

**Category:**

Process Improvement, teambuilding & Leadership

**Course Prerequisite:**

White Belt Training

**Course Length:**

One 8-hour class

**Facilitator Fee:**

\$3,975 per class

**Materials:**

Included (digitally only)

**Cancellation Policy:**

Less than 7 days, 50% non-refundable

**Minimum Number of Students:**

4

**Maximum Number of Students:**

12

**Delivery:**

Classroom & Virtual (*Additional charges for in-person classes greater than 60 miles from Worcester Ma*)



This fun and interactive adult learning course teaches techniques to deeply understand a process for effective problem solving and interactions with other processes.

Participants in any industry will learn to identify opportunities within a process while creating an environment to optimize workflow and maximize team performance.

**What participants will learn in the 8-hour training class:**

- Philosophy of applying LEAN principles
- 3 ways to map a process (process, spaghetti, VSM)
- 6 brainstorming methods
- Leading problem-solving huddles
- Prioritizing problem and solutions
- Develop opportunity sheets
- Critical thinking and problem-solving simulation
- Observational data collection
- Mistake-proofing and other countermeasures
- Build a deck of future opportunities

**What participants will learn throughout 8 hours of virtual application training sessions:**

- Apply Level 1 & 2 tools & techniques
- Lead a process mapping event
- Lead a team to implement an improvement sheet
- Develop process measures of success (KPI)
- Lead a brainstorming event
- Lead a problem-solving huddle
- Communicate and present improvements

**At the end of the course:**

- Participants will each receive LEAN Yellow Belt Certification

**Ideal candidates for this course:**

- Front-line employees & Office Personnel
- Leaders, Supervisors, Managers, Directors
- Project managers and team members