

**Category:**  
Leadership

**Course Prerequisite:**  
None

**Course Length:**  
9 hours  
(Three 3 hr sessions)

**Facilitator Fee:**

6 students=\$250 each  
10 students=\$150 each  
15 students=\$100 each

**Materials:**  
Included (digitally only)

**Cancellation Policy:**  
less than 7 days 100%  
non-refundable

**Minimum Number of Students:**  
6

**Maximum Number of Students:**  
15

**Delivery:**  
Classroom:

*(Additional charges for in-person classes greater than 60 miles from Worcester Ma)*

**Pre-work:**  
NA

This fun and interactive workshop aimed at young adults; with frequent movement breaks to accommodate all types of learners. This learning event focuses on basic problem-solving and leadership skills to help enhance future success.

Participants learn through a series of interactive hands-on simulations where participants can learn techniques and practice their new skills.

**What Participants Will Learn:**

- How to identify opportunities and process waste
- Organizational skills and visual controls
- Explore team dynamics to gain buy-in
- Systematic approaches to problem solving
- Brainstorming
- Observational data collection
- Process mapping
- Sharing progress and presentation skills
- Leadership skills
- Standard work

Participants will discover opportunities, use Critical Thinking and Leadership skills to solve a problem and present progress to the class. Participants will take turns leading brainstorming activities, collecting observational data, and conducting time studies.

**At the end of the course:**

- Each student will receive LEAN for TEENS Certification.

**About the facilitator:**

Kim Walker has a bachelor's in business administration from Nichols College and is a Lean Sigma Black Belt with 25 years' experience in LEAN application. She has taught and implemented LEAN in manufacturing, healthcare, insurance and school settings. Kim has helped people implement LEAN from housekeeping, maintenance, department managers, C-suite members, and technicians, to nurses and physicians.