Sudbury Developmental Services

Annual Report

2021-2022



Our Vision

All individuals with a developmental disability will live in an accessible, inclusive community in full citizenship.

Service Principles

- Ensure clients, families, staff and community partners actively participate in the Individual Support Plan.
- Advocate strongly on behalf of developmentally handicapped individuals and support those who advocate for themselves.
- Demonstrate accountability through affordable and effective quality services.
- Provide a harmonious environment beneficial to clients and staff.
- Encourage and support staff development and excellence.

Our Mission

Sudbury Developmental Services is a designated bilingual community-based agency that assists individuals with developmental disabilities as they pursue their maximum potential. The individuals come first. Their needs will be met with respect, compassion, and with accountability in both official languages. Sudbury Developmental Services shall provide individualized supports and services that foster community integration, social inclusion, and choices, while guaranteeing individual rights.

M

As a commitment to Truth and Reconciliation, SDS acknowledges the Robinson-Huron Treaty of 1850. We acknowledge as settlers that we reside and work on the traditional lands of the Atikameksheng Anishnawbeg and that Greater City of Sudbury also includes the traditional lands of the Wahnapitae First Nations.

Board Of Directors



Luc Valade President



Maurice Paquette Vice President



Christine Hurst 2nd Vice-President



Lynne Chenier Secretary

Mike Anderson

Treasurer

Serge Treherne

Past President



René Corbeil



Jolene Felsbourg-Linton



Pascal Joseph



Berthe Last



Kim Daly Acting Executive Director



Nathan Smith
Director of Finance and
Administration



Janice Gosselin
Director of Human
Resources and
Development



Trish Pomykala
Director of Quality Assurance
and Strategic Initiatives
Manager of Supported
Independent Living



Jacinte Martin Corporate Executive Assistant



Amanda Deni Behaviour Management Therapy and Well-Being Manager of Ester Care Home



Anita Gratton
CPS Manager Jarrett Choices
Hub Webbwood and Jarrett
WISE Wood Products

Our Leadership Team



Monique Godin
Manager of Physical Services,
CPS Manager of Jarrett
Choices Hub Notre Dame and
Jarrett WISE Thrift Shoppe



Laura Chartier Manager of Intensive Supports Residential



Karen Makinen

Manager of Respite Services,

Holland and Wembley Care Homes



Ashley Martin Manager of Cedar and Oak Care Homes



Wendy Giroux-Grenon
CPS Manager of Adele Samson
Centre, Martin Asselin Centre and
Cec Woods Centre



Heather Moxam

Manager of Physical Services,
Cana and Westmount Care Homes



Natalie Poulin Manager of Maple and Treeview Care Homes

Message From The Board President

This past year continued to be a challenge within the world, our communities and the agency. As 2022 started off the gates, we were hit with a resurgence of the pandemic that reached new heights not seen since its inception. This continued to impact our services and caused a pause in SDS's plans for a phased approach at reopening our community support programs and services. SDS continued in its pursuit to mitigate the impacts of Covid-19 by improving internal controls with the guidance of government and local health directives, and these continue today in protecting the vulnerable clients we serve. As a notable milestone and a testament to the SDS's commitment, staff reached a 100% vaccination rate back in December of 2021, well above our national average. In February of 2022, we also started to see the phased reopening of our Community Participation Programs to provide much needed support to our cherished clients.

The Board continued to conduct virtual Board and Committee meetings throughout the year, committing our efforts to continuously improve governance and compliance measures to ensure long term sustainability of our programs and services. With the retirement of Mila Wong in July, we asked Kim Daly, Assistant Executive Director, to become Acting Executive Director reporting to the Board. The Board thanks Kim for her continued leadership at helping ensure effective maintenance of the SDS programs and services.

A main focus of the Board this fiscal year was to seek a permanent Executive Director. This effort included reviewing and improving the terms of the position and hiring the services of a local professional recruitment agency to help us in our pursuit to find the best possible candidate to lead the organization into the future. Throughout the process, we encouraged fair and open competition of all interested internal and external candidates. In closing, I would like to say a special thanks to all SDS staff and volunteers who have put unwavering dedication to serving our clients and families through these difficult times, especially as we entered the third year of the pandemic. In addition it is also important to recognize the valued contributions of my fellow dedicated board members, who at many times continued to provide enthusiastic and valued input as meetings often passed the two hour mark. Lastly, I would also like to thank our clients and their families for their continued patience as we labour through the challenges of the pandemic together.

