



## Term and Conditions

1. Kid's Planet is a subsidiary of Francis Venues.
2. All guests aged 12 and over must be fully vaccinated against Covid-19 or have a valid exemption through the Vic Services App.
3. Hard copy must be presented in person at time of redemption, photos or photocopies or any other copy of the certificate will not be accepted.
4. Offer only redeemable once, certificate must be handed over at the time of redemption.
5. One certificate can be redeemed per child, per visit.
6. No changes or alterations to the offer of one free kid's meal with a drink and ice-cream. Kid's meals may be selected from the kid's menu, drinks include any soft drink from the tap or juice.
7. Child must be present at time of redemption.
8. Cannot be redeemed/exchanged for cash.
9. No takeaway.
10. Cannot be used in conjunction with another offer, including but not limited to the following:
  - Kid's Planet Parties
  - Feed your Family offer
11. Francis Venues is not affiliated in any way with the club/organisation that has presented the award, therefore, Francis Venues has no control of the awards being issued, when they are issued, why they are issued and to whom they are issued – these decisions are made by the club/organisation.
12. The club/organisation is responsible for the management of certificates once they have been accepted by the club/organisation. Francis Venues will not issue additional or replacement certificates.
13. The certificate is like cash, if it is lost, it cannot be replaced or redeemed.
14. Francis Venues reserves the right to refuse entry or service to any guests.
15. Unruly or aggressive guests will not be permitted on the premises.
16. Cannot be redeemed on Public Holidays, Mother's Day and Father's Day.
17. Maximum of 100 awards may be issued to a club/organisation per season. If a club/organisation wishes to request more than 100 awards, please contact the venue to arrange a function/event that will be hosted in venue.