hearing which Mr. Malek still has not undergone. Mr. Malek stated that he was going to find the agency with which he could undergo the imminent risk assessment, but he stated when he got to the clinic it was closed. He would not provide the name of the clinic. Mr. Malek still has not undergone this evaluation as of 06/30/2020. He has not completed any services and since COVID he refuses to visit with Margaret because the mother won't let him video conference with Margaret in her apartment. At the last court date, the court ordered CPS to continue to try to engage the father in services of which, therapeutic visitation is one. The case has just reached fact finding 3/24/20 but the case has not been heard because this court date and the following one were vacated.

A subsequent was received on this report.

CPS follow up

CPS reached out to NYSPCC to refer the father for therapeutic visitation.

CPS is to continue to try and engage the father in the court ordered services. It should be noted that CPS has been doing her best to engage the father who is not following through.

CPM Witherspoon

*****End of Note*****

Family Services
Progress Notes

*****WARNING*****
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AUTHORIZED PERSONNEL ONLY

Case Name: Ingoglia, Margaret

Case ID: 26871553

Event Date: 7/2/2020
Entry Date: 7/4/2020
Author: Garcia, Paula S
Method: Phone

Event Time: 9:15 AM
Dist.Agy: A66

Duration:
Note Status: Final
Entered By: Garcia, Paula S

Location:
Type(s): Collateral Contact
Purpose(s): Case Planning
Other Participant(s): Service Provider
Family Participant(s):
Focus: Malek, Robert

Progress Notes Narrative:

Collateral Contact: SCO Fatherhood program director Mr. K. Jones

Phone: (929)-446-5194

CPS contacted Mr. Jones via phone contact to verify if Mr. Malek was issued a DV/ Batterer's Accountability certificate of completion. Mr. Jones stated, he did not issue Mr. Malek Batterer's Accountability certificate as he did not show any insight or understanding of the program.

CPS also emailed Mr. Jones to verify in via email that he did not issue Mr. Malek a certificate for Accountability recently. CPS is awaiting a reply from Mr. Jones.

*****End of Note*****

Event Date: 7/2/2020
Entry Date: 7/4/2020
Author: Garcia, Paula S
Method: E-mail

Event Time:
Dist.Agy: A66

Duration:
Note Status: Final
Entered By: Garcia, Paula S

Location:
Type(s): Collateral Contact
Purpose(s): Assessment, Case Planning
Other Participant(s): Mental Health
Family Participant(s):
Focus: Malek, Margaret

Progress Notes Narrative:

Collateral Contact: Psychotherapist for SC Margaret

CPS received email from the child clinician, and she noted, Margaret is not on medication and her diagnosis is separation anxiety disorder of childhood and adjustment disorder with mixed disturbance of emotions and conduct. SC Margret continue to receive video sessions with her therapist on a weekly basis.

*****End of Note*****

Event Date: 7/2/2020
Entry Date: 7/4/2020
Author: Garcia, Paula S
Method: E-mail

Event Time:
Dist.Agy: A66

Duration:
Note Status: Final
Entered By: Garcia, Paula S

Location:
Type(s): Collateral Contact
Purpose(s): Assessment, Case Planning
Other Participant(s): Mental Health
Family Participant(s):
Focus: Ingoglia, Margaret

Progress Notes Narrative:

Collateral Contact: Psychotherapist for Ms. Ingoglia

Case Name: Ingoglia, Margaret

Case ID: 26871553

Progress Notes Narrative:

Collateral Contact with Mental Health

CPS contacted Brightpoint- Church Ave- Mental Health via phone at 855-681-8700. CPS spoke to Victor from the call center. CPS asked Victor speak to the therapy for Margaret, and Joe. The therapy were not available. CPS asked Victor where was the last appointment for the children`s mental health. Victor reported the children saw their therapy yesterday, July 8, 20. CPS asked Victor what is the diagnosis for the children. Victor told CPS he will have the therapy contact CPS with the information. Victor asked CPS for her contact number. CPS provided her contact information. Collateral Contact with Mental Health

CPS contacted Brightpoint- Church Ave- Mental Health via phone at 855-681-8700. CPS spoke to Victor from the call center. CPS asked Victor speak to the therapy for Margaret, and Joe. The therapy were not available. CPS asked Victor where was the last appointment for the children`s mental health. Victor reported the children saw their therapy yesterday, July 8, 20. CPS asked Victor what is the diagnosis for the children. Victor told CPS he will have the therapy contact CPS with the information. Victor asked CPS for her contact number. CPS provided her contact information.

*****End of Note*****

Event Date: 7/9/2020
Entry Date: 7/9/2020
Author: Dube-Anderson, Nadege
Method: Phone

Event Time: 3:00 PM
Dist.Agy: A66

Duration:
Note Status: Final
Entered By: Dube-Anderson, Nadege

Location:
Type(s): Collateral Contact
Purpose(s): Assessment
Other Participant(s): Medical
Family Participant(s):
Focus: Malek, Margaret; Palomino-Ingog, Joe

Progress Notes Narrative:

Collateral Contact with the pediatrician

CPS contacted the doctor`s office at 212-206-5200 and asked to speak with the pediatrician. Ms. Sabrina informed CPS the doctor was not available. CPS asked Ms. Sabrina if she could provide the information that is needed. Ms. Sabrina also said that the children saw any doctor that is available the day of their visits. CPS spoke to Sabrina who confirmed that the child Malek Margaret last appointment was on May 26, 2020. Malek was seen by Dr. Ginger Gillespsie. The purpose of the visit was for vagina pain. Ms. Sabrina reported A cream was prescribed (Miconazole), twice a day. CPS asked if the mother spoke to the doctor about the pampers the child was using to move her bowel. Ms. Sabrina replied there was no note about the mother speak to the doctor about the pampers. CPS asked for Malek current weight. Ms. Sabrina reported Malek weight is 40 pounds. CPS asked If there was a reason why, Malek was having reoccurring UTI. Sabrina stated it may be due hygiene and irritation of the pampers but she is not a doctor she could not say for sure.

CPS said to Sabrina that she also need information about Joe Palomino-Ingoglia. Sabrina asked the child DOB. CPS provided the information to her. CPS asked was Joe was seeing a nutritionist and Endocrinologist. Sabrina reported They do not have an Endocrinologist on site and there was no referral made for one. Sabrina reported they do have a nutritionist on site and the child is not connected to a nutritionist and there is no appointment for Joe to see a nutritionist. CPS asked if there was any appointment made in the last 6 months. Sabrina reported that Joe saw Dr. Alakiga on February 25, 2020. CPS asked what was the purpose of the visit. Sabrina stated he had a nose bleed. Sabrina stated Joe had a virtual appointment on May 21, 2020 with Dr. Elizabeth Ring and the purpose was he had pain on his lower leg. CPS asked Sabrina what is Joe`s current weight. Sabrina reported Joe`s current weight is 292 pounds and she stated as per Joe he was losing weight.

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Case Name: Ingoglia, Margaret

Case ID: 26871553

CP followed up with BM concerning the SYEP for Joe. BM said that they missed the deadline on the online application but was able to fill out another application and Joe is expected to start on the 27th. BM shared that she was excited for Joe to have this opportunity as the experience would be beneficial as well as the stipend.

*****End of Note*****

Event Date: 7/21/2020
Entry Date: 7/22/2020
Author: Garcia, Paula S
Method: Phone

Event Time: 3:40 PM
Dist.Agy: A66

Duration:
Note Status: Final
Entered By: Garcia, Paula S

Location:
Type(s): Collateral Contact
Purpose(s): Assessment, Case Planning
Other Participant(s): Community Resource
Family Participant(s):
Focus:

Progress Notes Narrative:

Collateral Contact: Ms. Leydey Dominguez.

