#### **Rebound Home and Community Therapy**

# **NEWSLETTER**



February 26, 2024

# The St. Louis Center is Open!

REBOUND HOME & COMMUNITY THERAPY

# GRAND OPENING

**NEW ABA CENTER** 

#### Come CELEBRATE with us!

Rebound Therapies is hosting a Grand Opening event for our New ABA Center in St. Louis, Michigan

Located at: 224 North Mill Street, St. Louis MI, 48880 When: March 2nd, 2024 From: 11 AM to 3 PM



Baldwin Center Open Feb 26th!



# JANUARY AND FEBRUARY BIRTHDAYS!

Melanie C. Morgan W. June M.

Brittany F. Madison H. Sandra A.

Marian K. Natalie H. Dylan W.

Julie S. Brian I. Katie P.

Kimberly L. Lexia H. Kaela C.

Melissa S.

# 

#### **Staff Shout-outs:**

**Hanna B.** - Hanna really stepped up in her role to support a client and his family through the tragic and sudden loss of his mom. Hanna is routinely flexible and thoughtful, she has taken on challenging tasks gracefully and maintained impressive professionalism throughout each new environment, emotion and task she has encountered. She has maintained amazing communication and has been such a strong advocate and comfort for her client and his family. She has done much more than I would expect from a technician in this situation and continues to care so much for her client's long term outcomes. I'm grateful that she is his tech and just wanted to make sure she was recognized for her awesome work through this difficult time.

**Alec B.** - Does a fabulous job communicating, and works extremely hard with both of his clients. He is efficient in his work and makes sure that what he's documenting and how he is implementing programs is correct and thorough.

**Chelsea S.** When it comes to what is best for the client, Chelsea is always thinking of and doing her best to support this. In a challenging field, Chelsea keeps asking hard questions and pursuing how to build relevant skills in the most client centric and affirming ways.

**Nicole M.** - is always so gracious and attentive when jumping in where she is needed. I consistently see her clients very excited to see her when she arrives and she does such a beautiful job following the lead of the client in play and advocating for their needs to be met.

**Kyleigh P.** - has gotten great reviews from clinician, family and support staff she is working with.

**Tina U.** – She goes above and beyond for her clients and techs. She ensures you feel prepared and understand her programs. She does an exceptional job at making her plans individualized to her client. She is also always willing to step into a direct role for a session if she is needed.

**Chuck P.** - During a meeting with Allegan County CMH, several case managers shared positive feedback they've received from families who are working with Chuck! Both the families and case managers are delighted with the positive impact Chuck has had on their lives!

**Tori H.**- has been so helpful in the Lakeshore as we short out scheduling, training, the Baldwin centershe always keeps the clients' needs in mind and advocates for them!

**Kim T.** - has been helpful providing support with Baldwin and Gretchen appreciated her help when providing support to Karen!! Plus she's been putting up with a million emails from me while we try to schedule a client team meeting (:

**Rebecca H.** - is joining my client's team-- he is coming back from a hold due to complex environmental issues-- she has been more than prepared to start, always communicative, and going with the flow with scheduling, which the family truly appreciates! I look forward to working with her!

**Gretchen S.** - She works with her techs to individualize plans, hold regular meetings and provide support at home to ensure that our clients are getting the best services possible.

**Rachel S.** - Great with staying connected and supporting the techs that she works with. She takes the time to explain the reasons behind programming and helping techs understand how to implement them.

**Dillon H., Sheena D., Lisa T. & Antonique** - They did fantastic with training and are learning quickly. They have also been a huge help setting up the Baldwin Center!

(Technician shout-outs can be emailed to <u>cshirley@reboundtherapies.com</u> / <u>kthelen@reboundtherapies.com</u> with heading: Technician Shout-out for consideration in the next newsletter)









## **Technician Support Plans and Fidelity Checks:**

These will help us to ensure our technicians are performing to the best of their abilities and ensure that we are providing effective treatment with integrity. If support is needed, please utilize the mentor team

#### **Next month's contests are:**

We will have a Rebound March Madness Tournament! When brackets are released, we will have a league that you can join (for FREE) where the winner will win a gift card prize!! \$25 for 3rd place, \$50 for 2nd place, and \$100 for 1st! Keep an eye out for a link to the league as we get closer to the start, and come join the fun!

#### We will be at the CMU Job Fair on Feb 27th. Come say hi!

## **Holidays:**

St. Patrick's Day and Easter will be here before we know it. Make sure you turn in your PTO via email and include admin (asimons@reboundtherapies.com), your mentor, clinical staff and scheduler involved in your time off  $\odot$ 

Thank you all for feedback on what we need to work on and learn as we continue to grow together! Please continue to share thoughts, questions and concerns on topics that you would like to know more about or want to share with others. Just send an email with information you wanted added to the monthly newsletter.

If you have any questions or feedback about how your time with Rebound has been, please contact us!

Dylan Weber (Staffing and Retention Specialist): <a href="mailto:dweber@reboundtherapies.com">dweber@reboundtherapies.com</a>
Megan Hilts (Board Certified Behavior Analyst/Administration): <a href="mailto:mhilts@advisacare.com">mhilts@advisacare.com</a>
Brian Harrison (Executive Director): <a href="mailto:bharrison@advisacare.com">bharrison@advisacare.com</a>

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