All the best to all, Luc Valade Board President

Interim Executive Director's Report

Over this past year, Sudbury Developmental Services continued to be tested and challenged in many ways as we continued to navigate through the ever changing and persisting pandemic. This was our most challenging year for COVID-19, with numerous homes in outbreak, dealing with a constant state of change of directives and protocols, and serious staffing shortages. However, our proven agility, resiliency and strong foundation enabled us to face these challenges with courage, strength and commitment. I would like to acknowledge the courage, the dedication and the commitment of all SDS staff. I also want to acknowledge the patience and understanding of our families and of the individuals we support.

Despite the challenges and longevity of COVID-19, SDS continued to be committed to meeting our goals of service excellence. Here is a list of some of our highlights from the past year:

- In the fall of 2021, we underwent an *unplanned* Compliance Inspection by MCCSS in which we had 6 indicators identified for follow up leading us to 100% compliance. MCCSS also included a COVID-19 compliance inspection in which we were immediately at 100% compliance.
- We continue to strengthen our relationship with CUPE Local 2599. In October 2021, we successfully bargained a 3 year contract.
- We have refreshed and updated SDS's website, ensuring it meets requirements for Broader Public Sector and AODA compliance.
- In the new year of 2022, SDS added Social Media platforms that help provide transparency and enhance our community profile.
- The past fiscal also brought some significant upgrading to many of our antiquated Human Resource and Finance and Accounting systems that will help increase efficiencies and productivity while bringing us closer to a paperless agency.
- This spring/summer, SDS has increased our capacity to support as we welcomed two new Transition Aged Youth/Multi Year Residential clients
 to our agency.
- In the spring, we identified and prioritized many capital projects across the agency. We were able to successfully invest some funds into these aged properties to increase sustainability.
- We continued our great work on ensuring person directed and person centered services and supports by introducing the Individual Support
 Plan on AIMS. This provides an opportunity to have measureable outcomes tied to our Individual Support Planning process. We also have
 successfully transitioned four group living clients into their own directed living arrangement. Additionally, with the completed renovations at
 851 Westmount, we also saw the three Intensive Support Residential clients flourish in this environment that was specifically designed to meet
 their unique needs and challenges.
- Over this past year we have continued on a cautious path to reopening of all of our Community Participation Services (CPS). All CPS
 programs have now been transitioned to ensure that everyone attached to these programs are provided with the opportunity to attend part
 days and/or to participate in our virtual activities.

It is with great pride that I look back on all the accomplishments of this past year in the depths of such challenging times. The collaborative spirit and dedication of all front line staff, Managers, Directors and the Board of Directors have proven that in the face of adversity, we continue to ensure that our clients come first and that they live their best life. Thank you all for your amazing contributions, perseverance, and pride in everything you do!

Kim Daly, B. Psych. (she/her)

Treasurer's Financial Report

For another year, COVID-19 continues to be a significant factor. Despite these challenges, the dedication of staff to effectively deliver fiscally responsible programing has led us to end the year in surplus.

Reading through the annual report, you will notice that SDS was able to utilize some of the surplus to renovate and upgrade several of our properties, purchase new furniture and appliances, and purchase a new van. We also were able to perform badly needed upgrades to our Information Technology systems including two new servers and purchasing a new payroll program.

Our WISE operations - Thrift Shoppe and Wood Products - re-opened last year after being closed for most of 2021. While the WISE operations were closed, SDS applied for and received the Canadian Emergency Rent Subsidy, which helped offset leasing costs. After a slow start, sales have steadily improved as more customers are returning for our quality products and service. WISE operations provide a vital role in maintaining the mental health and self-esteem of the clients involved.

Finally, we sold 685 Notre Dame last year while the real estate market was still strong. This was done in two parts, the sale of a portion of the land to the City of Sudbury and a sale of the remaining land and the building to another party.

Overall, this was a very successful year financially for SDS, and we would like to thank the finance staff for all their hard work, and staff and managers for their fiscal diligence.