Agency: Institute for Community Living (ICL)- Family Resource Center

Phone Contact: 646-357-2070

CPS contacted ICL and spoke with Ms. Dominguez about the model of their parenting program to see if it's a good fit for Ms. Ingoglia. After hearing what they offer, CPS referred Ms. Ingoglia for the program and gave her contact information so she can be contacted. The program will be for 12 weeks via video /phone sessions every Tuesday for 2 hours. Each parent will be assigned a parent advocate. I believe Ms. Ingoglia needs all the assistance she can get to provide structure in her home. CPS will inform the Ms. Ingoglia about the program and hopefully she agree to engage.

*****End of Note*****

Event Date: 7/21/2020
Entry Date: 7/22/2020
Author: Garcia, Paula S
Method: Phone

Event Time: 5:42 PM
Dist.Agy: A66

Duration:
Note Status: Final
Entered By: Garcia, Paula S

Location:
Type(s): Casework Contact
Purpose(s): Case Planning
Other Participant(s):
Family Participant(s): Ingoglia, Margaret
Focus: Ingoglia, Margaret; Malek, Margaret; Malek, Robert; Palomino-Ingog, Joe

Progress Notes Narrative:

CPS contacted NRM Ms. Ingoglia to inform her that she has been referred to parenting program. CPS gave the mother the details about the program and she said, she will contact them on 7/23/20 to confirm enrollment.

The mother then said she has good news for CPS. The mother reported "Minnie" did her poo in her potty twice and she's very excited and hopes the child continues the pattern. CPS praised the child for her achievement. The mother also complained that "Minnie" had a

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Case Name: Ingoglia, Margaret

Case ID: 26871553

melt down earlier in the day and when the mother tried to restrained her , the child head butted her .The mother said SC Joe attempted to intervene and the child was kicking and punching Joe. The mother said she wants someone to work with Minnie on her violent behavior. The mother said she spoke with her attorney intern, who said she will look for a program that has anger management for children. CPS told the mother the child therapist can work with the child if she has anger issues, just have a conversation with her about the child behavior. The mother stated, said she will speak with the child therapist about her violent behavior.

The mother reported Joe was accepted to Youth Summer Program and schedule to start work on 07/27/2020. CPS praised the mother for following through with CPS recommendation to apply for the program. The mother said Joe will be working for 5 weeks and at the end he will receive a payment of one thousand dollars.

Joe asked CPS about opening a bank account. CPS told the child yes he can open a student bank account and if he has any ID card. Joe said he does not have an ID card only his birth certificate and a picture of is social security card. CPS told the mother Joe will need ID and other identifying documents to open an account. The mother asked how could she get these documents . CPS told the mother she will check if PPRS could assist Joe with obtaining those documents so he can open a bank account. The mother said that will be great. CPS ended the phone call.

*****End of Note*****

Event Date: 7/22/2020
Entry Date: 7/22/2020
Author: Garcia, Paula S
Method: Phone

Event Time: 3:45 PM
Dist.Agy: A66

Duration:
Note Status: Final
Entered By: Garcia,Paula S

Location:
Type(s): Collateral Contact
Purpose(s): Assessment, Case Planning
Other Participant(s): Legal/Attorney
Family Participant(s):
Focus: Malek, Margaret

Progress Notes Narrative:

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

*****End of Note*****

Event Date: 7/24/2020
Entry Date: 7/28/2020
Author: Garcia, Paula S
Method: Phone

Event Time: 6:15 PM
Dist.Agy: A66

Duration:
Note Status: Final
Entered By: Garcia,Paula S

Location:
Type(s): Casework Contact
Purpose(s): Case Planning
Other Participant(s):
Family Participant(s): Ingoglia, Margaret
Focus: Ingoglia, Margaret

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Case Name: Ingoglia, Margaret

Case ID: 26871553

Progress Notes Narrative:

On the time and date above, CPS contacted NRM Ms. Ingoglia to discussed resuming in-person supervised visitation between SC Margaret and RF Mr. Malek.

Ms. Ingoglia made it clear she has not problem with visitation resuming except. Mr. Malek has to take a Covid-19 test and test negative. Why she needs that is prior Mr. Malek posted that he was sick with the virus.

*****End of Note*****

Event Date: 7/28/2020
Entry Date: 7/28/2020
Author: Garcia, Paula S
Method: Phone

Event Time: 3:00 PM
Dist.Agy: A66

Duration:
Note Status: Final
Entered By: Garcia, Paula S

Location:
Type(s): Casework Contact
Purpose(s): Assessment, Case Planning
Other Participant(s):
Family Participant(s): Ingoglia, Margaret
Focus: Ingoglia, Margaret

Progress Notes Narrative:

On the time and date above, CPS contacted NRM Ms. Ingoglia to follow up on Air Condition, Storage, Parenting class and Joe" Summer Youth Job.

Ms. Ingoglia reported that the AC was delivered on 07/27/20, and was installed today 07/28/20. The remained of boxes were taken to her storage over the weekend. Ms. Ingoglia stated, when she gets money next month she will purchase plastic shelves and re-organized her space.

Ms. Ingoglia reported she had her first parenting session this morning and have an intake session at 5pm this evening (07/28/20) with the manager.

Ms. Ingoglia stated, yesterday was the beginning of Joe's Summer Youth program. However, Joe was unable to signed in. The mother planned to speak with a social worker for assistance with knowledge of the program. She also stated, she has an appointment to take SC Margaret to on 07/29/20 for her eyes. CPS commended the mother for following through with appointments.

*****End of Note*****

Event Date: 7/28/2020
Entry Date: 8/2/2020
Author: Garcia, Paula S
Method: Phone

Event Time: 5:55 PM
Dist.Agy: A66

Duration:
Note Status: Final
Entered By: Garcia, Paula S

Location:
Type(s): Collateral Contact
Purpose(s): Case Planning
Other Participant(s): Community Resource
Family Participant(s):
Focus: Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe

Progress Notes Narrative:

Collateral Contact: Ms. Leydey Dominguez.

Agency: Institute for Community Living (ICL)- Family Resource Center

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Case Name: Ingoglia, Margaret

Case ID: 26871553

Margaret attends P141k @IS2K special education school. IEP for learning disability and receives OT, PT, SP and Counseling.
She has not been participating in Summer School however still receives her services remotely.

Assessment of Imminent/Impending Danger

None present.

Safety Interventions

None needed.

*****End of Note*****

Event Date: 8/1/2020
Entry Date: 8/1/2020
Author: White, Letecia
Method:
Location:
Type(s): Supervisor/Managerial Review
Purpose(s): Review Case
Other Participant(s):
Family Participant(s):
Focus:

Event Time: 4:27 PM
Dist.Agy: A66

Duration:
Note Status: Final
Entered By: White, Letecia

Progress Notes Narrative:

CPS Farrow-Romero reported that she arrived at the shelter residence at 3:50pm and established successful face to face contact with the BM and both reported children. Both children were free of suspicious injury. The BM was engaged and reported that there was court ordered visitation between the BF and child, Margaret, which had been suspended due to COVID-19 concerns. the BM explained that she an her case manager had arranged to have the BF and child have 2 hours of video contact in a conference room at the Family residence, however the BF declined. the BF expressed concerns about the child being exposed to the virus in the shelter's conference room. The BM and case manager were offering the option while abiding by the stay away OOP between the BP"s. The BM explained that the Borough office agreed to supervise the visits once they re-open, however she will want for the BF to be tested before having physical contact with the child. CPS Farrow reported engaging the children who reported feeling safe in the home. Adequate food, provisions and sleeping arrangements were observed for the reported children. CPS Farrow-Romero reported no immediate safety concerns. This case was discussed with CPM Gentle and it was determined that the case would be forwarded to the Borough office.

