

WATERSIDE UP MARKET

Waterside
Stratford - Upon - Avon
CV37 6BA
what3words: ///softly.wipes.dots

Dear Trader,

Thank you for applying to trade at the **Waterside Upmarket**. We are happy to confirm you have been successful in your application and your payment has been received with thanks.

TRADING TERMS AND CONDITIONS AND SPECIFIC SITE INSTRUCTIONS

- The market trades between **10am - 5pm** on a **Sunday**. You can find the event location and postcode above.
- On arrival you will be greeted by a member of the operational team, who will direct you to your pitch.
- You are obliged to trade for the full duration of the event, packing away early is not accepted. You can arrive on site to set up from **7am** and vehicles must be removed from the market area by **9.00am**. For the avoidance of doubt, it is strictly prohibited to arrive to set up before 7am. The road is only closed for traders to set by between 7am-9am and again from 5pm until 7pm.
- Goods display cannot extend further into the alleyway than 1 foot (300mm) from the front leg of the stall.
- Traders cannot extend sideways from their stalls with goods/display without the consent of the market manager who will make a charge for this use.
- Under no circumstances should the trader sell products that have not been approved. Should this occur, this will result in formal action being taken in accordance with our trader conduct policy, which may result in your termination of trading. You will also be instructed to remove such products whilst an investigation is on-going.
- Traders are responsible to keep their stall area clean and waste/litter free. Failure to maintain a clean and waste free stall area will result in formal action being taken in accordance with our trader conduct policy.
- Electricity (max 1 kilowatt) can potentially be supplied subject to suitability for a daily charge of £5 per stall per day. This will be a 16amp power lead into your stall. You will be responsible to connect to this correctly with suitable PAT tested connections and appliances. This must be pre booked and paid for in advance.
- Trader waste, subject to managers agreement, can be collected at a charge of £7 per stall per day. (Max of two average refuse sacks) This must be pre booked and paid for in advance.
- Failure to comply with any of the above requirements and/or your signed trading terms and conditions on your membership contract will result in formal action being taken in accordance with the trader conduct policy and may result in the trader's termination of trading with LSD Promotions in the future. Please review the full trading terms and conditions and polices here:

<https://lsdpromotions.formstack.com/forms/lsdmembership>

<https://lsdpromotions.com/policies>

Regular Trader Trading Conditions

- Two weeks rent is payable in advance to secure a regular position. Six Sundays per season (beginning of March until late December) can be pre booked as a holiday by emailing bookings@lsdpromotions.com by 9am on the Tuesday morning prior to the Sunday you wish to have as holiday. No rent will be charged for these six Sundays if the correct notice is given. All other days of non-attendance full rent will be charged.

Point of Contact:

Jake Fisher
Waterside Upmarket Manager
07376 292 601

Jaymz Liddle:
Waterside Upmarket Assistant Manager
07736 777 244

For any enquiries leading up to the event please contact head office on **01384 877 336** or email customerservice@lsdpromotions.com.

If you would like any marketing artwork for your own social media platforms or website, please email our team: marketing@lsdpromotions.com

If you are selling alcohol at this event, please ensure you have read and you understand our policy on responsible alcohol sales, which you can find on our website: lsdpromotions.com/alcohol-sales. Please ensure you display your **Challenge 25** signage at all times. Waterside Upmarket is licensed for the sale of Alcohol on Sundays, therefore a TEN is not required.

If there is anything you would like to clarify, please do not hesitate to email us: customerservice@lsdpromotions.com or give us a call at head office on the number above. (Office hours can be found at www.lsdpromotions.com).

We are looking forward to working with you and wish you successful trading.

Many Thanks,
LSD Promotions