Mike Anderson, CPA, CGA - Treasurer

Nathan Smith, CPA, CGA - Director of Finance and Administration



Bobby (Maple)



Cassie (CWC)



JC (Leslie)



Brenda (Cana)



Darlene (SIL)



Gary (SIL)



Jordan (JCH-N)



Marc (SIL)



Riley (CWC)



Ariel (JCH-N)



Rawtee (ASC)



Chad (JCH-W)

There are no strangers here; only friends you haven't met yet!

Jessica (Oak)

Kim (Holland)



Amanda (JCH-N)

Our Services

Residential Services

76 Individuals (55 Group Living, 8 ISR, 13 SIL)

- <u>Group Living</u>: Community based accommodation, 24 hour care and support for adults with developmental disabilities. The goal is for individuals to choose where they live and with whom they live. Staff provide daily assistance, care and support to live their best life in full citizenship.
- <u>Intensive Supports Residential</u>: Individuals with complex needs and who require extensive behavioural supports have clinical supports wrapped around them and will have an environment that is specific to each of their assessed needs.
- <u>Supported Independent Living</u>: Individuals are supported to live in an independent or semi-independent community based living setting. Personal support is tailored to each individual's assessed need with heightened focus on life skills training and individual skill development.

Community Participation Services

192 Individuals

- •Adele Samson Center, Cec Woods Center and Martin Asselin Center: Day on site or virtual services that provide supports and the opportunity for personal development and growth, basic life skills training, social and recreational activities and volunteer opportunities. Individuals will broaden their social circles, be supported to connect and engage in the life of their community. The Martin Asselin Centre is a francophone day program that serves individuals with high/complex care needs based on the same goals as Adele Samson Center and Cec Woods Center.
- Jarrett Choices Hub Notre Dame/ Jarrett W.I.S.E. Thrift Shoppe: The Jarrett WISE Thrift Shoppe centrally located on Notre Dame Avenue is a Work Integrated Social Enterprise that recycles community donations in a processing and retail setting. The proceeds assist us in offering training and employment opportunities for the developmentally disabled. For those individuals not focused on training and employment, the hub provides opportunities to socialize and connect with their community.
- <u>Jarrett Choices Hub Webbwood/ Jarrett W.I.S.E. Wood Products</u>: Individuals are supported with job skills training and employment opportunities in the community or within Jarrett W.I.S.E. Wood operations. Individuals will also be given opportunity to be active members of their community.
- Jarrett W.I.S.E Wood Products is a Work Integrated Social Enterprise that is in the business of manufacturing wood products for the industrial and mining sector for over half a century such as packing crates (custom built), pallets, and survey stakes to name only a few.

Respite

128 Individuals

In Home and Out of Home Supports: Respite funds are brokered to families in the Greater Sudbury Area. Families are able to seek supports that will provide them opportunity for time away knowing that their loved one is cared for.

Passport

65 Individuals

Passport funds are brokered for individuals and families. Individuals are supported with the budgeting and managing of their passport dollars that will be used to enhance the opportunities for individualized inclusion and independence. Person directed goals are met using these funds.

Mark and Marc learning how to make pizza





Denis, Norm, Sylvie and Dawson at the Jays game.

Mathieu building a flower box.

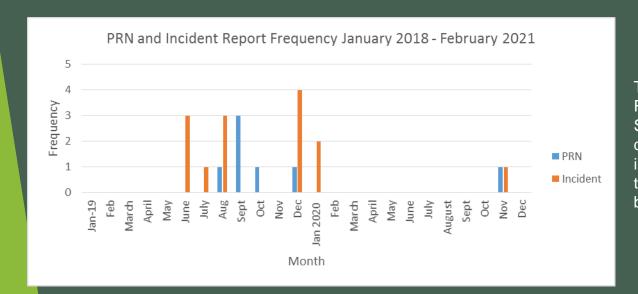


Behaviour Management Therapy & Well-Being Program

The role that the Behaviour Management and Well-Being team provides is that of a supportive role to the residents and to the staff members of SDS. A supportive role that offers suggestions of behavioural treatment plans, mental and emotional wellness, as well as, physical and social well-being.