Letecia White

CPSSII

*****End of Note*****

Event Date: 8/1/2020
Entry Date: 8/1/2020
Author: Hamilton, Kalellia J
Method:
Location:
Type(s): Other Casework Activity
Purpose(s): Cross Reference

Event Time:
Dist.Agy: A66

Duration:
Note Status: Final
Entered By: Hamilton, Kalellia J

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Case Name: Ingoglia, Margaret

Case ID: 26871553

Telephone- 347-294-8962

Child Advocacy Center CAC

Case is not assigned to CAC unit. All cases are subject for review for possible IRT Enhancement.

DV

At this time, based upon the assessment of the narrative of the Initial Report of Involvement there are no concerns regarding Domestic Violence therefore a consultation was not requested.

Mental Health

At this time, based upon the assessment of the narrative of the Initial Report of Involvement there are no concerns regarding Mental Health therefore a consultation was not requested.

Panhandling

There are no panhandling concerns

Sex trafficking

There are no sex trafficking concerns

Family Services
Progress Notes

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Case Name: Ingoglia, Margaret

Case ID: 26871553

Event Date: 8/7/2020
Entry Date: 8/8/2020
Author: Garcia, Paula S
Method: Phone

Event Time: 11:30 AM
Dist.Agy: A66

Duration:
Note Status: Final
Entered By: Garcia, Paula S

Location:
Type(s): Case Conference
Purpose(s): Assessment, Case Planning, Counseling
Other Participant(s):
Family Participant(s): Ingoglia, Margaret
Focus: Ingoglia, Margaret; Malek, Margaret; Malek, Robert; Palomino-Ingog, Joe

Progress Notes Narrative:

Case Conference with DV Consultant Ms. L. Henriquez-Pons for BM Ms. Ingoglia

Ms. Ingoglia shared her entire relationship with BF Mr. Malek to DV consultant and CPS.

The DV consultant was able to assist Ms. Ingoglia gain insight on the impact of her DV involved relationship has on her .

Ms. Ingoglia asked questions on how she can be empowered, to strengthen emotionally and protect her children from future harm.

The DV consultant assured Ms. Ingoglia , she will be give CPS resources (DV) for Ms. Ingoglia who will be able to work with her. The mother thanked the consultant and appeared receptive to DV services.

*****End of Note*****

Event Date: 8/7/2020
Entry Date: 8/10/2020
Author: Garcia, Paula S
Method: Video Conference

Event Time: 1:05 PM
Dist.Agy: A66

Duration:
Note Status: Final
Entered By: Garcia, Paula S

Location: Case Address
Type(s): Casework Contact
Purpose(s): Case Planning
Other Participant(s):
Family Participant(s): Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe
Focus: Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe

Progress Notes Narrative:

On the time and date above, CPS conducted a virtual bi-weekly visit with Ms. Ingoglia, SCHN Joe and Margaret "Minnie" at the case address. Due to Covid-19 health care crisis and ACS requirement, this visit was done via video conference.

The family was present for the visit. Joe and Minnie were observed on their devices . Minnie was playing an interactive game, while Joe played his video game. The children were free of any visible marks and bruises on their exposed skin.

The home appeared tidy, the boxes has been removed to the storage. The children has adequate sleeping arrangement. Working smoke/ carbon monoxide detector is in place. The home posed no immediate danger to the children. The home was observed well stocked with food.

CPS engaged Joe. Joe stated his vacation is going well. He has been playing video games with his friend from middle school. CPS asked Joe why he's not doing Summer Youth. Joe stated, he and his mother still has not figured out how to log in to the actual site. CPS encouraged the child to seek assistance from their social worker to resolve this issue. Joe agreed. CPS inquired about family functioning. Joe said he is doing well in the home. He gets along with his mother and younger sister "Minnie". Joe said Minnie has her moments when "meltdown" she does not get her way.

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Case Name: Ingoglia, Margaret

Case ID: 26871553

CPS asked Joe what is going on with his high school placement. Joe said it's not definite.

CPS engaged "Minnie". Minnie stated, she is doing well. Minnie told CPS she lost two teeth and got money from the tooth fairy. Minnie shared she has been watching movies and playing with her "fingerling" toy. CPS told Minnie she will come to her home so she can have phone contact with BF Malek. The child said "okay".

CPS and BM discussed Minnie's Urologist and Optometrist. Ms. Ingoglia stated on 07/31/20, Minnie had her Optometrist appointment at Union Square Eye Care - Harlem. Located at 1815 Madison Avenue New York, NY 10035. Minnie was given a follow up appointment schedule for 01/29/2021 at 11am.

Ms. Ingoglia reported glasses was not recommended for the child currently.

Minnie was seen by Urologist Dr. Emily Cupelli on 08/06/20. Minnie was prescribed Nitrofurantoin, MA 50MG CAP. One capsule once a day for 30days, with 3 refills. The mother has to take the child for a follow up appointment in 2 weeks time.

CPS inquired about Joe endocrinologist appointment. Ms. Ingoglia stated she has been calling NYU Langone Children's Hospital to speak with Joe's diabetes Dr. Briedbart but to no avail. BM said she will keep trying to make a successful contact.

CPS and BM discussed how she's coping since BF Malek called in another case to State Central Register on 08/01/20. Ms. Ingoglia stated, she can't understand how Malek is making these calls and when investigated they are unfounded, yet he continues to make them without any consequences. CPS told the mother she don't have an answer for her question. CPS encourage the mother to engage in a DV program, so she can understand the tactics of a batterer. Ms. Ingoglia told CPS to refer her to a program as soon as possible. CPS told the mother she will refer her as soon as she receive the resources.

Overall the children appear without signs of abuse or maltreatment. The mother is trying her best to protect and keep the children safe currently. CPS will continue to monitor /support the children and ensure their safety and well-being.

*****End of Note*****

Event Date: 8/10/2020 **Event Time:** 5:03 PM **Duration:**
Entry Date: 8/10/2020 **Dist.Agy:** A66 **Note Status:** Final
Author: Garcia, Paula S **Entered By:** Garcia, Paula S
Method: Face To Face
Location: Case Address
Type(s): Casework Contact
Purpose(s): Case Planning
Other Participant(s): Community Resource
Family Participant(s): Ingoglia, Margaret; Malek, Margaret; Malek, Robert; Palomino-Ingog, Joe
Focus: Ingoglia, Margaret; Malek, Margaret; Malek, Robert; Palomino-Ingog, Joe

Progress Notes Narrative:

On the time and date above, CPS conducted an in-person visit with BM Ms. Ingoglia , Joe and Margaret . This visit was for the purpose to have Ms. Ingoglia sign HIPPA's and for SC Minnie to have a phone contact with BF Malek.

CPS met the mother downstairs in the waiting area in her building. The mother had Minnie with her and stated Joe was on his way home.

The mother reported she is coping despite the nuances of another SCR report at the hands of BF Mr. Malek. The mother reported that the call was surrounding visitation between the father and daughter. CPS told the mother , the father is not agreeing to a Covid-19 test

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Progress Notes

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Case Name: Ingoglia, Margaret

Case ID: 26871553

before the visits can occur. The mother said she is not comfortable for Minnie to interact with the father since he did claim he had Covid in April, and she is not sure of his current status. CPS advise the mother to have the conversation with her attorney. The mother said the family is doing well,. Minnie had her Urologist appointment on 08/06/20, and she was prescribed medication. The mother provided the medication and CPS took pictures. Minnie was prescribed Nitrofurantoin, MA 50 MG CAP. 1 capsule once a day for 30 days. The child has 3 refills. CPS asked how the child will get that capsule in her stomach. The mother said she will open the capsule and mix in the child breakfast. Minnie was also seen on 07/23/20 by Union Square Eye Care, she was not given a diagnosis at this time. The child has a follow up on 01/29/20. Per BM she is still trying to get in contact with Joe's Endocrinologist. CPS will follow up to ensure BM make contact with Joe's Specialist.

