

Radical Rover Dog Training and Pet Services

General Liability

Radical Rover Dog Training and Pet Services agrees to provide pet and house sitting and other relevant pet care services in a reliable and trustworthy manner.

Radical Rover Dog Training and Pet Services will take all precautions to safeguard the Client pet(s) from injury, illness, escape, accidents, loss or death. Unfortunately, if any of the above events occur, Radical Rover Dog Training and Pet Services is not held liable provided that appropriate care and precautions were taken based on local rules and statutes.

Client agrees to inform Radical Rover Dog Training and Pet Services of any issues they may have with any and all services provided within 24 hours of the completion of those services. Radical Rover Dog Training and Pet Services reserves the right to refuse service to any Client, at any time, for any reason.

Radical Rover Dog Training and Pet Services is released from all liability related to transporting the pet to and from any veterinary clinic, the medical treatment of the pet and the expense thereof.

The Client shall be liable for all medical expenses and damages resulting from an injury to Radical Rover Dog Training and Pet Services caused by the pet as well as damage to property.

Radical Rover Dog Training and Pet Services accepts no liability for any breach of security or loss of or damage to the pet and/or Client's property caused by the pet who might have been unsupervised.

Emergency

In the case of an emergency, inclement weather or a natural disaster, the Client agrees to allow Radical Rover Dog Training and Pet Services to use reasonable judgment for the care of the Client's pet(s) and home.

In the event of an emergency, Radical Rover Dog Training and Pet Services shall contact the Client at the numbers provided to confirm the Client's choice of action. If the Client cannot be reached in a timely fashion, Radical Rover Dog Training and Pet Services is authorized to;

- Transport the pet to the listed veterinarian;
- Request on-site treatment from a veterinarian;
- Transport the pet to an emergency clinic if the previous two options are not feasible

Photography

The Client authorizes the use of their pet(s) photography and video on website, social media and/or marketing materials for promotional business purposes. The Client understands that their

pet(s) photo and or video may be taken at various locations and times. Client agrees to make no monetary or other claim against Radical Rover Dog Training and Pet Services for the use of the photography and/or video.

Care Supplies

The Client is responsible for providing the necessary supplies needed for the care of their pet(s) including, but not limited to, a secure harness or collar and leash for walks, poop bags, pet food, food/water bowls, medication(s), identification tags, litter boxes, cat litter and cleaning supplies. Client authorizes the Pet Sitter to purchase any of the above supplies if not provided, so that they can perform their duties at a satisfactory level of service. Costs of all purchases will be reimbursed to Radical Rover Dog Training and Pet Services within 7 days.

Abandonment

If the pet is not picked up within three days after the time specified and/or the Client has not arrived back home in the specified time discussed and/or Radical Rover Dog Training and Pet Services has not been notified of an alternate date within the three day period, the pet(s) will be considered to be abandoned and maybe turned over to the proper authorities as deemed necessary. The Client understands that this does not relieve them from the service fees/payment in full.

Medical

Client accepts responsibility for all medical expenses and other damages resulting from an injury to the pet sitter, owner, independent contractor, employee or other persons or other animal(s) caused by the Client pet(s) or negligent act.

Radical Rover Dog Training and Pet Services requires all clients to provide their Veterinarian and emergency contact information prior to any services being accepted. In the event of an emergency, Radical Rover Dog Training and Pet Services will make every attempt to contact the owner, the secondary owner and/or the emergency contact on file. In the event that no one can be reached, Radical Rover Dog Training and Pet Services will make every attempt to transport the Client pet(s) to the Clients Veterinarian on record. However, if the Veterinarian is not available, Radical Rover Dog Training and Pet Services will bring the pet(s) to the first available Veterinary Clinic.

In an effort to prevent the transmission of disease, Radical Rover Dog Training and Pet Services requires all pets to be current on vaccinations and that the appropriate documentation is provided prior to any services being accepted. If a Client does not keep their pet(s) records current Radical Rover Dog Training and Pet Services reserves the right to refuse any and all services booked by the Client until the records are updated and provided.