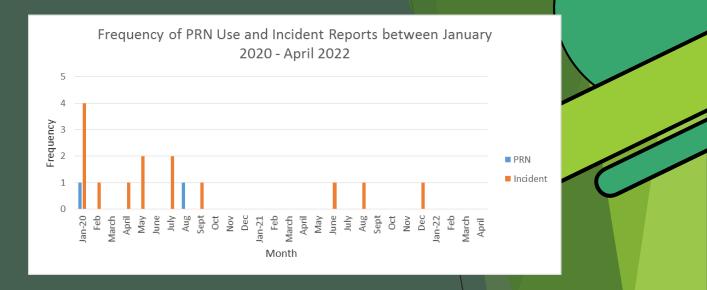
The behaviour management team develops a well-thought-out behaviour support plan to help our residents learn to replace problematic behaviors with more adaptive behaviors. This helps our residents increase their independence and self-esteem. The plan also assists the SDS caregivers learn how to react/respond to the resident in a respectful manner and help them change their behaviors. There are generally three major mechanisms to a behaviour support plan: antecedent strategies that focus on preventing the behavior before it occurs; teaching strategies that teach the person alternative behaviours; and consequence procedures that make the behaviour less likely to occur in the future.

Over the past couple of years, with behavioural support plans and the staff who implement the behavioural strategies, we have seen a significant decrease in problem behaviours, which in turn leans to a decreased administration of PRN medications, and an increase in well-being.



This is an example of how the behavioural team and the Third Party Review Committee determine the status of Intrusive Behavioural Support Plans. The behavioural trend of one of residents signifies a decrease in incidents and PRN medication for problem behaviour. This information resulted in the discontinuation of the PRN medication and the BSP as the resident utilizes his skills on order to fade out his behaviours.

The chart above signifies a resident's last PRN was August, 2020. This is a remarkable accomplishment and reason to for this resident to feel confident about themselves.



The well-being role involves a holistic approach which considers an individual's physical, emotional, social and spiritual wellbeing. It means looking at something as a whole interconnected entity. This role creates inclusivity agency wide; the well-being of all of our clients, their respective families, and our entire SDS team.

To date, workshops have focused on positive expression of feelings and emotions, as well as how to cope with difficult situations, such as COVID-19. Throughout the pandemic, with the support of management and the amazing front-line staff members, our clients have shown great resiliency, adaptability and flexibility.

With this role emerges a *Mental Health and Well-Being Committee* which comprises of SDS staff who are involved with *Cultivating Community Wellness* with the Provincial Network on Developmental Services in collaboration with CAMH Preparing Ontario's Developmental Services Workforce for challenges related to Mental Health and Compassion Fatigue. Managers at SDS have been attending workshops and webinars relating to developmental disability and mental health. We believe in on-going education to ensure the best quality of care of our residents.

As our mission statement declares, we will assist individuals with developmental disabilities as they pursue their maximum potential. Their needs will be met with respect, compassion, quality and with accountability. We will continue to foster community integration, social inclusion and choices, while guaranteeing individual rights.

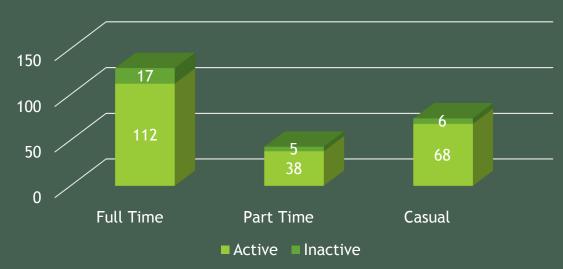
The entire Sudbury Developmental Services team is looking forward to the continuance of creating relationships, cultivating a positive mind-set and promoting over-all health and wellness.

Amanda Deni Manager of Behaviour Management Therapy and Wellness Program Manager of Ester Care Home

Human Resources

The agency recognizes the true spirit, motivation and resiliency of our staff. They continue to expand their skills and knowledge through mandated training but also through learning about themselves and how they have handled whatever has been presented to them. Staff have demonstrated that they welcome and embrace diversity in their clients, their staff teams and the community in which we live and work. Inclusivity is the ultimate goal and without our present compliment of staff this agency would not have the reputation it does within our community.

Staffing Compliment as of July 1, 2022



Our turnover rate for the period July 1, 2021 to June 30, 2022 was 16%. Although 16% is the highest turnover percentage we have ever seen, it can be attributed to the loss of staff as a result of the "One Employer Rule". Many of those staff members did not return to our Agency after the regulation ended.



