HopeLife Counseling

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Telemental Health

Payment Agreement

By signing this Payment Agreement, you are indicating that you understand and agree to pay for services including therapy sessions, appointments, or other fees. Please ask if you have questions or concerns.

- Video/Audio Counseling rates are $80 per 30 minute session, $185 for the initial diagnostic session and $165 for following 50-60 minute sessions. Email Consultations are $30 for and email or text exchange between both client and counselor lasting more than 15 minutes. A deposit of $75 is required to book an appointment and the remaining cost is to be paid prior to the scheduled appointment.

- All appointments are subject to a 24-hour cancellation policy. If you pay for a counseling session and then cancel within 24-hours, the online payment will be applied to your next session. If you pay for a counseling session online and do not attend and do not give 24 hours notice, your payment will not be refunded. If you pay for a counseling session and then cancel with 24-hour notice but do not wish to re-schedule your canceled appointment, your online payment will be returned to you.

- If you do not sign in at or within 20 minutes of your scheduled appointment time, you will be charged $75, unless you cancelled at least 24 hours in advance.   If you are more than 20 minutes late, the appointment will need to be rescheduled.

- Payments or co-payments are expected prior to the scheduled service. All payments will need to be paid on my secure website through Square.

- Some insurance will be billed directly. If your insurance company does not reimburse for my service for any reason, you are responsible for the cost of each session. Although, we will check on insurance benefits, it is your responsibility to know and verify insurance deductibles and copays. Insurance does not cover missed appointment fees.

I understand and agree to comply with this Payment Agreement.

_____   _____
Signature   Date

_____   _____
Signature   Date