

Serenity Hill German Shepherds

Brandon Ethridge
37 State Hwy 145 South
Grantsburg, IL 62943
(618) 771-2717

serenityhillgsd@yahoo.com
www.serenityhillgermanshepherds.com

German Shepherd Puppy Reservation Information:

All pages of this packet must be printed out and signed where indicated acknowledging that they have read and are understood by the Buyer, and submitted to Serenity Hill German Shepherds with your Non-refundable holding fee.

Pricing: Males & Females: \$2000.00

1. Prices are subject to change without notice. Your Non-refundable holding fee guarantees the price at time paid but only for the litter you originally (first) reserved on.
2. Non-refundable holding fee amount is deducted from total price. Balance is due in full on the day puppy goes home. If you plan to pay your final balance in cash, you may do so at the time you pick up your puppy. If you plan to pay by check, you will need to send your check no later than the next mailing day after you make your selection when the litter is 6 weeks of age.
3. Discount of \$200.00 for past and present military service, law enforcement, EMT's, Firefighters and public service dogs. Proper identification of such service is required to be shown to Serenity Hill German Shepherds to receive this discount off of the total price.

Buyer Information:

Name: _____

Mailing Address: _____

City: _____ State: _____ Zip: _____

Physical Address: _____

City: _____ State: _____ Zip: _____

Phone Number: _____

Alternate Phone Number: _____

Email Address: _____

Puppy Gender: Male / Female

By signing below, I acknowledge and understand that paying this Non-refundable holding fee reserves my spot for a puppy at Serenity Hill German Shepherds and that this fee is always transferrable to another one of Serenity Hill German Shepherds litters. I also understand and agree that if I transfer from a litter that I am reserved on, after the litter is 4 weeks of age, two times in a row, I will forever relinquish my holding fee and not be able to get a puppy from Serenity Hill German Shepherds.

Buyers Signature: _____

Date: _____

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How Does the Non-Refundable Holding Fee Work?

A \$350.00 NON-REFUNDABLE holding fee is required to reserve a puppy.

Non-refundable holding fees are required to reserve a puppy on a litter. You must make contact with us by telephone and have a verbal visit/interview with us BEFORE we will accept your non-refundable holding fee and reservation on a litter, so that we can assist you in your choice. Your non-refundable holding fee must be in US dollars for the exact amount of the non-refundable holding fee only and may be paid by personal, business, or cashier's check made payable to Serenity Hill German Shepherds or wire transfers. Wire Transfer Fees are the responsibility of the Buyer. We do not accept money orders, PayPal or Credit/Debit Cards.

You are also required to print a copy of this entire packet, sign each area that is indicated ("Buyer sign here"), and send them with your non-refundable holding fee check in the mail. This assures us that you have read through this important information and you understand it.

Your non-refundable holding fee ensures your reservation spot on the gender you indicate on the litter you choose. For example, if you reserve "male spot 3" on a litter, you are guaranteed that spot when selections take place. If a person reserved ahead of you on the same litter, same gender, moves off of the litter, then everyone reserved underneath of them will move UP a position in the selection/reservation order for that gender.

You may make a deposit to reserve a puppy as soon as a planned litter is listed on the "Future Litters" page on our website. The sooner the deposit is received, the higher on the "pick list" you will be. We normally take deposits on the first four picks for male and first four picks for female for each litter

Holding fees are NON-REFUNDABLE because we are investing our time and counsel with our prospective families, you are ensuring a home for the future puppy when the litter is ready to go home, and we are ensuring that no other family can take your reservation on that litter.

The ONLY circumstance in which we will consider your request for the return of your holding fee is if we are unable to provide you with a puppy of your gender choice from any of our future litters within a 24-month period from the birth of your first-choice litter. For example, if there are not enough males or females available in any of the subsequent litters we have during that 24-month period.

If you transfer from a litter that you are reserved on, by YOUR request, any time after that litter is 4 weeks of age, two times in a row, you will forever forfeit your non-refundable holding fee and no longer be able to purchase/take home a puppy from Serenity Hill German Shepherds. Again, your non-refundable holding fee reservation on a litter is YOUR promise of that puppy having a home when it is time!

I have read, understand, and agree to the above Non-Refundable Holding Fee Information:

Buyers Signature: _____ Date _____

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How Do I Pick My Puppy?

No selections are made until the litter is 6 weeks of age.

Once the litter is born, we will post individual puppy pictures and weights on our Facebook page starting at 1 week old. Once they are big enough (usually around 2 weeks old) each puppy is given a colored collar that they will wear until the day they go home. This helps us, and you, to identify each puppy as it grows up.

When the litter is 6 weeks of age, we "temperament test" them. The results of that test are then posted on our website. You will receive a copy of the test that is used, a copy of the results of your puppy and a copy of what those results mean. After the temperament test results are complete selections will begin. Selections take place in order of reservations made on each gender of the litter.

Each family will have 24 hours to make their selection. If, when it becomes your turn to make your selection, you do not make your selection in the time-frame you are given, you will be passed over for the next in line and you will be moved to the bottom of the selection order. Please keep in mind that just because a family is given 24 hours to make their selection it does not mean they will take that entire 24 hours! Most families will have their selection made within an hour or two and then it becomes the next families turn and their 24-hour window begins. I notify each family when it becomes their turn for selection, by first trying to reach them by phone and then by email if I cannot reach them by phone. Most of the time the entire litter is completely selected within 24 hours!

