

JAN 2019 PART 1

**1. CHILD (MINNIE) THINKS HITTING AND ACTING OUT IS A GOOD THING. PAGE 7
(HOWEVER, SHE DOES THIS WITH NO ONE ELSE.)**

2. MOTHER BLAMES MINNIE FOR HER NOT BEING ABLE TO ANSWER HER PHONE. THAT WHEN SHE WATCHES YOU TUBE VIDEOS IT DOESNT RING !!!! CASE PLANNER SAYS CALLING AND TEXTING. BLAMES MINNIE FOR SOMETHING SHE NEVER DID. PAGE 16

3. LEAVES MINNIE ALONE ON ANOTHER FLOOR IN THE SHELTER. PAGE 17

4. DIAGNOSIS OF SENSORY PROCESSING DIFFICULTY. (NUMB). PAGE 68

5. ALLEGATIONS OF EDUCATIONAL AND MEDICAL NEGLECT ARE FALSE. HOWEVER, I DID NOT MAKE THE CALL ON 1-17-2019. ACS DID INDICATE THIS CALL AND THE NEXT CALL WHICH I MADE FOR EDUCATIONAL NEGLECT AND CHRONIC ILLNESS. PAGE 70

PART 1

Family Services Progress Notes

*****WARNING*****
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Case Name: Ingoglia, Margaret

Case ID: 26871553

BM to be referred to Dr. Triplett	CP	
Educational Monitoring for CH Joe	CP	Ongoing
New Child Care Voucher for CH Minnie	CP	
YAI services to be explored for BM and CH Joe	CP	TBD/ Ongoing

*****End of Note*****

Event Date: 1/11/2019 **Event Time:** 11:15 AM **Duration:**
Entry Date: 1/15/2019 **Dist.Agy:** S45 **Note Status:** Final
Author: Copeland, Crystal **Entered By:** Copeland, Crystal
Method: Phone
Location:
Type(s): Collateral Contact
Purpose(s): Case Planning, Educational Planning
Other Participant(s): School Staff
Family Participant(s):
Focus: Ingoglia, Margaret; Palomino-Ingog, Joe
Progress Notes Narrative:

CP Copeland received a phone call from School Social Worker Lynn Cervo 718.462.6992 ext 11204 in regards to CH Joe. Ms. Cervo informed worker that she will be working with Joe weekly in regards to his education and providing weekly sessions with Joe. CP Copeland explained to Ms. Cervo she is no longer the worker on the case, providing Ms. Cervo with the contact number for the current CP Miriam Amadu 212. 260 0040 ext 1221 and Supervisor Jamie Guzman 1212 mentioning the case transferred to the FFR program as of December 28, 2018. Ms. Cervo mentioned to CP after a conversation with Ms. Ingoglia she mentioned that her and Joe have an appointment for assessments on January 14, 2019. CP Copeland explained the reason for the YAI appointments mentioning she scheduled them in order to see if Joe or BM qualify for OPWDD services which would be provide respites care for Joe, Medicaid Service Coordination, etc. Ms. Cervo informed CP that CH Joe has been in school as of recently, she will meet with Joe and Ms. Ingoglia once a week to conduct family session with them on the school level. CP thanked Ms. Cervo for her time and attention and transferred the call to CP Amadu.

*****End of Note*****

Event Date: 1/16/2019 **Event Time:** 6:15 PM **Duration:**
Entry Date: 1/17/2019 **Dist.Agy:** S45 **Note Status:** Final
Author: Amadu, Mariam **Entered By:** Amadu, Mariam
Method: Face To Face
Location: [REDACTED]
Type(s): Casework Contact
Purpose(s): Case Planning
Other Participant(s):
Family Participant(s): Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe
Focus: Ingoglia, Margaret; Malek, Margaret; Palomino-Ingog, Joe
Progress Notes Narrative:

Purpose of contact (specific to service plan toward goals):

Required HV for the month.

For home visits:

Family Services
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Case Name: Ingoglia, Margaret

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Observation/ Assessment of the home conditions and environment:

unit was messy. Toys and plastic bags were observed on the floor.

For all casework contacts:

Observation and assessment of all family participants/current child safety: (Include parent (caretaker) – child interaction, describe conversation with child (when age-appropriate)

CH Joe was observed playing video games on the TV.

CH Minnie was very hyper during time of HV. CH was redirected several times from BM however CH did not listen and continued to scream and jump around during HV.

Observation and assessment of other adults in the home/frequenting visiting the home if applicable: (Describe observations of adult interaction with child(ren)/conversation with child (when age-appropriate)

N/A

Narrative/Discussion: CP introduced herself to BM and CHN. BM reports she just got in from CH Minnie supervised visit with BF. BM expressed to CP concern she has regarding BF cleanliness and odor. BM expressed whenever she brings CH to supervised visits she comes back smelling foul due to being hugged by BF who is not clean. BM asked if CP can talk to BF about his hygiene. CP explained to BM she has to express these concerns with her CPS worker being that she works with BF. BM agreed to do so.