CPS got the mother to signed HIPAA forms to contact the children doctors and also for her social worker to communicate with CPS.

CPS spoke to Joe via video call and he reported to be doing well. Joe went to visit MGM at her nursing home. Joe was his jovial and smiling when talking to CPS. HE was on the bus, so CPS told the child safe trip home.

Minnie was dressed appropriate for the weather in shorts and top. She was using her new balance sneakers and happy with them. CPS observed the Minnie's skin were free of marks and bruises.

CPS asked Minnie how is her Summer vacation is going? Minnie stated, she is doing well and has been watching movies and playing with her "fingerling toy". CPS asked Minnie if she is using her potty now. Minnie said she has been using only the "little potty, not the big one" when she has to go. CPS praised the child on reaching this milestone and encourage her to keep it up.

CPS told the child , CPS will contact her father so for a phone contact. The child said "okay"

Phone conversation between Mr. Malek and Minnie

Mr. Malek answered the phone and CPS greeted Mr. Malek. CPS told Mr. Malek, CPS is doing good and is now on vacation, but did an unannounced visit and wanted Minnie to talk with him. Mr. Malek, said "Minnie I love you, Daddy love you, they are keeping daddy away from you Minnie, Mommy, Joe Na d Ms. Garcia are bad, very bad Minnie, Daddy bought you shoes, toys, soap, lots of stuff you like Minnie, daddy miss you".. Minnie then said "Daddy you sound stressed". The father said " Minnie Mommy, Joe and Mr. Garcia are keeping daddy away and daddy is fighting for us to be together. Minnie said" daddy we are not going to be together... daddy guess what I got new shoes, Ms. Garcia gave them to me" Mr. Malek " Minnie I bought new shoes for you, Ms. Garcia that is not your child, don't buy shoes for my child". CPS politely told the father, CPS requested sneaker from ACS earlier in the year February when the mother stated the one Minnie is using is tight. CPS also redirected the father from speaking to the child negatively about her mother , brother and CPS. The father said "go to hell Garcia". The father then told Minnie he loves her and her mother brother and CPS is very bad people, they want him to take a Covid test and he is not doing it. He further told the child "Daddy had Covid in April and daddy is better and very healthy now. Minnie was looking at CPS and smiling when her father was ranting about her mother , brother and CPS. The father continued to speak inappropriate and CPS told him she has to end the conversation. The father again said "go to hell Garcia". CPS ended the call.

The child ran to her mother arms and told the mother what her father said to her. The mother hugged the child and kissed her head and told her not to worry, mommy and Joe loves you and Ms. Garcia is not a bad person she is doing her job . The child lay in her mother's arm processing her thoughts.

CPS told the mother to be safe and will contact them in two weeks.

*****End of Note*****

Event Date: 8/11/2020
Entry Date: 8/11/2020
Author: Christiani, Danielle
Method:

Event Time:
Dist.Agy: A66

Duration:
Note Status: Final
Entered By: Christiani, Danielle

Location:
Type(s): Supervisor/Managerial Review
Purpose(s): Review Case

Family Services
Progress Notes

*****WARNING*****
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Case Name: Ingoglia, Margaret

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and that she would need an individualized approach to know how to parent a child with trauma.

CP followed up with BM concerning her physical well being. BM shared that her fibroids would make her feel very sick and was looking into treatment options. BM shared that she has been getting the opinions of doctors from different medical centers to see what her options are. BM shared that though she is afraid of surgery, that may be the only option to fully treat her and that her concern would be childcare as she doesn't have much reliable support. BM would like to hold off the surgery until CHN are older and can supervise themselves but understands that may not be the best choice. CP spoke to BM about respite care, saying that they would be able to supervise the CHN but the details of that would be ironed out once she has a date for surgery. BM said that she will keep CP updated and informed her that she is currently researching what foods would help her. CP said that BM taking care of herself and seeking the medical help she needs to thrive is a strength.

BM also informed CP that Minnie was seen by the urologist, was tested, and given medicine to address the debris in her bladder that caused the UTI. BM reported that Minnie has been feeling better as she hasn't complained of burning or itching since being on the prescription.

*****End of Note*****

Event Date: 8/24/2020
Entry Date: 8/25/2020
Author: Garcia, Paula S
Method: Face To Face
Location: Case Address
Type(s): Casework Contact
Purpose(s): Case Planning
Other Participant(s):
Family Participant(s): Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe
Focus: Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe

Event Time: 5:05 PM
Dist.Agy: A66

Duration:
Note Status: Final
Entered By: Garcia, Paula S

Unannounced Visit

Progress Notes Narrative:

On the time and date above, CPS conducted an announced visit to meet with BM Ms. Ingoglia, SCHN Joe and Margaret "Minnie". The mother and children were at home for the visit. CPS greeted the mother and children and they reciprocated.

The mother reported in the household has been sick or exposed to anyone who is sick.

CPS observed Joe and Minnie play a game on Joe device and appeared to be in good moods. CPS asked Joe how he is doing. He reported that he is doing well and he is playing a game with his "baby sister" which she enjoys. CPS asked Joe if he is preparing mentally for the reopening of school. Joe said he will be attending James Baldwin High School, Located at 351 W 18th St. New York , NY. The child also expressed he and his mother has been trying to contact the school to follow up with schedule and details. Joe said he wishes to attend blended classes when school reopens.

CPS asked Minnie how she's doing. Minnie said she is doing well and is playing a game with her brother. Minnie told CPS she is consistent with using the her potty instead of her diaper. CPS asked the children about any concerns. Joe and Minnie reported no concerns currently.

CPS observed the children and they were clean and nourished. They were observed with no bruises and marks on their faces, arms, torsos and legs.

Family Services
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Case Name: Ingoglia, Margaret

Case ID: 26871553

CPS observed the home to be tidy and organized. The mother bought a portable closet and organized clothes from the containers in the closet. The home appeared more spacious. The home was stocked with food for the family. All appliances were working. smoke/carbon monoxide is in place. The home maintained a comfortable temperature during the visit.

The mother reported she and the children are doing well. The mother is attending to Minnie and Joe medical needs. The mother is giving Minnie her medicine as prescribed. She has also schedule a follow with the Urologist for 09/01/20.

The mother has schedule Joe for an appointment on 10/01/20, with his Endocrinologist.

When asked about plans for school. The mother said Minnie will be continuing at he r current school and Joe will be going to James Baldwin High. The mother said she had one successful contact with the school. She has been trying to contact them for follow up details and schedules to no avail. CPS encouraged the mother to

keep trying on a daily basis.

The mother also told CPS she is addressing her own health issues to gain better health. The mother active medical problems includes Type 2 Diabetes Mellitus with hyperglycemia, Essential Hypertension, Fatty Liver, Menorrhagia with regular cycle, iron deficiency anemia due to chronic blood loss, and Obesity. CPS praised the mother for taking the step to address her medical health to be there for her children long term.

The children presented happy and healthy. They appeared with no signs of abuse or maltreatment currently. CPS will continue to monitor and support the family, to ensure the children safety and well-being.