We will give you days/dates when puppy can be picked up to go home, when they are born. Appointments must be made for pick-up times when you make your selection when the litter is 6 weeks of age. You are responsible for making arrangements with us for picking up your puppy on one of those dates given unless special arrangements for extended boarding at additional cost are made prior to pick up date. Again, your reservation on a litter is YOUR promise of that puppy having a home when it is time! If buyer fails to contact SHGS by the 8th week after birth we reserve the right to make that puppy available to another family and the original buyer will be considered in default and forfeit their deposit.

I have read and understand the above "Puppy Pick" Information:

Buyers Signature: _____

Date: _____

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How Do I Pay My Final Balance When Puppy Goes Home?

Your final balance must be paid in full at the time puppy goes home. If you plan to pay your final balance in cash, you may do so at the time you pick puppy up on pick up day. If you wish to pay your final balance by check, you will need to send your check no later than the next mailing day after you make your selection when the litter is 6 weeks of age. This allows time for the check to reach us and for our bank to collect the funds from your bank before puppy goes home on pick up day. If you pay your final balance by check it must be in the form of a personal check, business check, or cashier's check in the amount of the balance owed/remaining ONLY. We will not accept a money order. We do offer a wire transfer option with the transfer fees paid by the Buyer. We do not accept PayPal or Credit/Debit cards.

If your final balance is not paid in full in accordance with the guidelines listed above, we will not release puppy to you on pick up day.

I have read and understand the above information on how to pay my final balance:

Buyers Signature: _____

Date: _____

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Puppy Care & Feeding

(8 to 9 week old pups)

At eight to nine weeks old most puppies are able to control their bladders and bowels for a short period for crate training. Be sure to allow for extra trips to potty and a few accidents.

Remember to keep them away from other dogs. The exception would be your own dogs that have had their shots. Your puppy has had his 1st vaccination but needs several more before it is safe to have him/her around other dogs/puppies. When it is time for puppy classes make sure to check to see what immunizations are required. It is extremely important to get good training for you and your puppy to ensure the best in your relationship. Start your informal training immediately after bringing your puppy home. Be extremely cautious of heat stress and educate yourself and your family about prevention, indication and treatment.

At eight to nine weeks a puppy is ready to cope with limited separation time, a couple of hours in a crate while you are out is fine. The crate is "den-like" to the puppy and provides a safe feeling hideaway. Remember to take your puppy out to potty and have some play time when you return. At night, I recommend a crate in the owner's bedroom. You get easy bonding time, while you sleep, and when he/she whines to go out you won't miss it. As they get older you can move them to another room if you wish.

On feeding, the pups are eating "VICTOR" Nutra Pro food. Puppies have been being fed 3 times a day. Remember to take him/her out to potty immediately after every meal. Use a key word like "outside" or "potty" to train your pup and try to use the same outside area. Don't stay for playtime afterwards but take him/her immediately inside. You can come right back out if it's playtime, but going in they learn that potty trip is to do their business not play. This saves playing with a puppy outside at midnight because he/she won't go without play time first.

Your puppy may have loose stools from traveling and adjusting to a new home. A tablespoon of plain Greek yogurt mixed with a ¼ cup plain cooked white rice given three to four times a day will help him/her get back to normal. Should you have forceful watery diarrhea or any blood or pus take your pup to a veterinarian immediately.

I am always available by email or telephone to help answer any questions or concerns you may have.

Take time to enjoy this period with your puppy, they are only puppies for a short time.

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Prevention & Supplement Health Information

Flea & Tick Prevention:

We recommend Frontline or Pet Armor Plus (from Wal-Mart, same as Frontline but cheaper). Use as needed. May not need every month. We also recommend using All-Natural products such as CedarCide. **Please DO NOT use any collars or pills, to many side effects and a huge increase in seizures in dogs!!!**

Heartworm Prevention:

We use and recommend Heartgard Plus. We have tried other brands and they did not work. This is the one with the least side effects. Needs to be given every 30 days for life.

NuVet Plus® K-9 Wafers Immune System Builder:

One per day – Can give ½ in the morning and ½ in the evening until 12 weeks old. Once they are older you can just give 1 in the morning.

NuVet NuJoint DS Wafers:

One Per day - Can give ½ in the morning and ½ in the evening until reach 25 pounds. After 25 pounds give recommended dose, ½ in the morning and ½ in the evening.

Ester-C:

Can use for additional immune system support and joint health. Give 500 mg per day. Can use gummies or chews. Research for additional information.

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Proper Puppy Training

We strive to be a responsible breeder and we expect YOU to be a responsible dog owner. You must be prepared to begin training your puppy to become a well-disciplined, well-mannered dog from the very day you pick up your puppy. An undisciplined/untrained dog of ANY size or breed will be an aggravation (at the very least) and possibly a danger (at the worst) to you, your family, visitors, and the public at large. We raise calm tempered, family friendly German Shepherd Dogs, BUT they still require proper training which will require time, consistency, discipline, and cost on your part to assure that your adult dog is a good canine citizen in your home and community.

There are qualified and capable dog trainers in almost every community that will help you learn to train your puppy. The AKC "Puppy Star" program is an excellent first step that should be followed with additional puppy obedience classes. Your minimum goal should be to have your dog ready to pass the AKC "Canine Good Citizen" test for which you will receive a certificate from AKC. Training is not complete until your dog consistently obeys your basic voice and/or hand commands and signals *off* leash.

An undisciplined, disobedient dog will be a nuisance, can potentially be dangerous, and in all but a very few cases this will be the owner's fault and responsibility.

I have read and understand the above Training Information:

Buyers Signature: _____

Date _____