Someone's Caregiver

Being a caregiver I am more than just an employee. I am a friend, a best friend, and to some I am even considered family.

I am someone's caregiver and I am their hope, their strength, their courage, I am their hero, I am their life, I am their everything!

I am someone's caregiver and I help them do the things they can't do anymore. I help them get out of bed, I help them eat, I help them get bathed, I help them dress, I help them walk, I help them clean, I help them read, I am their driver, I help them think, I help them remember.

I am someone's caregiver and they are more than just a job to me, they are my friend, my best friend, and my family, they are my hope, my strength, my courage, my hero, they are my life, and they are my everything. I am a caregiver their caregiver and I love them.

Written by: Donna Dyar



Service Achievement



That's
4 decades
480 months
2,087weeks
14,610 days
350,640 hours
21,038,400 minutes
and
1,226, 304,00 seconds

Service Achievement

What an amazing accomplishment.... Thank you!

Greg Tegman
Penny Webster

Thank you is never enough...

Monique Godin

Janice Gosselin

Carla Saunders

Wendy Giroux Grenon

Lynn Bisier

Lise Lalonde

Helene Van Dyk

Claire Chisnell

Jo-Anne Fiacconi

OF SERVICE 306,816 HOURS 18,408,960 MINUTES

30 years and going strong...



Happy 30th Work Anniversary

Congrats on all your hard work and efforts over the years. Your contributions don't go unnoticed, even if we don't always mention how appreciative we are of you!

- Heather Moxam
- Natalie Poulin
- Robert Chisnell
- Norm Richer
- Jacinte Martin
- Valerie Barbe
- Yves Adam
- Anita Gratton
- Barb Henry
- Diane Bisier
- Danielle Venedam
- Karen Makinen
- Debra Collin
- Jennifer Stone
- Jennifer Laporte
- Darrin Robinson
- Hilda Kirschman
- Amanda Peachey

A quarter century...

Lise St. Jean Toby Cresswell

Nancy Smith Yvette Suchoplas

Pierre Gagnon Lorie Witty

Frank Folz Paula O'Hearn

Kim Daly Susan Jaglall

Bobbie-Jo Oakes Faye Gaudette

Candace Carr Trish Pomykala

Jennifer Guenette Lorraine Malik

Opal Guilbeault Sylvie Lavigne

Julie Lane

13,140,000 MINUTES

e o e o e

Just amazing!!

Jennifer Slivinski

Stephanie Malik

Madeleine Beaulieu-Christiane Paradis

Whitford

Valerie Desormeaux

Nancy Zazulak

Amanda Gallagher

Marie Schwenzer

Sheilla Davies

Lori-Ann Chartier

Rhandey Houston

Alisha Martin

Dawson Reid

Jennifer Toole

Kimberly Scagnetti

Sherri Gibbons



- Erica Shelswell
- Celine MacNaughton
- Ann Favaro
- Amanda Marynuk
- Stephanie McGuire
- Tamara Girouard
- Meghan Gionet
- Amber Selinger
- Shaylla Virtanen
- Chantal Desjardins
- Lory Anne Hughes
- Laura Chartier
- Andree Giroux
- Deniz Abdullah
- Courtney Viljanmaa
- Nathalie Gaudrault





















Melissa McLeod

Kayla Roy

Jasmine Eshkakogan

Linda Henry

Jennifer Cleland

Catherine Moore

Kathy Roberge

Renee Philipow

Natalie Philippe

Ashleigh Bowen

Debra Watterson

Larissa Kozoriz-Bisaillon



Ashley Legree

Farrah St. Georges

Jennifer Leduc

Kirstyn Lorenz-St-Jean

Andrea McLean

Genevieve Smith

Alitsha Coolman

Amanda Gies

Natalie Campeau

Alison Hurley

Rachel Lamore

Darcy Blanchette

Our future...