*****End of Note*****

Event Date: 8/24/2020
Entry Date: 8/25/2020
Author: Garcia, Paula S
Method: Phone

Event Time: 5:46 PM
Dist.Agy: A66

Duration:
Note Status: Final
Entered By: Garcia,Paula S

Location:
Type(s): Casework Contact
Purpose(s): Case Planning
Other Participant(s):
Family Participant(s): Malek, Margaret; Malek, Robert
Focus: Malek, Margaret; Malek, Robert

Progress Notes Narrative:

Supervised Phone contact between Mr. Malek and SC Margaret "Minnie"

CPS contacted Mr. Malek for a phone contact with Minnie. Mr. Malek answered the phone and greeted the child, saying "Minnie I love you, daddy misses you" repeatedly. Minnie was smiling and said "daddy my fingerling is sleeping, she so cute" The father told the child he bought her really professional sneakers and toys but "they are not allowing him to drop them" Minnie " daddy I want those sneakers". CPS then said to the father he should bring the shoes to the agency and CPS will take to the child. Mr. Malek, said to CPS he has more than the shoes to drop off. CPS then had a conversation with Mr. Malek letting him know about the limited space at the mother's home and going forward he can drop off clothes for the child as that is what needed, she has plenty of toys currently. CPS told Mr. Malek he can drop off the toys as well this time.

The father complemented the child on how well she speak and she's a beautiful child and he's doing everything he can to be able to see her. The he told the child " Minnie they are keeping daddy away from you Minnie, they keeping daddy away, daddy loves you". The child was silent, she then spoke about her fingerling toy mostly during the visit. She told her father the name of the fingerling "Bella".

The father said " Bella " means a beautiful person just like the child. The child told the father the fingerling is tired and is sleeping . Every interaction with the fingerling she described to the father.

CPS told the child to share with her father her milestone, she is now using the toilet instead of diaper. The father congratulated the child.

**Family Services
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*****WARNING*****
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AUTHORIZED PERSONNEL ONLY

Case Name: Ingoglia,Margaret

Case ID: 26871553

CPS and Mr. Malek discussed video contact to begin 08/27/20. Mr. Malek agreed for the visit to occur and asked CPS to give him a heads up the day before. CPS agreed. Before the call ended the father told daughter he love's her and misses her. CPS told the child to tell her father, she love's him and will talk to him soon. The call ended.

*****End of Note*****

Event Date: 8/25/2020

Event Time: 12:30 PM

Duration:

Entry Date: 9/28/2020

Dist.Agy: SC8

Note Status: Final

Author: Wilson, Serena

Entered By: Wilson,Serena

Method: Face To Face

Location: Case Address

Type(s): Casework Contact

Purpose(s): Case Planning

Other Participant(s):

Family Participant(s): Ingoglia,Margaret; Malek,Margaret; Palomino-Ingog,Joe

Focus: Ingoglia,Margaret; Malek,Margaret; Palomino-Ingog,Joe

Progress Notes Narrative:

Participants

CP Wilson, BM, SC Minnie, SC Joe

Current Safety/Risk Assessment and/or Family Concerns

There are no current safety or risk concerns. BM reports that she has been attempting to contact Joe's potential HS but hasn't been able to. BM also reports that Minnie had another sleepless night of recounting the trauma she experienced from BF.

Home Environment

CP observed the home to be well organized as BM had clothes, shoes, and other items packed away in drawers and organizing bins. CP also observed the kitchen cabinets to be well organized and packed with non perishables in mason jars. CP observed the home to be equipped with adequate amounts of food and a working fire/carbon monoxide detector. CP observed the room to be cool and ventilated as there was an ac in the unit. Sleeping arrangements remain appropriate. CP observed there to be no safety hazards.

Narrative

CP arrived at the case address and was greeted by BM. BM explained to CP that she was exhausted and that CHN were asleep because they were up all night trying to calm Minnie who was hysterical again. BM explained that Minnie had another sleepless night and recounted more of what happened with BF. BM reports that Minnie shared that BF hit her in the head during the time that BM wasn't in the home and was fearful of leaving where they were because of the risk of BF hurting them. BM shared that she was happy that Minnie is opening up but that it's overwhelming. CP empathized with BM and acknowledged the strength the family has exhibited.

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Progress Notes

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Case Name: Ingoglia, Margaret

Case ID: 26871553

Event Date: 9/17/2020

Event Time: 6:38 PM

Duration:

Entry Date: 9/17/2020

Dist.Agy: A66

Note Status: Final

Author: Garcia, Paula S

Entered By: Garcia, Paula S

Method: Video Conference

Location: Case Address

Type(s): Casework Contact

Purpose(s): Case Planning

Other Participant(s):

Family Participant(s): Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe

Focus: Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe

Progress Notes Narrative:

CPS conducted a bi-weekly virtual visit with BM Ms. Ingoglia, SCHN Joe and Margaret" Minnie".

BM and SCHN were at home for the visit. CPS asked the BM and SCHN how they were doing. Ms. Ingoglia stated, she is upset in the was BF was speaking to SC Minnie and recorded most of the conversation.

BM stated, she was not well last week, she had the "flu", she was feeling nauseous and headaches. CPS asked the mother if she contacted her doctor and she said yes and she did not have " Covid-19". BM said she still not 100% better.

Joe and Minnie was in smiling and appeared healthy. Minnie still has sunburn on her face from that beach outing. Minnie was dressed in a shirt only, her exposed skin was observed free of suspicious marks and bruises. Joe was able to exposed his arms torso and legs which was free of suspicious marks and bruises. Minnie told CPS , Joe downloaded lots of interactive games on her phone that she enjoys playing. CPS asked the child which was her favorite. Minnie stated, "Pet Hotel and Little Pets " are her favorite.

Joe reported he has been playing on his PlayStation and is plans to keep his appointment with James Baldwin in the morning 9/18/20. CPS told Joe to set his alarm early 7am so he can get up on time and make it to the appointment.

CPS asked the mother if she followed through with Minnie's follow up appointment with her Urologist. The mother said she got to the appointment late, resulting in a new appointment set for 09/25/20. BM said she took Minnie to the doctor on 09/15/20 for head pain. CPS asked the mother what causing the pain. The BM said Minnie hit her head on the bed during a tantrum. CPS asked the child was bruises or cut the mother said "no". The mother said she took the child to get her head checked out and she is alright. The mother said she is looking forward to for the opening of blended learning so Minnie can be back in school with her friends. CPS reminded the mother that school will open for Minnie on 09/21/20.

**HEAD INJURY NOT JUST PAIN
THEY DID NOT REPORT THAT MINNIE
ALSO LOST HER VOICE AT THIS TIME
AS WELL**

CPS asked the mother if Minnie log in on 09/16/20. BM said due to the Urologist appointment the child did not log in
SUSPECT. . MINNIE AT THIS POINT WAS HEAD INJURED WITHOUT A VOICE
The family reported to be consistent with their weekly therapy.
BUT WERE THEY ?

The children presented comfortable and had no concerns to report. CPS will continue to monitor and support the children to ensure their safety and well-being.

*****End of Note*****

Event Date: 9/18/2020

Event Time:

Duration:

Entry Date: 9/21/2020

Dist.Agy: A66

Note Status: Final

Author: Ferguson, Rashima N

Entered By: Ferguson, Rashima N

Method:

Location:

Type(s): Supervisor/Managerial Review

Purpose(s): Initial

Other Participant(s):

Family Participant(s):

Focus:

Progress Notes Narrative:

Case is assigned to Unit 273-1 A. Hudson for Investigation:

Family Services
Progress Notes

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Case Name: Ingoglia, Margaret

Case ID: 26871553

Confirm the name of Minnie's school

Confirm if the mother is aware of the children's school schedule for remote / in person learning

Assess the home environment.

Speak with the mother to ascertain if the supervised visits between the father and Minnie are occurring.

