

Barrett Massage (Paradeisos Massage) Updated Cancellation Policy 2024

Cancellation Policy: To ensure smooth scheduling and availability for all clients, we kindly request a minimum of 24 hours' notice if you need to cancel your appointment.

If you miss your appointment without notifying us or cancel with less than 24 hours' notice, you'll incur a charge equivalent to 50% of the appointment fee. Failure to settle this charge may lead to termination of your client status. You can expect to receive an invoice, or you may pay at your next appointment.

Please be mindful of punctuality as well, it's important to arrive on time for all appointments. Late arrivals will be billed for the full duration of the original appointment and will end at the scheduled time. If you anticipate being more than 10 minutes late, kindly inform us in advance to avoid any disruptions.

Our cancellation policy operates on a THREE strikes system, which includes instances of:

- No-call, No-show
- Cancellations made with less than 24 hours' notice
- Same-day cancellations or rescheduling requests
- Frequent cancellations or rescheduling

Upon reaching the third strike, clients with pre-paid packages will be charged for missed appointments. Clients without pre-paid packages will be unable to book future appointments with us.

We understand that unforeseen circumstances may arise, and we're open to considering exceptions on a case-by-case basis. Thank you for your cooperation and understanding.

I have read and accept all of the above:

Client Name (Printed): _____

Client Signature: _____ Date: ____/____/____