5 years and starting strong



- Jennifer Leroux
- Lorraine Ludwig
- Anne Tarini
- Kristy Landry
- Jeffery Sullivan
- Samantha Reilly
- Jenna Goodwin
- ▶ Jodie-Lynn Gillespie ▶
- Chrystal Brunette
- Robyn Guy
- Nora Orași
- Josee Sweeney
- Caroline Bailey
- Amanda Landry

- Rod Onolack
- Tamara Armstrong
- ► Tamara Masse
- Janelle Rochon
- Tammy McFadden
- Brandy Maki
- Justine Tang
 - Melissa Tasch
- Hope Newton
- ▶ Elizabeth Backman
- Nathan Smith
- Megan Arlt
- Kassandra Cross
- Lee Stead

- Abhilash Vilangattu Lukose
- Michelle Landry
- Susan Bourre
- Jasmine Brarr
- Kaitlin Gregorini
- Hannah Maracle
- Sonia Stradiotto
- Kimberley Russell
- Courtney Richer
- Collen Prevost
- Sophie Henri
- Annan Zubal
- Aaron Babin

Building and Property Report



Leslie



Holland



- **2260 Treeview Cedar** A new Arjo Harmony 2000 tub was installed, it is equipped with Hydro massage to enhance the therapeutic benefits of the clients bathing experience.
- 2260 Treeview Oak The kitchen cabinets were resurfaced.
- 851 Westmount Renovations were completed with two separate living spaces on the main floor that proved a safe living environment for ISR clients and their staff.
- <u>1441 Holland Road</u> -The main floor of the home was completely renovated with new flooring, kitchen, bathroom and fresh paint. The lock stone on the side of the home was repaired.
- 427 Ester Weeping tile was repaired, new flooring installed on the main floor and the basement had renovations to the staff office area.
- <u>246 Wembley-</u> Facia was repaired and new eaves troughs installed, as well one kitchen window was replaced.
- 15 & 17 Cana Court New basement windows were installed
- <u>245 Mountain Street</u> New flooring was installed in the Finance offices and Human Resources. Painting was completed on the main and second floors

Guy enjoying his new kitchen

The new walk in shower

- In January 2014 the green running man became part of the Ontario Building Code. All new buildings require the Green Running Man. The red Exit signs are being gradually phased out in our programs and homes in favour of green pictographs showing a silhouette of the "Green Running Man". The signs are coloured green to represent "go" or "safety" rather than red, which in many places around the world represents "stop" or "hazard". These new exit signs are an internationally recognized and designed to be absolutely unmistakable and understandable to anyone.
- **2260 Treeview Oak** A new Arjo Harmony 2000 tub was installed, it is equipped with Hydro massage and sound and vision multi-sensory features designed to help enhance the therapeutic benefits of the clients' bathing experience.
- SDS maintains 3 wheelchair accessible vehicles as well as 13 minivans.



The newest edition a 2022 Dodge Caravan



Quality Assurance Measures 299/10

Compliance 2020-2021

October 5-15, 2021

programs
visited
and
inspected

100% compliance

100 % compliance on all Covid-19
Protocols

30 staff files inspected

86 Indicators reviewed for this unannounced inspection, including Covid-19

44 client files inspected

6 indicators only identified for follow up

Medication Committee

Our partnership with CareRx (formally Rexall LTC) and their staff have provided support and knowledge to our SDS staff for many years.

The annual review of medication completed with Brianne Sager, Pharmacist and our staff has given everyone a better understanding of what medications are used for and what benefits they have. It has also ensured that medication that are no longer needed by our clients are removed, in consultation with their family physician/nurse practitioners. This has resulted in less medications being administered to our clients.

SDS uses the Catalyst system for all of its medications. This system is a direct connection to the pharmacy, in real time. This system has allowed staff to effectively review all medications and provide up to date information to health care providers. This has allowed for better and more accurate tracking of medication use and proved invaluable in data collection for our Behavior Support Plans.

The committee's commitment to ensuring training to all staff continued to be the main focus. With the completion of our yearly medication audits we were able to identify some troubled areas and provide support in those areas. We were also able to secure some training around diabetic care of our clients. The training has allowed staff to feel more comfortable with their roles as well as ensuring that SDS remains in compliance with guidelines set out by our Quality Assurance Measures.