R. Ferguson CPSSII

*****End of Note*****

Event Date: 9/21/2020

Event Time: 1:15 PM

Duration:

Entry Date: 9/21/2020

Dist.Agy: A66

Note Status: Final

Author: Eubanks, Shyla

Entered By: Eubanks, Shyla

Method: Face To Face

Location: Case Address

Type(s): Casework Contact

Purpose(s): Case Planning

Other Participant(s):

Family Participant(s): Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe

Focus: Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe

Progress Notes Narrative:

Casework Contact

Margaret Ingoglia

CPS conducted a visit to the case address on the above date and time. CPS inquired to see the vitamins the child Minnie takes. Ms. Ingoglia stated she does not know where they are at this time. CPS inquired about the last time the child took the vitamins. She stated about a month ago. She stated she read online that the vitamins interacted with the medication. CPS inquired about what medication. She stated Nitrofurantoin once a day. She stated the medications was due to debris in the bladder.

CPS inquired about if the child has any recent health issues that require her to take the vitamins/mineral. Ms. Ingoglia stated no. She stated the vitamins are over the counter. She stated the vitamins are from the father. She stated the father gave the vitamins to Ms. Garcia and Ms. Garcia gave them to her. CPS inquired about how the father knew that the child was not taking the vitamins. She stated he does not know. CPS inquired about if she speaks to the father. She stated no. She stated she is not having communication with him and she doesn't want too. She stated Ms. Garcia gave her a phone for three way calls. She stated the child Minnie would converse with her father and she would remain mute. She stated Ms. Garcia would monitor on her end. She stated the father just talk crap during his visits. She stated he say how they are evil and that they stopped him from seeing Minnie. She stated he informed Minnie that he is going to be a lawyer and going to fight for her and sue all of them.

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Case Name: Ingoglia, Margaret

Case ID: 26871553

370 marcy ave or 655 parkside

CPS inquired about what school the children go to. She stated Joe go to James Baldwin High. She stated the school contact person is Jeanette 347-556-6137. She stated Minnie goes to P141K located at 655 Parkside Avenue. The contact number is 718-941-0320. She stated she is unsure when the children do in person learning. She stated she is waiting on school staff to call her back.

The child is prescribed Cephalexin 250 MG/5M. There are 5 refills on the prescription. The prescription is for 30 days. The prescription was filled on 9/8. Ms. Ingoglia stated the medication was prescribed by the urologist. She stated the child was feeling week while on the previous prescription. She stated FSU Garcia knew she stopped letting Minnie take the medication. She stated she has not spoke to the doctor about the child taking the vitamins on the Cephalexin. She stated the antibiotics is more important than the vitamins, she stated the child gets vitamins and nutrients in her food. She stated the child next appointment is with the Urologist is Sept 30 @2:30pm.

She stated the child Minnie bumped her head on the bunk bed frames on 9/7/2020. She state she took the child to Institute for Family Health after she put ice on the child head. She stated the child did not have a bump. She stated the doctor stated the child is fine, however, if she complain of pain to take her back to the doctor. Ms. Ingoglia provided CPS with the discharge paper. CPS emailed it to CPSSII Ferguson.

TWO HEAD INJURIES, ONE MONTH

Margaret Malek

CPS inquired about how the child is doing. She stated good. She showed CPS her toy dinosaur. CPS observed the child to have no marks or bruises on her arms, back, stomach or legs.

Joe Palomino-Ingoglia

CPS inquired about how the child is doing. He stated good. CPS inquired about if the child is prepared for school. He stated yes. CPS observed Joe to be free of marks and bruises on his arms, legs, stomach and back. CPS observed the child to have spotted discoloration around his neck. The child and Ms. Ingoglia stated the discoloration is a form of pre-diabetes. He stated he has cut back on sweets. He stated he has been drinking a lot of water.

Home assessment

CPS observed the home to be cluttered with clothes, and other miscellaneous objects. CPS observed the refrigerator to have adequate food and provisions.

*****End of Note*****

Event Date: 9/22/2020
Entry Date: 9/23/2020
Author: Garcia, Paula S
Method: Face To Face
Location: Case Address
Type(s): Casework Contact
Purpose(s): Case Planning
Other Participant(s):

Event Time: 5:01 PM
Dist.Agy: A66

Duration:
Note Status: Final
Entered By: Garcia, Paula S

Unannounced Visit

Family Services
Progress Notes

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Case Name: Ingoglia, Margaret

Case ID: 26871553

Family Participant(s): Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe
Focus: Ingoglia, Margaret; Malek, Margaret; Malek, Robert; Palomino-Ingog, Joe

Progress Notes Narrative:

On the event date, CPS conducted a follow up visit to the case address to drop of gifts for SC Minnie on behalf of BF Malek, as well as to inquire about an (add info) Malek called in to SCR.

CPS knocks on the door and BM Ms. Ingoglia invited CPS into the home. CPS asked the mother Covid-19 related questions. CPS engaged the family at the door.

CPS gave the mother a plastic bag Malek left at the office for SC Minnie. The mother and Joe opens the bad and empty out the contents which includes a pink egg try wrap in Malek picture past to the tray. The tray had small "hatchimals", Minnie said it was the wrong size, she wanted the big size. The father also sent slime, vitamin water and yellow star. Minnie began to play with the Hatchimals.

CPS asked the child how she's feeling if any discomfort. The child said she is feeling good. The child wore underpants and shirt and her body was free of any suspicious marks and bruises.

Joe was also observed with no suspicious marks and bruises on his exposed skin. CPS asked Joe the status of his enrollment at James Baldwin High School. Joe said he enrolled on 09/10/20 and is waiting for guidance of next step.

CPS encourage Joe to follow up with his contact person at the school, to take initiative with his learning process.

The home has adequate sleeping arrangements and provisions for the family. The home has a lot of clothes in a huge closet, toys for Minnie and miscellaneous items. The home has plenty of food for the children.

The BM was observed alert and no signs of being under the influence. She seems mentally and physically able to care for the children.

The mother said two weeks ago she was having flu like symptoms and she contacted her doctor who told her it was allergies. The mother said she is feeling good now, but "Minnie " was sneezing and complaining about her throat hurts. The mother said she took the child to Modern MD Urgent Care on 09/19/20. The mother provided CPS with the doctor's summary of the visit. The child was given a throat culture (rapid strep). The child was diagnose with Acute pharyngitis (unspecified etiology). Medications. Chloraseptic Kids 0.5% 1 spray to affected area as needed mouth/throat every 2hrs, 7days. Ibuprofen: 100 MG/5ML 8ml with food or milk as needed Orally three times a day, 5 days.

The mother also provided CPS with doctors note from The Institute for Family Health, stating Minnie was seen on 09/15/20 for medical care. The child had an accidental head injury on 09/06, she fully recovered and is doing well.

BM also followed up with Urologist about Minnie's reaction to prescribed medication Nitrofurantoin, MA 50 MG. The Urologist changed the medication to Cephalexin 250MG/5M SPN. 5 ml once a day.

CPS discussed the Vitamins Malek provided for the child and if she is giving it to her. BM said she read that the medication the child is could have a negative reaction mixing with vitamins, so currently she is not giving to the child. CPS asked the mother how did Malek learned that the child is not using the vitamins currently. The mother said she has no idea, she does not talk to Malek and would not talk to him. The mother said unless the child physician prescribed multivitamins for the child, she is not obligated giving the child vitamins and she regretted accepting the vitamins Malek send for the child. The mother then said Malek is controlling her and she wants this arassment to stop.

Family Services
Progress Notes

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Case Name: Ingoglia,Margaret

Case ID: 26871553

Continue to maintain collateral contacts with service providers including schools and medical providers.

CPS to closely monitor the supervise visits between the father and the subject child, Margaret.