- Dog vaccinations required are: Rabies, DHPP (Distemper/Parvo) and Bordetella.
- Cat vaccinations required are: Rabies, and FVRCP.

If the Client pet(s) is found to have fleas/ticks, the Client gives permission for Radical Rover Dog Training and Pet Services to provide the appropriate medicated treatment and to pay for any treatments as well as any additional services that may be required.

Cancellation/Changes

Radical Rover Dog Training and Pet Services reserves the right to charge the Client 100% of the total fees if the Client cancels or modifies the booking with less than 72 hours prior to any scheduled service. If the Client cancels prior to 72 hours of booking the money will be refunded in full.

There will be no refunds for early returns from vacations. Radical Rover Dog Training and Pet Services will be as flexible as possible based on unforeseen circumstances (family emergency, inclement weather, etc.).

Booking/Payment

Client understands that total payment for dog boarding, dogdaycare, drop-in visits, walks and house sitting services is required within 48 hours after Radical Rover Dog Training and Pet Services accepts a booking request. If payment is not received during this allocated time frame, the booking request will be canceled.

Client understands that Radical Rover Dog Training and Pet Services has a targeted service area of Oromocto. Client recognizes that because of this, Radical Rover Dog Training and Pet Services may charge an additional mileage charge if you are located more than 25 kms away. The Client agrees to pay this additional mileage charge per service booked.

Termination

Should any pet become aggressive or dangerous, Radical Rover Dog Training and Pet Services may:

Arrange with the pet's Guardian to assume responsibility for the pet until the Client's return;
Place the pet into a kennel or animal care facility at the Client's expense if the Guardian is unable or unwilling to assume responsibility for the pet.

In either event as described above, this contract shall be deemed terminated unless Radical Rover Dog Training and Pet Services agrees to continue with other home caring duties and/or caring for other listed pets at no reduction in compensation.

Any wrongful or misleading information in the Client's Information or Pet Information sheets may constitute a breach of terms of this Pet Sitting Contract and be grounds for instant termination thereof.

Termination under the circumstances described above shall not entitle the Client to any refunds nor relief of any outstanding payments due.

Dog Boarding

Client understands that dog boarding is a personal, one-of-a-kind service where we welcome their dog into our home and treat them like family from the moment they arrive and have them in our home for up to 24 hours per day.

The Client(s) agrees to pay for any and all damages to the boarding residence and possessions resulting from their pet(s), except those arising from negligence on the behalf of Radical Rover Dog Training and Pet Services. The Client agrees to the charge of an additional night of boarding if they pick up their pet(s) after 12:00pm on the scheduled pick up day.

Dog Daycare

Client understands that dog daycare is a personal, one-of-a-kind service where we welcome their dog into our home and treat them like family from the moment they arrive and have them in our home for a duration up to 8 hours per day. The Client understands that dog daycare is up to 8 hours a day. The Client must abide by the drop off and pick up times discussed with Radical Rover Dog Training and Pet Services. If the Client dog(s) spends more than 8 hours in dog daycare, the Client agrees to the charge in full of a dog boarding night rate.

House Sitting

Client understands that house sitting is defined by Radical Rover Dog Training and Pet Services as a personal service where they allow Radical Rover Dog Training and Pet Services to look after their home and provide custom in-home pet care for their pet(s). The Client agrees to the charge of an additional night of house sitting if they require the Pet Sitter to be in their home after 12:00pm on the scheduled departure day.

This document gives Radical Rover Dog Training and Pet Services authorization to enter the Clients listed address as needed to perform agreed upon pet and house sitting services.

Client is aware that for a house sit, a Pet Sitter will be present in their home which includes the Pet Sitter sleeping overnight in their home.

The Client understands that the Pet Sitter will leave their home in the same condition that it was left in for them.

The Client agrees to provide a designated safe and clean area for the Pet Sitter to stay in their home. This includes providing the following items: clean sheets, bed and bathroom. The Client is not obligated to provide the sitter food.