Thank you to our committee:

Trish Pomykala (co-chair)

Rhandey Houston (co-chair)

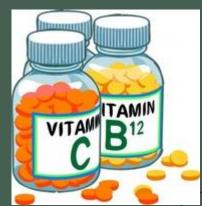
Karen Makinen (STATS)

Valerie Desormeaux (recording secretary)

Ashley Martin

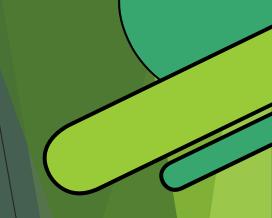
Dawson Reid

Pharmacy Representative: Brianne Sager BSc(Hon), BScPhm, RPh, BCGP





Joint Health and Safety Committee



"We all share the benefits of a healthy and safe workplace" "Work safely today because someone expects you home tonight" are a few very real and very true sayings that mean so much when it comes to Health and Safety in the workplace.

This last year continued to prove how valuable a safe work environment truly is. The never ending flow of changing information was the one consistent thing you could expect with COVID-19 in our agency and our community. Our collaboration and partnership with Public Health Sudbury and Districts was very valuable and impactful in helping us ensure the safety of all staff and the individuals we serve. Their ongoing inspections and guidance provided us with the knowledge and expertise to ensure that our measures and protocols were meeting expectations. Collaboratively, many protocols were put in place. Our own SDS IPAC team evolved from these collaborations and their spontaneous visits to our programs provided the direct education and support to the staff and the clients.

The JHSC also successfully completed all their yearly inspections and continued to provide training to all staff regarding the importance of Health and Safety. The committee began quarterly meetings with the satellite representatives to ensure a flow of information to everyone.

Thank you to our committee:

Trish Pomykala (interim co-chair and certified member)
Natalie Poulin (certified member)
Jennifer Leroux
Jacinte Martin (recording secretary)

Debra Collin (co-chair and certified member) Heather Moxam Caroline Bailey

Forever in our Hearts



Beatrice Charette Sept. 18, 2021

Bea was a longtime participant of both JCH-W and ASC throughout her years with SDS. She kept herself busy with many different chores and activities some of which included checking in on most classrooms and reading to some of our ASC folks. Beatrice will be fondly remembered for her spicy and strong personality.



Denis Brisebois Oct. 23, 2021

Denis was a hard worker and dedicated employee. Denis always put his clients first. Denis had an infectious smile and laugh that could be passed on to everyone that he would see. He was an avid outdoors man and a sports enthusiast. His most cherished accomplishment was his son, loved and adored him.



Joanne Yade Oct. 26, 2021

Joanne was a longtime employee of SDS. She was best known for her compassion, her kindness and her love of others. She was also known for bringing people together through her musical talent, her love of crafts and skill in cooking. She could whip up a batch of spaghetti sauce in no time and have others gathered around and laughing in the kitchen. Joanne was a kind and giving soul and will be missed by many people.



Brenda Kutchske Nov. 9, 2021

Brenda was loved by all who knew her. The people she touched will never forget how she treated them with such respect, and dignity. Brenda was always willing to share her abundant knowledge to better the lives of those she cared for. She advocated fiercely for her clients for over 25 years. She was a cheerful and happy person and that reflected on everyone around her.

Forever in our Hearts



Roma Griffen January 18, 2022

Roma attended different day programs throughout her time with SDS. Roma had a gift of happiness and laughter and she made people happy around her. She also had a very deep faith in God. She was happiest surrounded by others and usually partaking in a sing song or gathering of any sort. Roma will be forever remembered by many friends from SDS.



Spruce Emily Mulholland March 19, 2022

Spruce Emily Mulholland died at home after a four-year struggle with leukemia.

Spruce lived a big life filled with great people and did many activities including canoeing, camping, biking, hiking, blueberry picking, baking, skating, skiing, snowshoeing and lots of swimming. She enjoyed her time on the North Channel in her boat, the C Spruce, and at Camp Manitou. Her loyal cat Maple watched over her day and night.

She was well known and beloved in her community life and will be truly missed by everyone who knew her and by her caregivers from In-home Respite Services.



Monique Joanette April 27, 2022

Monique enjoyed time volunteering, participating in day program activities, bowling with Special Olympics and being the life of the party at Oak. She was known for her friendliness and never hesitated to let people know that she loved them by offering a hug, or with a giant kiss. Her family, McDonalds, fishing, baking, her collectibles, shopping, socializing and 'borrowing' items from her peers were a few of her favorite things.