CP asked BM if CH Minnie attends school. BM reports CH is not enrolled in school and she needs a new day care voucher. CP explained to BM that her previous CP tried to retrieve a new child care voucher for her however, wasn't able to because according to OPTA, CH is enrolled at Ivy League Early learning as of 10/24/18. BM denied this and stated this isn't accurate because she went to the daycare around thanksgiving and was informed her voucher was not valid. CP asked BM to give day care center a call to verify if CH is indeed enrolled in the day care or not. BM agreed to do so. CP explained to BM that if CH is not enrolled and its confirmed by the day care, then CP will proceed and begin a new referral for BM. BM explained to CP she really wants CH in day care so BM can get a break during the day. BM reports CH is not potty trained and this day care center (Ivy League) were willing to place her with CHN in younger age group who are learning to potty train until she learns, once she becomes potty trained, she will then be placed with her age group. BM expressed and showed signs of being stressed and overwhelmed. Many times throughout HV BM did place blame of her slack and reasoning on CH Minnie behavior. CP expressed to BM that the CH needs to be in day care not only to give BM a break, but to also get services she needs. BM expressed CH witnessed BF abuse BM all of her life and she feels as a result, CH thinks hitting and acting out is a good thing.

CP followed up with CH Joe schooling. BM reported to CP she got a recent SCR case against her regarding educational neglect. BM reports she was very upset towards CH when she got this new case. CP asked why CH has not been going to school, BM reports there were many days that CH was sick and couldn't go to school or he would oversleep. BM reports

Case Name: Ingoglia, Margaret

Case ID: 26871553

Purpose of contact (specific to service plan toward goals):

Unannounced HV due to BM being out of catchment.

To assess CHN in the home.

For home visits:

Observation/ Assessment of the home/shelter conditions and environment:

Shelter unit was messy and unorganized. Cereal was observed on the carpet in the middle of the unit. Several bags of clothing (unclear whether they were clean or dirty) were observed on the pull out couch on the bed.

Unit also had a foul smell.

For all casework contacts:

Observation and assessment of all family participants/current child safety: (Include parent (caretaker) – child interaction, describe conversation with child (when age-appropriate)

CH Joe was observed playing fortnite during time of HV. CH interjected BM and CP conversation a couple of times.

CH Minnie was asleep in her stroller.

Observation and assessment of other adults in the home/frequenting visiting the home if applicable: (Describe observations of adult interaction with child(ren)/conversation with child (when age-appropriate)

N/A

Narrative/Discussion: CP conducted unannounced HV due to BM being out of catchment and not answering CP phone calls and text messages. Upon arrival to RA office to sign in, CP noticed CH Joe was in the office warming up some food. CP greeted CH and asked where BM was. As CP was asking, BM walked into RA office. BM was surprised to see CP and stated "wow I didn't expect to see you today" BM informed CP she is warming up some breakfast and will be up in her unit in a second. CP waited for BM and CH to finish warming up food. Once finished, BM, CP, and CHN proceeded up to BM unit.

CP informed BM she has been calling and texting her all week. BM immediately placed blame on CH Minnie and reports CH Minnie watches YouTube videos on BM phone and rejects all incoming phone calls as a result. CP reminded BM importance of HV and meeting all required HV. CP then asked BM why CH Joe isn't in school. BM reports CH Joe has not been in school since Thursday 1/24/19. BM reports CH did not attend school on Friday 1/25 because they had YAI appointment for their psych evaluation. CP asked what time was their appointment, BM reports the appointment was in the evening at 5:30pm. CP asked if the appointment was late in the evening how does that interfere with CH school hours. BM gave CP a bunch of excuses that had nothing to do with sending the CH to school. CP then asked why CH didn't attend this week. BM reports CH had to help her move their belongings into storage and as a result, his arm was hurting.

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Case ID: 26871553

BM used the weather as an excuse to not send CH yesterday 1/30 or again today. CP spoke to BM about importance of encouraging CH to attend school no matter what the circumstance especially with the new EDNG investigation. BM reports she has documentation for the days CH did not attend. BM expressed she is trying to keep "everyone happy" however it is hard. CP informed BM she should not be concerned about making others "happy" and worry about getting things in order with her family especially encouraging CH to go to school. BM reports she will be sending CH to school tomorrow.

BM reports she will be going to HRA tomorrow morning and anticipates getting out in time so that she can attend her 30/45 day conference at 4pm. CP informed BM to inform CP if she will not be able to make it so that CP can reschedule. BM agreed. CP informed BM she has child care voucher for CH Minnie as well as a list of providers, and when she comes to 30/45 day conference she will give it to BM, if not CA will give it to her. BM agreed.

