BASICALLY LEAN
Process Improvement Coaching

Strategic Process Improvement and Teambuilding Level 1: White Belt Training

Category:
Process Improvement &
Team Building

Course Prerequisite:
None

Course Length:
One 8-hour class

Facilitator Fee:
$3,975 per class

Materials:
Included (digitally only)

Cancellation Policy:
Less than 7 days, 50% non-refundable
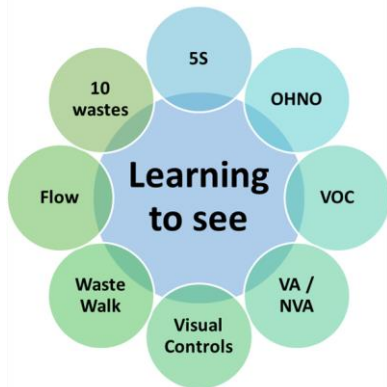
Minimum Number of Students:
4

Maximum Number of Students:
12

Delivery:
Classroom and Virtual (*Additional charges for in-person classes greater than 60miles from Worcester Ma)*

This fun and interactive adult learning course is an introduction into LEAN process improvement and teambuilding. This course uses clear, succinct lessons to build a solid foundation for creating a culture of continuous improvement and working together.

Participants in any industry, will <u>learn-to-see and solve</u> undesirable effects that cause "noise" or waste in the process. They will learn to break down barriers to improvement, remove process waste and apply their new skills immediately.

What participants will learn in the 8-hour training class:

- Understand process flow
- Identify Value Add & Non-Value-Add steps
- Recognize team dynamics
- Identify the 10 types of process waste
- Learn observation through an OHNO circle
- Build a deck of process opportunities
- Understand workplace organization
- Use of Visual Controls

What participants will learn throughout 8 hours of <u>virtual</u> application training:

- Apply Level 1 tools & techniques to your work processes
- Implement improvements within scope
- Create at least 1 improvement sheet
- Understand behaviors of teamwork and respect
- Brainstorming to identify opportunities
- Understand the Voice of the Customer
- Techniques for measuring improvement and calculating savings
- Communicating, presenting and sustaining improvements

At the end of the course:

- Each participant will receive LEAN White Belt Certification

Ideal candidates for this course:

- Front-line workers & office employees
- Leaders, Supervisors, Managers, Directors
- Project leaders and team members