Tom Cutler May 26, 2022

Tom was best known for his gentleness and his kindness.

Tom spent many years attending the Jarrett Resource Centre on Webbwood Direve.

Tom will be fondly remembered by many friends from Sudbury Developmental Services.

FOREVER IN OUR HEARTS



Alain Lalande June 29, 2022

Alain was part of our Senior Leisure and Respite Programs for many years. He was a young man full of life. His energy and mischievous nature left everyone thinking of their younger days and the things we all used to get into. He brought so much laughter, music and joy to everyone. He will be missed and fondly remembered every time a Raffi song plays.



Elizabeth Kerstens August 1, 2022

Elizabeth spent over thirty years working in our small contracts room at Jarrett Choices Hub Webbwood. She enjoyed working on a variety of projects, as well often took on the position of secretary. Elizabeth was a caring woman who was always willing to lend a helping hand, a women who took pride in her appearance and a friend who will always be remembered for the laughs she shared with others. She was a loyal and valued friend. Thank you Elizabeth for your time shared here at the Jarrett Centre, you are missed and you will always be remembered.



Sandra Kohls August 7, 2022

Taken from us too early.

Sandra loved attending the Respite Centre at Mountain Street. She went there so often; and it meant a lot to her and also to her family to know that she was in good hands.

We will never forget you Sandra.

Thank you to our Supporters and Members

- Marie Rose & Donat Charron
- ▶ Florida Henri
- MedProInc Ltd
- Janet O'Reilly
- Patricia Petryshen
- ► Kay & Gerard Theriault
- Penny Webster
- MEMBERS
- Michael Anderson
- Helen Belanger
- Stephen Birkas
- June & Vaughn Blacklock
- Lynn & Paul Bouillon
- Marie Rose & Donat Charron
- ▶ Lynne & Roger Chenier
- Vivianne & Paulette Chrétien
- Lois Clement

- Michel Coderre
- René Corbeil
- ▶ Jeanne & Jean-Paul Cormier
- Joanne Courchesne
- ▶ Glenys & Ivan Cutler
- Jolene Felsbourg-Linton
- ▶ Richard Fortin & Florence Duteau
- Dorothy & Gary Groulx
- Clémence Guenette
- Brenda Hawes
- Florida Henri
- Lynne Houle
- Christine Hurst
- Doriane & Leslie Jones
- Pascal Joseph
- Mary Ann Jutras
- ► Katherine & Carl Kohls

- Berthe Last
- Colette Methé
- Mary & Matti Mottonen
- Rita Orași
- Irene Paley
- Maurice Paquette
- Lucille, Chantal & Jean Poirier
- Constance, Adam & Douglas Reynolds
- Terttu Rinta
- Julia Ritchie
- ► Huguette & Oliva Roy
- Lois Shaver
- Shannon Stephens
- Serge F. Treherne
- Mariette & Luc Valade
- Ilinka & Gordon Whitmell
- Mila Wong

Don't let anything stop you from achieving your goals!



Liam having a picnic at Bell Park



John enjoying the Northern Exotic Zoo



Carol Ann has a fish



James enjoyed spending time out of town with his family



Gisele enjoying getting her nails done at her spa weekend in Blue Mountain

Sherri and Chantal

enjoying lunch

together at Bell Park.



Patrick enjoying a swim at Bell Park



Robert enjoying some time at the Casino, win big!





Darce had an incredible time in Niagara Falls at the Elvis Convention. What a dream come true.



Mark getting some help from Amanda as he learns how to use a drill to build a flower box.



Mary enjoying being in her own Hawaiian Paradise at Bell Park



Time spent with friends is always the best!

Renee and Mel enjoyed time on the Cortina Boat cruise



Love was in the air as Mark and Irene enjoyed a romantic dinner and dance aboard the North Channel Cruise on Manitoulin Island.





Frank and Joe enjoying some time checking out the fire trucks

The Cedar Gazebo is almost ready to be used. After years of fundraising the dream is finally coming true for the Cedar Residence. A place where the Cedar clients can sit outside and not worry about the sun and the bugs. A place for their friends and family to gather. A place that shows what the love and dedication of SDS clients and staff can create! A grand opening will be held next June!







Dreams do come true