*****End of Note*****

Event Date: 10/6/2020
Entry Date: 10/8/2020
Author: Garcia, Paula S
Method: Face To Face
Location: Case Address
Type(s): Casework Contact
Purpose(s): Case Planning
Other Participant(s):
Family Participant(s): Ingoglia,Margaret; Malek,Margaret; Palomino-Ingog,Joe
Focus: Ingoglia,Margaret; Malek,Margaret; Palomino-Ingog,Joe

Event Time: 4:55 PM
Dist.Agy: A66

Duration:
Note Status: Final
Entered By: Garcia,Paula S

Progress Notes Narrative:

On the event date, CPS conducted an in person visit to the case address and met with BM Ms. Ingoglia SCHN Joe and Margaret "Minni".

CPS discussed the required Covid-19 questions and the Family reported to be healthy and doing well. CPS wore face covering before entering the home. The children were laying on their beds on their phones interacting with games. CPS greeted the children who reciprocated.

CPS asked Joe how is he adjusting to his new school. Joe stated, he is doing "okay" and he is doing classes 100% remotely for now. Joe stated, the classes is somewhat challenging and he has resources in school that can be reached for assistance. CPS asked Joe what classes he did today. Joe said he participated in Computer, Maths and Science. Science and computer was his favorite class of the day. CPS and Joe discussed advocating for himself at school when any barriers he encounters. CPS also discussed with Joe attendance and organizing his school work. Joe said he has been signing in everyday since he had a tutorial session from his school on how to operate his computer. Joe said he can send an email and attend all the classes schedule for the day. CPS praised the child on his tenacity and willingness to learn. CPS told Joe , now he has to work on expressing his thoughts more and not asked BM to explain his issues to CPS. Joe agreed.

Minnie told CPS she is tired because she had a hard day at school. CPS inquired what was hared about Minnie's day. Minnie said " I was running so fast back and forth, I did dancing to, now I'm very tired, I have to lay in bed to rest". CPS asked Minnie if she has a new teacher. Minnie said " my teacher is a boy" and began to laugh. Minnie told CPS she took the school bus and it did not have a lot of kids. CPS told the child to keep dancing and exercising as it makes you stronger and healthy.

Then Joe got up and showed CPS an activity box (Rainbow/Crochet) with colorful beads and strings that he has been creating jewelry. Minnie joined Joe and he began to show her how to make a bracelet. The children sat quietly and engaged in jewelry making without any conflict. CPS commended the children on their creativity and it's a very good family activity. Ms. Ingoglia chimed it and said, " I bought that activity so we can do as a family". CPS praised the mother for thoughtfulness in ways to establish fun family activities.

CPS and Ms. Ingoglia discussed medicals. The mother expressed Minnie bumped her head on the bed and she took her to regular Pediatrician on 09/15/20, the child was examined and prescribed Ibuprofen 100 MG/5ML Susp. A full physical examination was conducted on that day, her next yearly well child visit is in one year 09/15/21. No concerns were noted for the child general health status. Minnie was also taken to Modern Care on 09/19/20 for sore throat. Throat Culture were taken. Minnie was prescribed

Family Services
Progress Notes

*****WARNING*****
CONFIDENTIAL INFORMATION
AUTHORIZED PERSONNEL ONLY

Case Name: Ingoglia, Margaret

Case ID: 26871553

On the event date, CPS conducted a regular in-person visit with Ms. Ingoglia, SCHN Joe and Margaret "Minnie" at the case address. CPS discussed the required Covid-19 questions, and the family reported to be healthy and doing well so far. CPS wore face covering before entering the home. CPS greeted the family and they reciprocated.

The mother and children were playing a video game when CPS arrived at the home. The mother told CPS if she came twenty minutes sooner, CPS would witness Minnie having a meltdown because she wanted to play a different game. CPS told the mother she's happy to see the family interacting with out any conflict during the visit. Minnie was laughing while sitting on the BM lap. Joe and Minnie were observed without any suspicious marks and bruises to their faces, arms, torsos, and feet.

CPS engaged Joe and asked Joe how was his classes today. Joe said it was good. CPS asked Joe what classes he did. Joe looked at his mother. CPS said Joe if his mother was in his class, why he's looking for her to answer. The mother then said, Joe has a problem of remembering stuff and he always ask her to explain things for him. CPS asked Joe to talk about one thing he did in school. Joe told CPS he did a class named "bio-plastics" and he told CPS about the class. CPS then asked Joe what else he did in school. Joe then said, you not going to like this but I had to go with my mom to the supermarket to purchase groceries. Joe began to state, his mother needs the help as she was not feeling well. CPS told the child not to fall back in the habit of skipping classes to run errands with his mother, his classes is just as important. The child said he understand, but he likes to help his mother she can't carry heavy stuff.

CPS asked Joe if he has been attending his in-person classes. Joe said no, he has no shoes. The mother chimed in saying Joe shoes is broken and she has to taken him to get new ones over the weekend. The mother then expressed Joe and her was thinking it's not safe for Joe to do in-person learning due to Mr. Malek threat during phone contact with Minnie. Malek had make the statement "you can't hide forever". CPS reminded the mother and Joe about the safety plan and Joe should provide his school with a copy of OOP. CPS will provide the family with additional copies of the OOP.

CPS addressed with the mother about taking Joe out of his class to run errands with her. CPS encouraged the mother to plan her shopping for after classes or the weekends. The mother said, she wanted to catch a sale and needed hamburgers and fresh salad to prepare for dinner. The mother then said wanted some other stuff she did not have in the home.

CPS engaged Minnie. Minnie said she she is doing well. She expressed her hatchimals has hatched is now a toddler. Minnie was happy playing with her hatchimals. The hatchimals had on a costume that Bm created .Minnie then showed CPS a costume her costume BM created. The costume was handmade for Minnie. Minnie told CPS they trick a treat at home.

The mother chimed in and said she dis face painting on the children and herself. She then showed CPS pictures of Joe face painting, Minnie's and hers. CPS praised the mother for creating and celebrating all festival with the children. The home was also decorated with Halloween theme.

The family continues to receive therapy on a weekly basis. Minnie continues to use her medicine as prescribed by her urologist/ Joe has his endocrinologist appointment tomorrow 11/05/20.

The home is over is over stocked with food , cereals juices etc. The home unit is small and clustered on the perimeter. It has a clear path to move through the unit. CPS told the mother to much stuff is accumulating to start moving out some stuff that is not in use to her storage. The mother said she has to get rid of stuff in her storage unit first, then she will move some stuff over to the storage.

The children appeared with no apparent signs of abuse or maltreatment during this visit. CPS will continue to work with the mother and Joe in setting healthy boundaries. The mother has to allow Joe to articulate his thoughts without helping him giving him the space to do things on his own. Joe has to learn its not his Job to safe guard his mother and sister and he can focus on self development and stop worrying that Mr. Malek will hurt the family. CPS plan to refer them for family therapy to help create structure within the family and appropriate boundary setting.

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Case Name: Ingoglia, Margaret

Case ID: 26871553

Currently, the children appeared with no apparent signs of abuse or maltreatment. CPS will continue to monitor the family to ensure the children safety and well-being.

*****End of Note*****

Event Date: 11/9/2020
Entry Date: 11/9/2020
Author: Garcia, Paula S
Method: Phone

Event Time: 5:00 PM
Dist.Agy: A66

DRAFT
Duration:
Note Status: Draft
Entered By: Garcia, Paula S

Location:
Type(s): Casework Contact
Purpose(s): Case Planning
Other Participant(s):
Family Participant(s): Malek, Margaret; Malek, Robert
Focus: Malek, Margaret; Malek, Robert

Progress Notes Narrative:

Parent/Child Supervised phone contact

Duration 1 hour: 5-6pm

"Daddy i'm making art for you". I have a party hat for you". "Daddy do know Talking Tom, that's my video daddy. Daddy you silly daddy. The father then relaxed and said "Minnie I would not go to a party with out you, if you tell me the party hat is part of your video then I understand". The child was making it clear to her father , that it's nothing to get upset about. The father told the child he though that they messed around with his picture and put a hat on his head, to make it look that he is going to a party; and he will never go to a party with her. The child told the father to remember that next time when she's playing with Talking Tom not to get upset. The child told the father she knew it was confusing to him. The father thank the child for clearing that up for him and he will never go to a birthday party with out her.