Client understands that each house sit includes the Pet Sitter taking out the trash, recycling, taking packages inside, checking the mail and watering any plants that are requested. The Client also understands that the Pet Sitter will pick up any and all poop from their pet(s) during all neighbourhood walks, in the backyard and in the litter box.

The Client understands that the house sit includes the Pet Sitter taking care of their home and pet(s) based on the instructions the Client has provided.

The Client understands that they will receive updates from their Pet Sitter on how their pet(s) are doing during their house sit.

Radical Rover Dog Training and Pet Services is not liable for any loss or damage in the event of a burglary or other crime that should occur at the Client(s) residence while under this agreement. Client agrees to properly secure their home prior to leaving the residence. Radical Rover Dog Training and Pet Services will re-secure the home to the best of their ability at the end of each and every visit.

Drop-In Visits

Client understands that a Drop-In Visit is defined as a personal service where you allow Radical Rover Dog Training and Pet Services to come into your home and provide custom in-home pet care for your pet(s).

The Client understands that for drop-in visits the Pet Sitter will be present in their home for the duration booked. The Client understands that the Pet Sitter will leave their home in the same condition that it was left for them.

The Client understands that for a drop-in visit the Pet Sitter will take care of their home and pet(s) based on the instructions the Client has provided.

The Client understands that they will receive updates from their Pet Sitter on how their pet(s) are doing during their drop-in visit(s).

Radical Rover Dog Training and Pet Services is not liable for any loss or damage in the event of a burglary or other crime that should occur at the Client(s) residence while under this agreement. Client agrees to properly secure their home prior to leaving the residence. Radical Rover Dog Training and Pet Services will re-secure the home to the best of their ability at the end of each and every visit.

The client agrees to not hold Radical Rover Dog Training and Pet Services liable for any and all damages to the home or safety of the pet(s) while in this agreement if they allow anyone else but the pet sitter to occupy the residence while in contract for a service with Radical Rover Dog Training and Pet Services. It could be impossible to prove responsibility if the Client authorizes others to have access to their home and pet. If this is the case the client acknowledges that they are putting the safety of their home, pet and pet sitter at risk for any unforeseen situations.

Dog Walking

Client understands that Dog Walking is defined as a personal service where you allow Radical Rover Dog Training and Pet Services to come into your home and take your dog(s) for a walk in your neighbourhood for the specified walk duration.

The Client also understands that the Walker will pick up any and all poop from their pet(s) during all neighbourhood walks.

The Client understands that they will receive updates from their Walker on how their dog(s) are doing during their walk(s).

Pet Sitter Information

Radical Rover Dog Training and Pet Services reserves the right to terminate this contract at any time if the Pet Sitter, in their sole discretion, determines that the Clients pet(s) poses a danger to their health or safety and that of other pets and/or other people. If concerns prohibit the Pet Sitter from performing their pet sitting responsibilities, Radical Rover Dog Training and Pet Services will attempt to contact the Client to arrange alternative care. If the Client cannot be contacted, the Client authorizes Radical Rover Dog Training and Pet Services to place the pet in a licensed kennel with all charges and fees arising to be the responsibility of the Client.

The Client understands that the Pet Sitter will arrive and depart a house sit or drop-in visit based on the booking specifications provided. The Client is required to provide the correct booking information for each booking request prior and agree to not hold Radical Rover Dog Training and Pet Services liable for any incorrect information provided.

The invalidity of any particular word, sentence, paragraph or provision of this Agreement shall not affect the validity or enforceability of the other words, sentences, paragraphs, sub-paragraphs or provisions of this Agreement.

By signing this service agreement, the Client acknowledges that they have read the above terms and conditions. They know, understand and agree to all terms stated above.

By signing this document, the Client is formally acknowledging that they are the actual owner of the pet(s).

The terms of this document apply to all pets owned by the Client. If the Client gets another pet(s) after the date of this signed service agreement they MUST sign a new service agreement to include the total number of pets they own.

Print Name

Date

Signature

Date