CP informed BM her last day with the agency is tomorrow 2/1 therefore, CA Cristina will be taking over the case temporarily. BM expressed understanding, and wished CP luck.

MOTHER LEFT MY 4 YR OLD CHILD IN ROOM ALONE ON DIFFERENT FLOOR.

Any events / circumstances related to risk and/or safety that which could be a threat to the child(ren)'s well-being:
(Include how this circumstance was addressed / issue resolved)

N/A

Check box if the parent/caretaker is in agreement with the risk factors. If the parent/caretaker disagrees with the identified risk factors please provide detailed explanation.

Cultural/Family history/Tradition/Values: (Include non-custodial parent/other adult caretaker engagement efforts/barriers)

N/A

Community resources/referrals discussed or provided to the family:

Child Care for CH Minnie

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CH Joe was sleeping during the home visit.

CA noticed BM feeding CH Margaret as she was stating that she was hungry.

Observation and assessment of other adults in the home/frequenting visiting the home if applicable: (Describe observations of adult interaction with child(ren)/conversation with child (when age-appropriate)

Narrative/Discussion:

CA was provided with CH Margaret's updated physical dated on 4/25/19 and it states that CH has a diagnosis of sensory processing difficulty. She needs to follow up due to her sensory processing difficulty. CH Margaret had her physical at Institute for family health with Dr. Tamra Traves. NUMB ↙

CA notified BM that BM was placed on a waiting list at YAI for psychological assessment. CA also inquire of CH Joe's psychological assessment , BM reported that she will look for it.

CA also notified BM that CA will send the information to Ms. Nakia Spencer (head start coordinator). BM agreed.

CA inquired of new SCR. BM reported that she believes it was BF who called it in as CH Margaret has been sick. BM reported that she has been taking CH Margaret to appointments as needed and BF wants to bother BM.

CA and BM review safety plan. BM is in agreement.

Any events / circumstances related to risk and/or safety that which could be a threat to the child(ren)'s well-being;
(Include how this circumstance was addressed / issue resolved)

PPRS is currently present to ensure family's well-being, mh monitoring, educational monitoring, medical monitoring, cpse services.

Check box if the parent/caretaker is in agreement with the risk factors. If the parent/caretaker disagrees with the identified risk factors please provide detailed explanation.

Cultural/Family history/Tradition/Values: (Include non-custodial parent/other adult caretaker engagement efforts/barriers)

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Progress Notes

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Case Name: Ingoglia, Margaret

Case ID: 26871553

Family Participant(s):
Focus:

Progress Notes Narrative:

Supervisory Case Review

Case Name: Ingoglia, Margaret	Client Name (if different):	CID: 26871553	CRD: 12/7/18
CWS <input type="checkbox"/> AIP <input type="checkbox"/>	Case Planner: Vacant	Supervisor: Jaime Guzman	Date of Review: 4/30/2019

Case Records/Documents Reviewed:

(Physically review hard/electronic case record for required documents – Health/Education Consents and Reports, Psychosocial, DS 2921, Initial Assessments/Screens, etc.)

- 15. If FASP is in process, was there a FTC?
- 16. Was there a recent FTC and if so, what is the plan of action according to the FTC Agreement? N/A

Monthly Face-to-Face Contact Dates and Type:

(Include attempted contacts/diligent efforts – Identify child(ren) seen during the contact)

- 4/3 HV (Margaret, Joe)
- 4/9 HV (Margaret,)
- 4/19 HV (Margaret, Joe)
- 4/26 HV (Margaret, Joe)

Risk Assessment:

(Discuss the reason why PPRS is necessary)

BM's cognitive delays. BM has completed MH assessment at YAI and will begin individual therapy. BM is complaint with case work contacts and service recommendations. SCR was called in with allegations of medical neglect however allegations are false as PPRS has obtained updated medial information for BM and children and most recently BM attended and completed MH assessment at YAI.

Child(ren) Safety:

(Assessment of environmental, physical and emotional well-being)

Children were seen in the home(shelter unit this month) Joe completed YAI assessment and CP/CA will begin to assist BM and Joe with referral for OPWDD. Joe has improved in school and BM has accepted referral for child care. CA is assisting BM with finding placement. Children are doing well and BM is receptive to referrals for children. [REDACTED] The children did not have an visible marks or bruises and there were adequate provisions in the home/unit. SCR was called in due allegations of medical and educational neglect however allegations are false.

Service Plan/Case Update/Progression:

**HOWEVER, ACS INDICATED EDUCATIONAL
NEGLECT AND CHRONIC ILLNESS AT THIS TIME**

(i.e., Monthly Goals Met/Unmet, Behavioral Changes – describe how. If goals are unmet – discuss barriers and describe next steps/interventions):

Case is in Initial Phase as of 12/17/18.

Case is in Base line as of 3/1/19