The child said she is making popcorn. The father told the child she's learning from her mother to do nice art project and that's cool. The father reminisce about when she was younger he took her to the movies and she had popcorn. The father then told her he's putting together a hatchimals toy set for Thanksgiving. He then asked about her hatchimals. The child went and got the toy and it started making the songs. The child said it turned into a toddler hatchimals.

Minnie told the father "please take the test daddy". The father explained, at the time of his birthday he had the coroner an it was mild. He had the test and he is all better now, he is healthy. The child told the father the coroner test is awful. The father told the child she is being lied to. Father said I won't get you sick. The father kept telling the child its a lie. Garcia and Mommy is being mean, maybe they have coroner virus. The father said he don't have symptoms, he took temperature check today and he was fine. The father said " I had mild corona and I killed corona, corona did not kill daddy". The father told the child he works out and he is stronger now and after the conversation he is going to work out.

Father" one day we will be together, we will have the house the dog, and camp fire, we will make up for lost time. I hope one day soon we can play soft ball, base ball make up for lost time. Just know I'm speaking to people to get us together again.

Just know daddy love you and miss you. I will get you a hatchimals for thanksgiving and once your mom send pictures of clothes daddy will buy you clothes.

Case Name: Ingoglia, Margaret

Case ID: 26871553

Ms. Ali wanted to clarify about if the family has a fear of Mr. Malek, which CPS shared they do have a fear of Mr. Malek which has aroused since in one of the recent phone visit he mention " can't hide forever". CPS also shared that she safety plan with the family in he event they see Mr. Malek in close range and there is an outstanding OOP in place for the family.

CPS made it clear to Ms. Ali if the school believes Joe will benefit from hybrid learning then have the conversation with the mother when she come for parent conference. Ms. Ali said why she beleives it's best for Joe to do hybrid is when she has sessions with Joe she observed Joe has no space, he's sitting on his bed and Joe has no privacy to speak, he relies on his mother to explain things for him. CPS informed that's one of the things she's working with Joe to speak up independent of his mother. Ms. Ali stated, she will also work with Joe to gain insight on appropriate boundaries as he relies on his mother as she on him. Ms. Ali recommended family therapy for the family to help create structural change. She recommended Ackerman Institute for Family. CPS thank Ms. Ali for input and suggestion and ended the call.

*****End of Note*****

Event Date: 11/12/2020
Entry Date: 11/13/2020
Author: Garcia, Paula S
Method: Phone

Event Time: 3:30 PM
Dist.Agy: A66

DRAFT
Duration:
Note Status: Draft
Entered By: Garcia, Paula S

Location:
Type(s): Casework Contact
Purpose(s): Case Planning
Other Participant(s):
Family Participant(s): Malek, Margaret; Malek, Robert
Focus: Malek, Margaret; Malek, Robert

Progress Notes Narrative:

Parent/Child (BF Malek & SC Margaret) Supervised phone visit.

Covered by: CPS Garcia

Duration: 1 hour

SC "Daddy i'm playing a school game, I'm drawing all types of things daddy". BF " Minnie, Minsure, so good to hear your voice, you sound happy.. that's good Minsure , maybe one day we will play together" SC " daddy I love that game". BF" I'm sure it's a great game, maybe one day we will play together" . No response from SC , she turned up the volume on the came and continued interacting with her game. BF " laughing , I love this game it's a fun game" SC " don't worry dad it's just a game". Followed by silence, the BF listening while the child interacts with her game. The game stopped . SC" It's lunch time". BF " Laughing". SC " it's not lunch time for you daddy, it's for the game, it's just a game daddy" BF " I love that game I would like to play that game with you. I would love to get you something for Thanksgiving . I heard you have a toy store ...lots of toys. SC " I love the Hatchimals dad. you promise to buy me the Ziptie".

BF " lets talk about that Minsure, maybe I will, but I would rather replace whatever you want to repair, I don't think ziptie is safe and they come in different sizes. What do you need the ziptie for minsure?. SC " to fix Shawn". BF " or, you have Shawn a long time and it means a lot to you. I understand , I will get the ziptie for you, I will get it to Ms. Garcia, I will get the size from her also, I will get it for you. I will get you a miniture hatchimals , that comes with a house very nice, I saw on Amazon. I will order it for you and you will get it for thanksgiving".

SC" I'm cooking some food now". BF " are you cooking as part of the game or cooking with mommy". SC " it's just a game daddy, I'm

Family Services
Progress Notes

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Case Name: Ingoglia, Margaret

Case ID: 26871553

Child "Daddy" BF " you hearing me honey". Child " daddy " . BF told the child that he got a Hatchimals set for her and he dropped it off for Ms. Garcia and she will bring it to her. The child talk about the game she was interacting with and it's only a game. The child then jumped on a conversation asking the father to go to the doctor and take a test and Ms. Garcia wants him to take a test. Mr. Malek began to respond with a corona conversation with the child, but she already began another topic. The child began to tell a story where she ate two hamburgers and it was so good. The child told the father she vomited the next day and it was horrible, then change the subject. The child told the father she's playing a game. The father began to tell the child she vomited because of the oil in the fries. The child did not mentioned she ate fries.

Mega give my daughter back the phone to my daughter repeatedly, voice escalating. Then he addressed the mother as a " you big fat piece of shit". He began shouting give back the phone. CPS attempted to calm Bf, he cursed CPS out " F**k you Garcia" " F**k you Meg" the child then said "daddy ,daddy, daddy". Mr. Malek hung up. The child was on the phone interacting with her toy while the father was in one of his explosive episodes.

*****End of Note*****

Event Date: 11/18/2020
Entry Date: 11/19/2020
Author: Garcia, Paula S
Method: Face To Face
Location: Case Address

Event Time: 5:00 PM
Dist.Agy: A66

DRAFT
Duration:
Note Status: Draft
Entered By: Garcia, Paula S

Type(s): Casework Contact
Purpose(s): Case Planning
Other Participant(s): Caseworker
Family Participant(s): Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe
Focus: Ingoglia, Margaret; Malek, Margaret; Malek, Robert; Palomino-Ingog, Joe

Progress Notes Narrative:

On the event date , a Joint Home Visit was conducted by FSU/CPS Garcia and PD/CPS Adebo. Given that BF Mr. Malek has called in another report on 11/16/20 against the BM Ms. Ingoglia for giving SC unhealthy foods. CPS team wore face covering s the entire time during the visit.

CPS observed the home adequately clean and organized. The home still is clustered with boxes, closets, Chester drawer , toys and other family items. However it organized and at the perimeter of the unit. When addressed with BM Ingoglia, she continues to state, it's all things the family needs. She pointed out the boxes is to be transported to her "tiny storage" as she is not using those items currently. The mother said she has get rid of some stuff in her storage unit to free up some space, only then she will remove the boxes in her apartment. The unit has a clear pathway for walking , the door way is not blocked or obstructed with clutter. The home continues to have adequate sleeping arrangements for the children and food. CPS brought the family a turkey and milk provided by the agency. CPS also gave the child the Hatchimals Tropical Party Playset, along with batteries, face coverings, soap and slime, the Bf Malek send for her.

PD CPS then asked about the concern in the report about unhealthy food. The mother explained that during phone visit with BF Minnie told him that she was hungry while out with BM and they went to Mc Donald's and she got burgers. The child told the father she was so hungry that she ate two burgers and she vomited the next day. The mother said the child never talked about eating fries or drinking punch, the father made that up and called in a report against her for feeding the child burgers and fries,