

July 21, 2022

Good morning, all!

Well, the monsoon has once again reared its ugly head!! We had a severe hailstorm on Saturday and then early morning (1am) severe storm. Between the two storms we have 37 roof leaks and have identified 9 roofs with hail damage. We are expecting more rain starting Saturday and lasting about a week. I am asking everyone to please be patient and know that we are doing everything we can to get the roofs fixed. W&D Roofing will be out tomorrow and work through the weekend to make emergency repairs. I also ask that if you are not here, you have someone check your villa for any leaks or damage.

I want to remind everyone that we have an on-call phone (520-256-5779) to be used if you have an after-hours issue, but our crew will not answer calls in the middle of the night. Please leave a message and it will be taken care of as soon as possible. All calls are handled by priority and because you call at 1am does not mean you will be the first to be taken care of. Also, our techs are not available to assist from sunset to sunrise due to safety and are not able to assist during rainstorms if the issue is outside of the unit.

In other news...the North Pena pool has pretty much a new deck and repairs have been made. We are still waiting on the paint for the pool. Once we have the paint the crew will be coming in earlier to paint before work and will get that completed as soon as possible.

The South Pena pool was having trouble with chemical balance and was turning green. We had to close the pool, drain, clean the pool and refill. If not done by now the pool will be open soon.

You may have noticed a couple of new/old faces around. Pancho and Juanito have rejoined our team and are working in landscaping. We will have another past employee and one new employee joining us next week to complete our new landscape crew. Please keep in mind that we have 63 acres to maintain and with the number of eucalyptus and mesquite trees there will be a huge mess until they are done shedding or dropping beans. The crews are working in their zones and will be cleaning the

messes as they go. I invite our residents to sweep walks or clean around their unit if they wish, otherwise the crew will clean the area once they are in that zone.

I would like to have a summertime gathering and am thinking of having a "Sundae on Friday" gathering. We have a lot of summer residents, and this would be a good way to get out and meet your summer neighbors. This event would be held at Penasco Park around lunchtime. We will have ice-cream and a ton of toppings to make your own sundae. Please let me know if this is something you would like to see and I will get working on it if we have enough interest.

I want to remind our residents that we have an employee appreciation fund and use these funds to treat our staff. All funds donated are used for lunches, gifts, or bonuses for our crew. They greatly appreciate our residents and thank you all. We also have a donation box for social events. We use all funds collected to host more resident functions and prizes.

I wish you all a wonderful weekend and keep your fingers crossed that we have no more severe storms.

Dorothy